Microsoft Azure

Connected System Plugin for **Appian**

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Version 1.0.0

appian

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Introduction

The Azure OpenAI Connected System provides developers with powerful language models and natural language processing capabilities through endpoints. This documentation provides an overview of three key features: OpenAI Completion, Chat Completion, and Embeddings. These services enable users to generate text, have interactive conversations, and perform text embedding tasks using Azure OpenAI services.

Developers can leverage their Azure OpenAI capabilities through Appian with this connected system by simply inputting their credentials retrieved from Azure OpenAI Studio. This documentation outlines the process of obtaining and leveraging these credentials within the Appian platform.

Privacy Policy

All information passed through AI tools will be processed and may remain with the organizations that develop those tools. Please exercise caution with what information is disclosed to the AI tool for this reason.

Further Information

Please see the below resources from Microsoft Azure for any legal questions and concerns.

1. Data, privacy and security
2. Code of conduct
3. Transparency Note

Integration Overview

Chat Completions (ChatGPT)

The Chat Completions service enables developers to create interactive conversational experiences. It allows for back-and-forth exchanges with the language model, simulating a chat-based interaction. By maintaining a conversation state, developers can send multiple messages and receive coherent responses from the model. This service is useful for building chatbots, virtual assistants, or any application that requires interactive conversations.

Note: Due to the current state and high-demand of ChatGPT and GPT-4, this integration will occasionally throw an error. If an error periodically appears saying “An error occurred while executing a save,” this is likely because the server is overloaded with requests. Try again or set a max_token value to minimize the chances of this error occuring.

Completions

The Completions service allows developers to generate human-like text based on provided prompts. It leverages state-of-the-art language models to generate high-quality, context-aware responses. By sending a prompt to the Completions endpoint, developers can receive generated text as a response. The Completions service is ideal for applications such as drafting emails, generating code, writing articles, or any other text generation tasks.

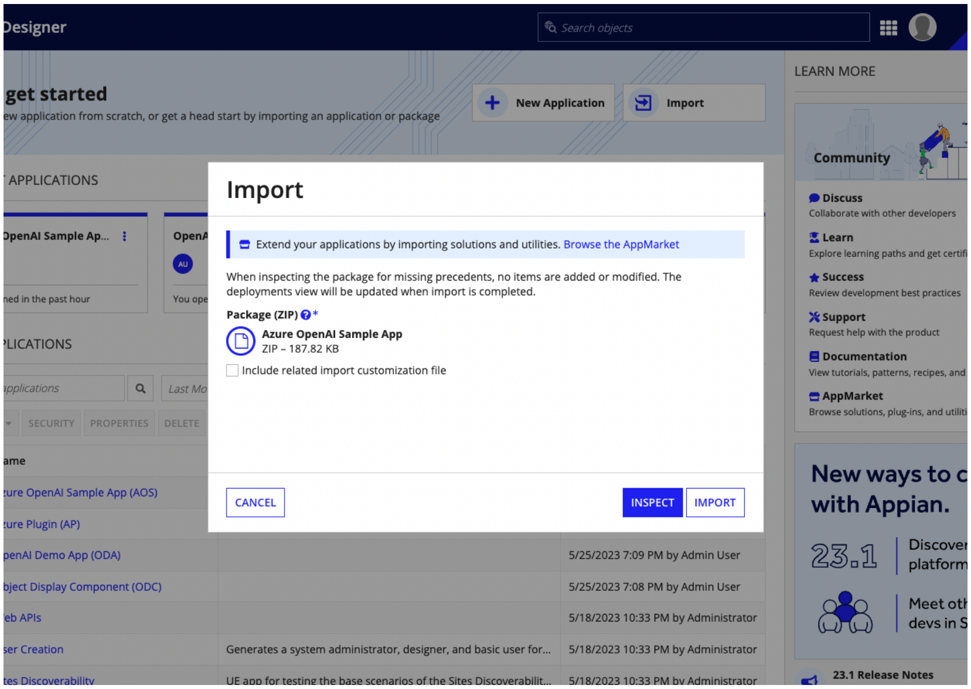
Embeddings

The Embeddings service provides functionality for obtaining text embeddings or representations of input text. Text embeddings are vector representations of text that capture semantic information about the text's meaning and context. By sending a list of text strings to the Embeddings endpoint, developers can retrieve the corresponding embeddings. These embeddings can be used for various downstream tasks, such as semantic search, text clustering, or recommendation systems.

Azure OpenAI Sample App Setup

This will walk you through importing the sample application.

1. Import the AzureOpenAISampleApp.zip file into your Appian environment.



Import

Extend your applications by importing solutions and utilities. Browse the AppMarket

When inspecting the package for missing precedents, no items are added or modified. The deployments view will be updated when import is completed.

Package (ZIP) ?*

Azure OpenAI Sample App
ZIP – 187.82 KB

□ Include related import customization file

CANCEL INSPECT IMPORT

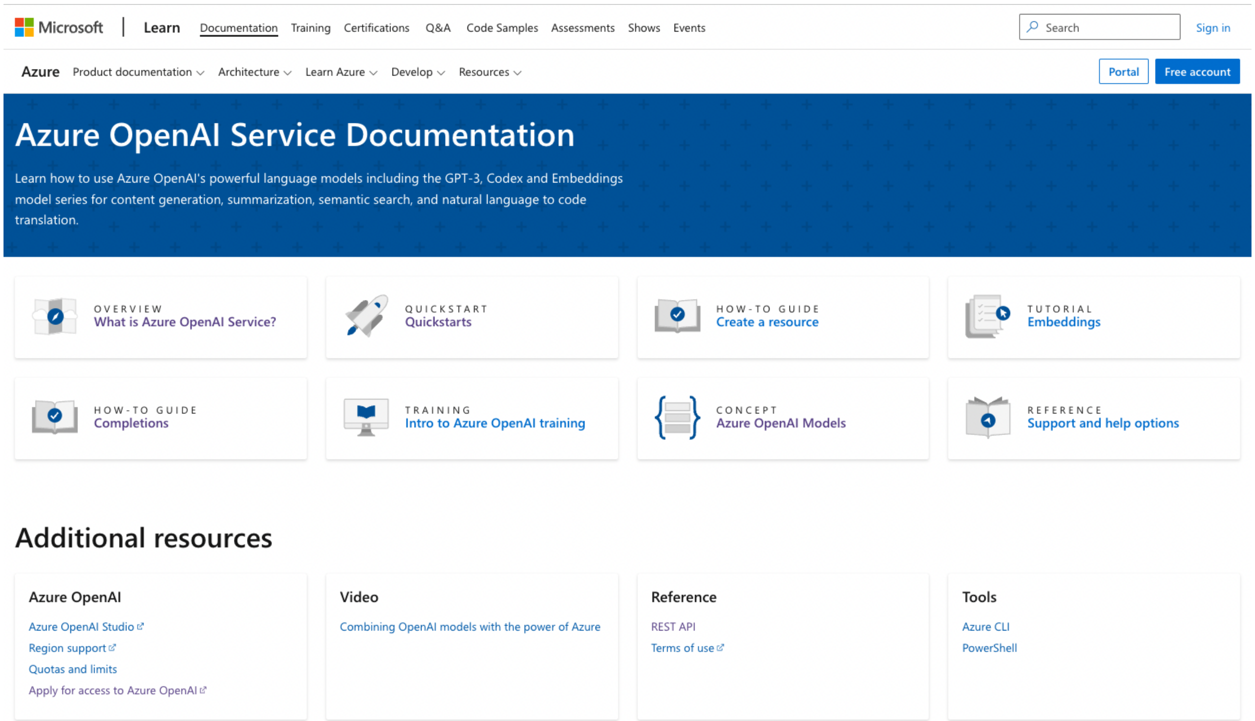
esigner
Search objects
get started
ew application from scratch, or get a head start by importing an application or package
New Application
Import
APPLICATIONS
OpenAI Sample Ap...
OpenA
AU
ned in the past hour
You ope
PLICATIONS
pplications
Last Mo
SECURITY
PROPERTIES
DELETE
ame
ure OpenAI Sample App (AOS)
ure Plugin (AP)
penAI Demo App (ODA)
5/25/2023 7:09 PM by Admin User
bject Display Component (ODC)
5/25/2023 7:08 PM by Admin User
eb APIs
5/18/2023 10:33 PM by Administrator
ser Creation
Generates a system administrator, designer, and basic user for...
5/18/2023 10:33 PM by Administrator
tes Discoverability
UE app for testing the base scenarios of the Sites Discoverabilit...
5/18/2023 10:33 PM by Administrator
LEARN MORE
Community
Discuss
Collaborate with other developers
Learn
Explore learning paths and get certifi
Success
Review development best practices
Support
Request help with the product
Documentation
View tutorials, patterns, recipes, and
AppMarket
Browse solutions, plug-ins, and utiliti
New ways to c
with Appian.
23.1
Discover
platform
Meet oth
devs in S
23.1 Release Notes

2. Navigate to "AOS Azure OpenAI Sample Application" site, click the site link, and test out Azure OpenAI's services through the tabs in the top navigation bar.

Azure OpenAI Auth Setup

This will walk you through creating a Microsoft Azure account and accessing the necessary credentials to use the Azure OpenAI connected system.

1. Navigate to Azure's OpenAI API docs and ensure you have met the listed prerequisites. View the prerequisites by selecting "Quickstarts." If you have not already done so, create an Azure subscription.



Azure OpenAI Service Documentation

Learn how to use Azure OpenAI's powerful language models including the GPT-3, Codex and Embeddings model series for content generation, summarization, semantic search, and natural language to code translation.

OVERVIEW What is Azure OpenAI Service?

QUICKSTART Quickstarts

HOW-TO GUIDE Create a resource

TUTORIAL Embeddings

HOW-TO GUIDE Completions

TRAINING Intro to Azure OpenAI training

CONCEPT Azure OpenAI Models

REFERENCE Support and help options

Additional resources

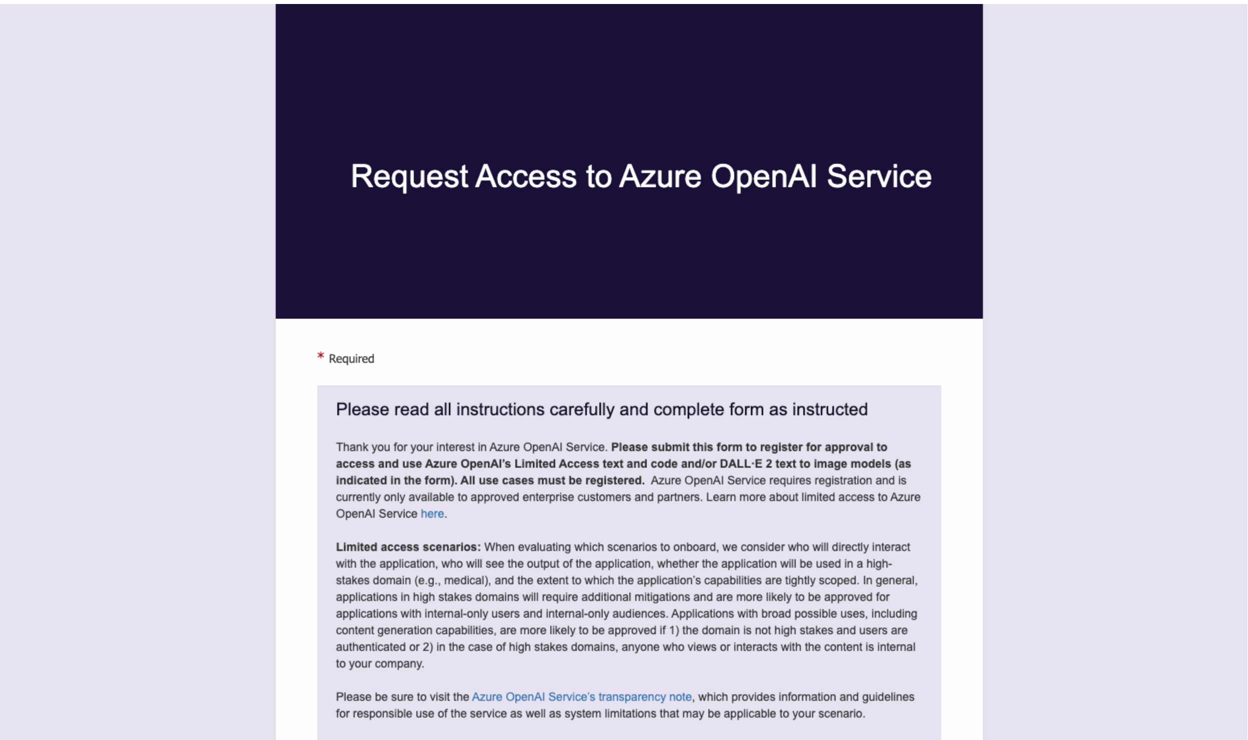
Azure OpenAI
Azure OpenAI Studio
Region support
Quotas and limits
Apply for access to Azure OpenAI

Video
Combining OpenAI models with the power of Azure

Reference
REST API
Terms of use

Tools
Azure CLI
PowerShell

2. Apply for access to Azure OpenAI services by completing the form here. You will need your subscription ID from the previous step.



Request Access to Azure OpenAI Service

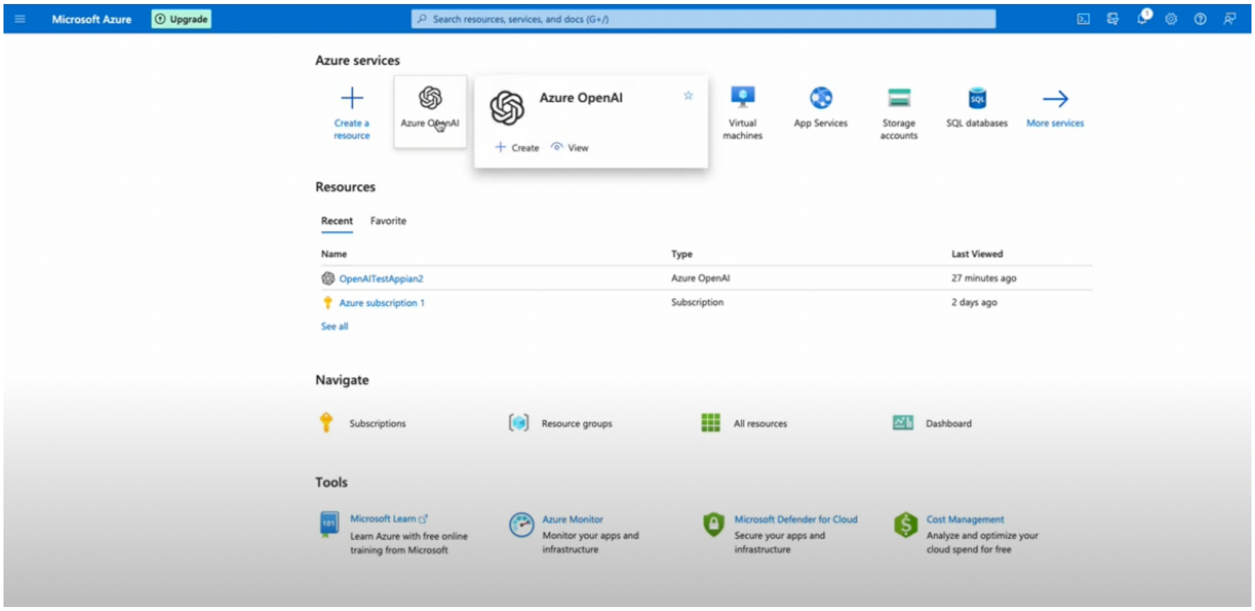
* Required

Please read all instructions carefully and complete form as instructed

Thank you for your interest in Azure OpenAI Service. **Please submit this form to register for approval to access and use Azure OpenAI's Limited Access text and code and/or DALL·E 2 text to image models (as indicated in the form). All use cases must be registered.** Azure OpenAI Service requires registration and is currently only available to approved enterprise customers and partners. Learn more about limited access to Azure OpenAI Service here.

Limited access scenarios: When evaluating which scenarios to onboard, we consider who will directly interact with the application, who will see the output of the application, whether the application will be used in a high-stakes domain (e.g., medical), and the extent to which the application's capabilities are tightly scoped. In general, applications in high stakes domains will require additional mitigations and are more likely to be approved for applications with internal-only users and internal-only audiences. Applications with broad possible uses, including content generation capabilities, are more likely to be approved if 1) the domain is not high stakes and users are authenticated or 2) in the case of high stakes domains, anyone who views or interacts with the content is internal to your company.

Please be sure to visit the Azure OpenAI Service's transparency note, which provides information and guidelines for responsible use of the service as well as system limitations that may be applicable to your scenario.



Resources

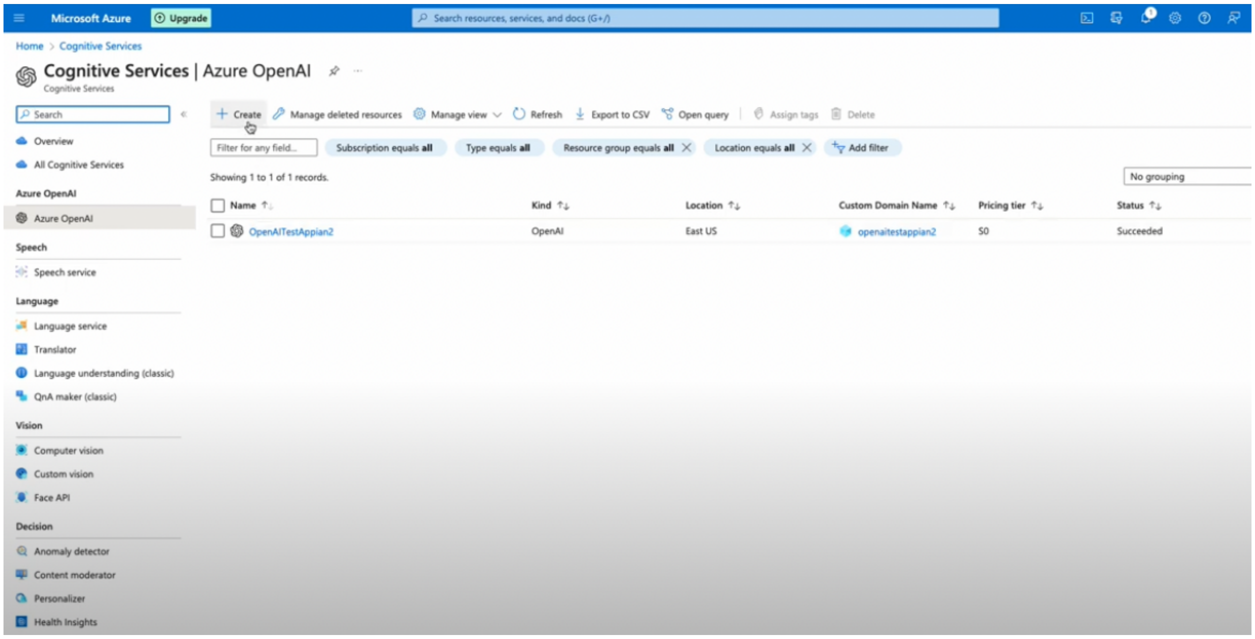
Recent Favorite

Name	Type	Last Viewed
OpenAITestAppian2	Azure OpenAI	27 minutes ago
Azure subscription 1	Subscription	2 days ago

See all

Navigate
Subscriptions
Resource groups
All resources
Dashboard
Tools
Microsoft Learn
Learn Azure with free online training from Microsoft
Azure Monitor
Monitor your apps and infrastructure
Microsoft Defender for Cloud
Secure your apps and infrastructure
Cost Management
Analyze and optimize your cloud spend for free

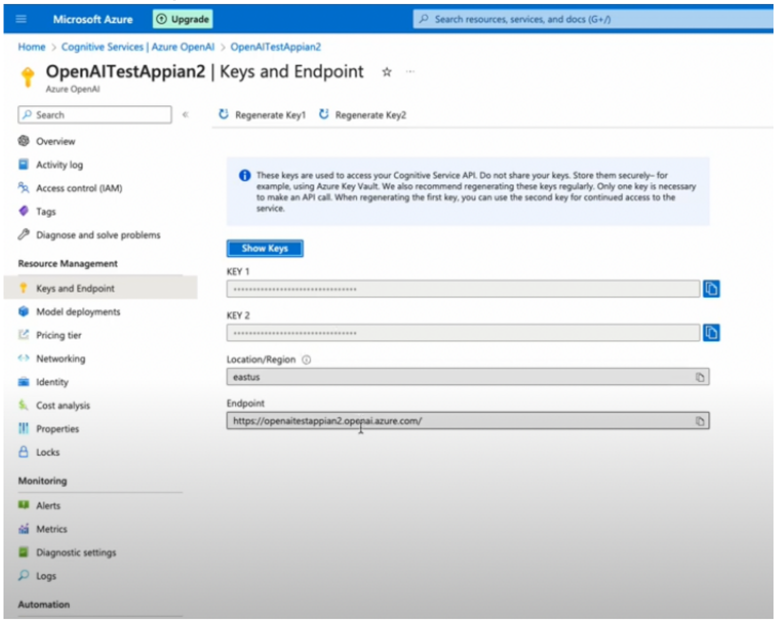
3. Create a service and set domain name.



Showing 1 to 1 of 1 records.

Name	Kind	Location	Custom Domain Name	Pricing tier	Status
OpenAITestAppian2	OpenAI	East US	openaitestappian2	S0	Succeeded

4. Within your service, create and access API keys through "Keys and Endpoints" under Resource Management.



These keys are used to access your Cognitive Service API. Do not share your keys. Store them securely– for example, using Azure Key Vault. We also recommend regenerating these keys regularly. Only one key is necessary to make an API call. When regenerating the first key, you can use the second key for continued access to the service.

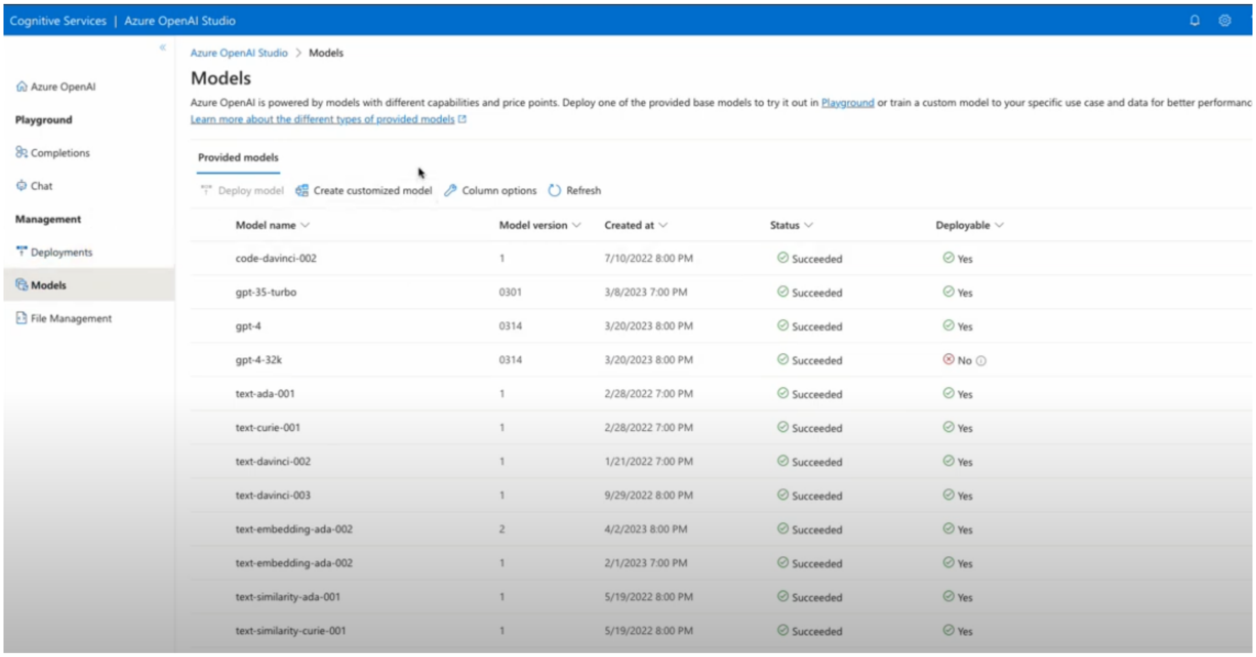
KEY 1: ••••••••••••••••••••••••••••••••

KEY 2: ••••••••••••••••••••••••••••••••

Location/Region: eastus

Endpoint: https://openaitestappian2.openai.azure.com/

5. Deploy OpenAI models through the Azure OpenAI Studio. Information generated from these deployments will be needed to use the connected system. This information can be accessed through the "Deployments" tab in Azure OpenAI Studio.



Models

Azure OpenAI is powered by models with different capabilities and price points. Deploy one of the provided base models to try it out in Playground or train a custom model to your specific use case and data for better performanc

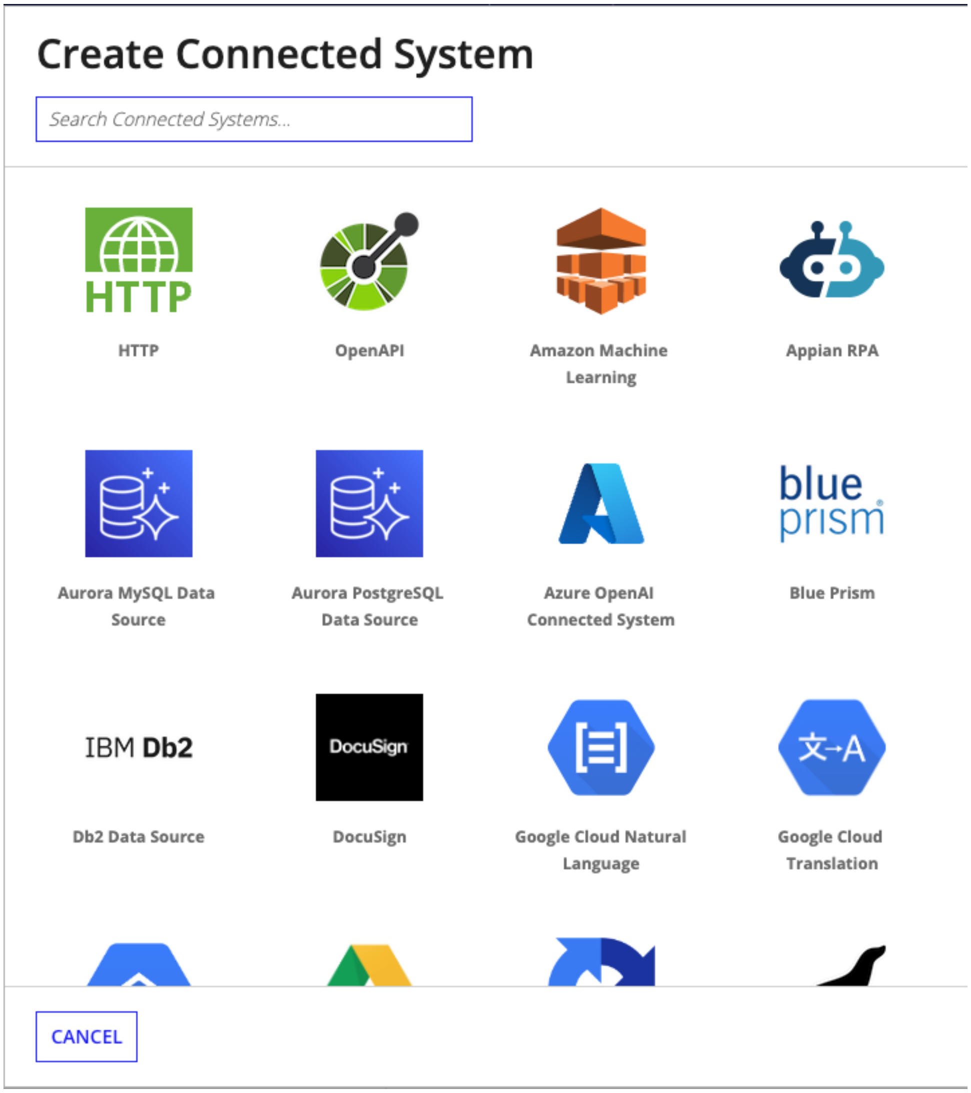
Learn more about the different types of provided models

Model name	Model version	Created at	Status	Deployable
code-davinci-002	1	7/10/2022 8:00 PM	✓ Succeeded	✓ Yes
gpt-35-turbo	0301	3/8/2023 7:00 PM	✓ Succeeded	✓ Yes
gpt-4	0314	3/20/2023 8:00 PM	✓ Succeeded	✓ Yes
gpt-4-32k	0314	3/20/2023 8:00 PM	✓ Succeeded	☒ No ⓘ
text-ada-001	1	2/28/2022 7:00 PM	✓ Succeeded	✓ Yes
text-curie-001	1	2/28/2022 7:00 PM	✓ Succeeded	✓ Yes
text-davinci-002	1	1/21/2022 7:00 PM	✓ Succeeded	✓ Yes
text-davinci-003	1	9/29/2022 8:00 PM	✓ Succeeded	✓ Yes
text-embedding-ada-002	2	4/2/2023 8:00 PM	✓ Succeeded	✓ Yes
text-embedding-ada-002	1	2/1/2023 7:00 PM	✓ Succeeded	✓ Yes
text-similarity-ada-001	1	5/19/2022 8:00 PM	✓ Succeeded	✓ Yes
text-similarity-curie-001	1	5/19/2022 8:00 PM	✓ Succeeded	✓ Yes

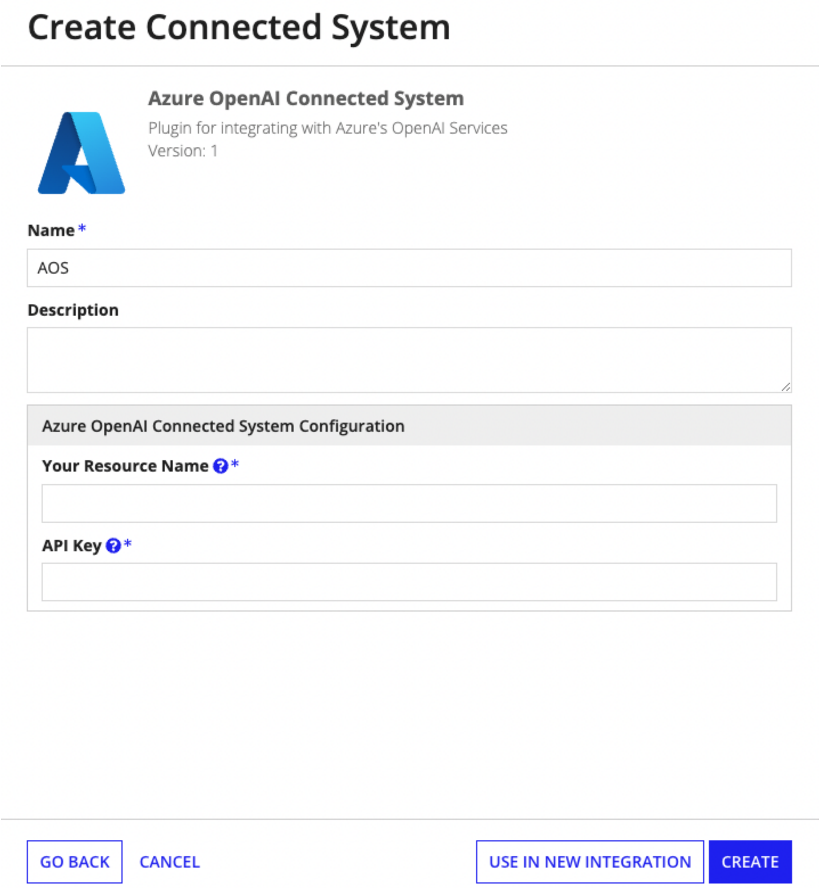
Appian Connected System Setup

This will walk you through how to set up the connected system within your Appian instance.

1. Download the plugin and load it into your Appian Environment.
2. Click “New” then “Connected System”.
3. Click “Azure OpenAI Connected System”.



4. Name, describe, and input your API key into the Connected System.



Create Connected System

Azure OpenAI Connected System

Plugin for integrating with Azure's OpenAI Services

Version: 1

Name *

AOS

Description

Azure OpenAI Connected System Configuration

Your Resource Name ? *

API Key ? *

Integration Configuration

This section provides information about how to set up your integrations with the connected system.

1. Select your operation between the choices in the dropdown menu and create your integration.

2. Fill the required fields of Deployment ID and API Version.
   - Deployment ID is the name assigned to your specific deployment of an OpenAI model. This name can be found in your Azure OpenAI studio after logging in. Each integration is only supported by certain models so ensure that the deployment ID corresponds to an appropriate deployment for your chosen integration. Information on which models can be used for each service, visit Azure OpenAI Service Models.

3. All integrations require Deployment ID, API Version, and a variation of a message input such as "Message Input," "Prompt" or "Input for embeddings." The following lists the format of each type:
   - Message Input - List of Chat Interactions, each chat interaction will be a key-value pair of "role" and "content." "Role" can have the values system, user or assistant.

     ```
     {
       {
         "role": "system",
         "content": "You are a helpful assistant."
       },
       {
         "role": "user",
         "content": "What does Appian's platform do?"
       }
     }
     ```

   - Prompt - List of Prompts as String

     ```
     {
       "Appian corporation offers",
       "Workflow automation is"
     }
     ```

   - Input for embeddings - Text input

     ```
      "Appian"
     ```

4. Select the “Developer Settings” checkbox to set the more advanced, optional configurations for each service. More information on these configurations can be found in Azure OpenAI documentation.
   - A timeout configuration field is available in the cases that Azure’s response takes longer than 30 seconds (the default wait time). If desired, you may enter a number in this field to adjust the number of seconds the application will wait for a response from Azure OpenAI before throwing a timeout exception.