



25.2 Product Announcement Webinar Q&A

1. Is control panel available OOTB?

Control panel is a new citizen developer workspace connected to select Appian solutions. For example, control panel will be integrated with an upcoming release of Case Management Studio. Stay tuned for future product announcement webinars to learn more about the availability and extensibility of control panel.

2. Does smart search need a separate AI service?

Smart search is available to Appian Cloud customers, and all required AI services and infrastructure are managed by Appian. After you enable smart search for a synced record, you can add smart search to any query in your data fabric by using the 'search' operator in the query filter.

3. For the Appian "Smart Search", what are the constraints about how many documents this can search at a time? And, are there any size constraints on how large (pages or megabytes) any single document can be? Lastly, are there any size constraints on how large (pages or megabytes) all of the documents to be searched can be in total?

Smart search supports up to 1 million records per record type for text fields, and 100,000 rows per record type for document fields. Documents are limited to 5MB in size, and must be of type DOC (structured and unstructured), DOCX, HTML, MD, PDF (not image-based or scanned), or TXT. See the [documentation](#) for a full list of constraints.

4. Can you clarify for the new Document record type feature, are those documents still stored in Appian doc folders and if not, how does this affect how we configure a!fileUploadField?

A [document folder](#) is generated to store documents for the record type. The generated document folder will be created in the [Record Document System Knowledge Center](#), which is provided out of the box in every environment. For file upload fields, configure the *target* using the [a!documentFolderForRecordType\(\) function](#).

5. Does Document based record type support only Appian DMS or any external DMS as well?

Document record types currently support documents stored in Appian as part of your application workflows. Stay tuned for future product announcement webinars for any updates on supporting external document management systems.

6. Is there a way to manage credentials of the connected systems and not in environment variables? Looking for non-OAuth connections.

For programmatically updating connected system credentials, we encourage you to check out the [Update Connected Systems endpoint](#).

7. Is AI Document Feature available for on Prem installs with AWS Bedrock?

AI Document Center is not available for self-managed installs at this time.

8. Is the new AI document skill able to read and split large documents?

Large documents can be split using free plug-ins available on the Appian AppMarket, like [PDF Tools](#). See our [documentation](#) for usage considerations and default guardrails for Advanced IDP Tools, and AI Document Center by extension.

9. Was the example from the AI Doc center using a generative AI skill or the non-generative version? The configuration of the fields looked like "Generative AI" was selected, but then the reconciliation side of the demo looked much more like the non-generative ML version of doc extraction.

The example uses generative AI skills. AI Document Center enables you to perform reconciliation even when using generative AI-based extraction. You can even create custom reconciliation forms. See the [documentation](#) for more details.

10. There seem to be many different options available to extract data from documents (New IDP solution Document Center AI Agents). How should we think about this? How should we know what is the best solution for our use case?

AI Document Center is the recommended solution for handling complex, enterprise-grade intelligent document processing. AI skills remain a core ingredient of IDP with Appian, and AI Document Center makes use of Appian AI skills, but the additional functionality, guided experience, and convenience of AI Document Center makes it the best way to manage IDP with Appian. For guidance specific to your use case, we recommend engaging with [Appian Customer Success](#).

11. With the read only and input fields being configured in the record types as interfaces and brought into other interfaces using rules, how does that affect screen load time performance?

There is no expected impact on screen load time performance when using [read-only and input displays configured for record type fields](#). Appian interfaces are commonly composed from smaller interface components. This feature provides a centralized way to govern read-only and input display interfaces for different data fields, making data-driven configuration easier across the platform.

12. Having the buttons on the bottom of a wizard docked is nice, but will there be an update that allows us to pick a modal size other than small, medium, and large?

Yes, the 25.2 product release also includes [more flexible controls for modal dialog sizes](#).

13. Does Agent Studio support long-term memory or goal re-evaluation?

Agent Studio is currently in beta, so stay tuned for future product announcement webinars to learn about the full GA feature set. As of 25.2, short-term memory is natively supported, with long-term memory in the form of context from previous successful or failed outcomes able to be provided as inputs or tools for the agent to reference during execution. Appian's use of hybrid-reasoning foundational models enable task-level goal re-evaluation. Process modeling allows users to configure more complex agentic behaviors. If you have a use case for automating complex, open-ended tasks and would like to participate in our beta, you can submit your interest [here](#).

14. Will Agent Studio be available for all Appian Success Plans?

Agent Studio is currently in beta, so stay tuned for future product announcement webinars to learn all availability considerations for Agent Studio. If you have a use case for automating complex, open-ended tasks and would like to participate in our beta, you can submit your interest [here](#).

15. Can the Agent Studio be deployed for on-premise self managed customers?

Agent Studio is currently in beta, so stay tuned for future product announcement webinars to learn about the full GA feature set. Support for self-managed AI is part of our near-term roadmap, but we have no target release to commit to at this time. If you have a use case for automating complex, open-ended tasks and would like to participate in our beta, you can submit your interest [here](#).

16. About the Agentic AI Studio, will it have tracing/log capabilities?

Agent Studio is currently in beta, so stay tuned for future product announcement webinars to learn about the full GA feature set. As shown in the demonstration, every action an agent takes is logged for transparency and auditability. If you have a use case for automating complex, open ended tasks and would like to participate in our beta, you can submit your interest [here](#).

17. Is it possible to know the token consumption for an entire agent execution?

Agent Studio is currently in beta, so stay tuned for future product announcement webinars to learn about the full GA feature set. As of 25.2, Agent Studio does not report on token consumption per agent execution. Separate from Agent Studio, we have enhanced Appian AI skills to [output token utilization](#) when executed from process. If you have a use case for automating complex, open-ended tasks and would like to participate in our beta, you can submit your interest [here](#).

18. When is the batchSize for queryRecord going to increase from 5000 to a higher number or -1? (example: if we use queryRecord to source a dropdown choices we still have to use queryEntity instead of queryRecord)

We have no updates to share with this release around max batch size for query record type. However, when choosing a display method for choice fields, having more than 5000 items in a dropdown can result in a poor user experience. We encourage you to explore other choice components when dealing with a high volume of options, like the [record picker component](#).

19. Can you change the ProcessHQ theme to match our application? Ex. Menu on top, light mode, brand colors, etc?

With 25.2, users can now [toggle between light mode and dark mode in Process HQ](#) via their user settings. Configurations like navigation display and brand colors are not available for Process HQ.

20. Do the RPA 9.15 performance improvements reduce runtime issues across agents, especially for bots using Excel, image recognition, or web automation?

The RPA 9.15 release includes [key improvements](#) that enhance the overall experience of building and running robotic tasks. Robotic tasks now run more smoothly and responsively, even during complex executions. These improvements apply to all robotic tasks.

21. In order to use Agentic with RPA, will we get a new object type in Appian, or can we use it on the Robotic Tasks we currently have?

Agentic AI RPA is currently in beta, so stay tuned for future product announcement webinars to learn about the full GA feature set. As of 25.2, all configurations for providing robotic tasks goals to achieve through agentic execution are defined in the robotic task steps directly, no separate design object required.

22. Process HQ got a new light mode, is there anything on the pipeline for designer dark mode?

No updates to announce regarding dark mode in Appian Designer. Stay tuned for upcoming product announcement webinars to hear about all of our latest product innovations.

23. How can partners try the new chat with documents functionality? In theory it is available for advanced and premium capability tiers only.

The [Document Chat Field](#) is available on [Appian Community Edition](#), the free-tier version of the Appian product available to all Community users.

24. Do you know when the online Appian Developer Course will be updated to include the newer 25.x capabilities?

We continually review and refresh developer course material to keep instructional material in line with our latest product innovations. Many updates are published with general availability (May 23 for Appian 25.2), and other tutorial updates will be published in the immediate few weeks following GA.

25. Is this webinar different from the other two happening at 12pm EST on 14th or 10 am IST on 15th?

The webinar content for each time zone is consistent, but Q&A will differ region by region.

26. Do you have any pre-built frameworks for KYC? How can we access that for evaluation and live demo to customers?

Appian supports numerous financial services institutions with KYC, anti-money laundering, and other capabilities across customer lifecycle management. To learn more, visit [our website](#). If you are an Appian partner interested in accessing KYC demos, we encourage you to reach out to your partner account manager directly.

27. Does the Microsoft document editor require a license from Microsoft?

Yes, a Microsoft 365 license is required.

28. Why is Grid+ a plugin and not a built-in component?

Advanced plug-ins allow Appian to rapidly integrate valuable capabilities from our technology partnerships. To learn more about advanced plug-ins, see our [documentation](#).

29. Can Grid+ be extended with dynamic validations, dependent dropdowns, or row-level conditional logic — similar to Appian interfaces — or is it a fixed schema?

Yes, Grid+ can be extended with dynamic validations, dependent dropdowns, and row-level conditional logic. To learn more about the capabilities of Grid+, see our [documentation](#).

30. Is there a possibility to create a copy of an Application within the same environment?

There is no out-of-the-box supported or endorsed method for creating copies of Appian applications. Creating a copy of an application can be accomplished via usage of Community-made tools, like [apn-app-manager](#).

31. Does the schedule incremental syncs work with database backed record types?

Scheduling incremental syncs is only supported for [service-backed record types](#). For more information, see our [documentation](#).