24.1 Product Announcement Webinar Q&A

1. **Does Case Management Studio allow database backed reference data?**
   Case Management Studio uses database-backed reference tasks for construction of all case type workflows.

2. **In the Case Management Studio demo, we saw drag-and-drop functions, iconography in places we haven't seen before, and a workflow (aka network graph) visualization. Can we expect those features to come to the broader Appian UX designer in the future?**
   We have started to incorporate drag-and-drop design capabilities for end users into more spaces, such as for moving around columns in self-service analytics.

3. **How easy is it to convert existing custom case management functionality into the new 24.1 case functionality?**
   Case management works with the Appian Designer, so you have the flexibility to customize forms made with Case Management Studio using low-code and integrate low-code interface components into your case management workspace.

4. **Where/When can we get our hands on the Case Management Studio?**
   While we don't have anything concrete to share at this time, please stay tuned for updates in the near future on how to get hands-on Case Management Studio. For customers interested in Case Management Studio, please connect with your account team.

5. **Is Case Management Studio free or does it come with a cost?**
   You can reference our [public pricing page](#) for details regarding Case Management Studio availability. For questions, contact your account team.

6. **Would the Case Management Studio be included in all 24.1 environments?**
   You can reference our [public pricing page](#) for details regarding Case Management Studio availability. For questions, contact your account team.

7. **Case management studio available in Community Edition?**
   While we don't have anything concrete to share at this time, please stay tuned for updates in the near future on how to try Case Management Studio via free access, such as through Appian Community Edition.

8. **Self Service Analytics for a Record Type: will this be turned on by default?**
   All record types that are currently configured to display in tempo will be available in self-service analytics by default.

9. **Now that we talk about data catalog etc., is Appian planning for MDM, most data fabric tools have this kind of catalog? Databricks has Unity Catalog, MS has Purview etc.**
   For future innovations, we encourage you to tune in for upcoming product announcement webinars.

10. **Is there any update/timeline on AI Skills availability for FedRAMP GovCloud customers?**
    We continue to invest in making services available in more regions and with more compliance certifications, such as FedRAMP portals this release. For updates on our progress, we encourage you to tune in to upcoming product announcement webinars.

11. **Any chance for bringing AI new skills on the Prediction i.e regression models as we have the data most of the times in the structured format, which will help all the customers irrespective of the domain.**
    AI Skills were newly unveiled less than a year ago (23.2) and have already seen significant investment and innovation. Know that we are working on expanding the utility of AI Skills, and we encourage you to tune in to upcoming product announcement webinars to hear the latest.

12. **What's in the pipeline in 2024 with regards to private AI skills?**
    See the answer to question 11: AI Skills were newly unveiled less than a year ago (23.2) and have already seen significant investment and innovation. Know that we are working on expanding the utility of AI Skills, and we encourage you to tune in for upcoming product announcement webinars to hear the latest.

13. **Will Document Classification and Extraction AI Skill feature support be rolled out to additional Appian Cloud regions, i.e. South Africa?**
    We continue to invest in making services available in more regions with our technology partner, AWS. For updates on our progress, we encourage you to tune in to upcoming product announcement webinars.

14. **How do you think we can make the best out of the new AI feature - Prompt Builder?**
    Prompt builder integrates the power of generative AI into your apps and workflows. Text-based use cases like content generation, summarization, extraction, and classifications can be achieved with this new skill. One common use case is ingesting case titles and descriptions inside a case management application to classify case types and improve triage and routing. If you have an interesting use case, complete the survey.

15. **Will the Record Chat Component be available for partners soon? or any other way we can play around with it?**
    For details on getting access to records chat, we recommend reaching out to your partner executive.

16. **I may have missed the release schedule for 24.x, so could I have that somewhere or text it here for me?**
    24.1 will release on March 1, and you can expect other quarterly releases in May, August, and November of this year.

17. **Two questions on the "record changes tracker":**
    - **Can this be used programmatically (i.e. can I get the changes of a record and use it in a rule)?**
    - **Will this tracking work only on Records or on CDTs as well (like cdtdifference plugin)?**

    If this is referring to the visual changes in 24.1 to show when record fields are changed. This capability is exclusive to record data and is not able to be accessed programmatically via a rule. If you are referring to record changes that are logged as record events, those are supported for CDTs as well as Records and can be used programmatically via a rule.

18. **What is the version of MariaDB supported in 24.1? Will all datatypes e. g. GUID in Maria DB also be supported in Data Fabric?**
    No changes or updates to announce on supported MariaDB versions nor supported MariaDB datatypes. MariaDB for cloud customers has been upgraded to 10.6.16 with 24.1.

19. **How to link or connect sub-pages within pages under Page Group in the site?**
    From the site design object, it is easy to add a page group and add pages to that page group via point-and-click design. To reference a target site page when configuring a link in Appian (e.g., a record link), simply configure the Target Location parameter either via design mode or expression mode by using the site! object reference.

20. **How do you enable the sidebar? Currently my site navigation along the top is limited to 5 pages.**
    On Appian version 23.4 and later, you will be able to select the sidebar layout from the Navigation Bar section of any Site object.

21. **You were showing some enhancements on the KPI drag and drop function. Is there a method where we can have a quick way of dragging and dropping charts, dropdown menus, and grids, then having all objects interact with one another dynamically? For instance if I select a group, the group selected is reflected on all other related areas of the chart set.**
Multiple components can interact dynamically with one another through a combination of local variables, interactive low-code UI components, and record data filters available on KPI components as well as through the other record-backed components mentioned.

22. **Would Appian have a feature or tool to stand and notify app admins of changes impacting their application when taking upgrades such as depreciated functions?**
We recommend using the health dashboard found on the monitoring tab of your application to review design guidance warnings as well as configuring health checks for even deeper insights.

23. **Can I get the health check to display in my local time instead of GMT?**
We recommend asking this question in Community discussions, as it falls outside the context of the 24.1 product release.

24. **How many records can have the high volume data sync 4M records(rows)?**
We recommend working with expert delivery services and planning proper performance testing to understand if the number of large records you have configured will support your use case and service level objectives.

25. **In translation changes, will the Arabic locale be supported? Will the orientation of text be supported in the Arabic locale (if supported)?**
Yes, thanks to new features in 24.1 like dynamic inputs into translation sets, right-to-left languages like Arabic are well supported.

26. **Will additional languages be supported in the translation set feature?**
We continue to expand the number of languages supported by translation sets and the Appian Platform. For future updates, we encourage you to tune in for upcoming product announcement webinars.

27. **Is your BPM module able to model processes down to the SOP/ WI Level - even with steps not digitized?**
We recommend asking this question in Community discussions, as it falls outside the context of the 24.1 product release.

28. **Can you show if the process history process variable works with data types other than records e.g CDTs, maps, dictionary etc.**
The user experience for process history has improved for all types of data, but the change tracking indicators are specific to record data types.

29. **When will dark mode be available?**
We are happy to be bringing new dark mode experiences to life in Appian, such as the Process HQ capability showcased in our beta programs update. For future innovations, we encourage you to tune in to upcoming product announcement webinars.

30. **When will the Appian RPA certification Pro badge resume?**
At this time we do not have a release date planned for Appian Pro Badges. Our program is reviewing the current program to determine the right offerings and approach for our users going forward.

31. **For those who can't join the conference, can they see it live? Are virtual attendees allowed to participate in the free certification exam offer or is there a way to get free certification passes as an Appian Partner?**
Free onsite exams are available only to conference attendees. Appian partners receive 50% off on all standard exam fees, which would apply to any exam scheduled outside of the conference.

32. **Will you allow access to AppMarket to freelance developers that are not partners or clients?**
We are actively evaluating ways for freelance developers to contribute to and benefit from the Appian AppMarket, especially as it relates to utilities that accelerated Appian development. For updates on our progress, we encourage you to check out Announcements on Appian Community, and don't forget to tune in to upcoming product announcement webinars.

33. **If you develop a new private plugin and the initial version gets approved, will you be able to update and deploy the plugin yourself? Or does each new version of the plugin still need to be approved before it can be deployed?**
For plug-ins that require approval and signing (e.g., component plug-ins), you are required to get a new signed version of the plug-in with each update. But once you have a signed version, you are able to upload the signed plug-in to your environment via the admin console.