



# Google Sheets

Google Sheets Connected System for  
[Appian](#)

V2.0.3

# Appian Corporation

Version 2.0.3

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## Overview

Google Sheets is a spreadsheet program included as part of the free, web-based Google Docs office suite offered by Google within its Google Drive service. The app is compatible with Microsoft Excel file formats and is available as a web application, mobile app for Android, iOS, Windows, BlackBerry, and as a desktop application on Google's ChromeOS. You can easily build different integrations using the Google Sheets connected system and access various functionalities directly in Appian by using the desired google sheet ID as input.

## Features

- Spreadsheet Creation - Create Spreadsheets and specify the share with the specified Email addresses.
- Spreadsheets operation - Modifies a spreadsheet with Add Rows, Update Rows, Clear Rows, Delete Rows, Add Columns, and Delete Columns integration.
- Get Spreadsheet details - Get the specified cell range data with the Get Rows Integration and get spreadsheet details with the Get Sheet Details Integration.
- Data Fabric - Set up a record type with Data Source Integration and Sync Integration.

# Connected System Configuration

## 1. Service Account Authentication

### Connected System Properties

**Name \***

**Description**

**Google Sheets Configuration**

**Authentication**

Google sheets cs

**Client Email \***

Provided in the JSON file with the service account

**Private Key Id \***

Provided in the JSON file with the service account

**Private Key \***

Provided in the JSON file with the service account

Connection successful

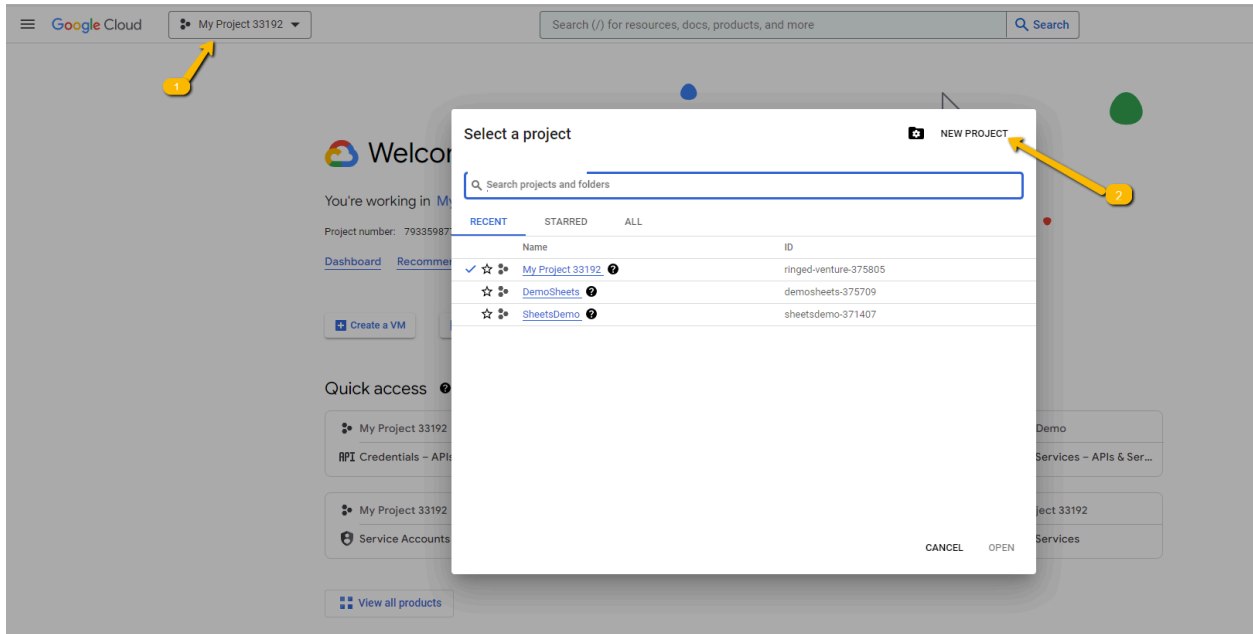
CANCEL

USE IN NEW INTEGRATION

SAVE

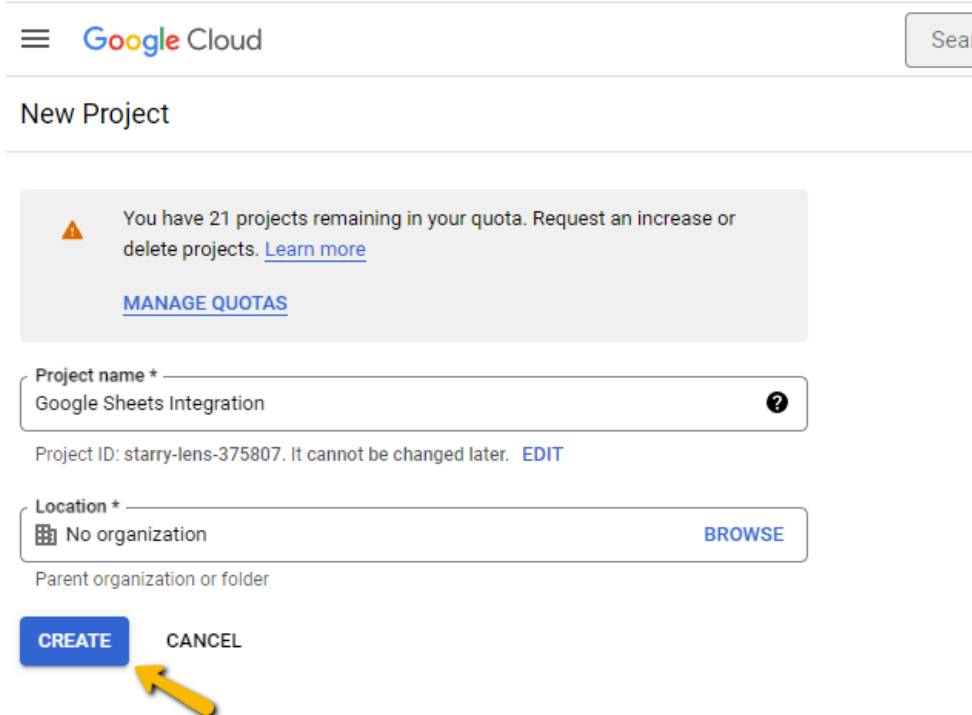
Steps to get service account credentials:

1. Go to [Google Developer Console](#).

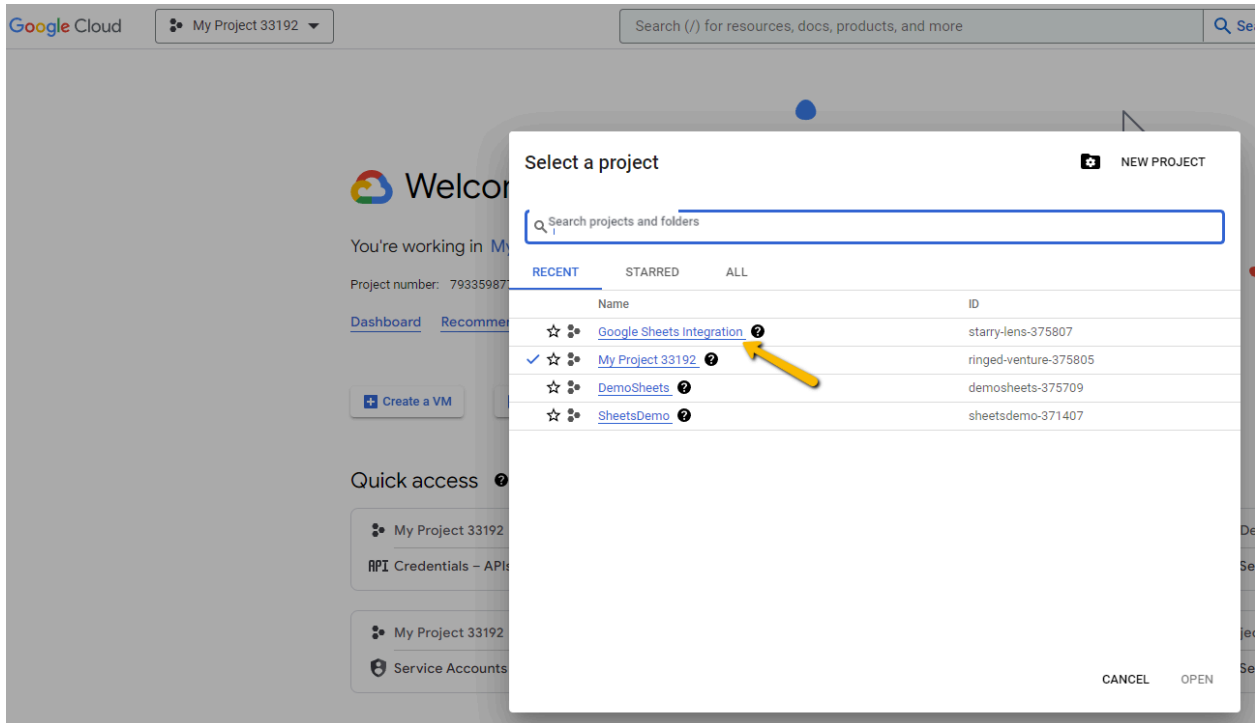


2. Click on **NEW PROJECT** to create a new console project.

3. Enter a name for the project and select Organization as per needs.



4. Now, Select the project from the Dropdown.



5. Now select **Credentials** from **APIs & Services** from Menu.

The image shows a screenshot of the Google Cloud console interface. At the top left, there is a hamburger menu icon and the text "Google Cloud". To its right is a dropdown menu showing "Google Sheets Integration". A yellow arrow labeled "1" points from the hamburger menu to the "Cloud overview" item in the left-hand navigation sidebar. Below "Cloud overview" are "Recent" and "View all products". Under the "PINNED" section, "APIs & Services" is highlighted, with a yellow arrow labeled "2" pointing to it. A context menu is open over "APIs & Services", listing "Enabled APIs & services", "Library", "Credentials", "OAuth consent screen", and "Page usage agreements". A yellow arrow labeled "3" points from the "Credentials" option in the context menu to the right side of the console. The background shows a "Welcome" message for Google Sheets, indicating the user is working in a specific project (number: 719948384842). Below the welcome message are sections for "Quick access" with project-specific shortcuts and a "View all products" button.

6. Select **Service Account** under **Create Credentials**

The screenshot shows the Google Cloud console interface for 'Google Sheets Integration'. On the left, the 'APIs & Services' sidebar is visible with 'Credentials' selected. The main content area shows the 'Credentials' page with a '+ CREATE CREDENTIALS' button highlighted by a yellow arrow. A dropdown menu is open, listing options: 'API key', 'OAuth client ID', 'Service account' (highlighted by a yellow arrow), and 'Help me choose'. Below the dropdown, the 'API Keys' section is visible with a 'Name' field and a 'Remember this credential' warning icon.

7. Now fill the details of the service account and click **Done** as the other fields are optional.



Google Sheets Integration ▼ Search (/) for reso

[←](#) Create service account

### 1 Service account details

Service account name   
Display name for this service account

Service account ID \*  ✕ ↺  
Email address: googlesheetsdemo@starry-lens-375807.iam.gserviceaccount.com

Service account description   
Describe what this service account will do

[CREATE AND CONTINUE](#)

### 2 Grant this service account access to project (optional)

### 3 Grant users access to this service account (optional)

[DONE](#) [CANCEL](#)

8. Now click on the created Service Account name and create a new key under the **KEYS** tab.

← googlesheetsdemo

DETAILS   PERMISSIONS   **KEYS**   METRICS   LOGS

## Keys

Service account keys could pose a security risk if compromised. We recommend you [here](#).

Add a new key pair or upload a public key certificate from an existing key pair.

Block service account key creation using [organization policies](#).  
[Learn more about setting organization policies for service accounts](#)

**ADD KEY** ▾

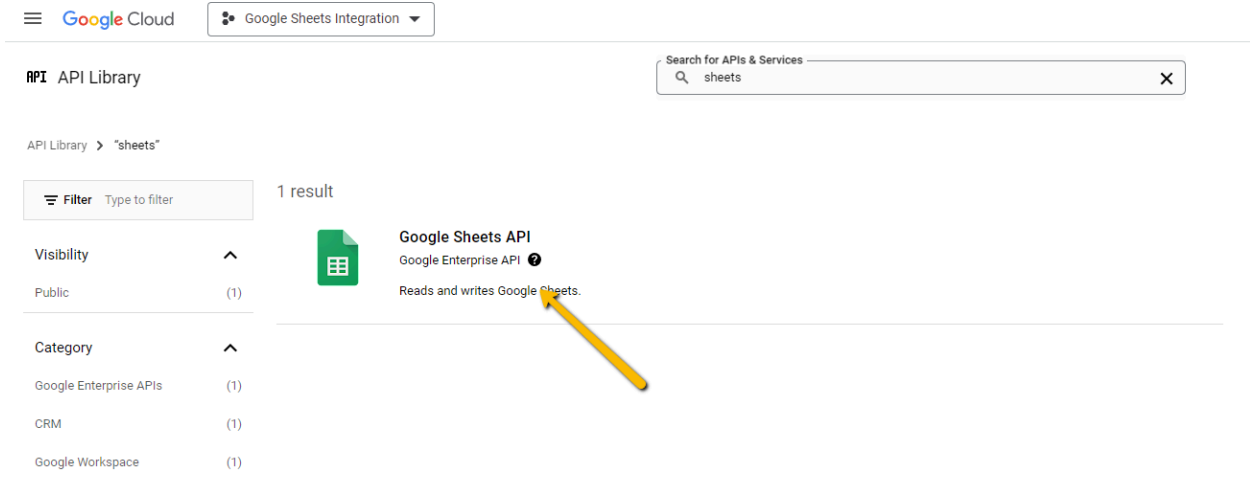
- Create new key
- Upload existing key

Key creation date	Key expiration date
-------------------	---------------------

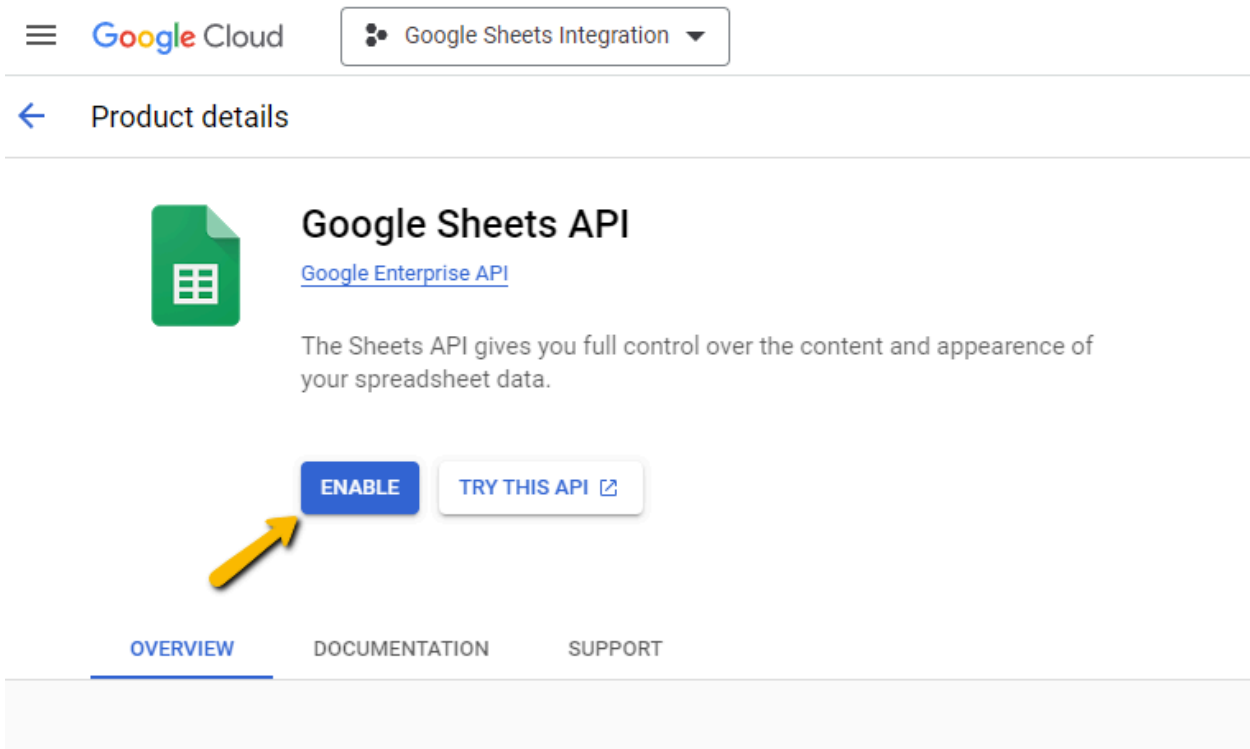
9. Select **JSON** and click **create**. A JSON file will be downloaded automatically.
10. Use the values of client email, private key id and private key from the JSON file in the Connected system.
11. In the console, select **Enabled APIs & services** from the menu and click on **Enable APIs and Services**.

The screenshot shows the Google Cloud console interface. At the top, there's a search bar and navigation tabs for 'APIs & Services'. A yellow arrow points to the '+ ENABLE APIS AND SERVICES' button. On the left sidebar, another yellow arrow points to the 'Enabled APIs & services' menu item. The main content area shows two charts: 'Traffic' and 'Errors', both displaying a warning icon and the message 'No data is available for the selected time frame'.

12. Search for sheets in the search box and click on **Google Sheets API**.



13. Click on **Enable** button to enable sheets API.



14. Necessary setup in the Google console is now complete.

## 2. OAuth 2.0 Authentication

### Connected System Properties

GSS CS Google Sheets

**Description**

Connected System for Google sheets

**Google Sheets Configuration**

**Authentication**

OAuth 2.0

Connected System for connecting to Google Sheets using OAuth2.0

Copy this redirect URL (callback URL) and use it to register this connected system with the protected resource.

[REDACTED]

Once registered, enter the properties provided to you by the protected resource to configure this authorization.

**Client ID \***

445479975537-bhl5ram97l0qcvrql3cqgu7ouuc649b.apps.googleusercontent.com

**Client Secret \***

.....

Authorization Successful

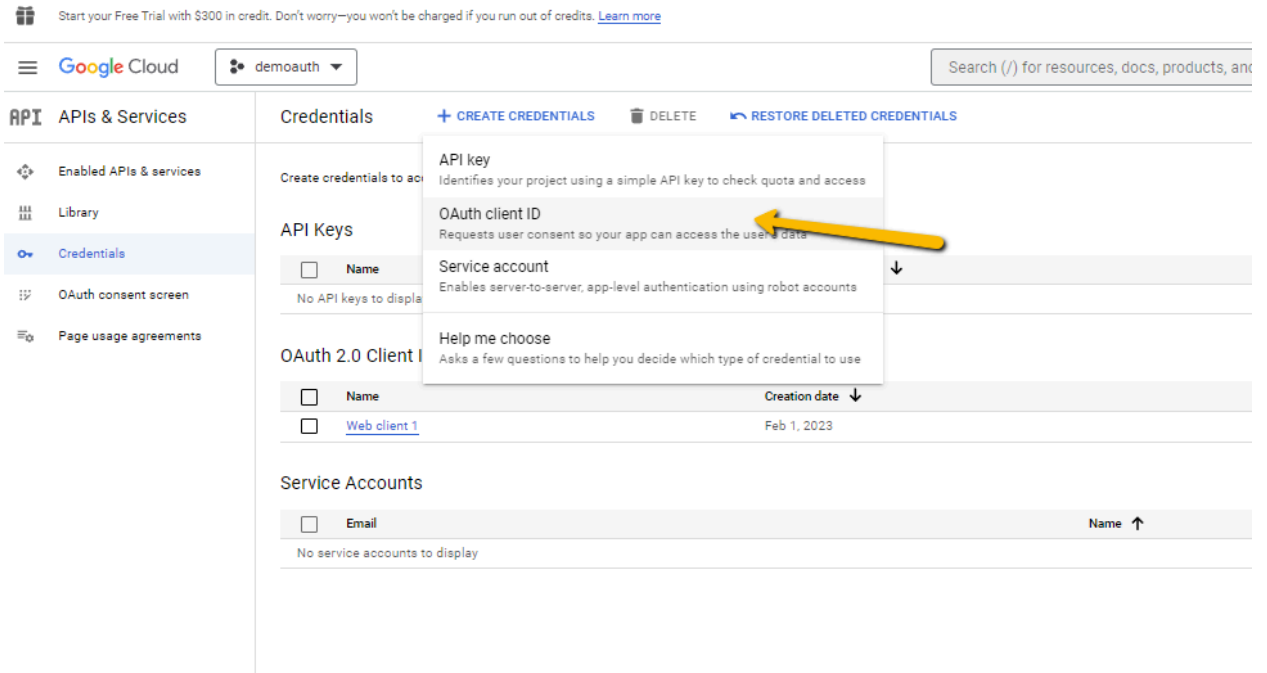
Note: No refresh token was captured, which means users may need to manually reauthorize more frequently. Check the external system's documentation to determine if refresh tokens are supported and how to request them.

AUTHORIZE AGAIN

CANCEL      USE IN NEW INTEGRATION      SAVE

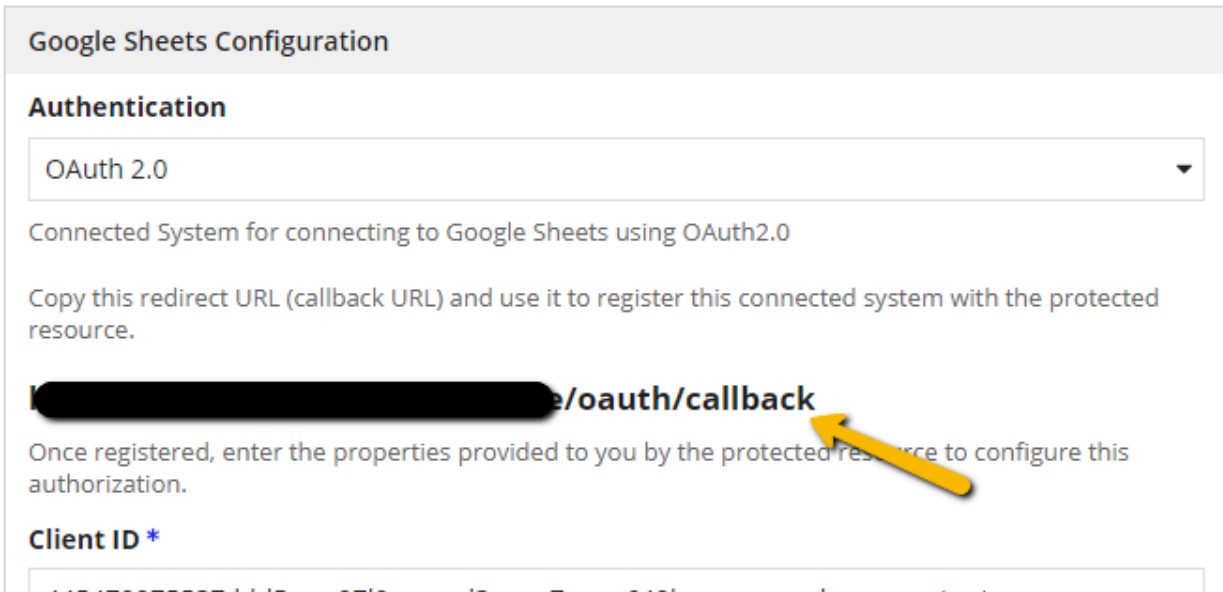
Steps to get OAuth 2.0 credentials:

1. Select credentials from the menu and click on **Create Credentials** which we did for creating a service account and click on **OAuth client ID** for OAuth authentication.



2. Before proceeding to next step, copy the callback url from the connected system shown below

Connected System for Google sheets



3. Now select **Web Application** in Application type dropdown and provide **Name** for the credential. In the **Authorized redirect URIs** section, add the redirect URI you have copied from the connected system and click on **create**.

← Create OAuth client ID

A client ID is used to identify a single app to Google's OAuth servers. If your app runs on multiple platforms, each will need its own client ID. See [Setting up OAuth 2.0](#) for more information. [Learn more](#) about OAuth client types.

Application type \*  
 Web application

Name \*  
 Test client

The name of your OAuth 2.0 client. This name is only used to identify the client in the console and will not be shown to end users.

**i** The domains of the URIs you add below will be automatically added to your [OAuth consent screen](#) as [authorized domains](#).

### Authorized JavaScript origins **?**

For use with requests from a browser

+ ADD URI

### Authorized redirect URIs **?**

For use with requests from a web server

URIs 1 \*  
 [redacted]oauth/callback

+ ADD URI



Note: It may take 5 minutes to a few hours for settings to take effect

**CREATE** CANCEL

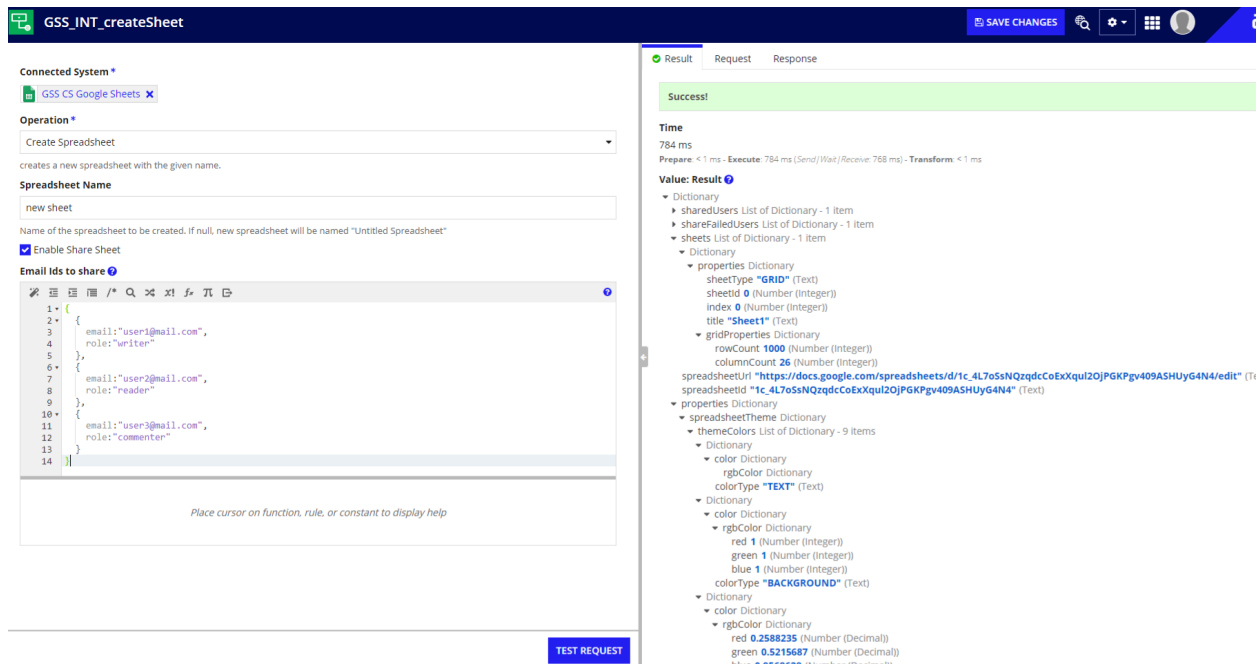
- The OAuth credential is now created with client Id and client secret .You can download the JSON file for using the credentials in the connected system.

# Integration Configuration

## Create Spreadsheet

Creates a new spreadsheet and shares the spreadsheet to users.

**Note:** This Integration only works with OAuth Authentication.



**Spreadsheet Id** - A new sheet will be created under this name. If it is empty then, it will be named "Untitled Spreadsheet".

**Enable Share Sheet** - Check box to share the created spreadsheet. Below Expression box will be displayed only when this checkbox is checked.

**Email Ids to share** - Accepts list of dictionary in which each dictionary corresponds to

```
{
  email:"user1@mail.com",
  role:"<<role>>"
}
```

**email**- Email Id of the user to be shared.

**role**- should be one of the following: "reader","writer","commenter"

## Update Rows

Clears cell values in the given range.

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Ranges** - Cell range in A1 notation.

**Delimiter**- Text that indicates the end or start of each cell value for the upcoming values field.

**Values** - List of text values in which each value represents row values. Each cell value is delimited by delimiter..

Example: If you want to update the values in the cells as follows

A1: Text1

A2: Text2

B1: Text3

B2: Text4 in Sheet1,

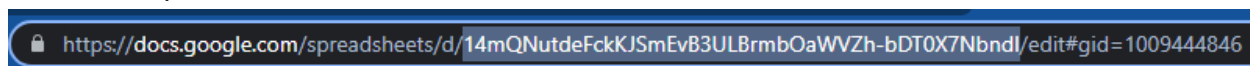
Then *Sheet1!A1:B2* should be given in Ranges field and

```
{
  "Text1!~!Text3",
  "Text2!~!Text4"
}
```

should be given in the Values field.

### Note:

- You can extract spreadsheet Id from the URL like shown below . The highlighted text is the spreadsheet Id





- A1 notation should be used inside the ranges field. Refer to this [link](#) to know about A1 notation.

## Add Rows

Inserts the given data in the specified range. If the cells are already filled, then the next empty row cell will be added.

The screenshot displays the Appian configuration for the 'Add Rows' operation. On the left, the configuration fields are:
 

- Connected System:** GSS CS Google Sheets
- Operation:** Add Rows
- Spreadsheet Id:** 14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbnndI
- Ranges:** Sheet1!A1:B2
- Delimiter:** @
- Values:** A JSON array containing ["A@2", "B@3"]

 A 'TEST REQUEST' button is located at the bottom of the configuration panel. On the right, the 'Result' tab shows a successful response with the following details:
 

- Time:** 818 ms
- Prepare:** <1 ms - Execute: 818 ms (Send/Wait/Receive: 816 ms) - Transform: <1 ms
- Value: Result:** A JSON dictionary containing:
  - spreadsheetid: "14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbnndI"
  - tableRange: "Sheet1!A1:B46"
  - updates: Dictionary
    - updatedRange: "Sheet1!A47:B48"
    - updatedCells: 4 (Number (Integer))
    - spreadsheetid: "14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbnndI"
    - updatedRows: 2 (Number (Integer))
    - updatedColumns: 2 (Number (Integer))

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Ranges** - Cell range in A1 notation.

**Delimiter**- Text that indicates the end or start of each cell value for the upcoming values field.

**Values** - List of text values in which each value represents row values. Each cell value is delimited by the delimiter.

## Get Rows

Returns the cell data in the given range.

The screenshot shows the 'GSS\_INT\_getRows' configuration page on the Appian interface. On the left, the configuration fields are:
 

- Connected System:** GSS CS Google Sheets
- Operation:** Get Rows
- Spreadsheet Id:** 14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbndI
- Delimiter:** @
- Range:** Sheet1!A1:B2

 A 'TEST REQUEST' button is at the bottom. On the right, the 'Response' tab is active, showing a 'Success!' message. The response details include:
 

- Time:** 345 ms
- Prepare:** < 1 ms - Execute: 345 ms (Send/Wait/Receive: 344 ms) - Transform: < 1 ms
- Value:** A Dictionary containing:
  - success: true (Boolean)
  - result: Dictionary
    - majorDimension: "ROWS" (Text)
    - values: List of Text String - 2 Items
      - "45@23" (Text)
      - "65@55" (Text)
    - range: "Sheet1!A1:B2" (Text)
    - error: null (Null)
    - authType: Diagnostic

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Delimiter**- Text that indicates the end or start of each cell value for the result.

**Ranges** - Cell range in A1 notation

## Clear Rows

Clears cell values in the given range.

The screenshot shows the 'GSS\_INT\_clearRows' configuration page on the Appian interface. On the left, the configuration fields are:
 

- Connected System:** GSS CS Google Sheets
- Operation:** Clear Rows
- Spreadsheet Id:** 14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbndI
- Ranges:** Sheet1!A1:A2

 A 'TEST REQUEST' button is at the bottom. On the right, the 'Response' tab is active, showing a 'Success!' message. The response details include:
 

- Time:** 305 ms
- Prepare:** < 1 ms - Execute: 305 ms (Send/Wait/Receive: 303 ms) - Transform: < 1 ms
- Value:** Result
  - clearedRange: "Sheet1!A1:A2" (Text)
  - spreadsheetId: "14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbndI" (Text)

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Ranges** - Cell range in A1 notation

## Insert Rows

Inserts blank rows in the sheet.

**Connected System \***  
GSS CS Google Sheets

**Operation \***  
Insert Rows

Insert rows into the spreadsheet.

**Spreadsheet Id**  
rilspreadsheetid  
The spreadsheet to request.

**Sheet Id**  
rilsheetid  
Id of the sheet to remove rows.

**Start Row**  
rilstartRow  
Row number where the new row will be inserted.

**End Row**  
rilendRow  
End Row number up to which new rows are inserted. If not provided, only the row provided in the start row field will be inserted.

Rule Input Name	Expression	Value
spreadsheetId (Text)	1	14mQNutdeFckkJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI
sheetId (Number (Integer))	1	1009444846
startRow (Number (Integer))	1	5
endRow (Number (Integer))	1	

Set as default test values

Result Request Response

**Success!**

**Time**  
340 ms  
Prepare: < 1 ms - Execute: 340 ms (Send/Wait/Receive: 338 ms) - Transform: < 1 ms

**Value: Result**

- Dictionary
  - replies List of Dictionary - 1 item
    - Dictionary
      - spreadsheetid "14mQNutdeFckkJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI" (Text)

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Sheet Id** - number in the url which is after "gid=".

[docs.google.com/spreadsheets/d/14mQNutdeFckkJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI/edit#gid=1009444846](https://docs.google.com/spreadsheets/d/14mQNutdeFckkJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI/edit#gid=1009444846)

In the above image, the text highlighted in yellow is Spreadsheet Id and the text highlighted in white is the Sheet Id

**Start Row** - Row number where the new row will be inserted.

**End Row** - End Row number up to which new rows are inserted. If not provided, only the row provided in the start row field will be inserted.

Example: If you want to insert 2 blank rows after row 4, then 5 should be provided in the start Row field and 6 should be provided in the End Row field.

## Insert Columns

Inserts blank columns in the sheet.

GSS\_INT\_insertColumns

**Connected System \***

GSS CS Google Sheets ✕

**Operation \***

Insert Columns

Insert columns into the spreadsheet.

**Spreadsheet Id**  
`riSpreadsheetId`  
The spreadsheet to request.

**Sheet Id**  
`riSheetId`  
Id of the sheet to remove rows.

**Start Column**  
`riStartColumn`  
Start Column number where the new column will be inserted. Provide integer instead of Column name. Example: 1 (for A), 26 (for Z)

**End Column**  
`riEndColumn`  
End Column number up to which new columns are inserted. If not provided, only the column provided in the start column field will be inserted.

Rule Input Name	Expression	Value
spreadsheetId (Text)	1	14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI
sheetId (Number (Integer))	1	1009444846
startColumn (Number (Integer))	1	6
endColumn (Number (Integer))	1	10

[Set as default test values](#)

Result
Request
Response

**Success!**

**Time**  
408 ms  
Prepare: < 1 ms - Execute: 408 ms (Send/Wait/Receive: 406 ms) - Transform: < 1 ms

**Value: Result**

- Dictionary
  - replies List of Dictionary - 1 item
    - Dictionary
      - spreadsheetId "14mQNutdeFckjSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI" (Text)

TEST REQUEST

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Sheet Id** - number in the url which is after "gid=".

**Start Column**- Start Column number where the new column will be inserted. Provide integer instead of Column name. Example: 1 (for A), 26 (for Z).

**End Column**- End Column number up to which new columns are inserted. If not provided, only the column provided in the start column field will be inserted..

Example: If you want to insert 3 blank columns after column F, then 7 should be provided in the start Column field and 9 should be provided in the End Column field.

## Delete Rows

Deletes rows in the sheet.

GSS\_INT\_insertColumns

**Connected System \***

GSS CS Google Sheets

**Operation \***

Insert Columns

Insert columns into the spreadsheet.

**Spreadsheet Id**

r!spreadsheetid

The spreadsheet to request.

**Sheet Id**

r!sheetid

Id of the sheet to remove rows.

**Start Column**

r!startColumn

Start Column number where the new column will be inserted. Provide integer instead of Column name. Example: 1 (for A), 26 (for Z)

**End Column**

r!endColumn

End Column number up to which new columns are inserted. If not provided, only the column provided in the start column field will be inserted.

Rule Input Name	Expression	Value
spreadsheetid (Text)	1	14mQNutdeFckKJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI
sheetid (Number (Integer))	1	1009444846
startColumn (Number (Integer))	1	6
endColumn (Number (Integer))	1	10

[Set as default test values](#)

✔ Result    Request    Response

Success!

**Time**  
408 ms  
Prepare: < 1 ms - Execute: 408 ms (Send/Wait/Receive: 406 ms) - Transform: < 1 ms

**Value: Result**

- Dictionary
  - replies List of Dictionary - 1 item
    - Dictionary
      - spreadsheetid "14mQNutdeFckKJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI" (Text)

TEST REQUEST

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Sheet Id** - number in the url which is after "gid=".

**Start Row** - Start Row number to be deleted..

**End Row** - End Row number to be deleted. If not provided, only the row provided in the start row field will be deleted.

Example: If you want to delete rows 7 to 10, then 7 should be provided in the start Row field and 10 should be provided in the End Row field.

## Delete Columns

Deletes columns in the sheet.

**Connected System \***  
GSS CS Google Sheets

**Operation \***  
Delete Columns  
Delete rows from spreadsheet.

**Spreadsheet Id \***  
14mQNutdeFckKJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI  
The spreadsheet to request.

**Sheet Id \***  
1009444846  
Id of the sheet to remove rows.

**Start Column \***  
8  
Start Column number to be deleted. Provide integer instead of Column name. Example: 1 (for A), 26 (for Z)

**End Row**  
10  
End Column number to be deleted. If not provided, only the column provided in the start column field will be deleted.

**Result** | Request | Response

Success!

**Time**  
444 ms  
Prepare: < 1 ms - Execute: 444 ms (Send/Wait/Receive: 441 ms) - Transform: < 1 ms

**Value: Result**

- Dictionary
  - replies List of Dictionary - 1 item
    - Dictionary spreadsheetid "14mQNutdeFckKJSmEvB3ULBrmbOaWVZh-bDT0X7NbnDI" (Text)

TEST REQUEST

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Sheet Id** - number in the url which is after "gid=".

**Start Column**- Start Column number to be deleted. Provide integer instead of Column name. Example: 1 (for A), 26 (for Z).

**End Column**- End Column number to be deleted. If not provided, only the column provided in the start column field will be deleted.

Example: If you want to delete columns from C to E , then 3 should be provided in the start Column field and 5 should be provided in the End Column field.

## Get Sheet Details

Returns the metadata about the spreadsheet.

The screenshot shows the Appian interface for the rule 'GSS\_INT\_getSheetDetails'. On the left, the configuration includes:

- Connected System:** GSS CS Google Sheets
- Operation:** Get Sheet Details
- Spreadsheet Id:** 14mQNutdeFckj5mEvB3ULBmbQaWWZh-bDT0X7NbndI
- Ranges:** Sheet4!A1:D4

The right pane shows the response, which is a JSON dictionary containing metadata such as sheet type, ID, index, title, row count, column count, and theme colors.

**Spreadsheet Id** - Alphanumeric characters present in the sheet url  
**Ranges** - Cell range in A1 notation

## Data Source Integration

Returns cell values for each row in batches

The screenshot shows the Appian interface for the rule 'GSS\_INT\_dataSource'. On the left, the configuration includes:

- Operation:** Data Source Integration
- Spreadsheet Id:** r1bshetid
- Sheet Name:** r1bshethname
- Start Column:** r1bstartcolumn
- End Column:** r1bendcolumn
- Start Row:** r1bstartrow
- Batch Size:** r1bbatchsize
- Batch Number:** r1bbatchnumber

The right pane shows a table of rule inputs and a large dictionary response containing a list of rows with their cell values.

Rule Input Name	Expression	Value
sheetId (Text)	1	14mQNutdeFckj5mEvB3ULBmbQaWWZh-bDT0X7NbndI
sheetName (Text)	1	Sheet2
startColumn (Text)	1	A

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Sheet Name**- Name of the current sheet. Example: Sheet2.

**Start Column** - Column name of the starting column for which data sourcing is performed.

Example: F

**End Column** - Column name of the ending column for which data sourcing is performed.

**Start Row** - Row number of the starting row. Example: If you do not want row values up to 6th row, then 7 should be given in the start row field.

**Batch Size** - Number of row data that should be returned in a single call.

**Batch Number** - Number of batch that should be returned

Example: If we want a second batch of batch size 10, then 2 should be provided in the Batch Number field, 10 should be provided in the batch size field and the result will be rows from 11 to 20.

## Sync Integration

Returns cell values for the specified rows.

The screenshot displays the Appian configuration interface for a Sync Integration rule. On the left, the 'Connected System' is 'GSS CS Google Sheets'. The 'Operation' is 'Sync Integration'. The 'Spreadsheet Id' is 'ritsheetid', 'Sheet Name' is 'ritsheetName', 'Start Column' is 'ritstartColumn', and 'End Column' is 'ritendColumn'. A 'TEST REQUEST' button is visible at the bottom of the configuration pane.

The main area shows the 'Rule Input Name', 'Expression', and 'Value' table:

Rule Input Name	Expression	Value
sheetid (Text)	1	14mQhUdferckY5mEv83ULBmbGqWZhbD70X7N6ndi
sheetName (Text)	1	Sheet2
startColumn (Text)	1	A
endColumn (Text)	1	L
rowNumbers (List of Number (Integer))	1 * { 2, 3 }	List of Number (Integer): 2 Items 2

Below the table, the 'Time' section shows: 303 ms. The 'Value' section shows a Dictionary with 'success true (Boolean)', 'result Dictionary', 'majorDimension "ROWS" (Text)', 'values List of Text String - 12 Items', 'range "Sheet2!A2:L3" (Text)', and 'body List of Dictionary - 2 Items'. The body contains two rows of data: Row 1 with values 'A', 'B', 'C', 'D', 'E', 'F', 'G', 'H', 'I', 'J', 'K', 'L' and Row 2 with values 'Emily Davis'.

**Spreadsheet Id** - Alphanumeric characters present in the sheet url

**Sheet Name**- Name of the current sheet. Example: Sheet2.

**Start Column** - Column name of the starting column for which data sourcing is performed.

Example: F

**End Column** - Column name of the ending column for which data sourcing is performed.

**Row Numbers** - List of Row numbers. Only the specified row data is returned in the results



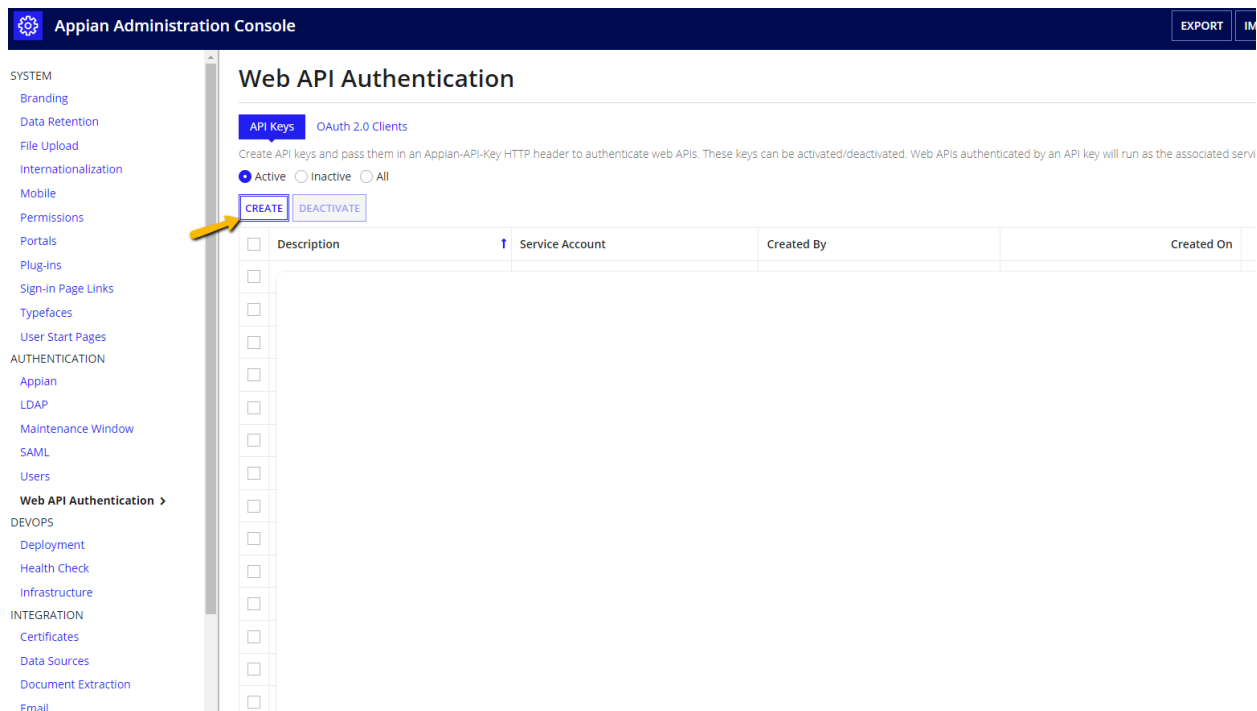
# Record and Webhook Configuration

## Appian API Key and Service Account Configuration

API keys are needed to be created from Appian which acts as authentication when Google sheets sends webhooks to Appian.

Below are the steps to create and configure API Key and Service account in the Sample Application.

1. Navigate to **Admin console** → **Web API Authentication**
2. Select **Create** under API Keys



3. Enter description for the API key under **Description** and select service account if you already have one. Otherwise, select “+” icon

## Create New API Key

**Description \***

Describe what this key will be used for. This should be unique across your API keys.

**Service Account \***

All API keys must be associated with a user in the Service Accounts group. These users are prevented from logging into Appian.

[View Service Accounts group](#)

4. Enter your username in the next screen and click **create**.

## Create Service Account

**Username \***

A new user will be created and added to the Service Accounts system group, enabling them to use API key authentication for Web APIs. This user will not be able to log in or be automatically deactivated.

5. Select **create**

## Create New API Key

**Description \***

Describe what this key will be used for. This should be unique across your API keys.

**Service Account \***

sheetsServiceAccount Service Account ✕

All API keys must be associated with a user in the Service Accounts group. These users are prevented from logging into Appian.

[View Service Accounts group](#)

CANCEL
CREATE

6. Copy the API key from the next screen which will be used during webhook configuration

## Copy API Key

Copy the new API key now. You will not have another chance to view it.

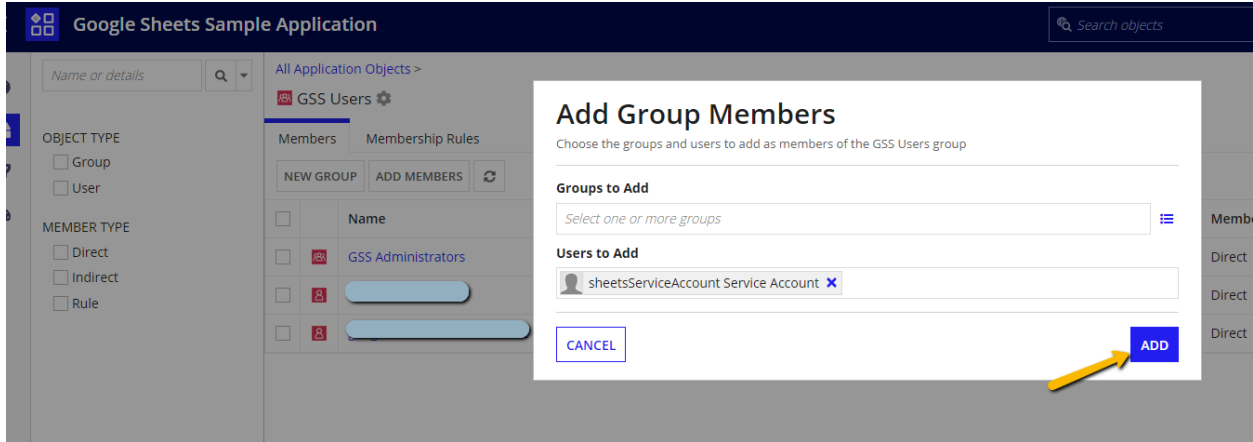
**Service Account**  
sheetsServiceAccount

**API Key**

[Copy API key to clipboard](#)

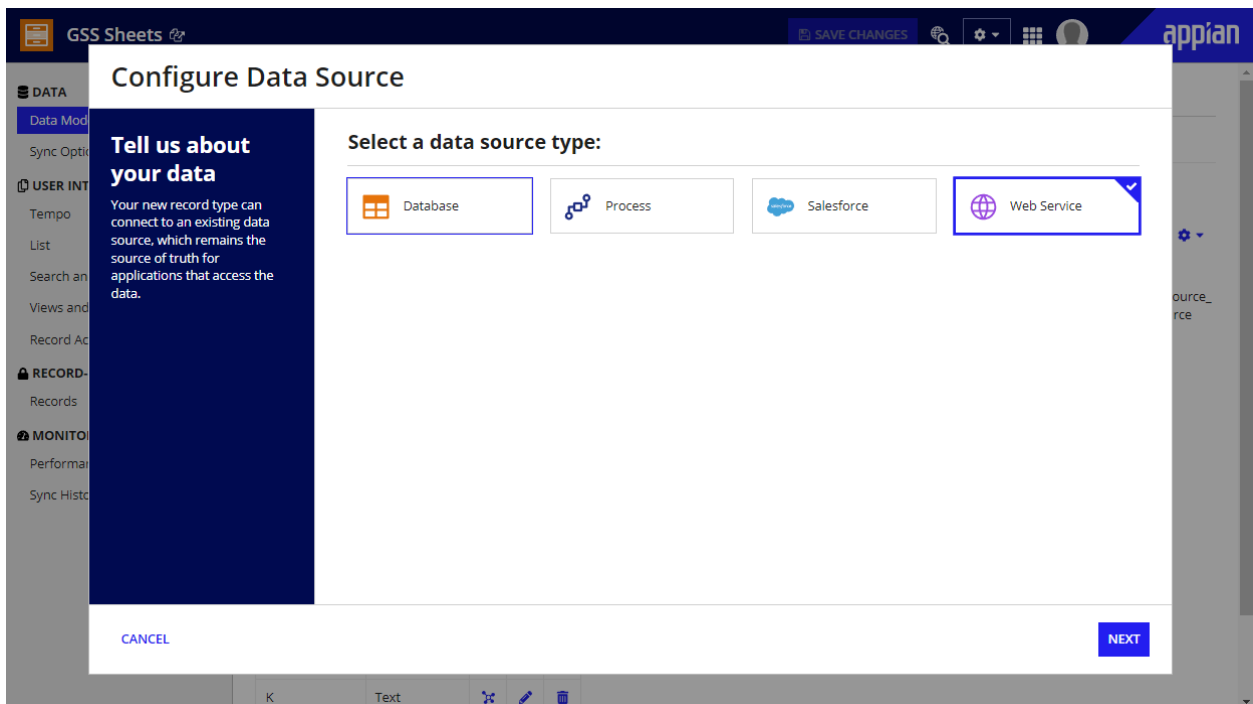
OK

7. Add the service account to the users group after which the API key setup will be complete.

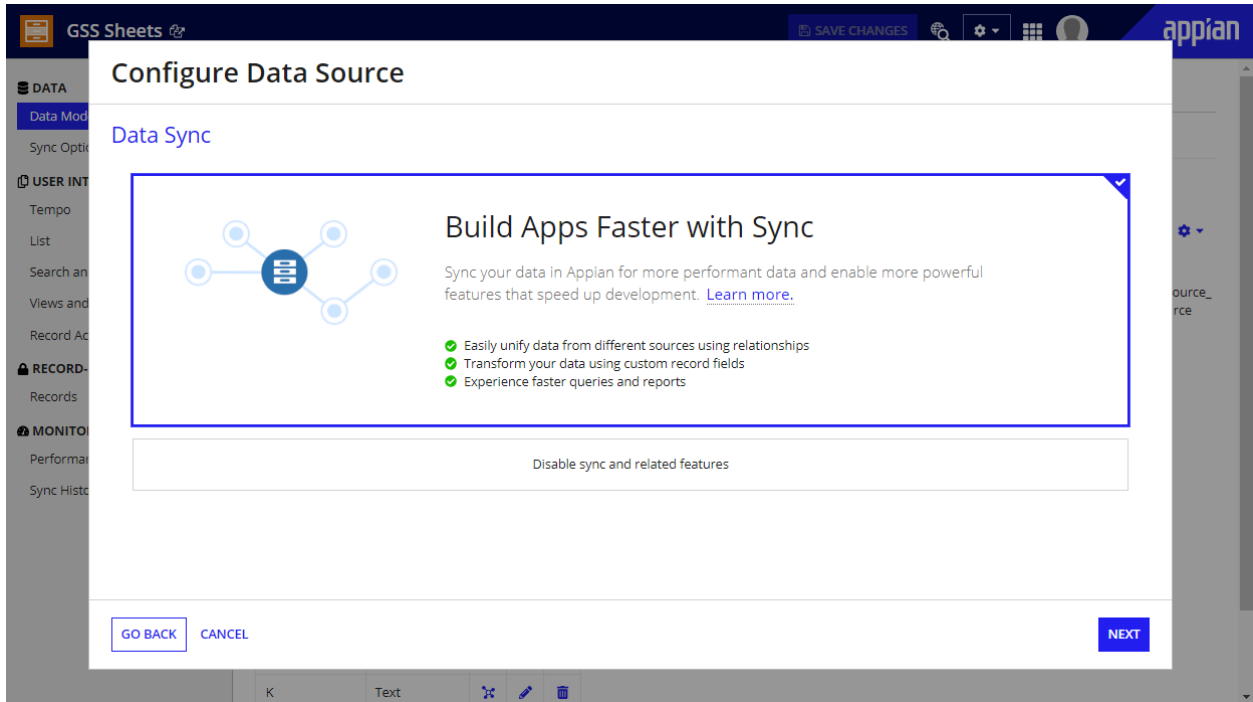


## Data Source Configuration

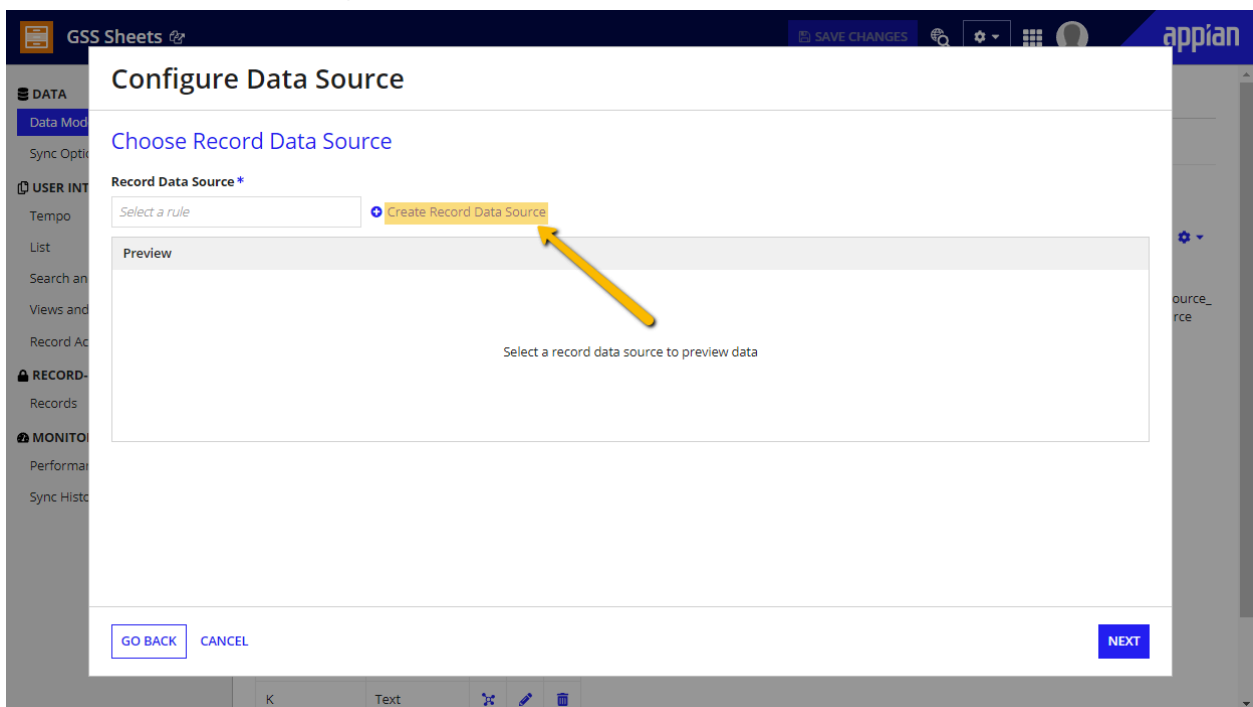
1. After creating a new Record Type in Appian, in the Data Model Tab, select **Tell us About your Data** button and select **Web service** and click Next.



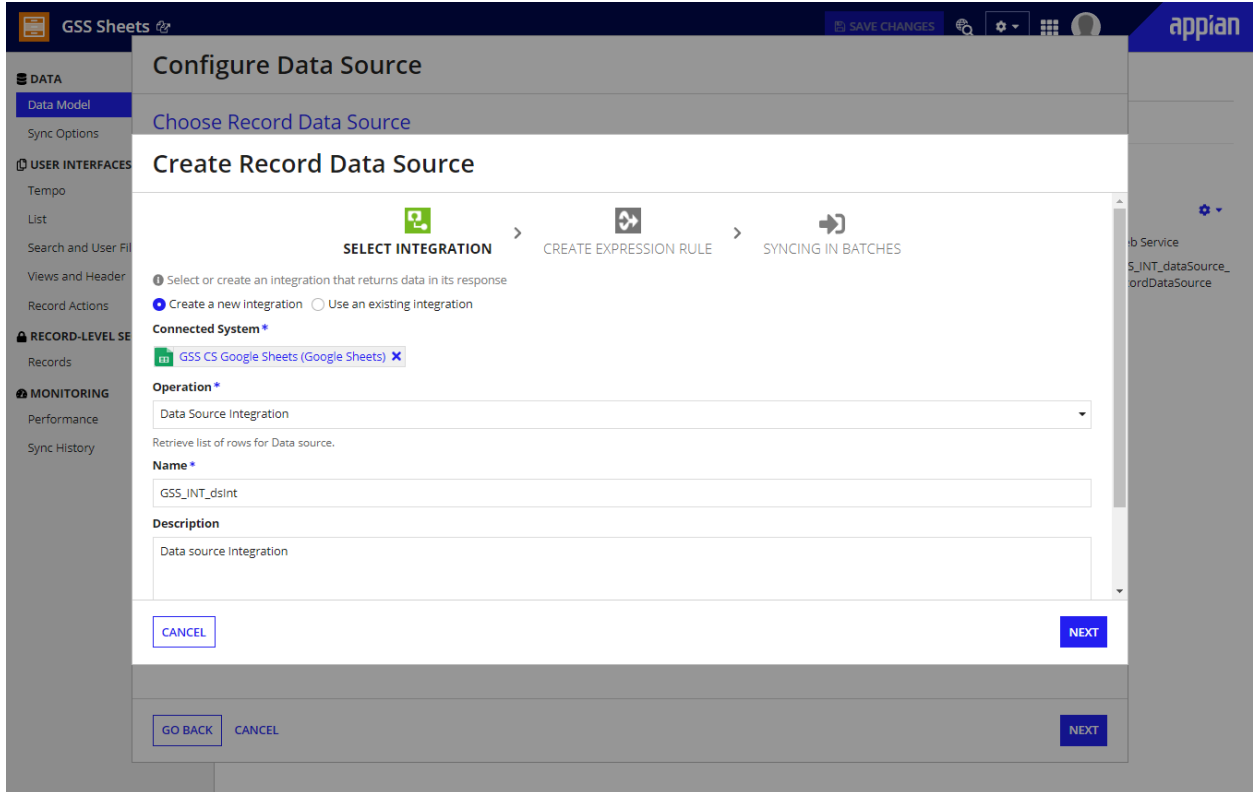
2. Turn on Sync Feature and select Next.



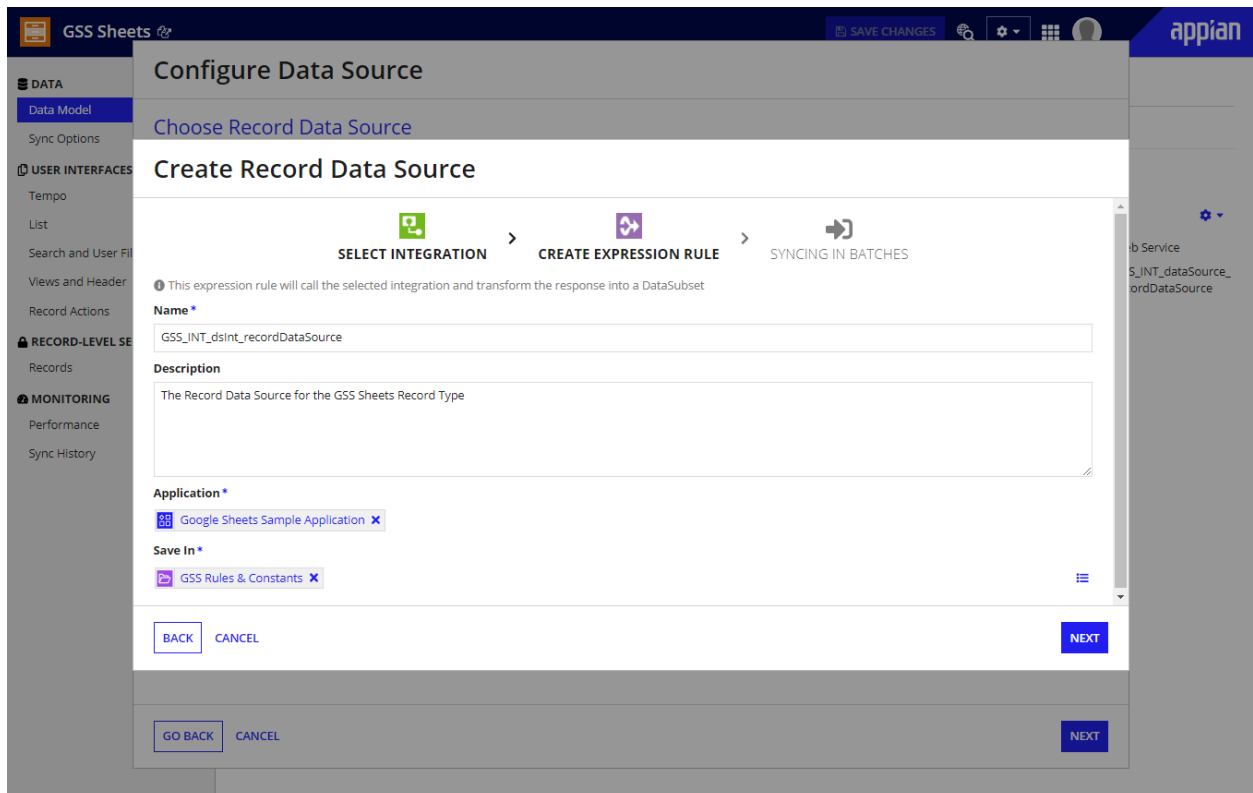
3. If there is no Data Source Rule previously configured, select **Create Record Data Source**. Otherwise, enter the rule name in the search box.



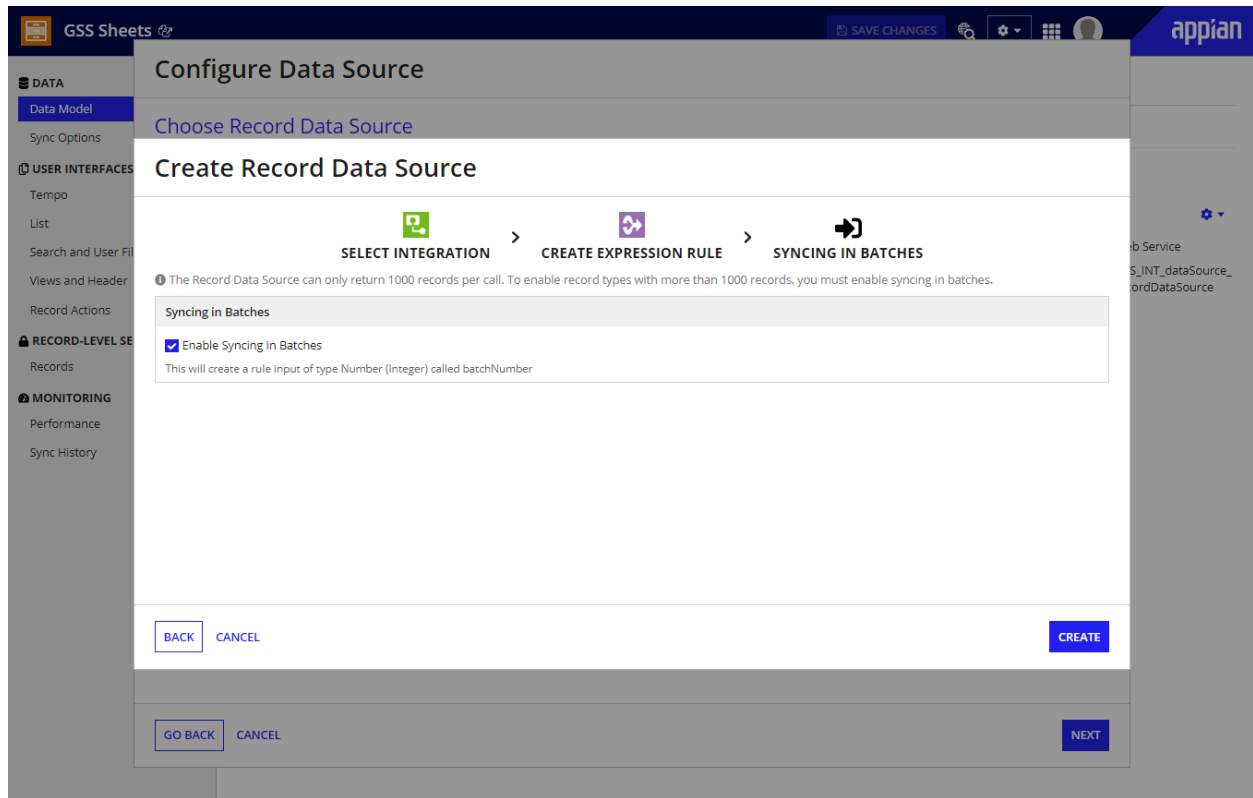
4. In **Create Record Data Source**, select the Data Source Integration from the connected system and enter the required details.



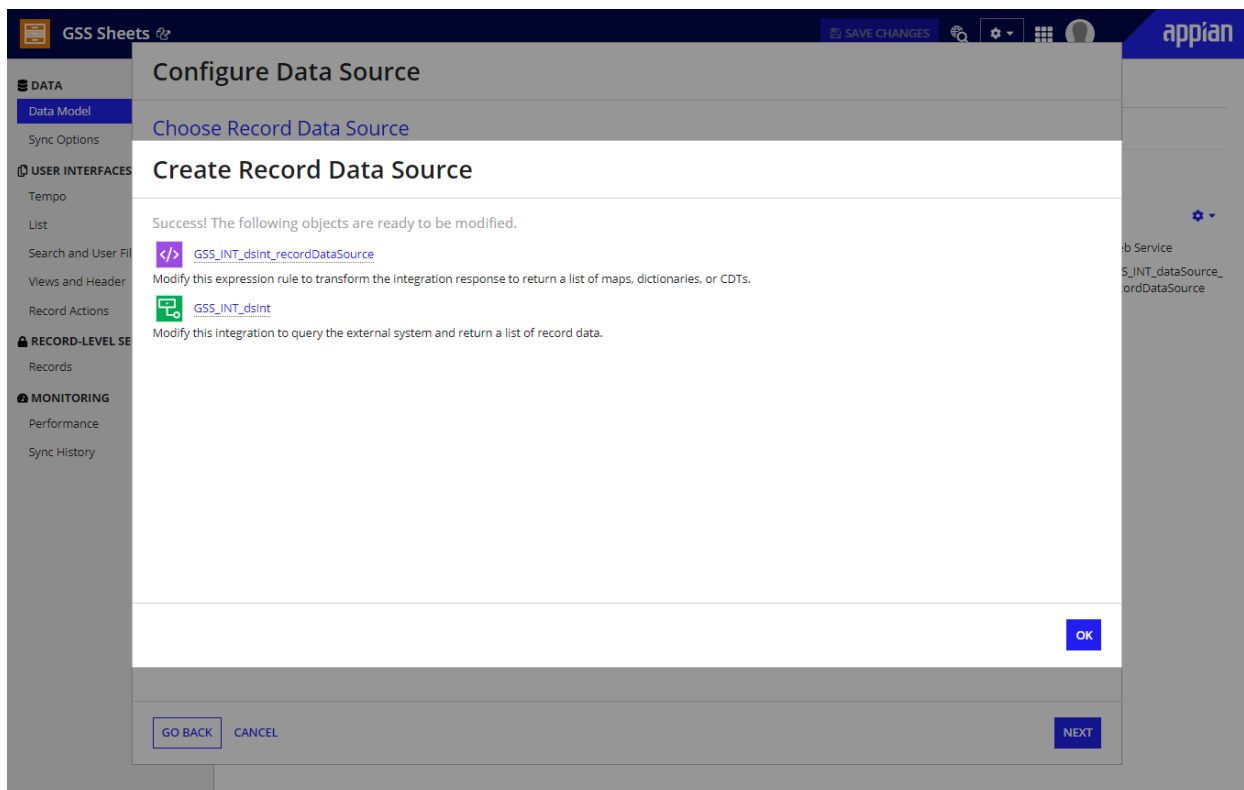
- In the next page, the expression rule details will be automatically populated. Select **Next**.



6. Check the **Enable syncing in batches** checkbox. Select **Create**.



7. Select the Expression rule and Integration to edit them.



## 8. Edit the Rule so that it looks like the code below.

The screenshot shows the Appian IDE interface. On the left, the rule editor contains the following code:

```

1 * localVariables(
2 /* Call the integration and store the response in a local variable */
3 localIntegrationResponse: ruleGSS_INT_dataSource(
4 sheetId: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[1],
5 sheetName: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[2],
6 startColumn: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[3],
7 endColumn: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[4],
8 startRow: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[5],
9 batchSize: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[6],
10 batchNumber: riBatchNumber
11 ),
12 if(
13 /* This will return true if the integration succeeds */
14 localIntegrationResponse.success,
15 /* If needed, modify the expression below to return a list of maps, dictionaries, or CDTs that map to your record data */
16 localIntegrationResponse.result.body,
17 /* If the integration is unsuccessful, handle accordingly */
18 if(
19 /* Note: handling of out of bounds exceptions varies by web service */
20 toInteger(
21 index(
22 localIntegrationResponse.result,
23 "statusCode",
24 0
25 )
26 ) = 416,
27 /* If this is an out of bounds error, return an empty list to finish syncing */
28 [],
29 /* If this is a different error, return the integration error. */
30 /* If you need additional logic to determine the error, use aIntegrationError() in the integration to format the error displayed in the sync
31 )
32 localIntegrationResponse.error
33 )
34 )

```

On the right, the 'Test Output' panel shows the following test results:

Rule Input Name	Expression	Value
batchNumber (Number (Integer))	1	1

Below the table, the 'Local Variables' section shows the test output:

Time: 232 ms (View Performance) Type: Any Type (List of Dictionary)

Value:  Formatted  Raw  Expression

- Dictionary
  - A "EEID" (Text)
  - B "Full Name" (Text)
  - C "Job Title" (Text)
  - D "Department" (Text)
  - E "Business Unit" (Text)
  - F "Gender" (Text)
  - G "Ethnicity" (Text)
  - H "" (Text)
  - I "Hire Date" (Text)
  - J "Annual Salary" (Text)
  - K "Bonus %" (Text)
  - L "Country" (Text)
  - rowNumber 1 (Number (Integer))
    - Dictionary
      - A "EQ387" (Text)
      - B "Emily Davis" (Text)
      - C "Sr. Manger" (Text)
      - D "IT" (Text)
      - E "Research & Development" (Text)
      - F "Female" (Text)
      - G "Black" (Text)
      - H "" (Text)
      - I "4/8/2016" (Text)
      - J "\$141,604" (Text)
      - K "15%" (Text)
      - L "United States" (Text)
  - rowNumber 2 (Number (Integer))
    - Dictionary
      - A "EQ387" (Text)

**Important Note:** Datasource constant is used in the sample application which contains sheet id, sheet name, start column, end column, start row and batch size. Parameters can also be manually configured according to requirements.

## 9. Check the Integration and whether it returns rows in batches.

The screenshot shows the Appian IDE interface with the 'TEST REQUEST' button highlighted. The 'Test Output' panel shows the following test results:

Rule Input Name	Expression	Value
sheetId (Text)	1	14mQNUtdeFckj5mE6B3ULBrmBQAWZhbD7OX7NbnDI
sheetName (Text)	1	Sheet1
startColumn (Text)	1	
endColumn (Text)	1	
startRow (Text)	1	

Below the table, the 'Test Output' section shows the following data:

success true (Boolean)

result Dictionary

- majorDimension "ROWS" (Text)
- values List of Text String - 4 Items
  - "45" (Text)
  - "23" (Text)
  - "55" (Text)
  - "55" (Text)
- range "Sheet1!A125" (Text)
- body List of Dictionary - 2 Items
  - Dictionary
    - A "45" (Text)
    - B "23" (Text)
    - C "" (Text)
    - D "" (Text)
    - E "" (Text)
    - F "" (Text)
    - G "" (Text)
    - H "" (Text)
    - I "" (Text)
    - J "" (Text)
    - K "" (Text)
    - L "" (Text)
    - M "" (Text)
    - N "" (Text)
    - O "" (Text)
    - P "" (Text)
    - Q "" (Text)
    - R "" (Text)
    - S "" (Text)
    - T "" (Text)
    - U "" (Text)
    - V "" (Text)



- Once editing is done, select **OK** to preview data. Select **rowNumber** as **Primary Key** and Click **Finish**.

**Configure Data Source**

GSS\_INT\_dataSource\_recordDataSource: Select and Configure Fields to Include

Primary Key  
rowNumber

<input checked="" type="checkbox"/>	Source Field Name	Record Field Name	Source Field Type	Record Field Type		
<input checked="" type="checkbox"/>	A	A	Text	Text	↑	↓
<input checked="" type="checkbox"/>	B	B	Text	Text	↑	↓
<input checked="" type="checkbox"/>	C	C	Text	Text	↑	↓
<input checked="" type="checkbox"/>	D	D	Text	Text	↑	↓
<input checked="" type="checkbox"/>	E	E	Text	Text	↑	↓
<input checked="" type="checkbox"/>	F	F	Text	Text	↑	↓
<input checked="" type="checkbox"/>	G	G	Text	Text	↑	↓
<input checked="" type="checkbox"/>	H	H	Text	Text	↑	↓
<input checked="" type="checkbox"/>	I	I	Text	Text	↑	↓
<input checked="" type="checkbox"/>	J	J	Text	Text	↑	↓
<input checked="" type="checkbox"/>	K	K	Text	Text	↑	↓
<input checked="" type="checkbox"/>	L	L	Text	Text	↑	↓
<input checked="" type="checkbox"/>	rowNumber	rowNumber	Number (Integer)	Number (Integer)	↑	↓

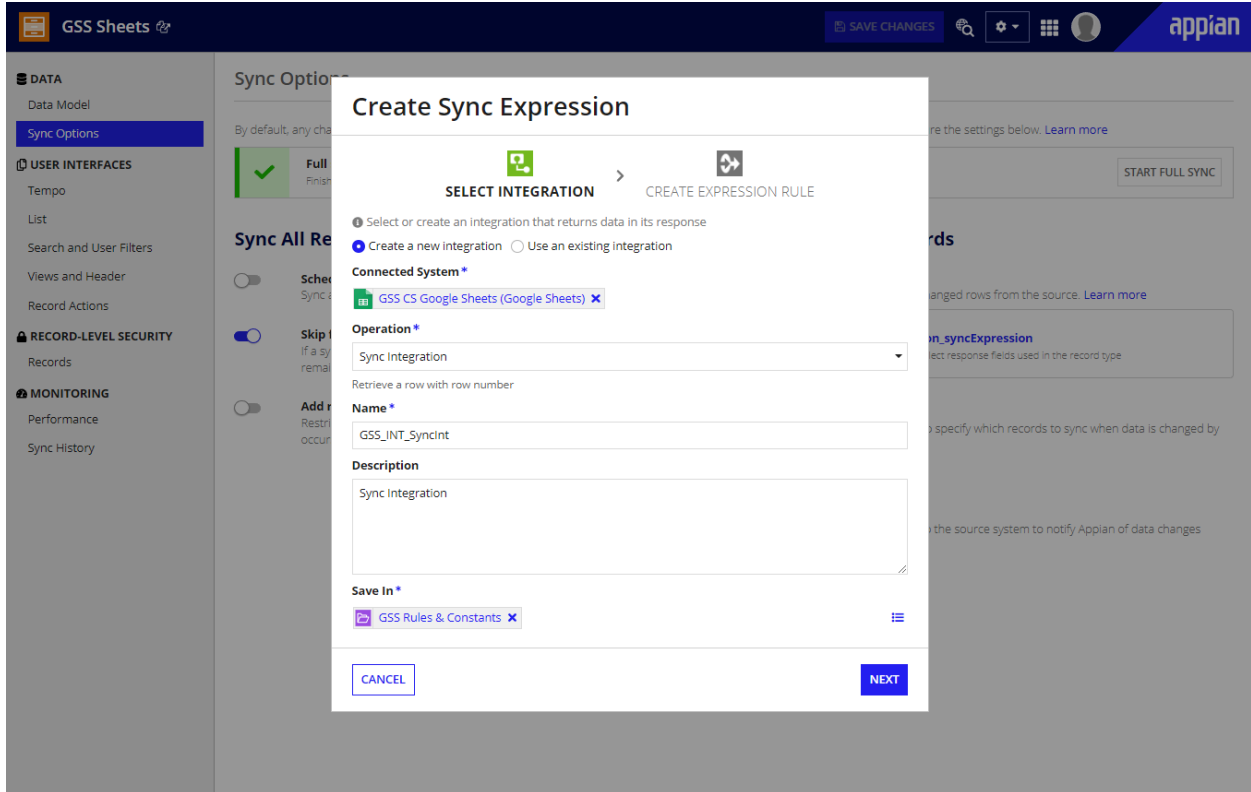
GO BACK CANCEL NEXT

## Sync Configuration

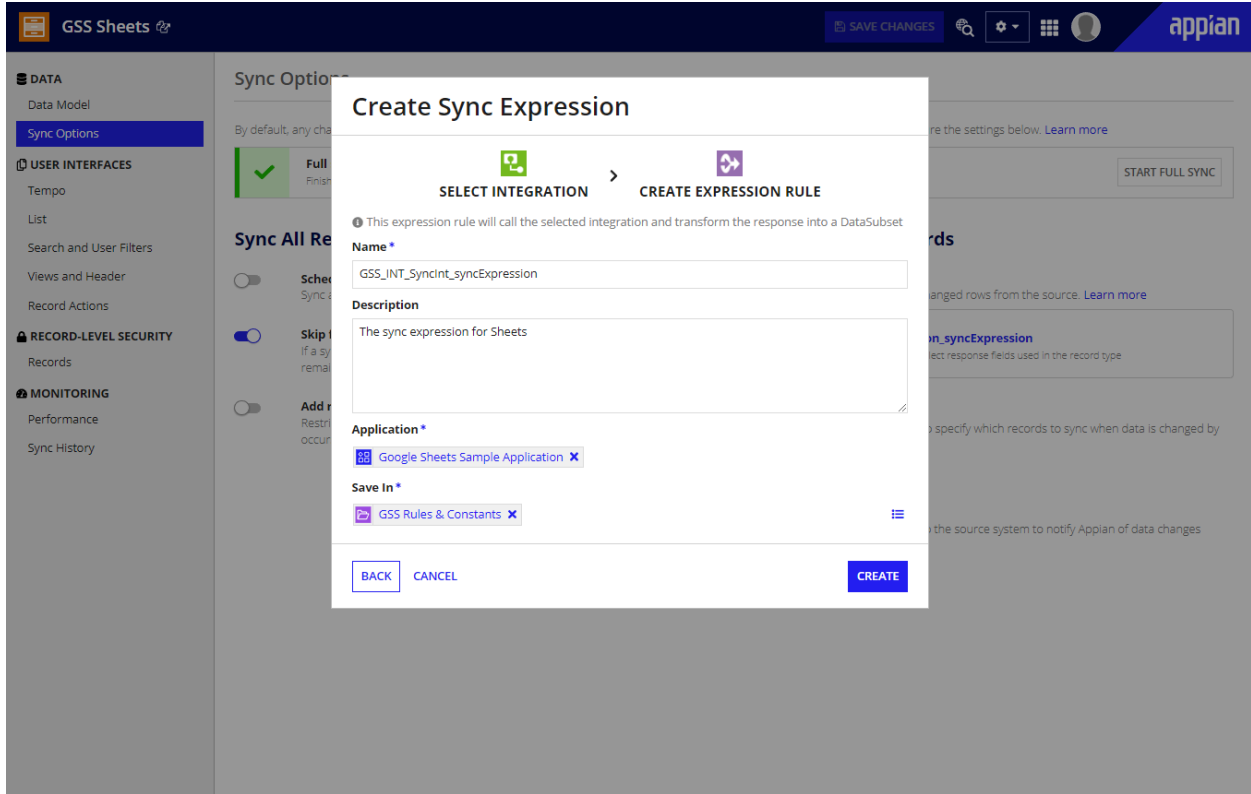
- Once done, navigate to the **Sync Options Tab** and select the **Generate Expression rule** under **Configure Sync Expression**.

2. Select the + icon to create a new sync expression.

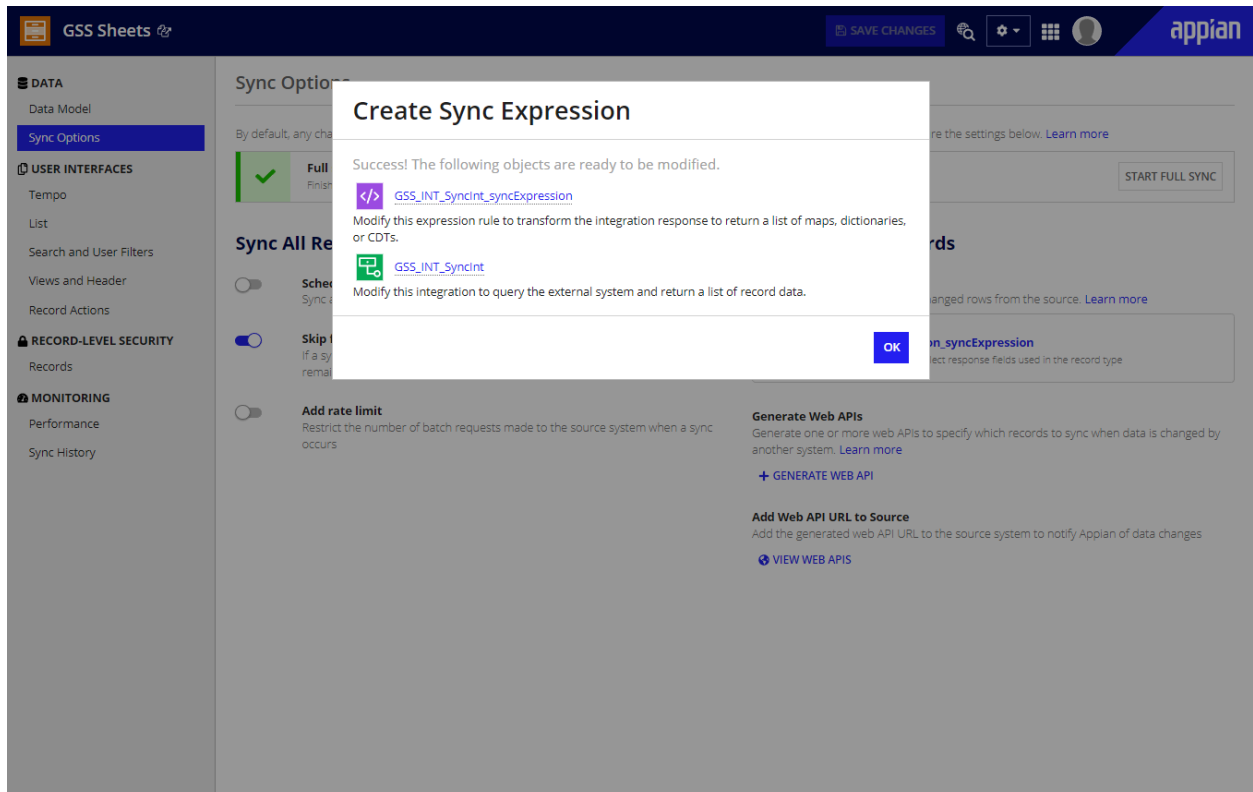
3. You can either use existing integration or create new Integration. Select **Next**.



4. In the next page, the expression rule details will be automatically populated. Select **Create**.



5. Select Integration name and rule name to edit them.



## 6. Edit the Expression Rule and Integrations. Once done, click **OK**.

**Code:**

```

1 * allLocalVariables()
2 /* Call the integration and retrieve a set of records */
3 localIntegrationResponse:
4 ruleGSS_INT_syncIntegration()
5 sheetId: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[1],
6 sheetName: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[2],
7 startColumn: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[3],
8 endColumn: consIGSS_TEXT_ARRAY_DATASOURCE_CONST[4],
9 rowNumbers: riIdentifiers
10 },
11 {
12 localIntegrationResponse.success,
13 localIntegrationResponse.result.body,
14 error(localIntegrationResponse.error)
15 }
16 )
    
```

**Test Inputs:**

Rule Input Name	Expression	Value
identifiers (List of Number (Integer))	1 * { 2 3, 3 4 4 }	List of Number (Integer): 2 Items 3 4

**Local Variables:**

**Test Output:**

Time: 220 ms (View Performance) Type: Any Type (List of Dictionary)

Value:  Formatted  Raw  Expression

- List of Dictionary - 2 Items
  - Dictionary
    - A "E04105" (Text)
    - B "Theodore Dinh" (Text)
    - C "Technical Architect" (Text)
    - D "asdasda" (Text)
    - E "asdsa" (Text)
    - F "Male" (Text)
    - G "Asian" (Text)
    - H "" (Text)
    - I "11/29/1997" (Text)
    - J "999.975" (Text)
    - K "299" (Text)
    - L "India " (Text)
    - rowNumber 3 (Number (Integer))
  - Dictionary
    - A "E02832" (Text)
    - B "Penelope Jordan" (Text)
    - C "Computer Systems Manage" (Text)
    - D "IT" (Text)
    - E "Manufacturing" (Text)
    - F "Female" (Text)
    - G "Caucasian" (Text)
    - H "" (Text)
    - I "9/27/2019" (Text)
    - J "484.913" (Text)
    - K "76" (Text)
    - L "United States " (Text)
    - rowNumber 4 (Number (Integer))

**Configuration:**

- Connected System: GSS CS Google Sheets
- Operation: Sync Integration
- Retrieve a row with row number
- Spreadsheet Id: rtsheetid
- Sheet Name: rtsheetName
- Start Column: rtsstartColumn
- End Column: rtsendColumn
- Identifiers: riRowNumbers

**Test Request:**

Rule Input Name	Expression	Value
sheetId (Text)	1	14mQNudeFckj5mEvB3ULBmbOaWZhbDYOX7Nbndf
sheetName (Text)	1	Sheet2
startColumn (Text)	1	A
endColumn (Text)	1	L
rowNumbers (List of Number (Integer))	1 * { 2 4 3 }	List of Number (Integer): 1 Item 4

**Test Response:**

Result: Success

Time: 248 ms  
Prepare: < 1 ms - Execute: 248 ms (Send/Wait/Receive: 245 ms) - Transform: < 1 ms

Value:

- Dictionary
  - success true (Boolean)
  - result Dictionary
    - majorDimension "ROWS" (Text)
    - values List of Text String - 12 Items
    - range "Sheet2!A4:L4" (Text)
    - body List of Dictionary - 1 Item
      - Dictionary
        - A "E04105" (Text)
        - B "Theodore Dinh" (Text)
        - C "Technical Architect" (Text)
        - D "IT" (Text)
        - E "Manufacturing" (Text)
        - F "Male" (Text)
        - G "Asian" (Text)

7. Once Sync Expression is configured, select the **Generate Web API** button under **Generate Web APIs**

The screenshot shows the 'Sync Options' configuration page in Appian. On the left is a navigation menu with categories like DATA, USER INTERFACES, RECORD-LEVEL SECURITY, and MONITORING. The main content area is titled 'Sync Options' and includes a success message 'Full sync succeeded' with a 'START FULL SYNC' button. Below this are three toggle options: 'Schedule full syncs', 'Skip failed syncs', and 'Add rate limit'. The 'Generate Web APIs' section is highlighted, showing a '+ GENERATE WEB API' button with a yellow arrow pointing to it. Other options in this section include 'Configure Sync Expression' and 'Add Web API URL to Source'.

8. Specify the endpoint in the next page and select **Next**. Select **Generate Web API** in the next page.

The screenshot shows the 'Generate Web API' configuration page. The main heading is 'Generate Web API'. On the left, there is a dark blue panel titled 'Set Web API Endpoint' with the instruction 'Enter a descriptive name for your API's endpoint' and an illustration of a person pointing at a screen. To the right, the 'Endpoint' field contains the text 'googlesheet'. Below the field, it says 'If left blank, a random alphanumeric endpoint will be generated.' The 'Application' field is set to 'Google Sheets Sample Application'. At the bottom right, there is a blue 'NEXT' button and a 'CANCEL' button at the bottom left.

## 9. Edit the Web service like the code below

The screenshot shows the Appian Web Service configuration interface. On the left, there is a code editor with the following JavaScript code:

```

1  if(
2  aIfFromJson(httprequest.body).isFullSync,
3  aIstartProcess(
4  processModel: consGSS_PH_SYNC_RECORDS,
5  processParameters: {
6  startRow: aIfFromJson(httprequest.body).rowNumber
7  }
8  ),
9  aIsyncRecords(
10 recordType: recordTypelessSheets,
11 identifiers: aIfFromJson(httprequest.body).rowNumber,
12 /*
13 * Construct an HTTP response to return to the caller
14 */
15 onSuccess: aIHttpResponse(
16 statusCode: 200,
17 /*
18 * Set an HTTP header that tells the client that the body of the response will be in JSON format
19 */
20 headers: {
21 aIHTTPHeader(name: "Content-Type", value: "application/json")
22 },
23 /*
24 * In the response body, return the number of records synced
25 */
26 body: aToJSON({value: concat("Records synced from the source: ", count(fvIrecordsUpdated))})
27 ),
28 onError: aIHttpResponse(
29 statusCode: 500,
30 headers: {
31 aIHTTPHeader(name: "Content-Type", value: "application/json")
32 },
33 body: aToJSON(
34 {
35 error: "Update request has failed"
36 }
37 )
38 )
39 )
40 )
41 )
42 )
43 )

```

On the right, the 'Test Inputs' panel is visible, showing:

- Path:** (empty)
- Query Parameters:** (empty)
- Headers:**

Name	Value
Content-Type	application/json
- Body:** {"rowNumber": [1], "isFullSync": false}
- Method:** POST
- URL:** https://swatdev.vuram.com/suite/webapi/sheets

At the bottom right, there is a 'TEST REQUEST' button and a checkbox for 'Only evaluate expression on test button click' which is checked.

## Webhook Configuration

1. Open the Google spreadsheet that is configured in the datasource and navigate to **Extensions** → **Apps Script**.

The screenshot shows a Google Sheet with a table of employee data. The 'Extensions' menu is open, and 'Apps Script' is selected. The spreadsheet data is as follows:

	A	B	C	D	E	F	G	H	I	J	K	L
1	EID	Full Name	Job Title	Depart	Manufacturing	Female	Caucasian		Hire Date	Annual Salary	Bonus %	Country
2	E02387	Emily Davis	Sr. Manger	IT					4/8/2016	\$141,604	115%	United State
3	E04105	Theodore Dinh	Technical Archite	asdasd					11/29/1997	\$99,975	29%	India
4	E02832	Penelope Jordan	Computer System	IT					9/27/2019	\$84,913	7%	United States
5		sasdasd							asdasd			
6												
7	E01639	Austin V	Sr. Analyst	Finance	Manufacturing	Male			11/20/1995	\$95,409	0%	United States
8	E00644	Joshua Gupta	Account Represe	Sales	Corporate	Male	Asian		1/24/2017	\$50,994	0%	India
9	E01550	Ruby Barnes	Manager		Corporate	Female			7/1/2020	\$119,746	10%	United States
10		Luke Martin	Analyst	Accounting	Manufacturing	Male	Black		5/16/2020	\$41,336	0%	

2. Paste the following code as a **code.gs** file

```

function webhookOnChange(e){
var rowNumber = null;
const ss=SpreadsheetApp.getActive();

```

```

const sh=ss.getActiveSheet();
const rg=sh.getActiveRange();
if(e.changeType == "INSERT_ROW" || e.changeType == "INSERT_COLUMN" || e.changeType ==
"REMOVE_ROW" || e.changeType == "REMOVE_COLUMN"){
  rowNumber = rg.getRow();
  if(e.changeType == "INSERT_COLUMN" || e.changeType == "REMOVE_COLUMN"){
    rowNumber = 1;
  }
  isFullSync = true;
  var headers = {
    "Appian-API-Key" : "<Your serviceAccount API key>"
  };
  var payload = {
    "rowNumber": rowNumber,
    "isFullSync": true
  };
  var request = {
    'method' : 'post',
    'payload' : JSON.stringify(payload),
    'headers' : headers
  };
  UrlFetchApp.fetch('<Your Sync Web API endpoint>', request);
}
return;
}

```

```

function webhookOnEdit(e){

  const range = e.range;
  var headers = {
    "Appian-API-Key" : "<Your serviceAccount API key>"
  };
  var payload = {
    "rowNumber": range.getRow(),
    "isFullSync": false
  };
  var request = {
    'method' : 'post',
    'payload' : JSON.stringify(payload),
    'headers' : headers
  };

```

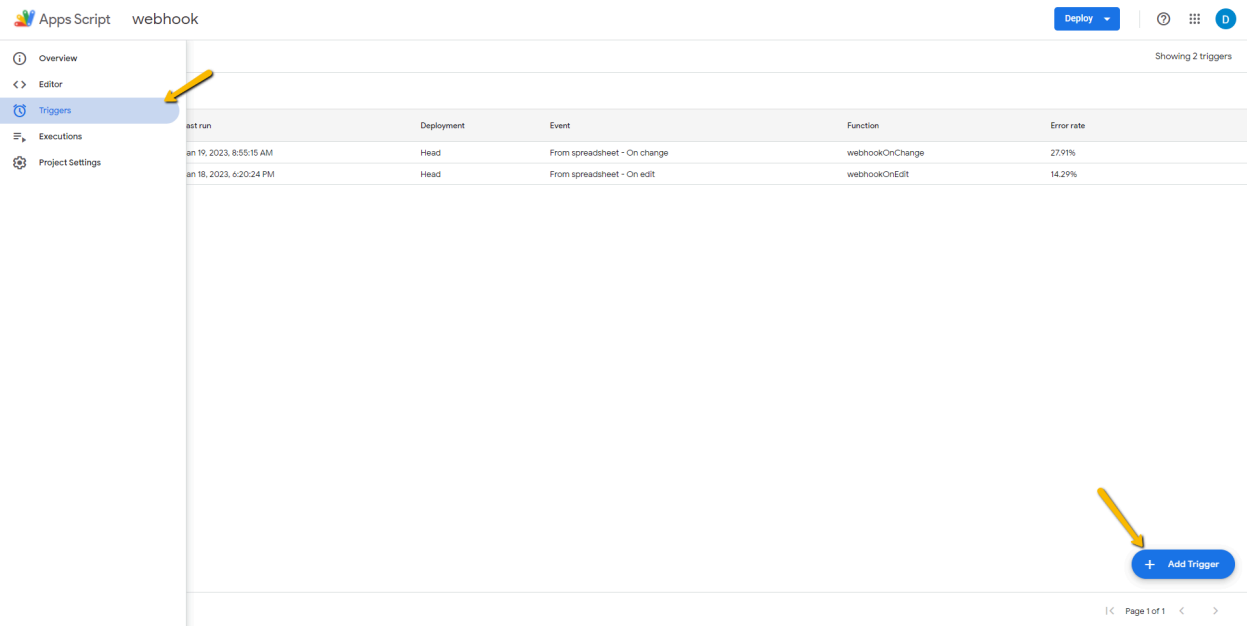


```
};
console.log("request body ",request);
UrlFetchApp.fetch('<Your Sync Web API endpoint>', request);
return;
}
```

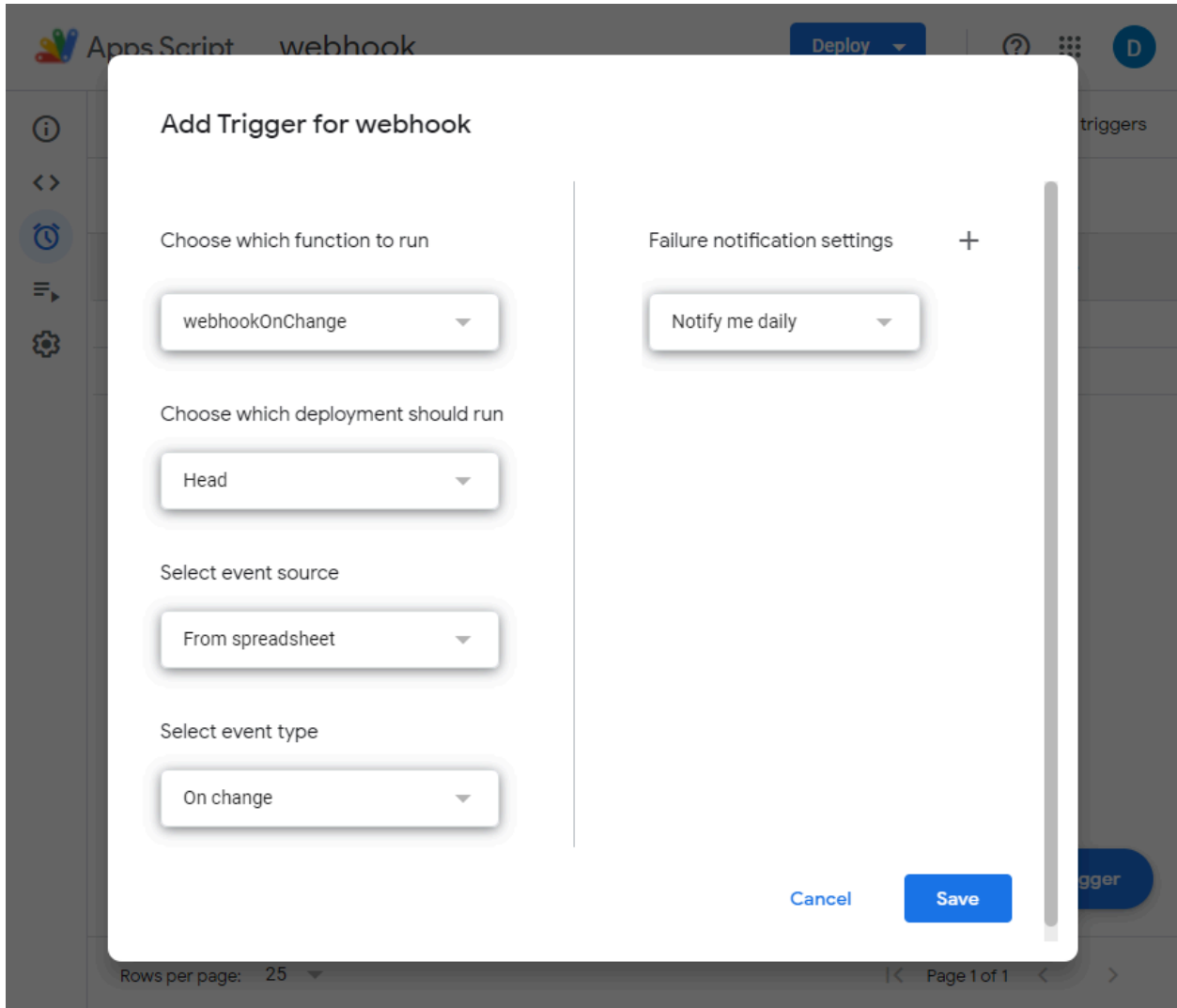
**Important Note:**

Add your Appian WebApi URL in the marked fields.  
 Add your Appian Service account API key in the marked fields.

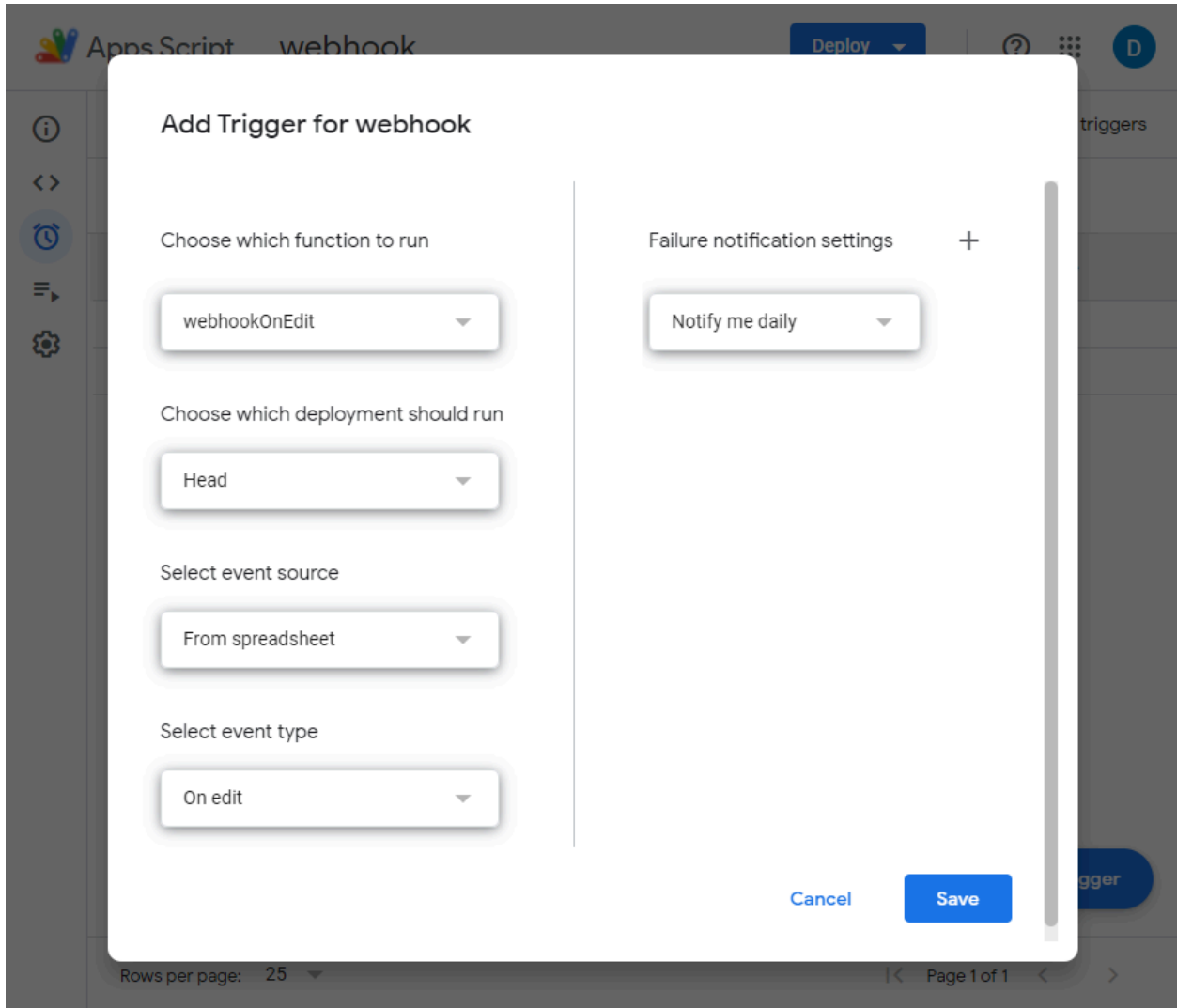
3. Once done, select **Triggers** on left pane and select **Add Trigger** button on bottom right



4. Add the first trigger and configure the on change trigger as configured below. Select **Save** to add the trigger.



5. Add another trigger for **On Edit** and configure as below. Select **Save** to add a trigger.



The webhook configuration is now complete and Appian will be notified whenever a cell is edited or a new row or column is added.

### Additional Configuration Information

- The webhook shown here is configured such that it triggers a Data Sync Process Model when Insertion or Deletion happens in Rows or Columns. It may take some time to reflect on the record due to this.
- Editing multiple cells (either continuous or discontinuous) at the same time might not reflect in the record as expected.
- A new column added or inserted which exceeds the column range in record will not be reflected automatically in records.
- The User needs to:

- a. Change start column and end column value on both data source Integration and sync Integration
- b. Configure fields in record. This can be done by following the below steps:
  - Select the **configure fields** button under **Data Model**

**Data Model**

DATA Model

USER INTERFACES

RECORD-LEVEL SECURITY

MONITORING

Field Name	Type			
rowNumber	Number (Integer)			
A	Text			
B	Text			
C	Text			
D	Text			
E	Text			

Add record type relations

- Select the updated rows and click **Finish**. Now, the updated columns will be reflected in the record view.

**Configure Fields**

GSS\_INT\_dataSource\_recordDataSource: Select and Configure Fields to Include

Primary Key  
rowNumber

<input checked="" type="checkbox"/>	Source Field Name	Record Field Name	Source Field Type	Record Field Type		
<input checked="" type="checkbox"/>	rowNumber	rowNumber	Number (Integer)	Number (Integer)		
<input checked="" type="checkbox"/>	A	A	Text	Text	↑	↓
<input checked="" type="checkbox"/>	B	B	Text	Text	↑	↓
<input checked="" type="checkbox"/>	C	C	Text	Text	↑	↓
<input checked="" type="checkbox"/>	D	D	Text	Text	↑	↓
<input checked="" type="checkbox"/>	E	E	Text	Text	↑	↓
<input checked="" type="checkbox"/>	F	F	Text	Text	↑	↓
<input checked="" type="checkbox"/>	G	G	Text	Text	↑	↓

CANCEL FINISH

## Record Type Functionalities

This section outlines key functionalities of the record types.

	A	B	C	D	E	F	G	H	I	J	K	L
1												
2												
3	E02387	Emily Davis		4/8/2016				\$141,604	115%	United State		
4	E01639	Austin V		11/20/1995				\$95,409	0%	India		
5												
6												
7	E01639	Austin V		11/20/1995				(\$203,968)	(303%)	India		
8	E02387	Emily Davis		4/8/2016				(\$384,063)	(510%)	United State		
9	E01639	Austin V		11/20/1995				(\$474,111)	(613%)	India		
10	E01639	Austin V		11/20/1995				(\$564,158)	(717%)	United States		
11	E02387	Emily Davis		4/8/2016				(\$654,206)	(820%)	United State		
12	E01639	Austin V		11/20/1995				(\$744,253)	(924%)	India		
13	E01639	Austin V		11/20/1995				(\$834,300)	(1,027%)	United States		
14	E02387	Emily Davis		4/8/2016				(\$924,348)	(1,131%)	United State		

1. Record Action which triggers the Process Model which syncs all the records from the sheet. It's functionality is similar to *Start Full Sync* Function
2. Record link which opens *Summary* page and *Related Actions* view
3. Delete Row link which will delete the current row in the Google sheet. The changes will be reflected in the record after a few seconds and it depends on the record refresh interval.
4. Refresh record button which will refresh the record and the changes will be reflected when the Data in the record is not the same as the Data in the current screen.  
Note: Refresh record will not trigger Full sync function.

## Summary Page

This section outlines key parts of the summary page.

Google Sheets

Row 9

Summary Related Actions

DELETED ROW 9 INSERT A ROW ABOVE ROW 9 INSERT A ROW BELOW ROW 9

Sheets

A	E01639	B	Austin V
C	-	D	11/20/1995
E	-	F	-
G	-	H	(\$474,111)
I	(613%)	J	India
K	-	L	-

1. Row Data
2. Related Action Shortcuts






## Related Actions



### Row 9

Summary

Related Actions

-  **Delete Row 9**   
Deletes current Row
-  **Insert a row above Row 9**   
Inserts a new blank row above the current row.
-  **Insert a row below Row 9**   
Inserts a new blank row below the current row.

1. Deletes the current row and shifts the below cells up.
2. Inserts a blank row above the current row.
3. Inserts a blank row below the current row.

**Important Note:** It might take few seconds to reflect the changes after related action in record