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24.2 Product Announcement Webinar Q&A

1. Will there be an update related to interface objects?

We continue to release new capabilities to improve interface design, such as the styled text editor component and new patterns for KPIs. We encourage you to tune into future product announcement webinars to hear about the latest investments we are making to improve interface design.

2. Are there any improvements to document extraction AI skill?

With 24.2 we are happy to introduce eleven new AI Skills, one of which enables unstructured document extraction.

3. Will there be a learning path for 3D+?

We do not have any learning paths for Appian 3D+ to announce at this time, but we encourage you to engage in the <u>beta program</u> if you have a use case for 3D+.

4. Will there be more design patterns?

With 24.2, we are introducing brand new KPI interface design patterns that leverage the KPI component released in 24.1 earlier this year.

5. In future, will the design library become public for all?

Appian continues to maintain <u>design.appian.com</u> as a public reference for design patterns and inspiration you can incorporate into your applications. Regarding the design library that is natively available within Appian, users who are added to the "Design Library Editors" group are able to add new items to the Design Library, enabling other developers to use those approved interfaces easily while designing new UIs. Object security applies. The design library is a great way to promote design governance within an application, so being able to control who can add to the library is necessary.

6. Can you feed any data, like already existing structured data (DB), to AI Copilot? What exactly is Amazon Q which works on private data?

AI Copilot is an umbrella term encompassing any AI assistant in Appian for users or developers that uses AI to help them accomplish common tasks or derive insights. With regards to incorporating already structured data from a database, the records chat component and data fabric insights capability are both great ways to leverage your structured records data when searching for answers and information using AI. The former provides conversational insights for an individual record and its connected data, while the latter provides insights on data in aggregate from the context of a report or grid.

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7. What is the success rate for unstructured document extraction in terms of extracting content?

Extraction efficacy will vary based on type of documents, quality of documents, and metadata being extracted. With the new unstructured document extraction AI Skill, you are able to test your sample documents to validate the efficacy.

8. What are the configuration points for AI Copilot? Is it unrelated to AI Skills objects?

AI Copilot is an umbrella term encompassing any AI assistant in Appian for users or developers that uses AI to help them accomplish common tasks or derive insights. Configurations will vary based on the specific copilot capability you are interested in. AI Skills are design objects that enable you to build and train machine learning models and AI prompts using low-code.

9. Will there be any connected system for personal Gmail mailboxes integration? Currently it only works for domain-based Gmail mailboxes.

We have no new connected systems to announce for personal Gmail integrations. However, for situations where a connected system doesn't exist out of the box or on the Appian AppMarket, pro-code developers can leverage Appian's integration SDK to build a new connected system plug-in and list it on the AppMarket.

10. What's the best way to extract specific text from an email e.g. an email signature?

With 24.2, we are happy to introduce eleven new AI Skills, one of which enables email extraction.

11.Is AI Skills/prompt builder the only way to currently show a chat box to business users in an Appian site?

While you can build a custom AI chat experience for business users leveraging prompt builder AI Skills, there are also several native chat interfaces for business users. There is the records chat component for chat within the context of a single record and its related data, data fabric insights for insights and next best actions within the context of a report, and even the newly released Enterprise Copilot for finding answers across knowledge sets comprised of documents.

12. Can we handle application security using Azure Vault in Applian?

For deeper details regarding managing security in Appian using third-party security tools like Azure Vault, we recommend inquiring about the <u>Appian Accelerate program</u> to receive expert guidance on your Appian implementation.

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13. Will there be any visibility of memory consumption of content engines for clients on Appian forum?

We do not have any announcements at this time, but we encourage you to tune into upcoming product announcement webinars to learn of any new updates to MyAppian.

14. Will this webinar be available to view after it is finished?

Yes, this webinar can be found on **YouTube**.

15.Do you support non-English language documents for your document AI extraction skill in the latest product updates? Currently it's not being supported. Also table extraction seems to be a gap!

See <u>Appian documentation</u> for more information on this. Eight languages are supported with document extraction, including English, and tables are supported as well.

16. There were a lot of demos that looked like they were in a dark mode. Is there a dark mode coming to Appian for the Designer UI including the expression editor?

We do not have any announcements at this time, but we encourage you to tune into upcoming product announcement webinars to learn about new innovations.

17. Will Enterprise Copilot be available for on-prem installations? What about any other generative AI features?

Generative AI capabilities like Enterprise Copilot, which are backed by our AWS Bedrock architecture, are not supported for self-managed customers. You can learn more about AI feature availability on our documentation site.

18. When you say "On the 1 billion actions per customer," is the metric per user or all the users in the Appian environment?

Assuming this is referring to the "Autoscale" capability for high-throughput processes, metrics shared would be per environment, not per user.

19. Are there plans to support syncing multiple different record types through a single sync expression?

Syncing a record from multiple different record types in a single sync expression is now supported for records used to support process analysis in process insights. For more broad availability of this capability, we encourage you to tune into upcoming product announcement webinars.

20. Do we have anything coming up to have no downtime in Appian?

We do not have any announcements at this time, but we encourage you to tune into upcoming product announcement webinars to learn about new innovations.

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21. Will dynamic URL parameters in Portals allow URL parameters to be persisted across different portal pages?

You are able to persist URL parameters across different pages through in-site navigation links, but there is no supported method to persist URL parameters across different portal pages when users interact with the top-level site navigation.

22. Can we see the use of AI Copilot in detail in the documentation?

Yes, you can read more about Appian AI Copilot on our documentation site.

23. Is there any native Gemini support coming?

We do not have any announcements at this time, but encourage you to tune into upcoming product announcement webinars to learn about new innovations we are making.

24. Will custom record fields support 1-many relationships in the future?

We do not have any announcements at this time, but encourage you to tune into upcoming product announcement webinars to learn about new innovations we are making.

25. How exactly will URL parameters be passed in/out of interfaces?

URL parameters are passed in and out of interfaces as rule inputs. You are able to expose interface rule inputs as URL parameters when configuring a page within the site or portal design object. This is also where you can elect to encrypt URL parameters and even set a default value.

26. Is there a limit on the number of relationships for a record type?

Yes, the limit is 50. You can learn more record types on our documentation site.