

Achieve More Efficient Case Management

Decision Acceleration
Experts You Can Trust



Accelerate
time-to-insight



Fast, consistent, scalable
performance



Improve
decision-making

Investigations into complex, potentially fraudulent payment transactions are fraught with challenges. These challenges include: how to best manage time-consuming investigative efforts from multiple data streams, suspicious or not suspicious indicators; leveraging scoring to determine level of potential threat; presenting findings in a concise format with recommendations as to steps needed to mitigate best outcomes.

Today, our Quantexa Case Management (QCM) solution helps minimize time previously spent on weighty workloads. A three-way solution combining Quantexa's Decision Intelligence (DI) platform, Appian technology, in partnership with NextWave's custom application and services, we help companies to unify data, to make better decisions, and to achieve more efficient overall case management.

In the past, analysts struggled to review complex payment transactions within multiple data streams while painstakingly searching for possible fraud or other suspicious activities.

We make reviewing these data streams less time-consuming. Searches are conducted more efficiently. You view them as a single source. Risk scores can be populated. False positives can be eliminated. Cases can be allocated or reassigned. You and your teams obtain results faster, freeing you to make decisions on how to leverage the most effective paths and achieve efficient analytics, including custom start and end dates.

Features include:

- ✓ **Full life-cycle management** through Level 1 Triage, Level 2 Investigation, Level 3 Escalation
- ✓ **Event description and score** provided by Quantexa's DI platform that minimizes of time spent on interpreting data, freeing analysts to focus on important investigations
- ✓ **Textual descriptions** of the reasons the event was raised, including mitigating circumstances, recommended action, and narrative
- ✓ **Prioritization of events** and cases by risk score
- ✓ **SLA management** definable by severity, tracked in real-time and provided near-SLA breach warnings
- ✓ **Case details captured** such as underlying accounts, policies, cash flows, addresses, connected persons
- ✓ **Hibernate or postpone** investigations at a later date when they automatically reopen
- ✓ **Full audit trail** of what actions were taken when by anyone interacting with the case

Benefits of QCM solution:

Our better together partnership offering provides speedy access to streamlined, accurate data, enabling you and your organization to focus on the risky few rather than the trivial many and reducing operational costs. Our solution offers decision acceleration capabilities you can trust for your case management requirements.

We enable individual users and teams to customize filters for efficient workflows and achieve better allocation of all cases.



Cloud hosted providing high performance user experience and globally accessible across desktop, tablet and mobile



Responsive and intuitive user experience minimising training requirements and maximising productivity



Connect with other data sources to enrich the cases



Call other services for automating items such as SAR / STR reporting gateways

Talk to us and schedule a demonstration today to discover why we are the decision acceleration experts you can trust.

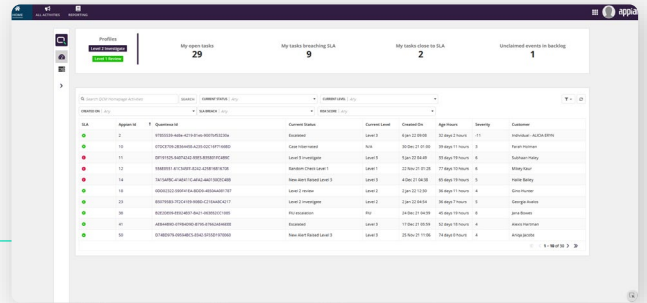
Learn how our solution can help you achieve rapid, data-driven decision-making and case management results more efficiently.

Streamlined Process:

The graphs , below, demonstrate how NextWave's Quantexa Case Management solution makes it possible for individual users and teams to better navigate and leverage the most effective paths for more efficient analytics.

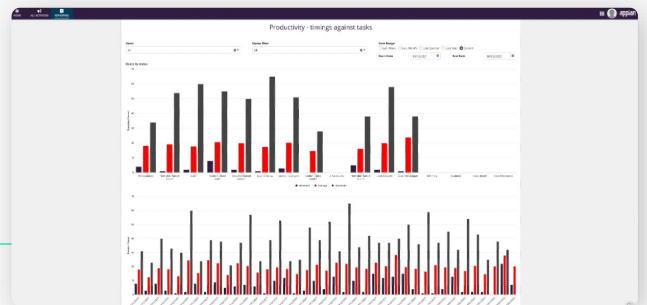
Graph 1: Quantexa Case Management (QCM)

The Home Page shows a list of all available cases with associated SLA, along with a full set of customizable filters.



Graph 2: QCM – Reporting Productivity – Timing Against Tasks

SLA Performance - Timing against tasks can be filtered against individual users, teams, and contains a status and data range filter.



Graph 3: QCM – Reporting Score Effectiveness

The Score effective report can also filter on all score types and date ranges, including custom start and end dates.



Learn more / contacts

Quantexa
sales.alliances@quantexa.com

NextWave
phil.kent@nxwave.co.uk

About Quantexa

Quantexa is a global data and analytics software company that helps organizations make more informed operational decisions through meaningful data. Quantexa's platform uses the latest big tech and AI to power contextual Decision Intelligence (DI), a new approach that uncovers hidden risks and reveals new opportunities by providing a holistic, connected view of internal and external data, all in one place. These insights help companies solve major challenges across data management, KYC (Know Your Customer), customer intelligence, financial crime, risk, fraud, and security throughout the customer lifecycle.

quantexa.com

About NextWave

NextWave works with the world's leading financial services companies to accelerate their strategies, leverage their data, and automate their businesses through applying industry expertise and technology together to drive growth, efficiency and value. Our team is comprised of experienced consultants, technologists, and engineers who possess a unique blend of top-tier industry, enterprise delivery, and commercial experience. Working in concert with some of the world's largest banks, asset, investor and wealth managers, insurers, growth companies, and fin techs, we strive to find the most effective paths to accelerate the growth, pace of change, and efficiency of their firms.

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