24. Product Announcement Webinar Q&A

1. **Are these AI Copilot & AI features free from this version?**
   Appian AI pricing is documented on our [website](#). For more information or questions specific to your account, we recommend engaging your account executive.

2. **Can we design Enterprise Copilot? I mean have our branding, color scheme, etc.?**
   Enterprise Copilot does not support branding like changing the design and color scheme of the chat experience, but we will relay this interest to our product management teams.

3. **Is there anything down the lane with regard to AI for developers ??**
   We have seen great enhancements to AI Copilot for developers, such as test case generation released this quarter and sample record data generation released in 24.2. We continue to make investments in our developer copilot capabilities.

4. **Currently how are the SaaS & PaaS offered? If by third party cloud, did real time availability & security see any improvements?**
   Appian can be deployed through our managed cloud offering, Appian Cloud, or self-managed in a third-party vendor cloud or on-premise installation. Appian Cloud continues to partner with AWS to provide not only best-in-class security and reliability, but innovative AI capabilities through our strategic partnership.

5. **Can we integrate AI Copilot in the site interface?**
   AI Copilot currently supports generating interfaces from a PDF document. We are continuing to explore ways AI can help developers build delightful user experiences fast and encourage you to tune in to future product announcement webinars to get the latest on our progress.

6. **Is there a plan for improvement in Appian's editable grid component? Like styling, column freezing, performance improvements, etc.?**
   We have no updates to announce for Appian's editable grid component at this time, but we encourage you to tune in for future product announcement webinars to get up to speed on the latest

7. **Any plans on having fixed header columns for read only grid?**
   We have no updates to announce for Appian's read-only grid component at this time, but we encourage you to tune in for future product announcement webinars to get up to speed on the latest.

8. **Does Case Management Studio have visualizations you can use to project manage your tasks? example: gantt charts, swimlanes for the tasks in development lifecycle**

   There are many helpful visuals available in Case Management Studio to aid case workers in managing their cases. For example, the task view provides an interactive task workflow complete with dependencies and any loops in the sequence. Each task can also be tagged to a milestone, which surfaces task completion progress visuals on the main summary page by milestone.

9. **Hello, is it possible to get a trial?**

   We encourage you to register for Appian Community Edition to get hands on with Appian today. You can register via your [learning journey on Community](#).

10. **Currently AI Skills, RPA, and process insights are unavailable for customers in High Availability on Appian Cloud. Is it at least on the roadmap to get these features enabled for those customers at some point?**

    This is a common misconception. While these capabilities may not have the resilience and redundancy HA services have to maintain operations in the event of a system failure, all of these capabilities are still accessible for use from an HA environment. We will be updating Appian Docs to make that distinction clear.

11. **Have you expanded record types to hold more than 100 columns
 in Appian?**

    We have no updates to announce for record column count, but we encourage you to tune in for future product announcement webinars to get up to speed on the latest.

12. **Is there any way to customize email notifications for the record comment functionality?**

    We do not currently support customizing the email notification sent out from record comment functionality, but we encourage you to tune in for future product announcement webinars to get up to speed on the latest

13. **Can we connect multiple data sources through record types with Appian's AI directly and generate PDF or DOC type documents, or will we only have text type outputs?**

    Currently Appian AI supports generating text responses, not documents. Other capabilities have been used in the past for document generation, such as specialized plug-ins and Appian RPA. We are continuing to explore ways Appian AI can automate cognitive tasks and encourage you to tune into future product announcement webinars to get the latest on our progress.

14. **The Data Fabric Enhancements Beta mentioned improving the performance of queries at higher scale - is this scale referring to the volume of data within the synced records, or the volume of users concurrently querying from the synced records, or both?**

    We are always looking to increase the total volume of rows that can be synced to a record, so volume is an expected focus area. For more specific details, we encourage you to submit your interest via the beta program survey form.

15. **In the new Appian Community Edition instance, we don't have access to the admin console and database cloud anymore for new users. Can we expect them in future?**

    Correct, the new Appian Community Edition experience does not support access to the cloud database nor the admin console. While Appian Community Edition cannot support every feature, we appreciate the feedback as we continue to explore ways to enhance the Community Edition offering.