

INDUSTRY SOLUTION

# Smart RecallPro

An efficient way of Product Recall across.



## THE BUSINESS NEED

In current Recall Management process, several challenges persist, including the need for efficient recall investigations hampered by fragmented data and communication channels. Teams often work in silos, leading to coordination issues and duplicated efforts. Complex recall decision-making processes are slowed by manual analysis, while maintaining regulatory compliance amidst evolving standards remains challenging. Ensuring part readiness across supply chains is crucial for expediting recall resolutions. Timely resolutions are paramount to minimize disruptions and uphold customer trust. Addressing these challenges requires integrated solutions that streamline data management, enhance collaboration, automate processes, and provide actionable insights for informed decision-making throughout the recall lifecycle.

## OUR SOLUTION

Smart RecallPro solution, built on the Appian Platform, tailored to streamline the entire product recall life cycle across diverse industries such as aerospace, automotive, healthcare equipment manufacturing, and electrical equipment manufacturing. This solution offers a centralized hub accessible through intuitive portals, enabling stakeholders to report incidents and track recall journeys in real-time by leveraging automated email notifications and AI-driven chat bots.

The Key features are.

- Scalable to accommodate various Products
- Effective SLA management
- Role based access control
- Integration with ERP & SAP systems
- Auditability and traceability
- Correspondence
- Powerful analytics & reports
- Intelligent Document Processing.

### Industries that can benefit from Maantic's Smart RecallPro solution



Automotive



Aerospace



HealthCare Equipment



Retail



# KEY FEATURES

Smart RecallPro solution, built on Appian Low Code Process Automation Platform, efficiently coordinate communication, timely execution, and resolution of recalls complying with regulatory requirements, while learning from the process to drive continuous improvement and prevent future incidents.



Effective Communication



Regulatory Compliance



Parts and Service Readiness



Decision-Making for Recall



Timely Resolution



Efficient Investigation



Continuous Improvement



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## ABOUT MAANTIC

Founded in 2009 to deliver leading-edge technology solutions, Maantic Inc provides outstanding service to clients across several industry verticals. We help clients transform their businesses through digital transformation and intelligent automation practices.

We specialize in the field of IT automation, implementing business applications including Digital Process Automation (DPA), Customer Relationship Management (CRM), Robotic Process Automation (RPA), Quality Engineering and Assurance, Artificial Intelligence and Enterprise Cloud Solutions.