



Document Vector Database Connected
System for [Appian](#)

V3.2.0

Appian Corporation

Version 3.2.0

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Overview

The Document Vector Database Connected System enables Large Language Models (LLMs) to answer user submitted questions based on Appian Knowledge Base Documents. By uploading documents to this connected system, users can perform semantic searches to pinpoint the most pertinent content related to their questions. The Connected System also boasts Client APIs tailored for the AI Knowledge Assistant Component. This allows the AI Knowledge Assistant Component to deliver AI generated answers to user inquiries sourced from documents stored in the database, as well as general questions.

If you haven't worked with vector databases or large language models before, here is a brief metaphor that should help explain the interaction:

- Imagine a vast library filled with thousands of books. Each book in this library represents an Appian Knowledge Base document. Now, instead of meticulously scanning each book from cover to cover every time you seek an answer, consider a different approach: for every book, we take multiple snapshots of its pages. These aren't visual images; instead, they capture the essence or meaning of each page's content. These are called "text embeddings" in our vector database.
- Each page can be broken down (chunked) into several of these embeddings, ensuring that even the subtle nuances or topics within a page aren't missed.
- When a query arises, there's no need to go through every book. Simply reviewing these embeddings can help identify which pages or sections might hold the answer. After narrowing down to these potential pages, a highly knowledgeable librarian (our large language model) instantly processes the content and offers a relevant response, directly sourced from our documents.
- In essence, the vector database efficiently navigates the vast sea of information in our library, and the language model extracts and delivers the exact knowledge you're after.

Features

- Upload Document - Uploads and stores the documents and its vectors in the database.
- List Documents - Provides a list of documents uploaded in the database.
- Database Operations
 - Delete Documents - Deletes a given document that has been uploaded in the database.
 - Sync Documents - Updates the existing documents in the database with the latest version of the document available in the Appian Knowledge Center.
 - Change Database Password - Changes Database password.
- Query Documents - Get relevant pieces of content from documents for the given prompt.
- Generate Response - Perform search in the given documents and generate a ChatGPT response for the given prompt.
- Group Text - Groups the given List of Text into the provided List of Categories based on relevancy.
- Servlets for AI Knowledge Assistant - fetches the logged in username(encrypted), performing completions(chat and document querying) and uploading new documents to the database.
- Client APIs for AI Knowledge Assistant component - fetches document details, fetches connected system credentials(encrypted), performing completions(chat and document querying) and uploading new documents to the database.

Using OpenAI Services

Connected System Properties

Document Vector Database
 Connected system to store the PDF documents as vectors in a database and enables us to query from it. Includes the Client APIs for the AI Knowledge Assistant component.
 Version: 3

Name *

Description

Document Vector Database Configuration

Authentication

Use OpenAI for Embeddings and Chat Completions.

OpenAI API Key
 ***** (Clear)
 Provide the API Key obtained from OpenAI.

OpenAI Embedding Model
 text-embedding-ada-002
 Provide the OpenAI Embedding model. 'text-embedding-ada-002' is the best model for most use cases. If you are providing same Database Name for multiple connected system objects, please make sure you are providing same embedding model

Chat Completions Model *

Provide the name of the model to use for text completion. Example: gpt-3.5-turbo for GPT 3.5 Turbo model, gpt-4 for GPT 4 model. Visit <https://platform.openai.com/docs/models/model-endpoint-compatibility> and use one of the models listed under /v1/chat/completions endpoint.

Disable Stream Response
 Enable this checkbox to disable response streaming from GPT in the AI Knowledge Assistant Component.

Database Name ?
 DEMO_DB_V3_002
 Provide a unique name for the Database. This will be used to create the Vector Database Document and Constant. Please ensure there are no other constants with this name. This value should contain only alphanumeric characters and underscores, without any whitespaces. Previously created database files can be used by referencing the name of the Document Constant.

Appian Username *

The vector database is stored as an Appian Document created by this admin user. Please make sure the user has necessary security to create Appian objects.

Database Password
 ***** (Clear)
 Set a password for the database. If using the AI Knowledge Assistant Component, this password should be the same as the value set in the Secure Credential Store.

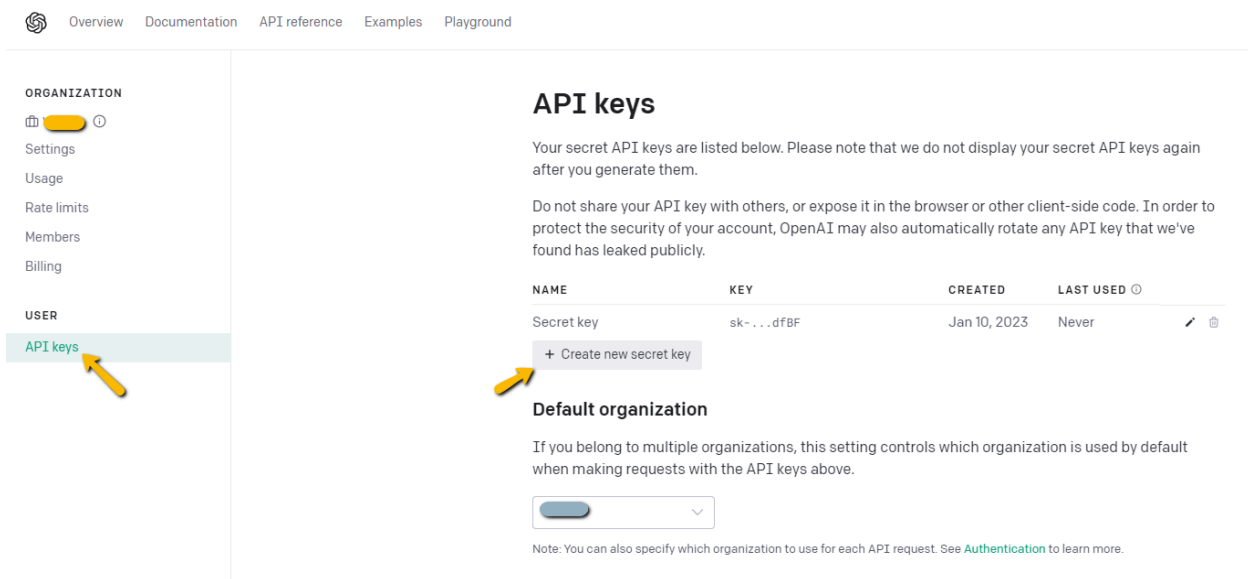
Connection successful

TEST CONNECTION

CANCEL **USE IN NEW INTEGRATION** **SAVE**

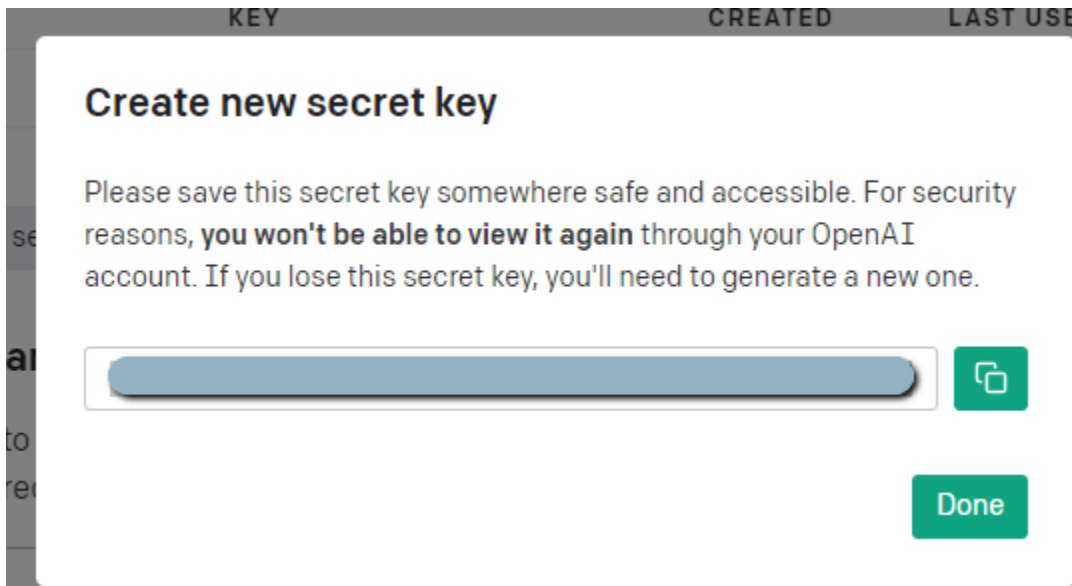
The connected system using the OpenAI configuration requires the following values: OpenAI API Key, OpenAI Embedding Model name, OpenAI Chat Completion Model name, Disable Stream Response, Database Constant Name, Database Password, and Appian Username.

1. Go to the [OpenAI console](#). Make sure that the **API keys** menu is selected.



Click on **Create new secret key** to generate a new API key.

1. Copy the value and save it separately as we won't be able to access it again. Paste the API key in the connected system dialog box.



2. Refer [embeddings models](#) for a model name.

3. Provide the Database name which will be used in the creation of the Database file in Appian. This is stored as an Appian Document.
4. Provide the OpenAI completions model which will be used for the Generate Response integration, Servlet and Client API. It is recommended to use "gpt-4" based models to get more relevant and accurate responses.
5. If you are using the AI Knowledge Assistant component and need to disable the streaming responses(which uses servlets), select the "Disable Stream Response" in the configuration. This will enable the component to use Client APIs and doesn't provide streaming responses. By default, Stream Response will be enabled.
6. Provide the Appian Username which will be used to create the database document and the associated Appian Objects. This user must be a System Administrator user. For best practices, create a Service Account and update the user type to System Administrator and provide the username of the Service Account here.
7. Provide the Database Password which will be used in the configuration of the Database file. Make sure to remember this value—this password is required to set up document security in the AI Knowledge Assistant component.
8. Once you have entered all the credentials, click on **Test Connection**. Success message will be shown if the provided credentials are correct.

Using Azure OpenAI Services

Connected System Properties



Connected system to store the PDF documents as vectors in a database and enables us to query from it. Includes the Client APIs for the AI Knowledge Assistant component.
Version: 3

Name *

DCS Azure OpenAI Service CS V3

Description

Document Vector Database Configuration

Authentication

Azure OpenAI Services

Use Azure OpenAI Service for Embeddings and Chat Completions.

Azure Region *

eastus

Provide the Azure region.

Azure Embedding Deployment ID

ADA_002

Provide the embedding deployment ID.

Azure API Key

***** (Clear)

Provide the API Key obtained from Azure OpenAI.

Azure Chat Completions Deployment ID *

GPT35_Turbo

Provide the chat completion deployment ID.

GPT35_Turbo

Provide the chat completion deployment ID.

Max Tokens *

4,096

Select the maximum request tokens for the given Chat Completions Deployment Model ID. Visit <https://learn.microsoft.com/en-us/azure/ai-services/openai/concepts/models> to know about the maximum request tokens for each model.

Disable Stream Response

Enable this checkbox to disable response streaming from GPT in the AI Knowledge Assistant Component.

Database Name

DEMO_DB_V3_002

Provide a unique name for the Database. This will be used to create the Vector Database Document and Constant. Please ensure there are no other constants with this name. This value should contain only alphanumeric characters and underscores, without any whitespaces. Previously created database files can be used by referencing the name of the Document Constant.

Appian Username *

testuser01

The vector database is stored as an Appian Document created by this admin user. Please make sure the user has necessary security to create Appian objects.

Database Password

***** (Clear)

Set a password for the database. If using the AI Knowledge Assistant Component, this password should be the same as the value set in the Secure Credential Store.

Connection successful

TEST CONNECTION

CANCEL

USE IN NEW INTEGRATION SAVE

The connected system using the Azure OpenAI configuration requires the following values: Azure Region, Azure Deployment ID, Azure API Key, Azure Chat Completions Deployment ID, Max Tokens, Disable Stream Response, Database Name, Appian Username, and Database Password.

1. Navigate to [Azure's OpenAI API docs](#) and ensure you have met the listed prerequisites. View the prerequisites by selecting "Quickstarts." If you have not already done so, [create an Azure subscription](#).

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Azure Product documentation Architecture Learn Azure Develop Resources [Portal](#) [Free account](#)

Azure OpenAI Service Documentation

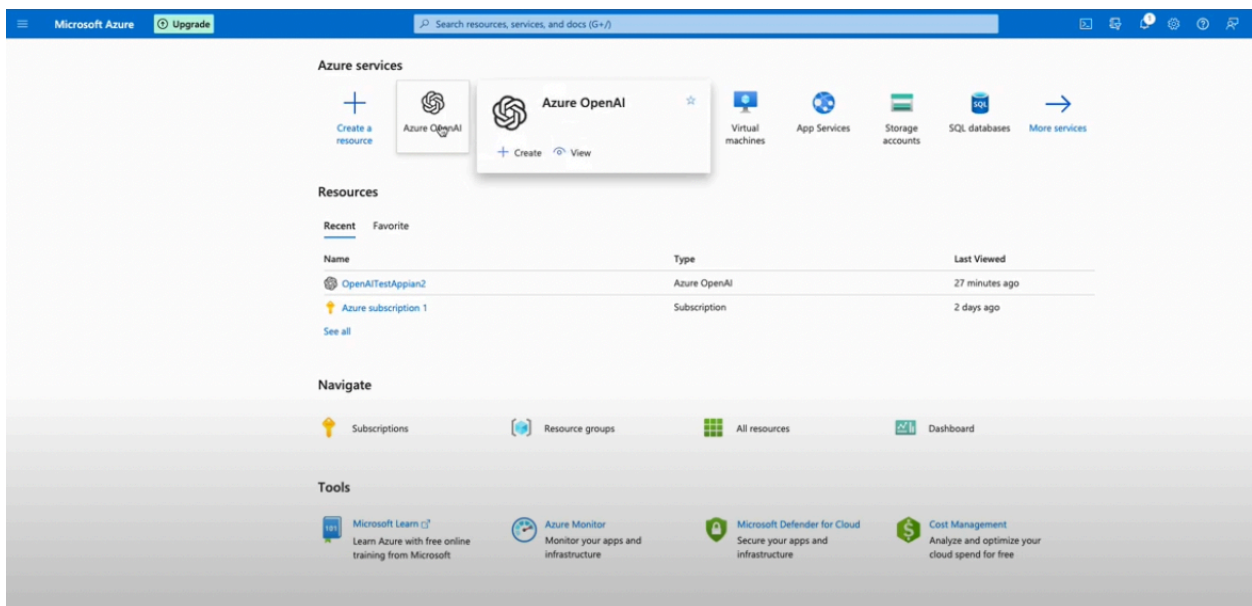
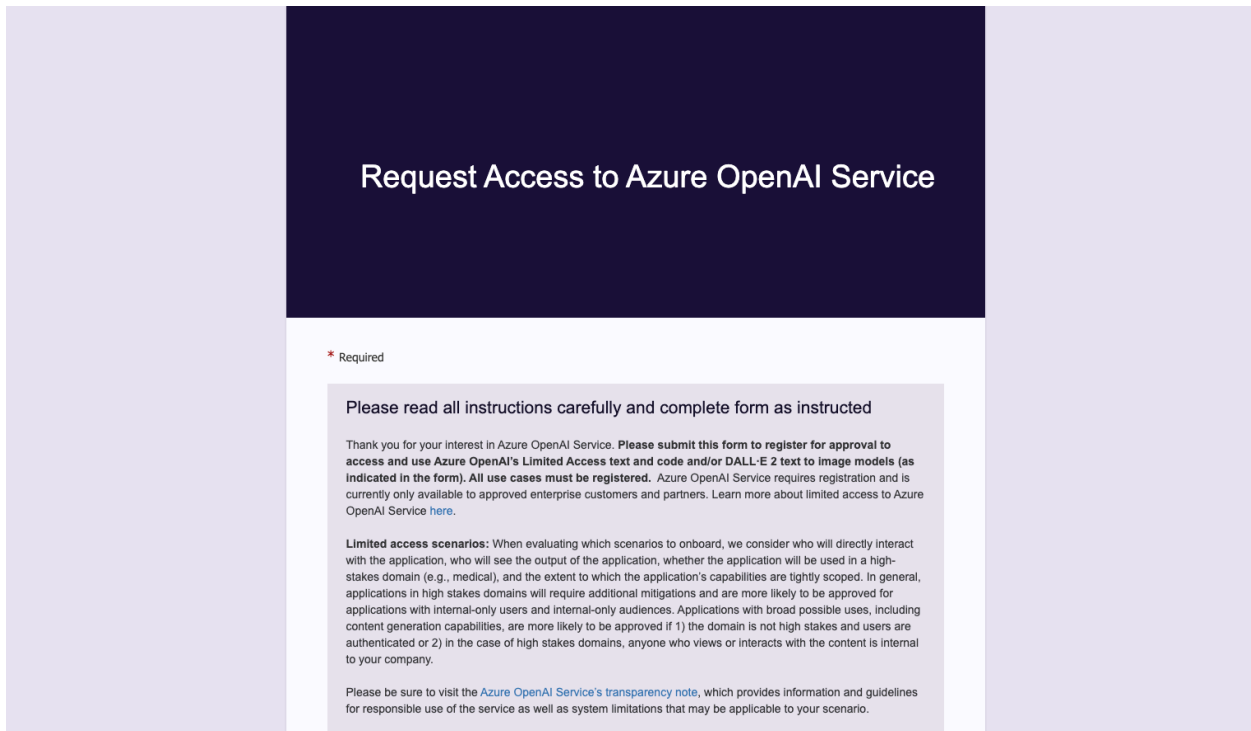
Learn how to use Azure OpenAI's powerful language models including the GPT-3, Codex and Embeddings model series for content generation, summarization, semantic search, and natural language to code translation.

- OVERVIEW: What is Azure OpenAI Service?
- QUICKSTART: Quickstarts
- HOW-TO GUIDE: Create a resource
- TUTORIAL: Embeddings
- HOW-TO GUIDE: Completions
- TRAINING: Intro to Azure OpenAI training
- CONCEPT: Azure OpenAI Models
- REFERENCE: Support and help options

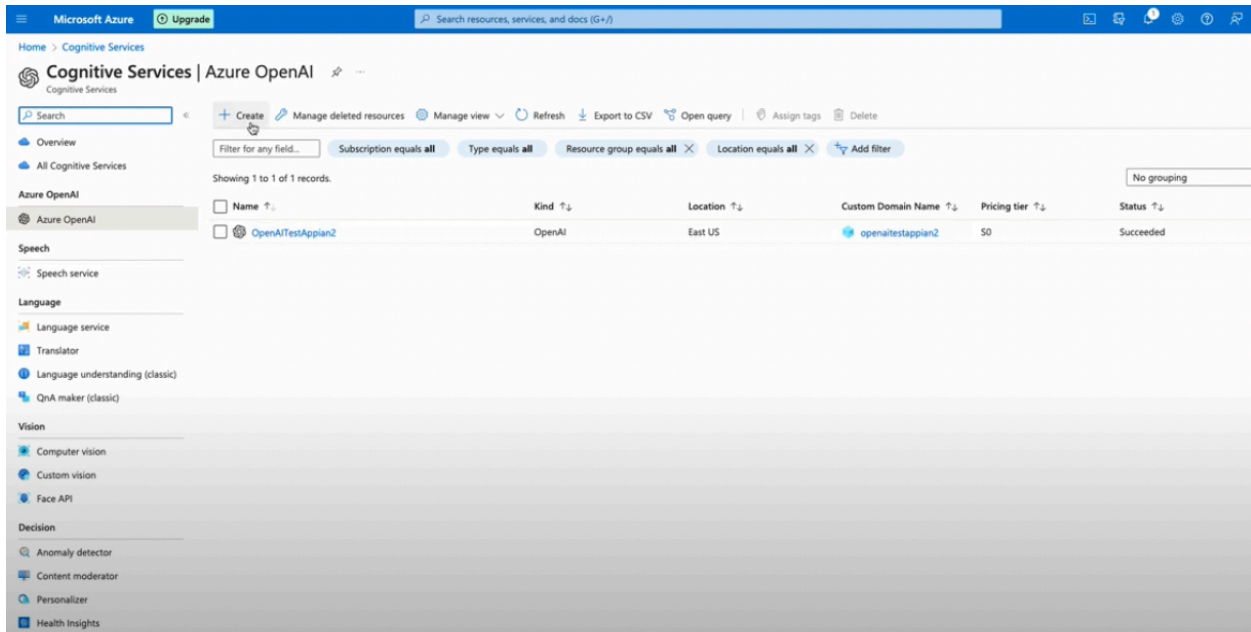
Additional resources

- Azure OpenAI**
 - [Azure OpenAI Studio](#)
 - [Region support](#)
 - [Quotas and limits](#)
 - [Apply for access to Azure OpenAI](#)
- Video**
 - [Combining OpenAI models with the power of Azure](#)
- Reference**
 - [REST API](#)
 - [Terms of use](#)
- Tools**
 - [Azure CLI](#)
 - [PowerShell](#)

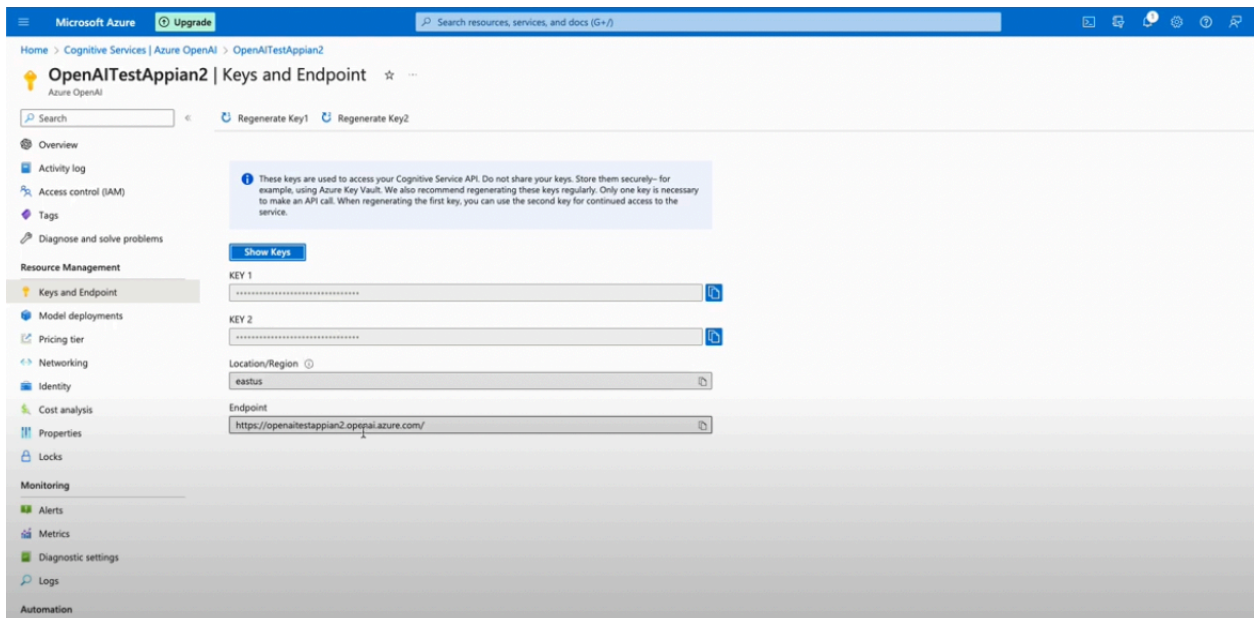
- Apply for access to Azure OpenAI services by completing the form [here](#). You will need your subscription ID from the previous step



3. Create a service and set a domain name.



4. Within your service, create and access API keys through “Keys and Endpoints” under Resource Management.



5. Deploy OpenAI models through the Azure OpenAI Studio. Information generated from these deployments will be needed to use the connected system. This information can be accessed through the "Deployments" tab in Azure OpenAI Studio.

Azure OpenAI Studio | Models

Model name | Model version | Created at | Status | Deployable

Model name	Model version	Created at	Status	Deployable
code-davinci-002	1	7/10/2022 8:00 PM	Succeeded	Yes
gpt-35-turbo	0301	3/8/2023 7:00 PM	Succeeded	Yes
gpt-4	0314	3/20/2023 8:00 PM	Succeeded	Yes
gpt-4-32k	0314	3/20/2023 8:00 PM	Succeeded	No
text-ada-001	1	2/28/2022 7:00 PM	Succeeded	Yes
text-curie-001	1	2/28/2022 7:00 PM	Succeeded	Yes
text-davinci-002	1	1/21/2022 7:00 PM	Succeeded	Yes
text-davinci-003	1	9/29/2022 8:00 PM	Succeeded	Yes
text-embedding-ada-002	2	4/2/2023 8:00 PM	Succeeded	Yes
text-embedding-ada-002	1	2/1/2023 7:00 PM	Succeeded	Yes
text-similarity-ada-001	1	5/19/2022 8:00 PM	Succeeded	Yes
text-similarity-curie-001	1	5/19/2022 8:00 PM	Succeeded	Yes

6. Follow the steps given in the [previous type of connected system](#) to configure the Disable Stream Response, Database Name, Appian Username, and Database Password.
7. Once you have entered all the credentials, click on **Test Connection**. Success message will be shown if the provided credentials are correct.

Production Usage

IMPORTANT NOTE: If you are using this plugin in production, open a support case and ask to increase Heap Max for app server by 1GB. This will increase query performance and allow the plugin to handle a larger number of concurrent users.

Migration Guide

If you are already using an older version of the Document Vector Database Connected System, complete the following steps to migrate to the newer version. This will be a one-time setup.

- Once the latest version of the connected system is installed, create a new Vector Database Connected System object. The previous connected system object and integrations based on it will continue to work.
Important Note: While creating the connected system object, do not use the same Database Name, provide a different value.
- Use the List Documents Integration (based on the older version of the connected system) to get the list of all documents uploaded to the previous vector database.
- Create an integration based on the new connected system object using the Upload Document Integration template and upload all the documents that were in the previous database.
- Update the integration objects used in your application with the newly created connected system. Click the "x" next to the connected system name in the integration to swap out the old connected system object to the new one.
- If you are using the "AI Knowledge Assistant Component", update the component to the latest version. This is required for it to work with the new version of the connected system. After updating the component to the latest version, follow the Migration Guide provided in the component documentation.

IMPORTANT NOTE: When migrating/deploying the application from one environment to another, all documents that have been previously uploaded to the vector database in the older environment will not be present in the new vector database. Since documents do not retain their document ID across environments, you will need to upload each document again to the new vector database.

Integration Configuration

Note:

"Logged In User" input field must be set with the value "loggedInUser()" to properly set up document security. This will enable users to upload, delete, and view documents they have access to in the Appian Knowledge Center.

Upload Document

This integration vectorizes and stores the document in a native Appian vector database. After uploading the document, use the "Query Documents" or "Generate Response" integration to semantically search the document.

Note: If a new version of a document is uploaded to Appian, make sure to use this integration to re-index the vector database with the updated version. This will overwrite the existing document information and ensure that the vector database is sourcing information from the most up-to-date versions.

- If a user overwrites an existing Appian Knowledge Base document with a new version (i.e. Appian document is overwritten with an updated document and the document ID does not change), then simply run this integration with the new version of the document.
- If a user creates a new document (i.e. a new file is created with a new document id), then use the "Update Previously Embedded Document" parameter to select which preexisting document should be replaced with the new version of the document.
- Use the "Sync Documents" integration to bulk upload the newest versions of all documents to the vector database.

Inputs:

Input Document(Document) - Required

Description: Provide the document to upload. Supported file type: PDF.

Update Previously Embedded Document(Boolean) - Optional

Description: Provide true to replace an already uploaded document.

Document To Be Replaced(Document) - Required when *Update Previously Embedded Document* is true.

Description: Provide the document to be replaced. This document will be deleted from the database.

Logged In User(Text) - Required.

Description: Provide the logged in user with the loggedInUser() function from the expression box. This is required to set up user-level document security.

Note: This Integration uploads only a single document at a time. The other documents will be added to the queue. Run [List Documents](#) Integration to get the upload status of the documents.

Output:

1. No document is being uploaded

The screenshot shows the Appian interface for the integration 'DCS_INT_OpenAI_Upload_Document_V3'. The configuration includes:

- Connected System:** DCS OpenAI Service CS V3
- Operation:** Upload Document
- Input Document:** rldocument
- Logged In User:** loggedInUser()

The test results show a successful execution with the following details:

Rule Input Name	Expression	Value
document (Document)	1	NS AWS overview 1040 pa...

Result: Success!

Time: 306 ms
 Prepare: < 1 ms - Execute: 306 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms

Value: Result

- Dictionary
 - success: true (Boolean)
 - status: "In Progress" (Text)

2. Some documents are present in the queue

The screenshot shows the Appian interface for the integration 'DCS_INT_OpenAI_Upload_Document_V3'. The configuration is identical to the first screenshot:

- Connected System:** DCS OpenAI Service CS V3
- Operation:** Upload Document
- Input Document:** rldocument
- Logged In User:** loggedInUser()

The test results show a successful execution with the following details:

Rule Input Name	Expression	Value
document (Document)	1	NS AWS overview 2080 page...

Result: Success!

Time: 279 ms
 Prepare: < 1 ms - Execute: 279 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms

Value: Result

- Dictionary
 - success: true (Boolean)
 - status: "Document is in position 3 in the queue" (Text)

3. Update Previously Embedded document

List Documents

This integration lists the names and IDs of the documents stored in the vector database.

Inputs:

Limit(Number(Integer)) - Optional

Description: Provide the number of documents to return from the database. Default: 1000.

Offset(Number(Integer)) - Optional

Description: Provide the starting point from where the documents should be retrieved. Default: 0 (Fetches from the first document).

Logged In User(Text) - Required.

Description: Provide the logged in user with the loggedInUser() function from the expression box. This is required to set up user-level document security.

Output:

The screenshot shows the Appian configuration and execution results for the 'List Documents' operation. The configuration panel on the left includes fields for 'Limit' (1000) and 'Offset' (0). The 'Logged In User' field shows 'loggedInUser()'. The main panel displays a table of rule inputs and a detailed execution result.

Rule Input Name	Expression	Value
limit (Number (Integer))	1 null	null (Number (Integer))
offset (Number (Integer))	1 null	null (Number (Integer))

The execution result shows a 'Success!' message and a 'Value' dictionary containing a list of 11 items. The first two items are:

- name: "NS AWS overview 104 pages.pdf" (Text)
- id: 756428 (Number (Integer))
- status: "Completed" (Text)

Database Operations

This integration performs the following database operations on the vector database: Delete Documents, and Change Database Password.

- **Delete Documents**

Deletes the documents uploaded to the database based on the conditions and list of document IDs.

Inputs:

Condition (Text) - Required

Description: Provide the condition for deleting the list of documents from the Database. Valid values: IN, NOT IN, ALL.

Notes:

IN - Delete the documents that are given in the list of document IDs input.

NOT IN - Delete the documents that are NOT in the given list of document IDs input.

ALL - Delete all the documents in the database.

Documents (List of Documents) - Required(when the condition is IN or NOT IN)

Description: Provide the List of Document IDs to perform the delete operation.

Logged In User(Text) - Required.

Description: Provide the logged in user with the loggedInUser() function from the expression box. This is required to set up user-level document security.

Output:

IN condition:

DCS_INT_OpenAI_DatabaseOperations_Delete_IN_V3

Connected System *
DCS OpenAI Service CS V3

Operation *
Database Operations

This integration performs the following database operations on the vector database: Delete Documents and Change Database Password.

Database Operation *
Delete Documents

Select the operation you need to perform on the Database document.

Condition *
IN

Provide the condition for deleting the list of documents from the Database. Valid values: IN, NOT IN, ALL.

Documents *
1 r1documents

Rule Input Name	Expression	Value
documents (List of Document)	1 { 2 758421 3 }	List of Document: 1 Item 758421 - DD Book_10pages.pdf (Document)

Set as default test values

Result Request Response

Success!

Time
286 ms
Prepare: < 1 ms - Execute: 286 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms

Value: Result
Dictionary
success true (Boolean)
rowsDeleted 1 (Number (Integer))

TEST REQUEST

NOT IN condition:

Connected System *
DCS OpenAI Service CS V3

Operation *
Database Operations

This integration performs the following database operations on the vector database: Delete Documents and Change Database Password.

Database Operation *
Delete Documents

Select the operation you need to perform on the Database document.

Condition *
NOT IN

Provide the condition for deleting the list of documents from the Database. Valid values: IN, NOT IN, ALL.

Documents *

```
1 r:1documents
```

TEST REQUEST

Rule Input Name	Expression	Value
documents (List of Document)	1 < {759283}	List of Document: 1 Item 759283 - DD 1900 pages.pdf (Document)

Result | Request | Response

Success!

Time
391 ms
Prepare: < 1 ms - Execute: 391 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms

Value: Result

- Dictionary
 - success **true** (Boolean)
 - rowsDeleted **1** (Number (Integer))

ALL condition:

Connected System *
DCS OpenAI Service CS V3

Operation *
Database Operations

This integration performs the following database operations on the vector database: Delete Documents and Change Database Password.

Database Operation *
Delete Documents

Select the operation you need to perform on the Database document.

Condition *
ALL

Provide the condition for deleting the list of documents from the Database. Valid values: IN, NOT IN, ALL.

Logged In User *

```
1 loggedInUser()
```

TEST REQUEST

Result | Request | Response

Success!

Time
509 ms
Prepare: < 1 ms - Execute: 509 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms

Value: Result

- Dictionary
 - success **true** (Boolean)
 - rowsDeleted **6241** (Number (Integer))

- **Sync Documents**

This integration updates uploaded documents with their newest version, when available.

Inputs:

Logged In User(Text) - Required.

Description: Provide the logged in user with the `loggedInUser()` function from the expression box. This is required to set up user-level document security.

Output:

The screenshot shows the Appian interface for a rule named "DCS_INT_OpenAI_DatabaseOperations_SyncDocuments". The configuration panel on the left shows the "Operation" set to "Database Operations" and "Database Operation" set to "Sync Documents". The "Logged In User" expression box contains the function `loggedInUser()`. The central execution log shows a successful result with a time of 1.474 ms and a value of `success true (Boolean)`. The "Rule Inputs" table on the right is empty.

Name	Description	Type	Array
onSuccess	A list of sav...	Any Type	<input type="checkbox"/>
onError	A list of sav...	Any Type	<input type="checkbox"/>

- **Change Password**

To change the password for the database. Once changing you need to update the connected system configuration to use the new password.

Inputs:

Old Password(Text) - Required

Description: Provide the existing database password.

New Password(Text) - Required

Description: Provide the value for the new password for the database.

Confirm New Password(Text) - Required

Description: Re-enter the new password to confirm.

Output:

The screenshot displays the Appian integration console for the 'DCS_INT_OpenAI_DatabaseOperations_ChangePassword' integration. The interface is split into two main sections: a configuration panel on the left and a results panel on the right.

Configuration Panel (Left):

- Connected System:** DCS OpenAI Service CS
- Operation:** Database Operations
- Description:** This integration performs the following database operations on the vector database: Delete Documents, Sync Documents, and Change Database Password.
- Database Operation:** Change Password
- Old Password:** [Redacted]
- New Password:** [Redacted]
- Confirm New Password:** [Redacted]

Results Panel (Right):

- Result:** Success!
- Time:** 424 ms
- Performance:** Prepare: 1 ms - Execute: 423 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms
- Value: Result:**
 - Dictionary
 - success true (Boolean)

A 'TEST REQUEST' button is located at the bottom of the configuration panel.

Output:

The screenshot displays the Appian interface for a workflow named 'DCS_INT_OpenAI_DatabaseOperations_SyncDocuments_V3'. On the left, the configuration panel shows the following details:

- Connected System:** DCS OpenAI Service CS V3
- Operation:** Database Operations
- Database Operation:** Sync Documents
- Logged In User:** loggedInUser()

On the right, the results panel shows the following output:

- Result:** Success!
- Time:** 908 ms
- Value: Result:** success true (Boolean)

Query Documents

This integration semantically searches the documents in the vector database and finds the most relevant matches to the query.

Inputs:

Query (Text) - Required

Description: Provide a query for semantically searching the vector database.

Documents (List of Documents) - Required

Description: Provide the list of Documents or Document IDs to query from within the Vector Database. If no document is specified, it will query from the entire database.

Include Embeddings(Boolean) - Optional

Description: Provide true to get the text embeddings in the output. Default: false

Top K(Number(Integer)) - Optional

Description: Provide the number of relevant data to return. Refer [Top K Configuration](#) for configuring Top K

Logged In User(Text) - Required.

Description: Provide the logged in user with the `loggedInUser()` function from the expression box. This is required to set up user-level document security.

Output:

1. Querying when the document is not present in cache

The screenshot shows the Appian configuration interface for a query named "DCS_INT_OpenAI_Query_Documents_V3". The configuration includes the following parameters:

query (Text)	1	"Tell me about legacy"	"Tell me about legacy"
documents (List of Document)	1		DD 1900 pages
includeEmbeddings (Boolean)	1	null	null (Boolean)
topK (Number (Integer))	1	null	null (Number (Integer))

The "Value" section shows the execution results:

- Time: 8,551 ms (Prepare: < 1 ms - Execute: 8,551 ms (Send/Wait/Receive: 1 ms) - Transform: < 1 ms)
- success: true (Boolean)
- result: Dictionary
 - data: List of Dictionary - 5 items
 - Dictionary
 - pageNumber: "648-649" (Text)
 - documentId: 759283 (Number (Integer))
 - documentName: "DD 1900 pages.pdf" (Text)
 - text: "and (3) establish the department's process for evaluating and managing risk during each stage of contract procurement. implement

2. Querying when the document is present in cache

The screenshot shows the Appian interface for the integration 'DCS_INT_OpenAI_Query_Documents_V3'. The left sidebar contains configuration options for the 'Query Documents' operation, including a query field with the value 'Tell me about legacy' and a 'Documents' list containing 'r|documents'. The main panel displays a table with the following data:

query (Text)	1	"Tell me about legacy"	"Tell me about legacy"
documents (List of Document)	1		OD 1900 pages
includeEmbeddings (Boolean)	1	null	null (Boolean)
topK (Number (Integer))	1	null	null (Number (Integer))

Below the table, the 'Result' tab shows a 'Success!' message and performance metrics: Time 591 ms, Prepare < 1 ms - Execute 591 ms (Send/Wait/Receive: 1 ms) - Transform < 1 ms. The 'Value' section shows a Dictionary with success: true and result: Dictionary.

3. Error when sufficient memory is not present in cache.

The screenshot shows the Appian interface for the same integration. The left sidebar configuration is different, with 'Include Embeddings' set to false and 'Top K' set to 8. The 'Documents' list contains 'loggedInUser()'. The main panel displays a 'High Traffic Error' message in a red box: 'We're currently experiencing high traffic, responses may be slower than usual. We appreciate your patience.' Below this, the 'Result' tab shows performance metrics: Time 1,649 ms, Prepare < 1 ms - Execute 1,649 ms (Send/Wait/Receive: N/A) - Transform < 1 ms. The 'Value' section shows a Dictionary with success: false and an error: IntegrationError with title 'High Traffic Error', message 'We're currently experiencing high traffic, responses may be slower than usual. We appreciate your patience.', and detail null.

Generate Response

This integration semantically searches the documents in the vector database and finds the most relevant matches to the query. It then prepends this document information to the user's query and sends it to an OpenAI completion model. OpenAI will provide the answer to the query using the relevant document information.

Inputs:

Query (Text) - Required

Description: Provide the query.

Documents (List of Documents) - Required

Description: Provide the list of Documents or Document IDs to query from within the Vector Database. If no document is specified, it will query from the entire database.

Top K(Number(Integer)) - Optional

Description: Provide the number of relevant data to return. Refer [Top K Configuration](#) for configuring Top K

Logged In User(Text) - Required.

Description: Provide the logged in user with the loggedInUser() function from the expression box. This is required to set up user-level document security.

Output:

The screenshot displays the Appian interface for a rule named "DCS_INT_Azure_Generate_Response_V3". On the left, the "Connected System" is "DCS Azure OpenAI Service CS V3". The "Operation" is set to "Generate Response". The "Query" is "rlquery". The "Documents" list contains "rldocuments".

Rule Input Name	Expression	Value
query (Text)	1 "Tell me about legacy"	"Tell me about legacy"
documents (List of Document)	1 * { 2 759283 3 }	List of Document: 1 Item 759283 - DD 1900 pages.pdf (Document)

The execution results show a "Success!" status. The "Time" taken is 1,863 ms. The "Value" is a Dictionary containing:

- success: true (Boolean)
- result: Dictionary
 - metadata: List of Dictionary - 8 Items
 - Dictionary
 - pageNumber: "648-649" (Text)
 - documentId: 759283 (Number (Integer))
 - documentName: "DD 1900 pages.pdf" (Text)
 - text: "and (3) establish the department's process for evaluating and managing risk during each stage of contract procurement, implementa" (Text)
 - similarityScore: 0.7797949 (Number (Decimal))

Group Text

This integration groups the given List of Text into the provided List of Categories based on relevancy.

Inputs:

Text to Group(List of Text) - Required

Description: Provide the list of Text to be categorized.

Categories to Group(List of Text) - Required

Description: Provide the list of Categories.

Is Unique(Boolean) - Optional

Description: Provide true to avoid duplication of items among the categories.

Minimum Similarity Score(Number(Decimal)) - Optional.

Description: Provide the minimum relevancy score for the text to be matched with the categories. The higher the minimum similarity score, more relevant texts will be grouped. Accepts values between 0 and 1. Defaults to 0.75.

Output:

The screenshot displays the Appian interface for a rule named "DCS_INT_Azure_groupText". On the left, there are two configuration panels: "Text to Group" and "Categories to Group". The main area shows the rule's logic and its output. The logic includes a "textToGroup" function and a "success" condition. The output is a dictionary with a "result" list of 5 items, each representing a category and its associated text and similarity score.

Rule Input Name	Expression	Value
textToGroup (List of Text String)	<pre> 1 find smartphones very useful for communication and entertainment. 2 I play tennis twice a week to stay fit and active. 3 I often listen to classical jazz music as I find it relaxing. 4 Textbooks can be dense and boring to read through. 5 6 </pre>	List of Text String: 4 items "I find smartphones very useful for communication and entertainment." "I play tennis...More"
	<pre> 1 "Sports", 2 </pre>	List of Text String: 4 items "Sports"

The output dictionary structure is as follows:

```

success true (Boolean)
result List of Dictionary - 5 Items
  Dictionary
    category "Sports" (Text)
    items List of Dictionary - 1 item
      Dictionary
        text "I play tennis twice a week to stay fit and active." (Text)
        similarityScore 0.8279378 (Number (Decimal))
  Dictionary
    category "Music" (Text)
    items List of Dictionary - 1 item
      Dictionary
        text "I often listen to classical jazz music as I find it relaxing." (Text)
        similarityScore 0.8180639 (Number (Decimal))
  Dictionary
    category "Books" (Text)
    items List of Dictionary - 1 item
      Dictionary
        text "Textbooks can be dense and boring to read through." (Text)
        similarityScore 0.8156584 (Number (Decimal))
  Dictionary
    category "Technology" (Text)
    items List of Dictionary - 1 item
      Dictionary
        text "I find smartphones very useful for communication and entertainment." (Text)
        similarityScore 0.8036381 (Number (Decimal))
  Dictionary
    category "uncategorized" (Text)
    items List of Variant - 0 items
error null (Null)
authType Diagnostic

```

Token Sizes for Completion Models

Model	Tokens
gpt-3.5-turbo	4,096
gpt-3.5-turbo-16k	16,385
gpt-4	8,192
gpt-4-32k	32,768

Reference Links:

- <https://platform.openai.com/docs/models>
- <https://learn.microsoft.com/en-us/azure/ai-services/openai/concepts/models>

Top K Configuration Guide

Refer the following table for the topK value configuration depending on the model you are using:

Model	Max Tokens for the model	Default Value	Maximum Allowed Value
gpt-3.5-turbo gpt-3.5-turbo-0613 gpt-3.5-turbo-0301	4096	8	8
gpt-3.5-turbo-16k gpt-3.5-turbo-16k-0613 gpt-3.5-turbo-1106	16385	24	41
gpt-4 gpt-4-0613 gpt-4-0314	8192	16	20
gpt-4-32k gpt-4-32k-0613 gpt-4-32k-0314	32768	32	95
gpt-4-1106-preview gpt-4-vision-preview	128000	40	410

Query Behavior

When querying for a document, an initial slight delay in querying speed may be experienced as the document is processed and added to the cache. Following this initial query, the document remains in the cache for a duration of 10 minutes since its last usage. Subsequent queries on documents present in the cache will exhibit significantly faster response times, optimizing overall system performance.

Performance Metrics for Uploading Document

The below metrics are for reference on the performance of the Upload Documents Integration.

Total Number of Pages (approx.)	Time taken for Uploading (in ms)
100	6,702
200	11,947
500	31,284
1000	57,327

Performance Metrics for Query Documents

The below metrics are for reference on the performance of the Query Documents Integration.

Note: By using a caching mechanism to securely store and quickly retrieve document information, we have greatly reduced the time required for each document query. This improvement can be seen in consecutive queries to the same document. The initial query to a document will be a non-cached query; any subsequent queries to the same document will experience the faster times of a cached query, as described in the chart below.

Total Number of Pages (approx.)	Time taken for Query Response (in ms)	
	Non Cached	Cached
100	1,832	774
200	1,862	536
500	4,732	766
1000	5,988	819

Heap Usage Metrics for Querying Documents

The following metrics provide a reference for heap memory utilization during document querying. When selecting documents, consider the approximate number of chunks they contain. Refer to the [Production Usage](#) section for how to optimize performance for multiple concurrent users or a large number of documents.

Pages	Chunks(Approx.)	Minimum Heap Memory required (In MB)(Approx.)
500	2000	250
1000	4000	525
2000	8000	1050
3000	12000	1500

**The number of document chunks varies by the amount of documents queried, the number of pages in each document, and quantity of text on each page.

AI Knowledge Assistant Component Version Compatibility

The following table shows the compatible versions of AI Knowledge Assistant Component for each Document Vector Database Connected System version.

Sl. No	Connected System Version	Compatible Component Versions
1	1.0.0	2.0.0
2	1.0.1	2.0.0
3	1.0.2	2.0.0
4	1.0.3	2.0.0
5	1.0.4	2.0.0
6	2.0.0	2.1.0 2.1.1
7	2.0.1	2.1.0 2.1.1
8	3.0.0	3.0.0 3.0.1
9	3.0.1	3.0.0 3.0.1
10	3.1.0	3.0.2 3.0.3 3.0.4
11	3.1.1	3.0.2 3.0.3 3.0.4
12	3.1.2	3.0.2 3.0.3 3.0.4

13	3.1.3	3.0.2 3.0.3 3.0.4
14	3.2.0	3.1.0

Document Vector Database Sample App Setup

This will walk you through importing the sample application

1. Open the "Document Vector Database Connected System Demo.properties" file in a text editor.

```
## Connected System: DCS Azure OpenAI Service CS
connectedSystem._a-0000ea91-9100-8000-62e3-01ef9001ef90_4481180.azureAPIKey=<--Provide your Azure API Key here-->
connectedSystem._a-0000ea91-9100-8000-62e3-01ef9001ef90_4481180.databasePassword=<--Provide your Database password here-->

## Connected System: DCS Azure OpenAI Service CS V2
connectedSystem._a-0000eb1a-5143-8000-630c-01ef9001ef90_4653548.azureAPIKey=<--Provide your Azure API Key here-->
connectedSystem._a-0000eb1a-5143-8000-630c-01ef9001ef90_4653548.databasePassword=<--Provide your Database password here-->

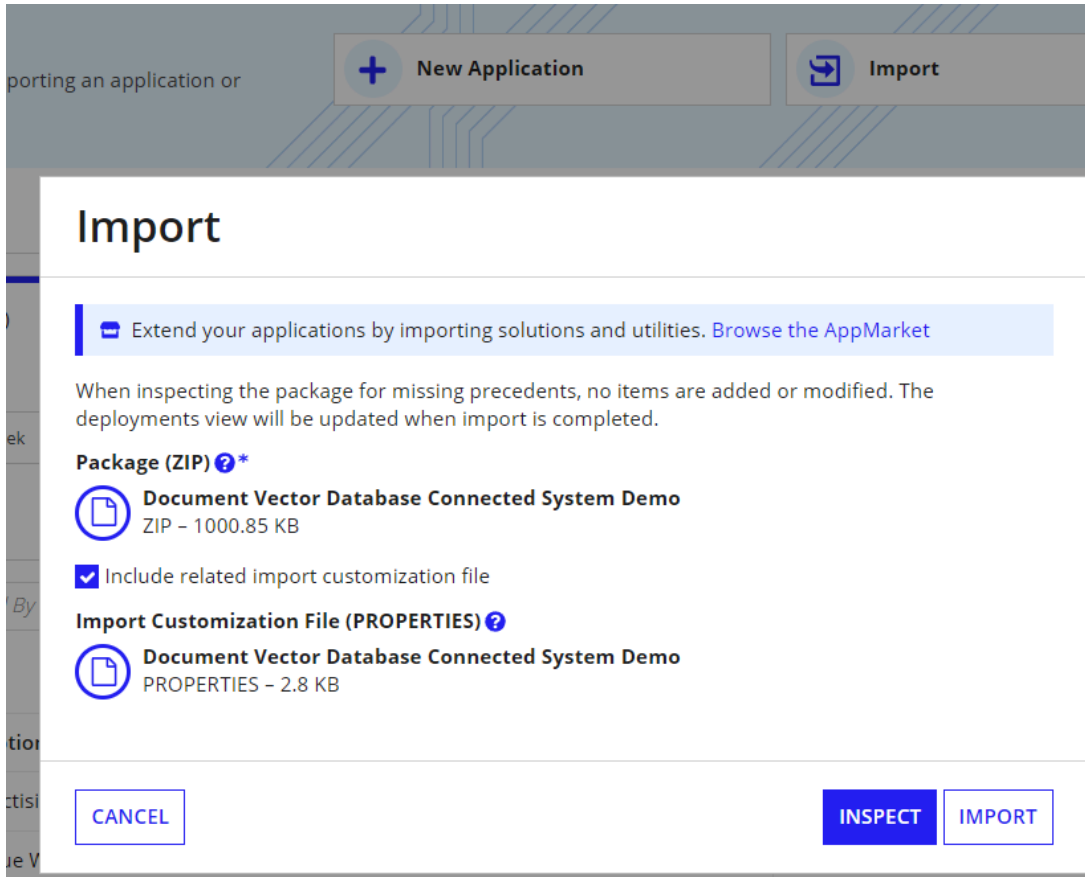
## Connected System: DCS Azure OpenAI Service CS V3
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.azureRegion=<--Provide your Azure region here-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.embeddingDeploymentId=<--Provide your Azure Deployment Id for embedding here-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.azureAPIKey=<--Provide your Azure API Key here-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.completionDeploymentId=<--Provide your Azure Deployment Id for completion here-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.maxTokens=<--Provide one of the following values here for Maximum tokens: 4096, 8192, 16384, 32768-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.databaseDocumentConstantName=<--Provide your Database name here-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.username=<--Provide your Appian Username here-->
connectedSystem._a-0000eb53-1f71-8000-6318-01ef9001ef90_4698227.databasePassword=<--Provide your Database password here-->

## Connected System: DCS OpenAI Service CS
connectedSystem._a-0000ea91-9100-8000-62e3-01ef9001ef90_4480987.openaiApiKey=<--Provide your OpenAI API Key here-->
connectedSystem._a-0000ea91-9100-8000-62e3-01ef9001ef90_4480987.databasePassword=<--Provide your Database password here-->

## Connected System: DCS OpenAI Service CS V2
connectedSystem._a-0000eb12-c62d-8000-6302-01ef9001ef90_4645306.openaiApiKey=<--Provide your OpenAI API Key here-->
connectedSystem._a-0000eb12-c62d-8000-6302-01ef9001ef90_4645306.databasePassword=<--Provide your Database password here-->

## Connected System: DCS OpenAI Service CS V3
connectedSystem._a-0000eb53-0529-8000-6317-01ef9001ef90_4697413.openaiApiKey=<--Provide your OpenAI API Key here-->
connectedSystem._a-0000eb53-0529-8000-6317-01ef9001ef90_4697413.openaiEmbeddingModel=<--Provide your OpenAI embedding model here-->
connectedSystem._a-0000eb53-0529-8000-6317-01ef9001ef90_4697413.completionModel=<--Provide your OpenAI completion model here-->
connectedSystem._a-0000eb53-0529-8000-6317-01ef9001ef90_4697413.databaseDocumentConstantName=<--Provide your Database name here-->
connectedSystem._a-0000eb53-0529-8000-6317-01ef9001ef90_4697413.username=<--Provide your Appian Username here-->
connectedSystem._a-0000eb53-0529-8000-6317-01ef9001ef90_4697413.databasePassword=<--Provide your Database password here-->
```

2. Replace the placeholder text with your Azure and OpenAI API keys for both Versions. For Database name and Database password, provide a name and password that will be used as the name and password for H2 Database. Provide suitable values for other fields. Save the file.
3. Import the "Document Vector Database Connected System Demo.zip" file into your Appian environment. Check on the Include related customization file check box and upload the properties file saved in the previous step.



4. Navigate to the "Document Vector Database Demo" site, click the site link, and test out the Document and Database operations through the menu.