Appian 25.2 Product Announcement Webinar

James Lee	Director, Product Evangelism
Juliana Kutch	Sr. Product Manager
Keanu Delgado	Sr. Product Manager II
Pete Lewis	Sr. Product Manager II
Josh Linder	Sr. Product Manager II
Aidan Reilly	Sr. Manager, Product Management
Franziska Thiel	Sr. Product Manager
Wei Smith	Sr. Product Manager II
Elizabeth Hall	Sr. Beta Program Manager
Kait Bonifaz	Product Evangelist

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Thank You

Federal AI Summit

Transform Mission Processes with AI & Automation

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June 5
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12 November 2025
Convene Sancroft St. Pauls
London, UK

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Save the Date

November 20, 2025
Capital One Hall
McLean, VA

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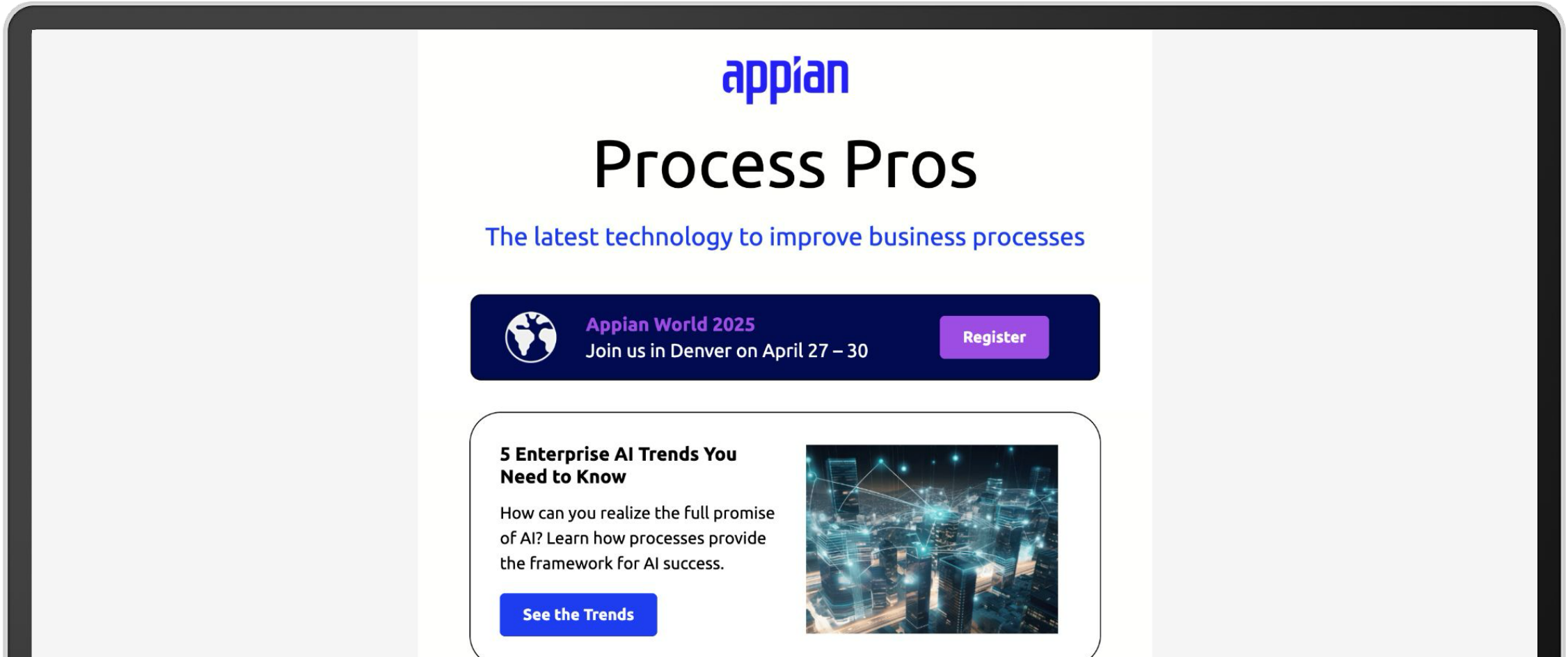
Monthly Newsletter: Process Pros

Each month, get a curated selection of the latest enterprise technology trends, automation best practices, and expert insights to improve your processes.



2025

JANUARY

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Quarterly Updates

{year}.{release that year}

25.1

25.2

25.3

25.4

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25.2 Release
May 23, 2025

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Low-Code Design

Juliana Kutch | Sr. Product Manager

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Control Panel

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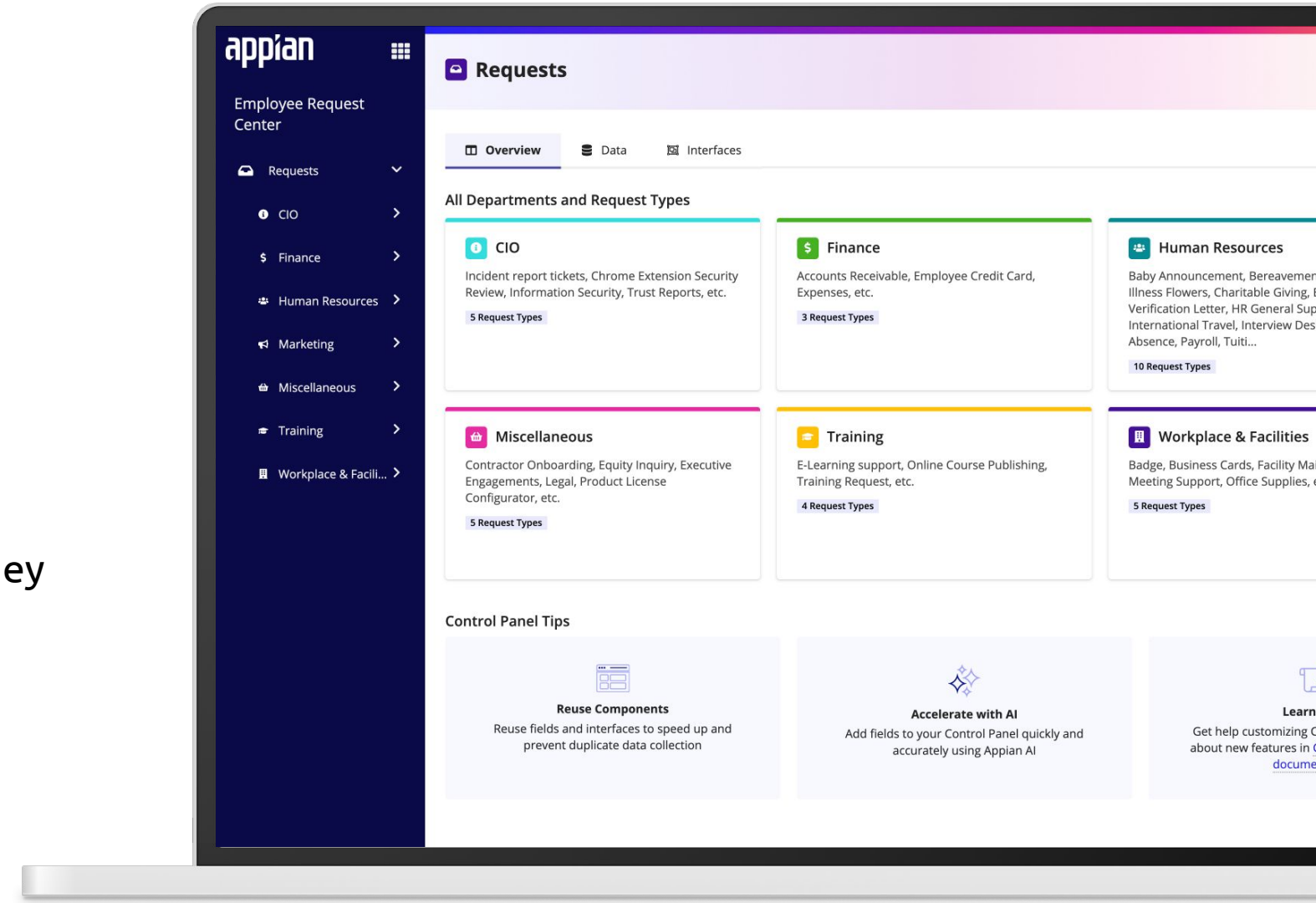
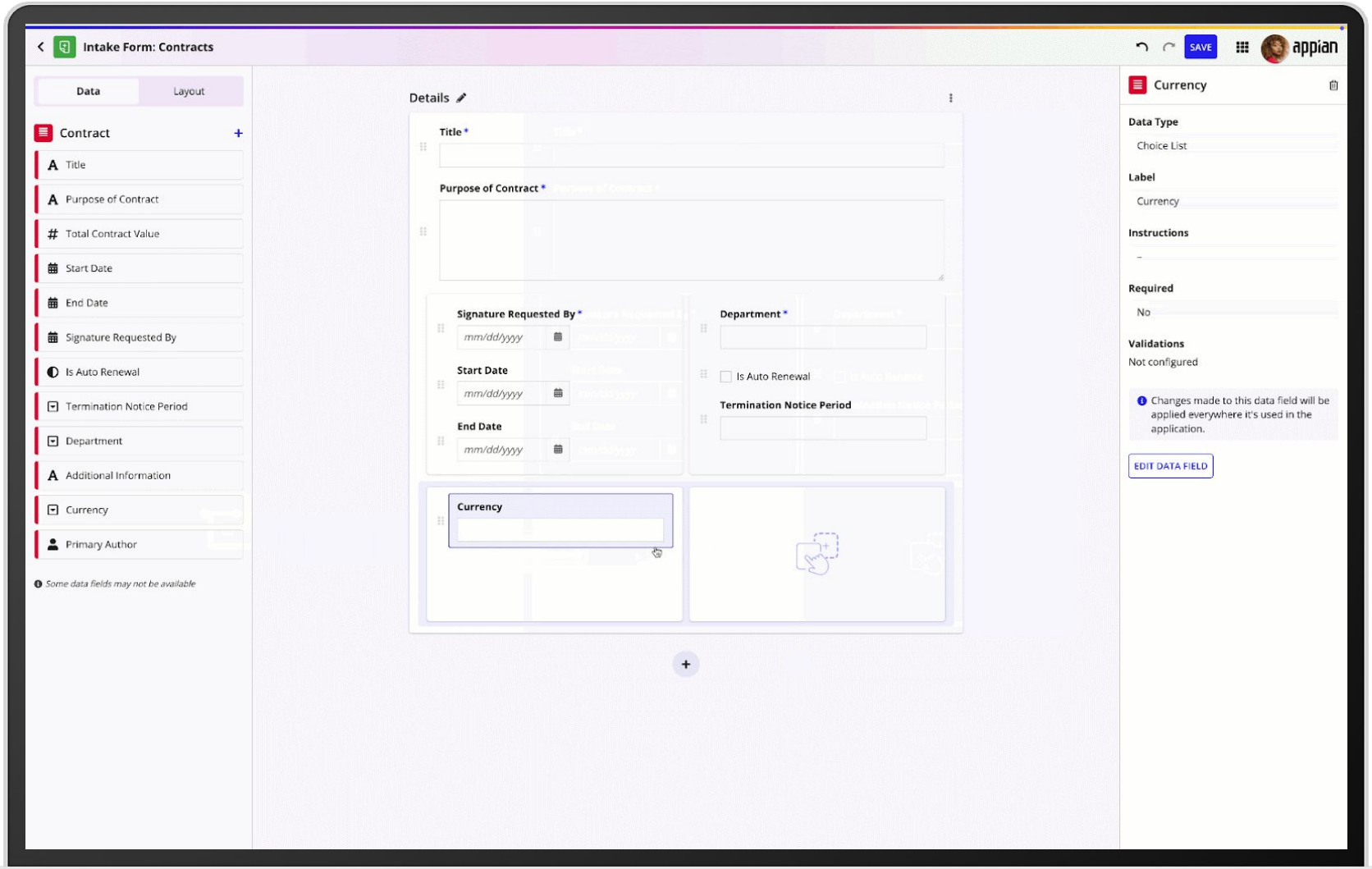
Introducing Control Panel

Control Panel expands the design experience we introduced with Case Management Studio so that even more users can leverage **powerful no-code tools** to **create applications**.

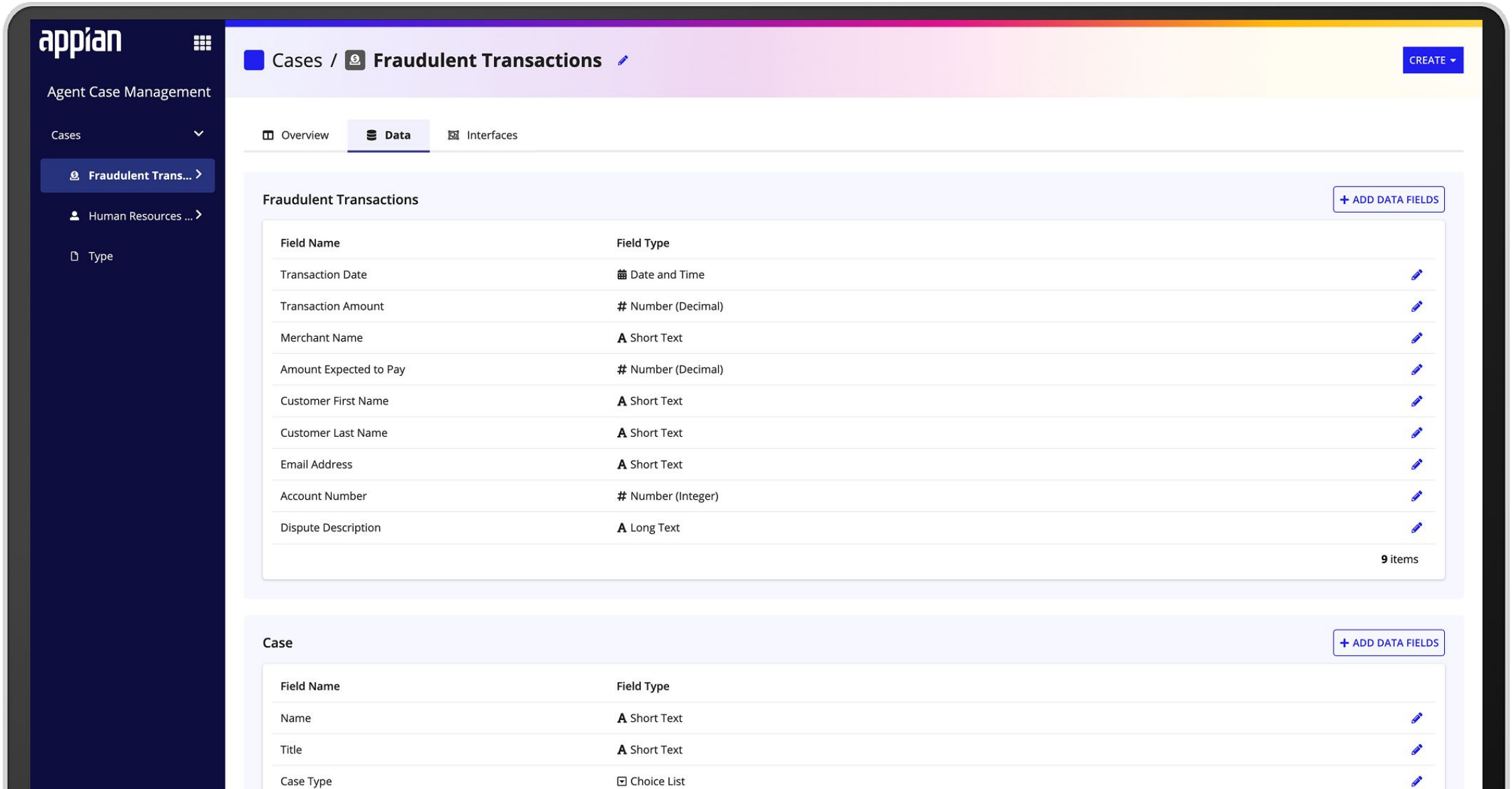
Control Panel is a workspace **tailored specifically to business users**. Here they can use **100% no-code tools** to create the parts of the application that they know best.



Build no-code forms directly in Control Panel



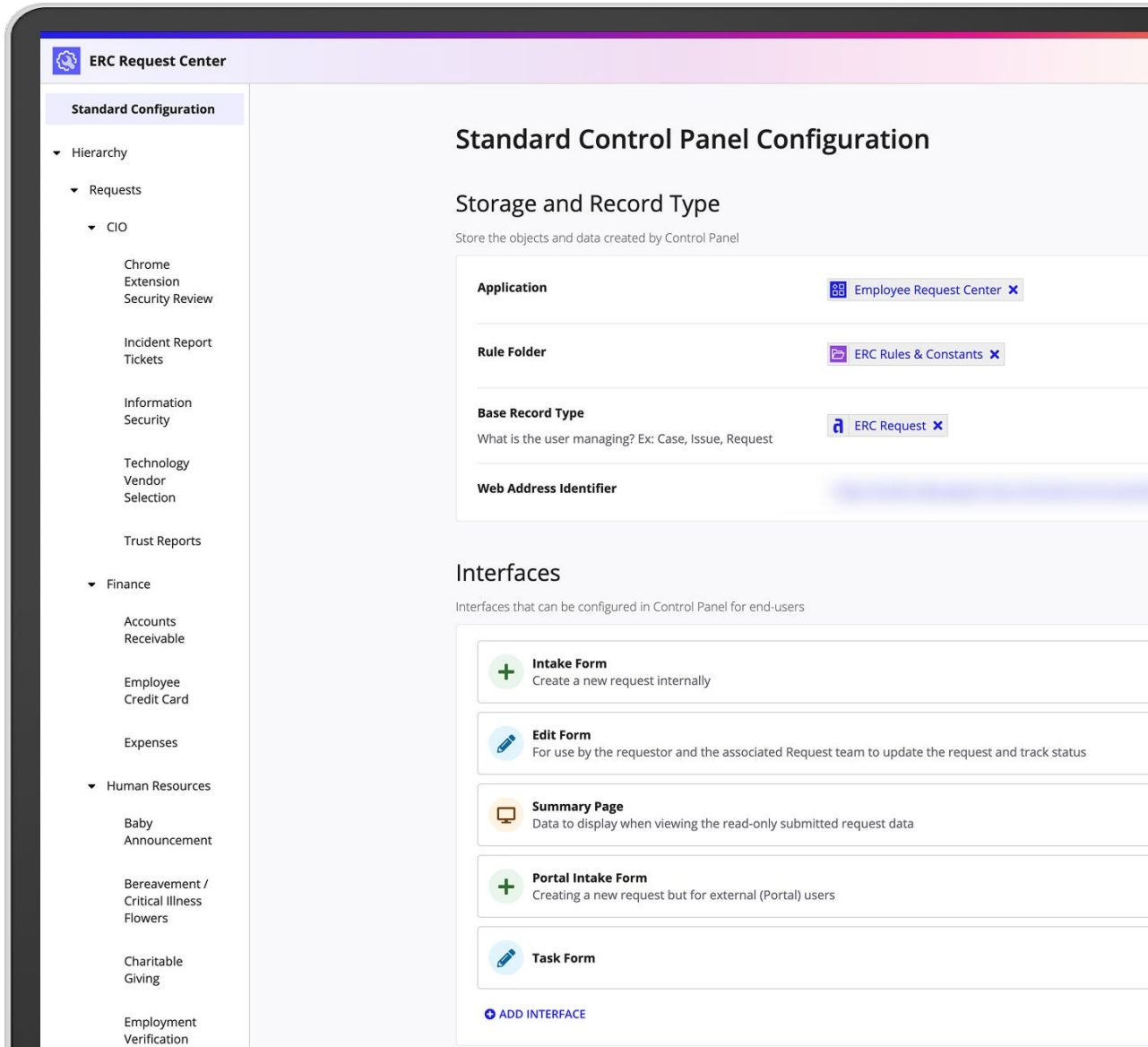
Enable business users to effortlessly organize data



Control Panel behind the scenes

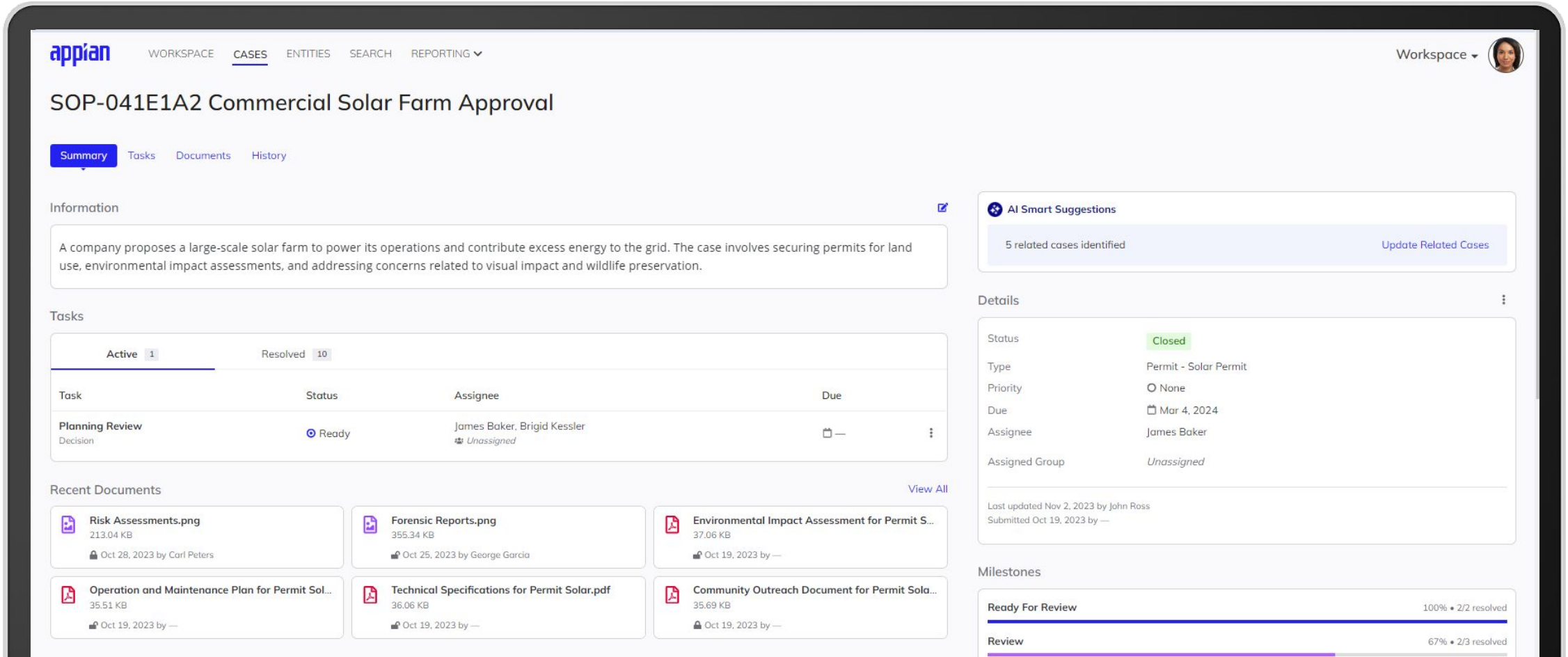
Control Panel is backed by our new **control panel design object**, which allows low-code developers to easily define the configurations that business users can make in Control Panel.

Control Panel can only be used by customers with Case Management Studio or other solutions that use Control Panel.



Case Management Studio 2.0

Case Management Studio now uses Control Panel, matching styling for low-code configuration experiences and simplified customization and extension guidance.



Advanced Plug-ins

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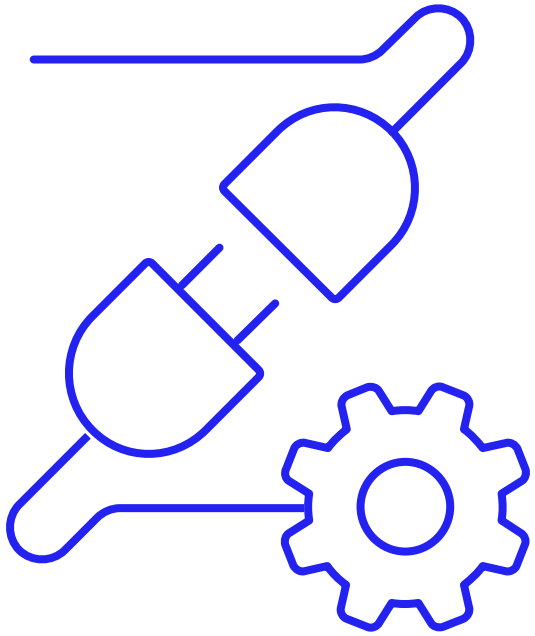
Announcing Advanced Plug-ins



Advanced Plug-ins extend the scope of Appian functionality, integrating cutting-edge technologies and addressing common business challenges.

Advanced Plug-ins are developed, managed, and maintained by Appian and are now available to install directly in the Admin Console for Cloud and on MyAppian for Self-Managed customers.

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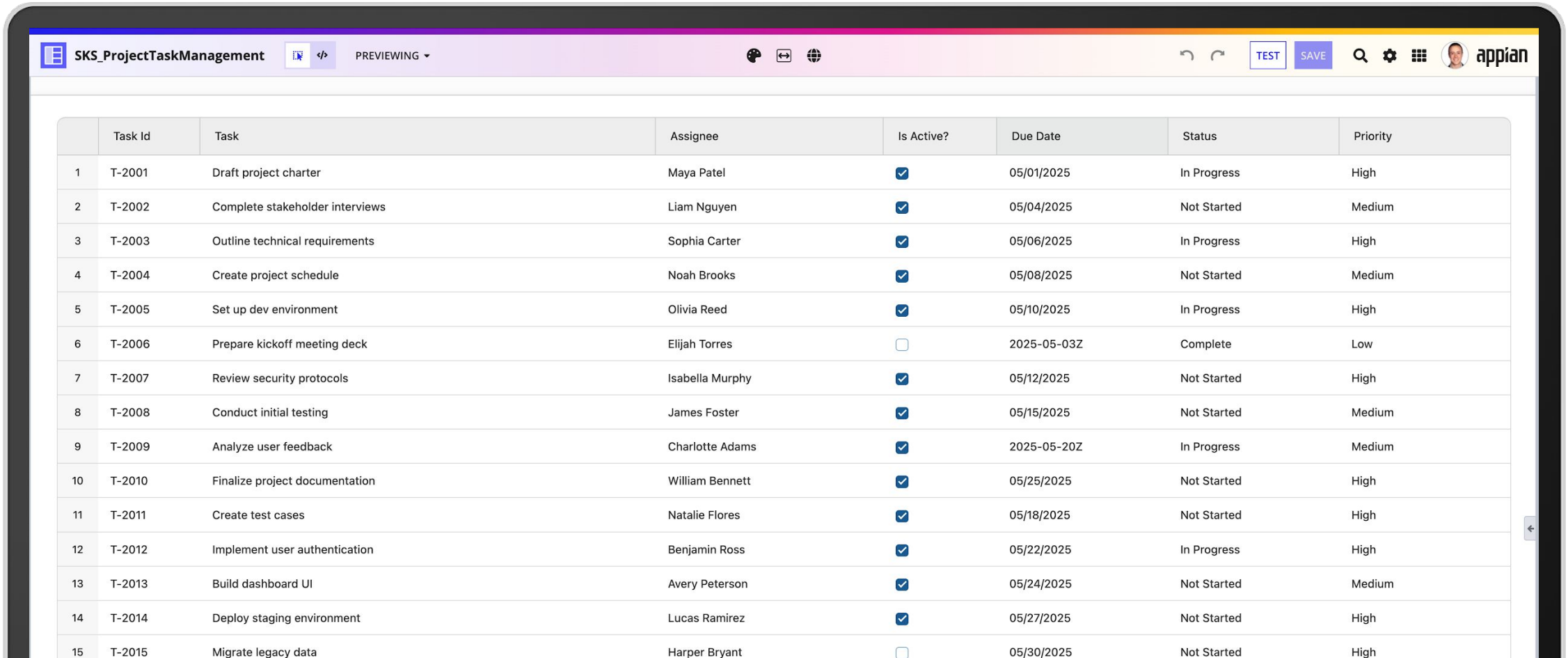
Grid+

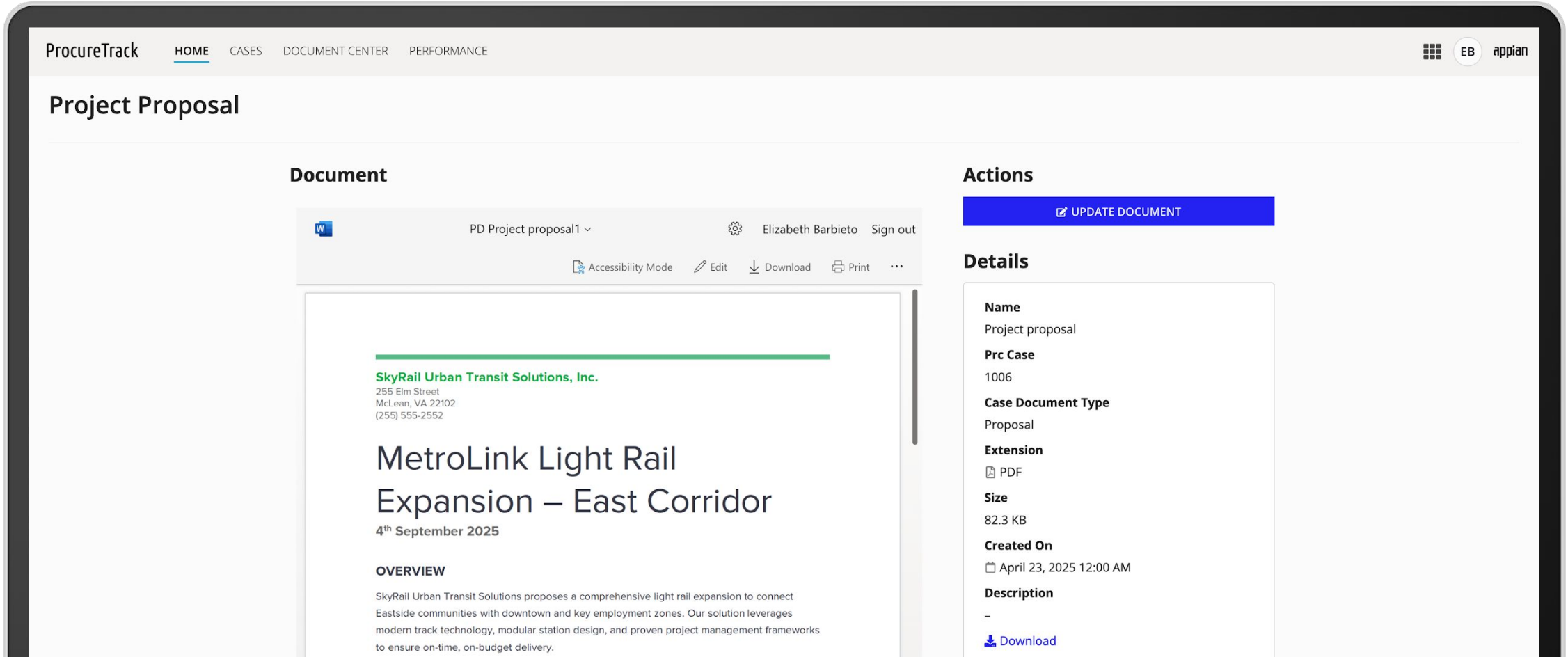
Grid+ provides a user-friendly, spreadsheet experience for viewing and editing record data. Grid+ features extensive customization, robust security controls and internationalization support.



	Task Id	Task	Assignee	Is Active?	Due Date	Status	Priority
1	T-2001	Draft project charter	Maya Patel	☑	05/01/2025	In Progress	High
2	T-2002	Complete stakeholder interviews	Liam Nguyen	☑	05/04/2025	Not Started	Medium
3	T-2003	Outline technical requirements	Sophia Carter	☑	05/06/2025	In Progress	High
4	T-2004	Create project schedule	Noah Brooks	☑	05/08/2025	Not Started	Medium
5	T-2005	Set up dev environment	Olivia Reed	☑	05/10/2025	In Progress	High
6	T-2006	Prepare kickoff meeting deck	Elijah Torres	☐	2025-05-03Z	Complete	Low
7	T-2007	Review security protocols	Isabella Murphy	☑	05/12/2025	Not Started	High
8	T-2008	Conduct initial testing	James Foster	☑	05/15/2025	Not Started	Medium
9	T-2009	Analyze user feedback	Charlotte Adams	☑	2025-05-20Z	In Progress	Medium
10	T-2010	Finalize project documentation	William Bennett	☑	05/25/2025	Not Started	High
11	T-2011	Create test cases	Natalie Flores	☑	05/18/2025	Not Started	High
12	T-2012	Implement user authentication	Benjamin Ross	☑	05/22/2025	In Progress	High
13	T-2013	Build dashboard UI	Avery Peterson	☑	05/24/2025	Not Started	Medium
14	T-2014	Deploy staging environment	Lucas Ramirez	☑	05/27/2025	Not Started	High
15	T-2015	Migrate legacy data	Harper Bryant	☐	05/30/2025	Not Started	High

Microsoft document editor

Microsoft Document Editor offers a seamless experience to view and edit Word, Excel, and PowerPoint documents stored in Appian. This component enables multiple users to edit documents concurrently.



Total Experience

Keanu Delgado | Sr. Product Manager II

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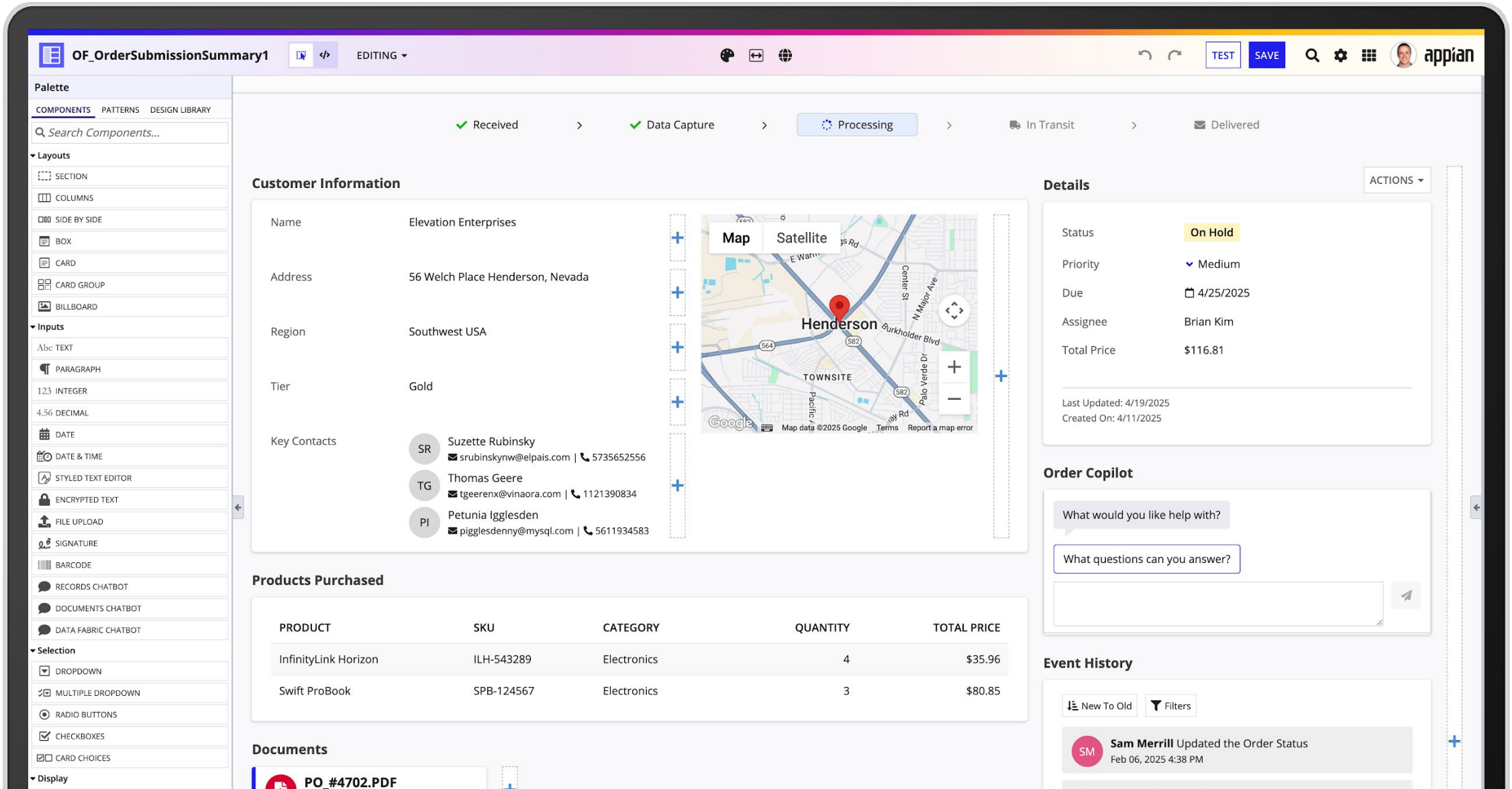
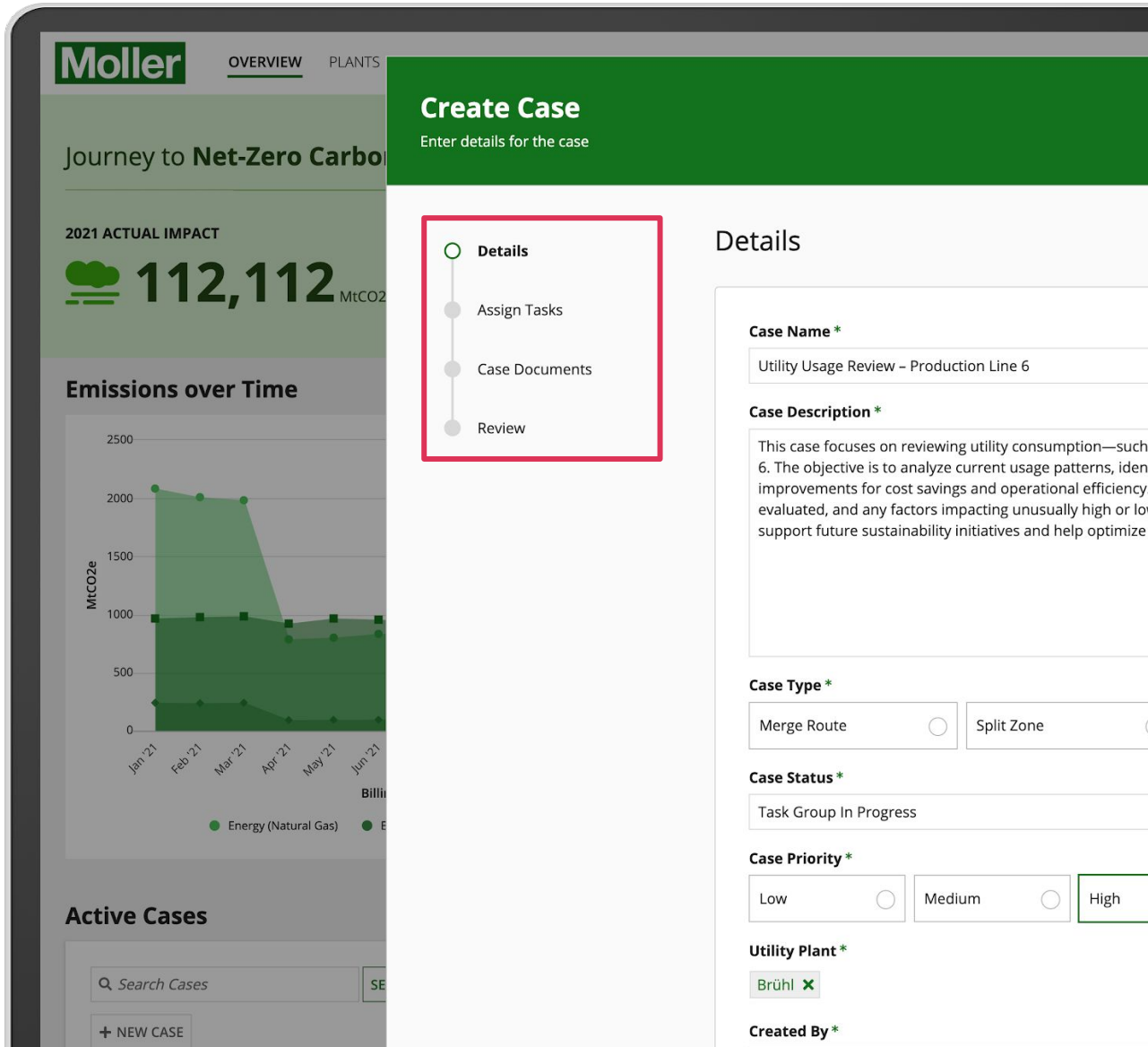
New designer headers deliver a modern experience



New wizard layout

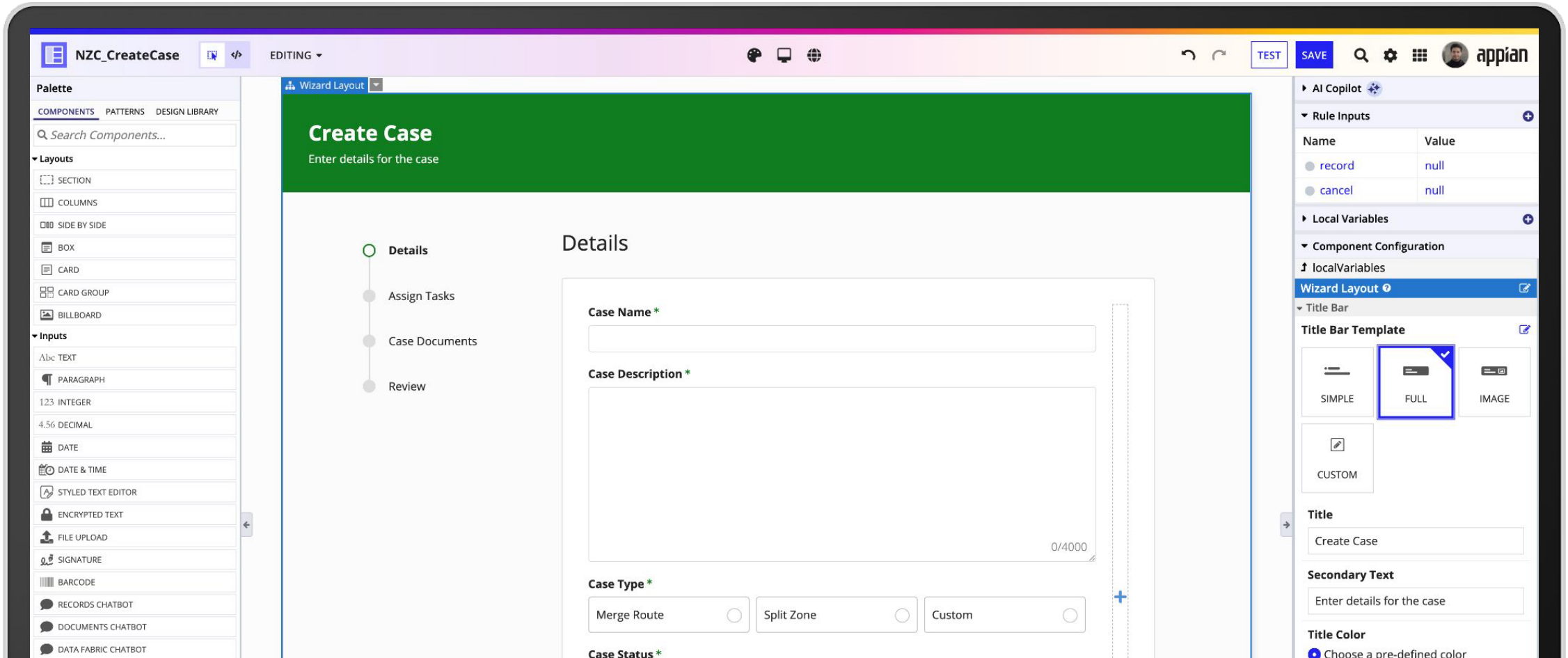
Wizard layout turns your complex forms into **clean**, **modern multi-page wizards** that are both beautiful and easy to use.

Appian handles **all of the step navigation logic** so you can create a simple, streamlined experience for your users.

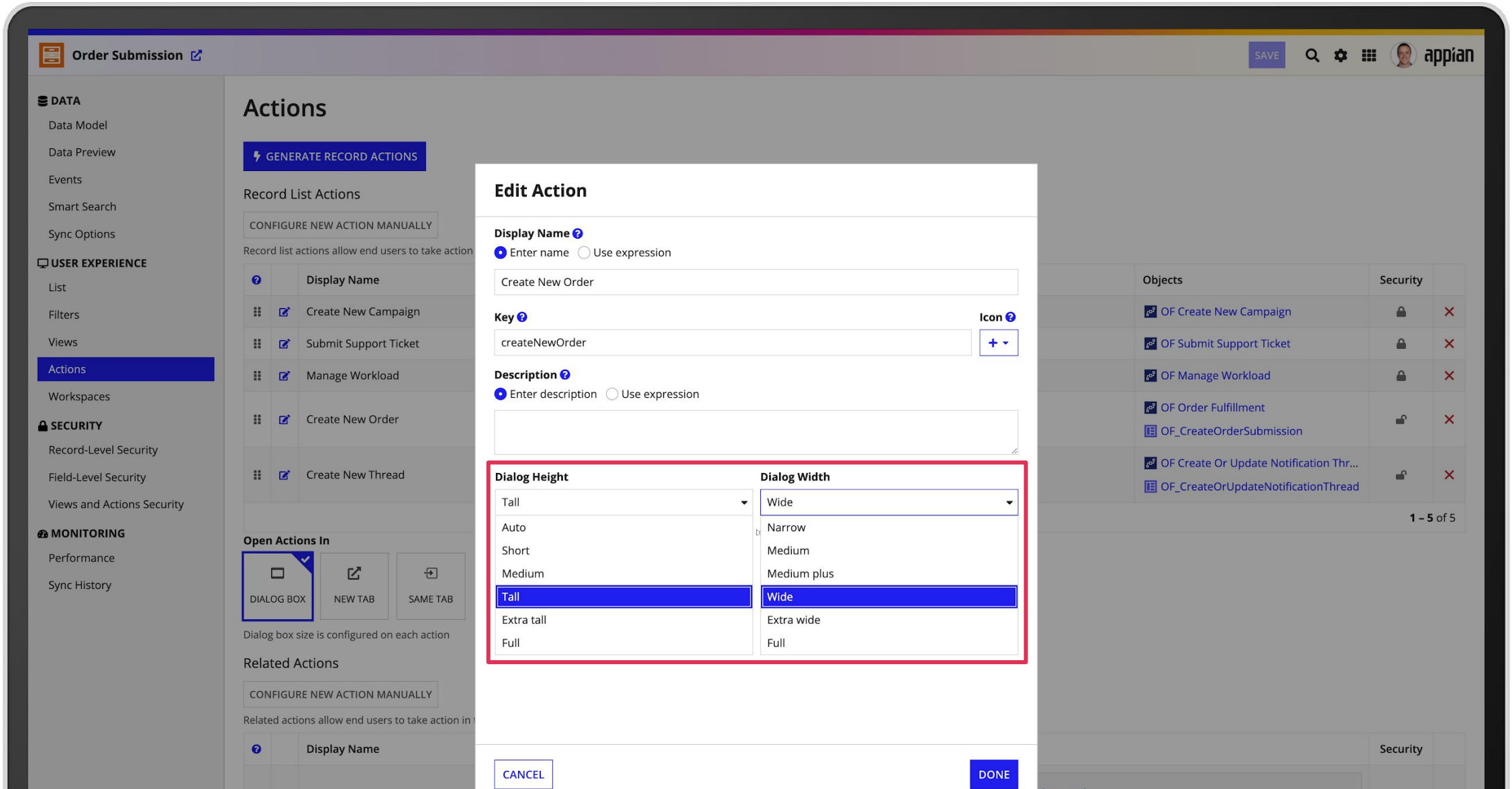


Configurable form header templates

Use **expertly designed templates** to add formatted text, background colors, **AI-suggested icons**, and images to the top of your forms. You can also create custom title bars using card and billboard layouts.

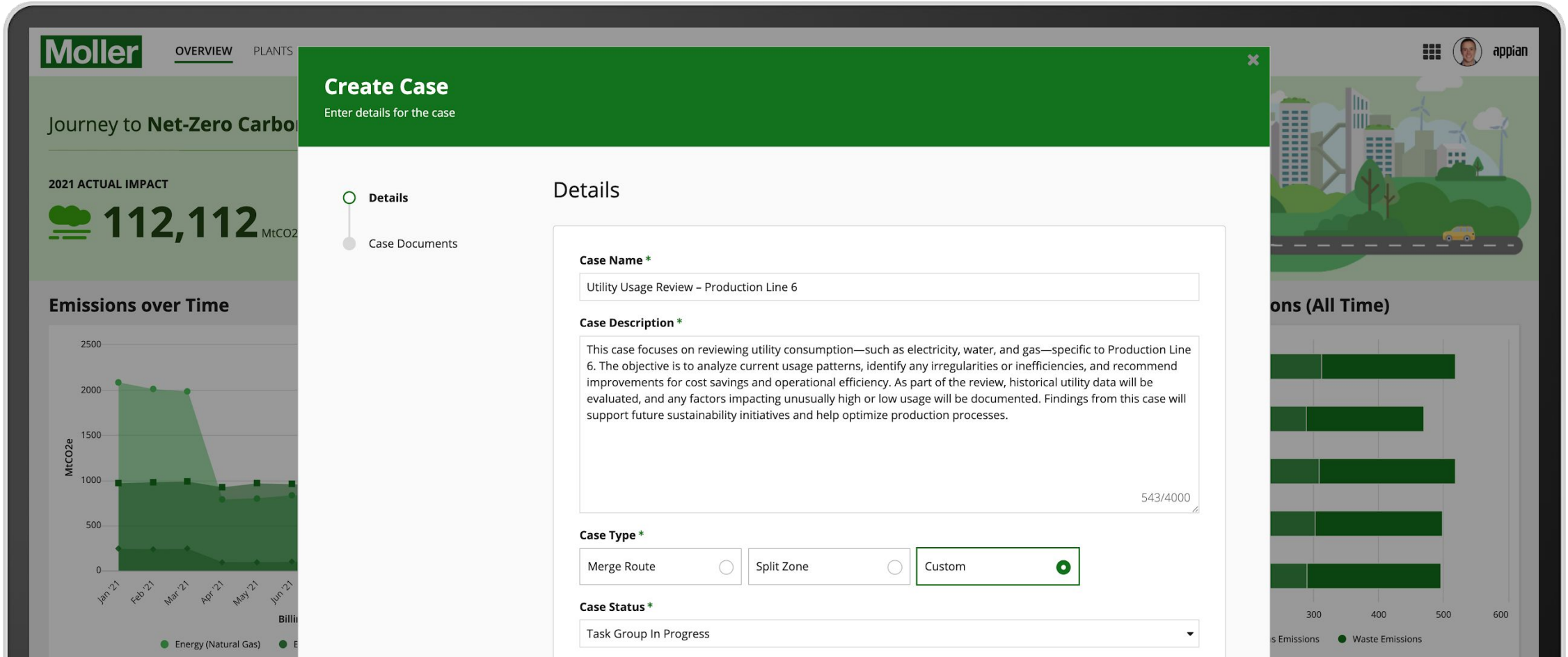


More flexible dialog sizes

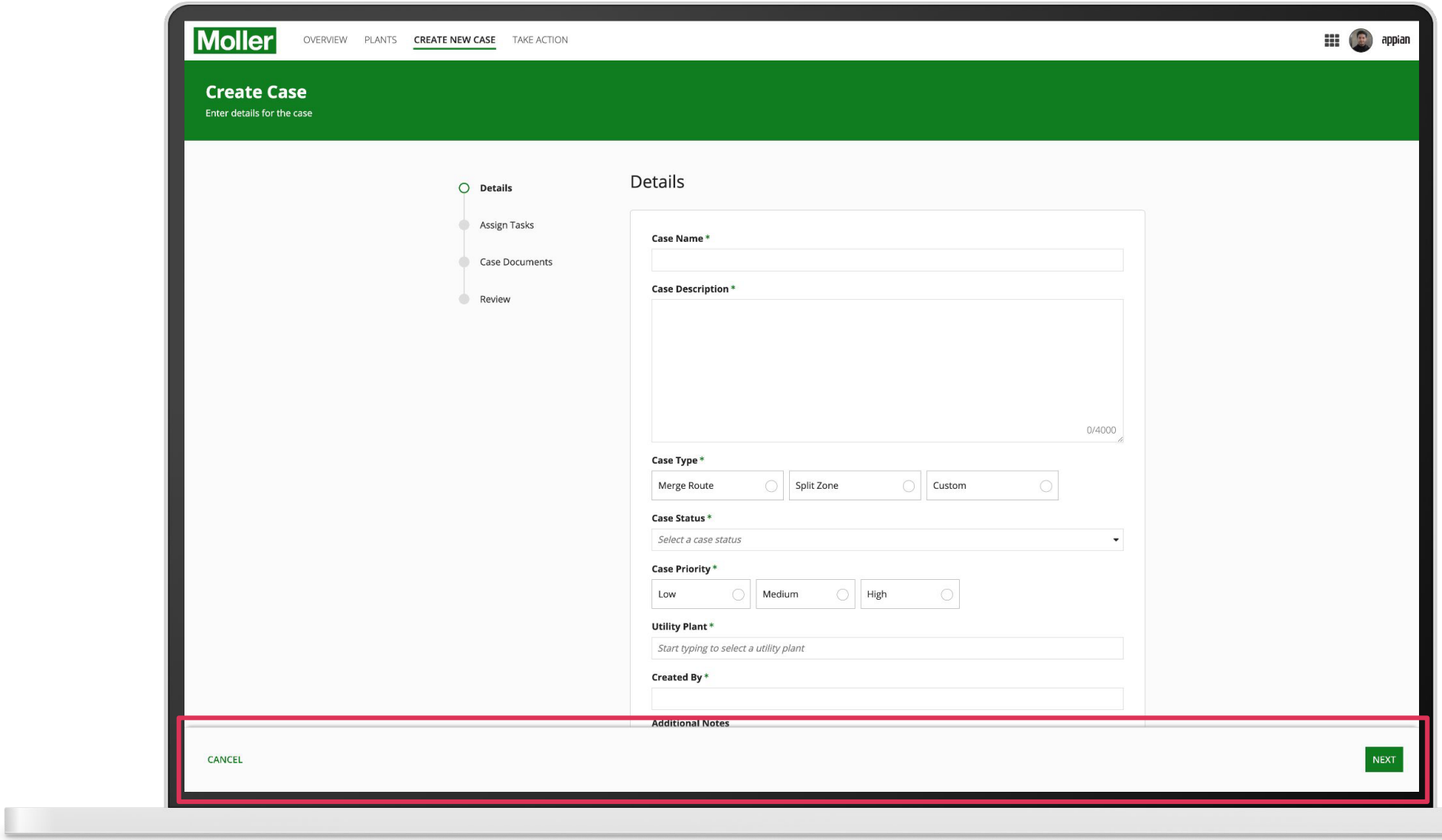


Modernized layouts for generated record actions

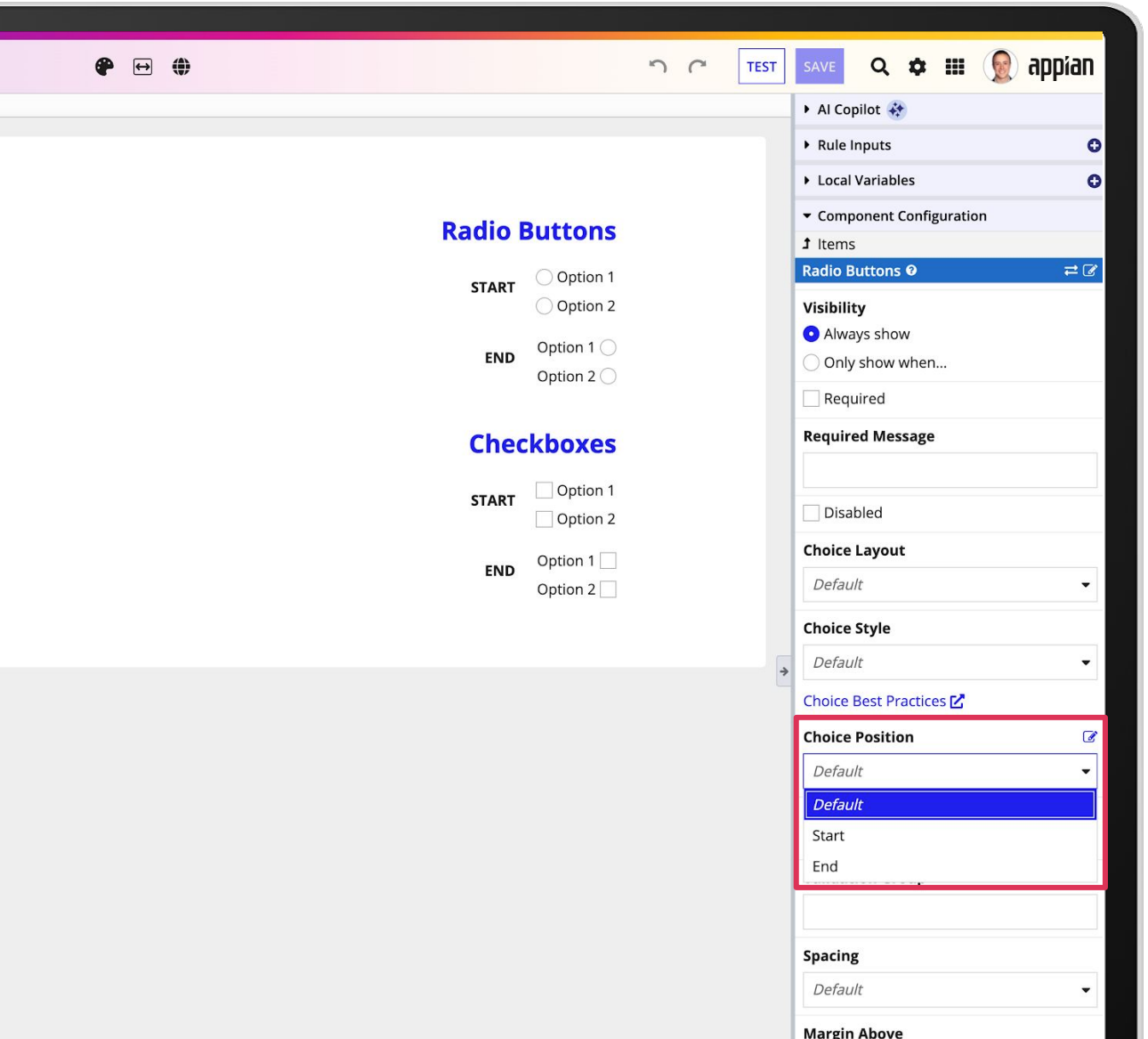
Newly generated record actions take advantage of our new and improved form layout, header templates, and new dialog size options, giving actions a modern look and feel.



Fixed form buttons



Control the position of radio buttons and checkboxes



The new *choicePosition* parameter allows you to choose whether to align **radio buttons** and **checkboxes** to the left or right of choice labels, providing more design flexibility.

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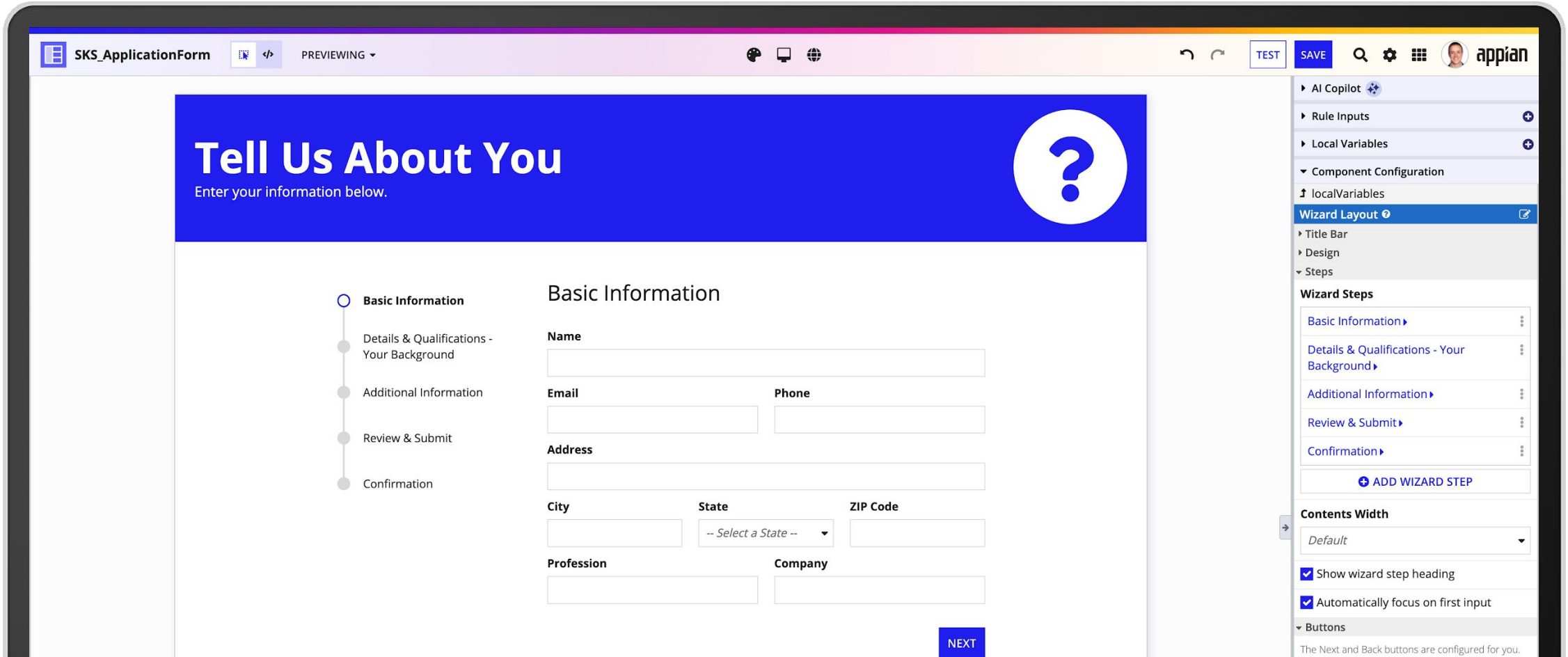
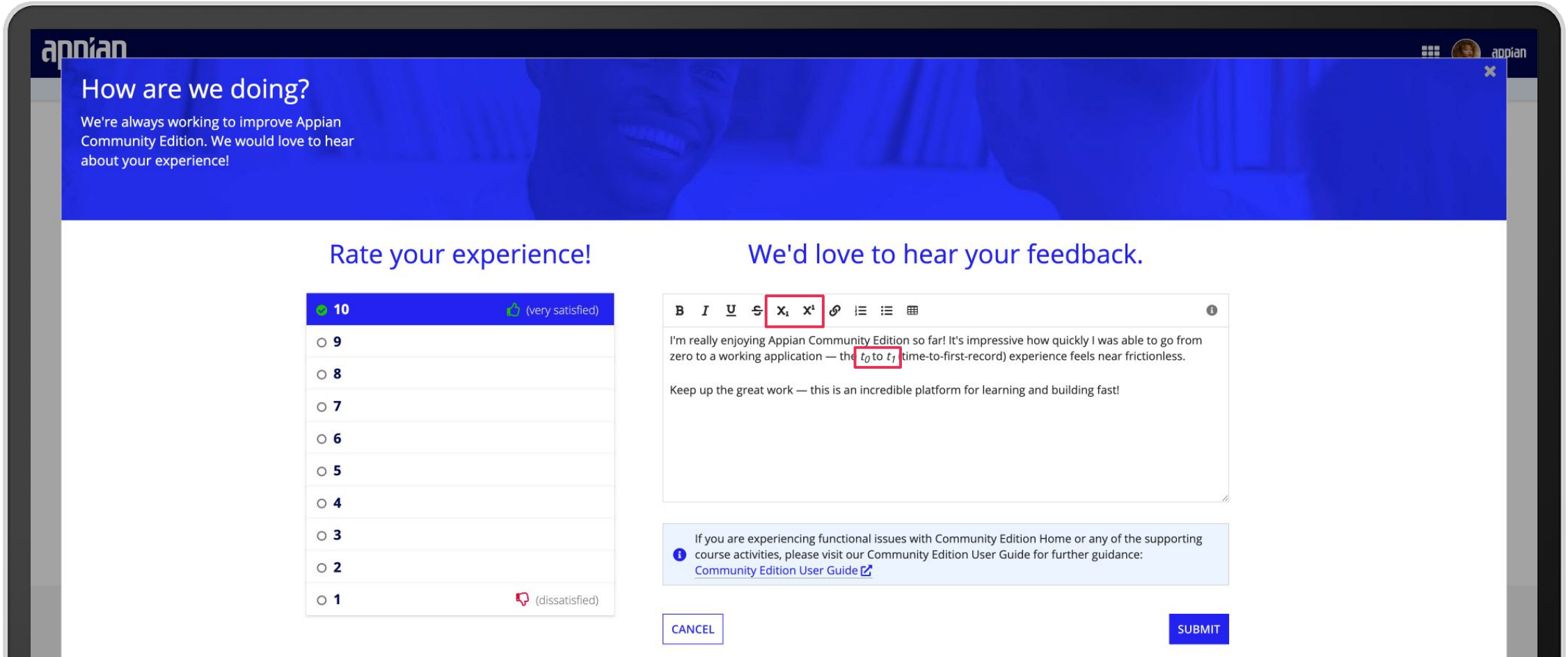
Longer milestone step names

Milestones can now show longer step names, so you can use exactly the text you need to help orient your users.

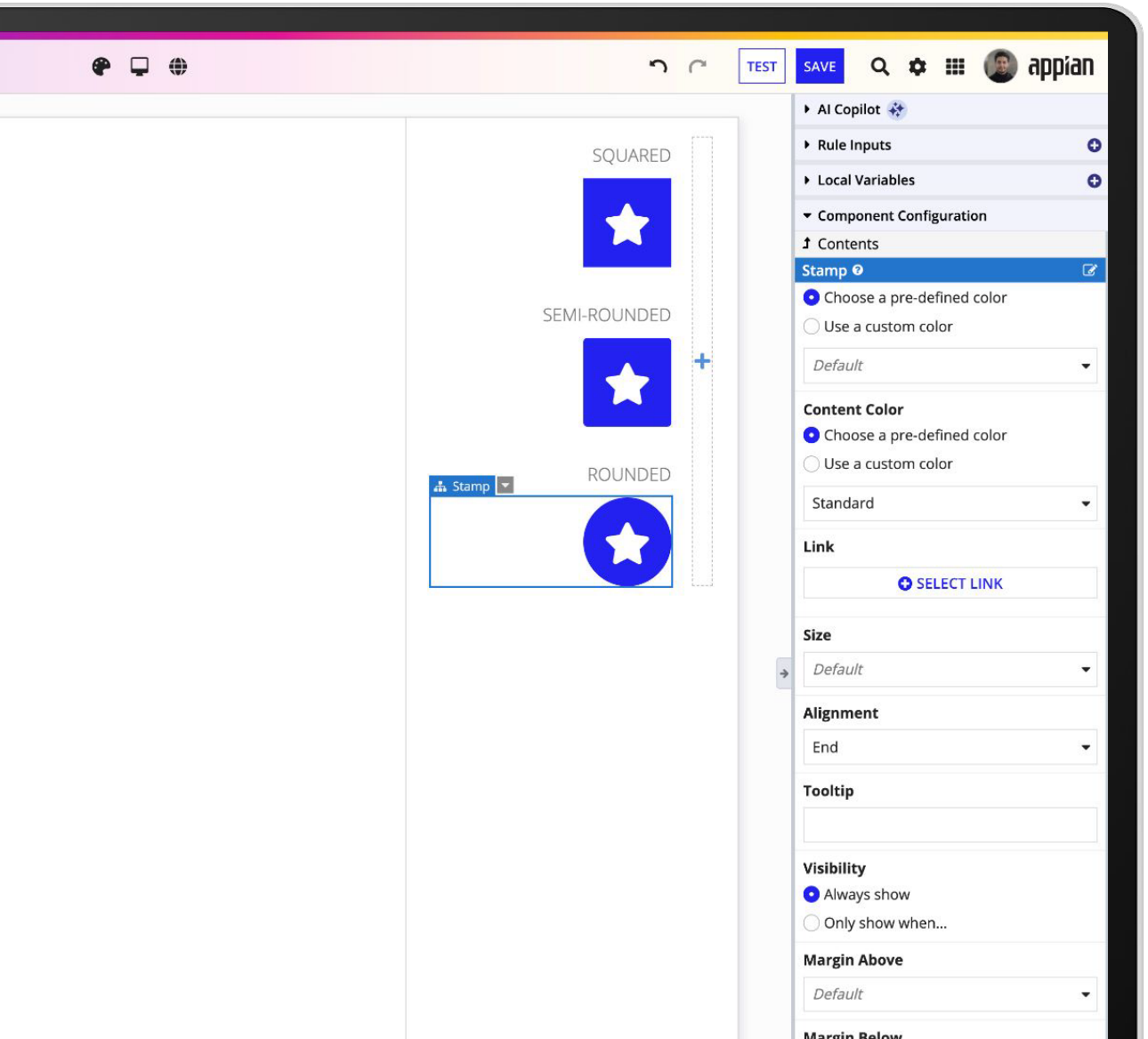


More text formats in styled text editor

We're adding even more utility to the styled text editor component. Now, users can apply **superscript** and **subscript** formatting to text in the editor.



New stamp shapes



We've added a new shape parameter to the stamp field component, giving you more ways to display decorative icons and text in your interfaces.

Now, your stamps can be **round**, **square**, or **square with rounded** corners.

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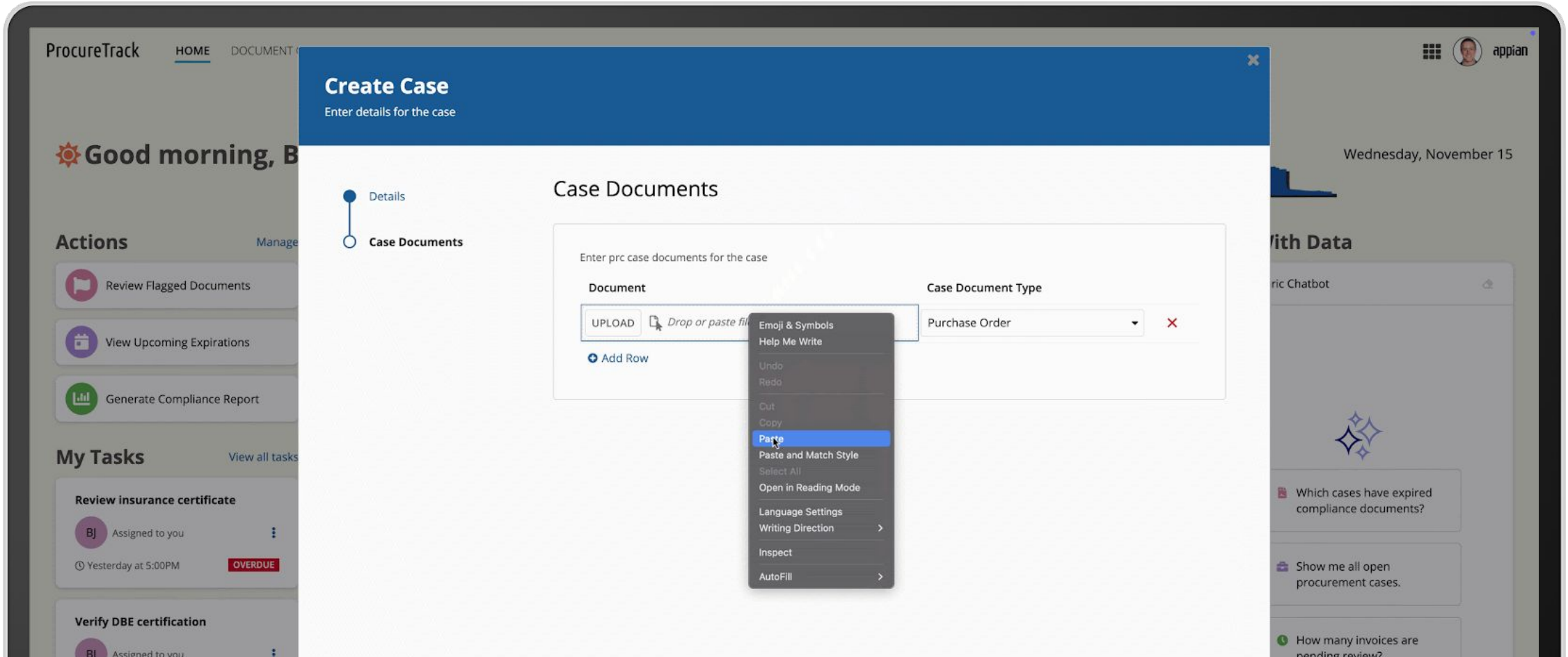
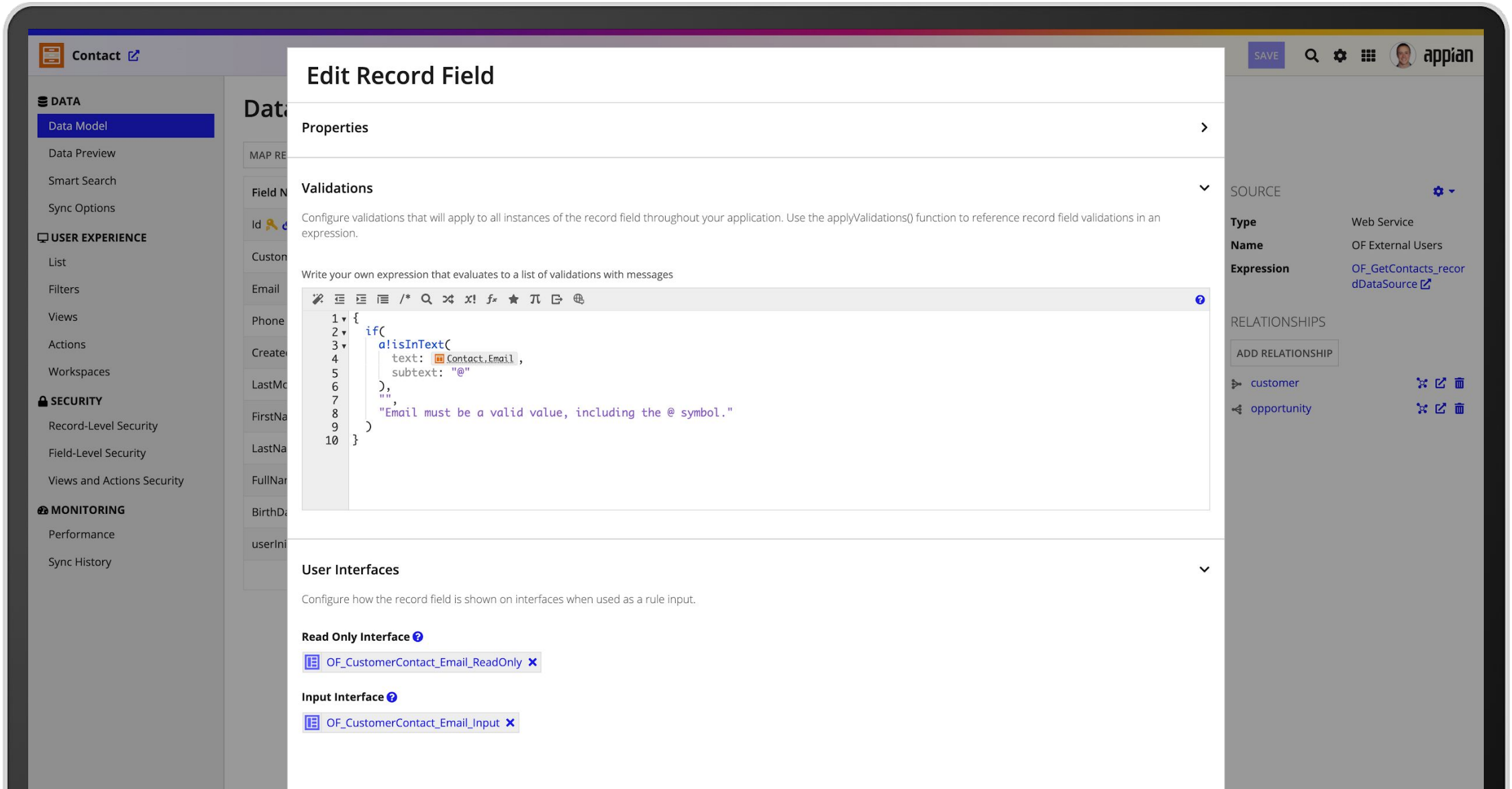
File upload improvements

Users can now quickly **copy and paste files directly into the file upload component**. We have also improved the blocked file extension behavior to remove unexpected validations.

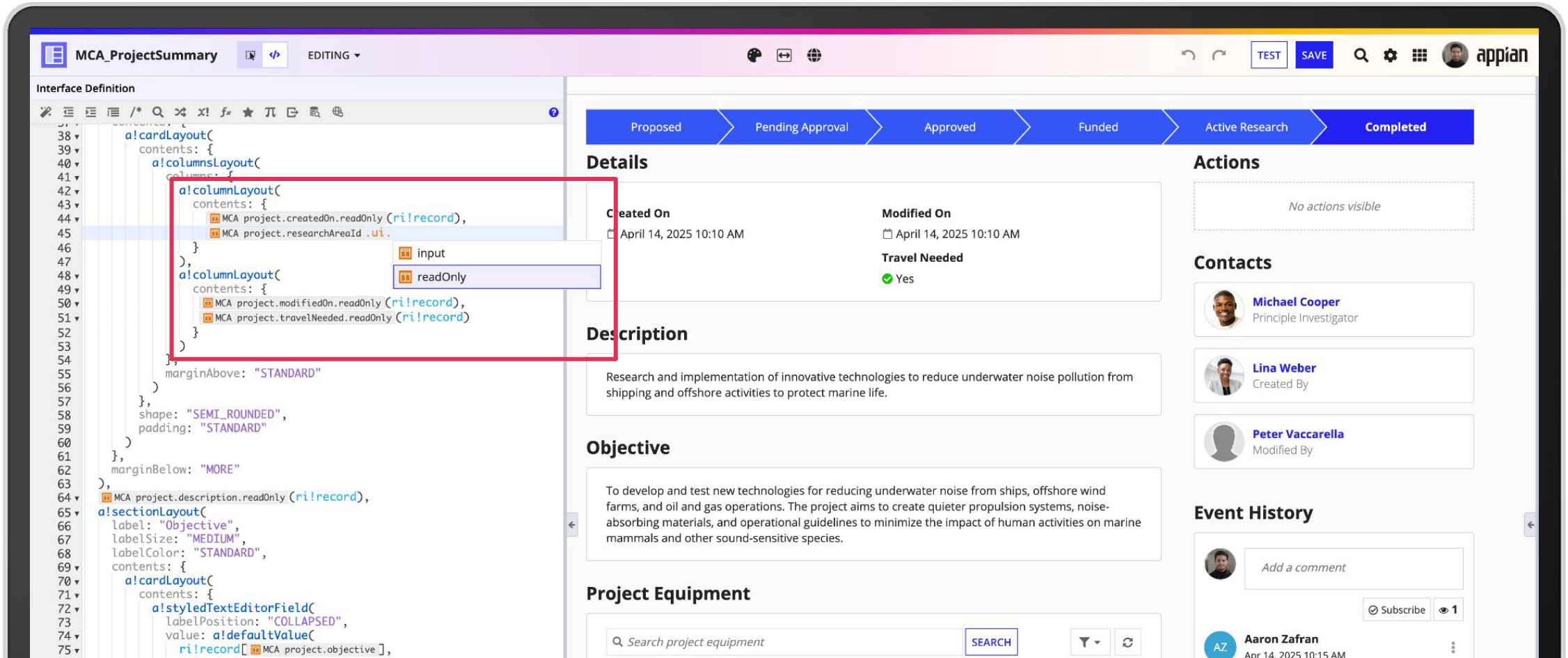


Make record fields more powerful and reusable



Reference reusable record field UIs in interfaces

You can create reusable UIs that define how a record field should look when used in read-only and input interfaces, and you can easily pop them right into an interface!

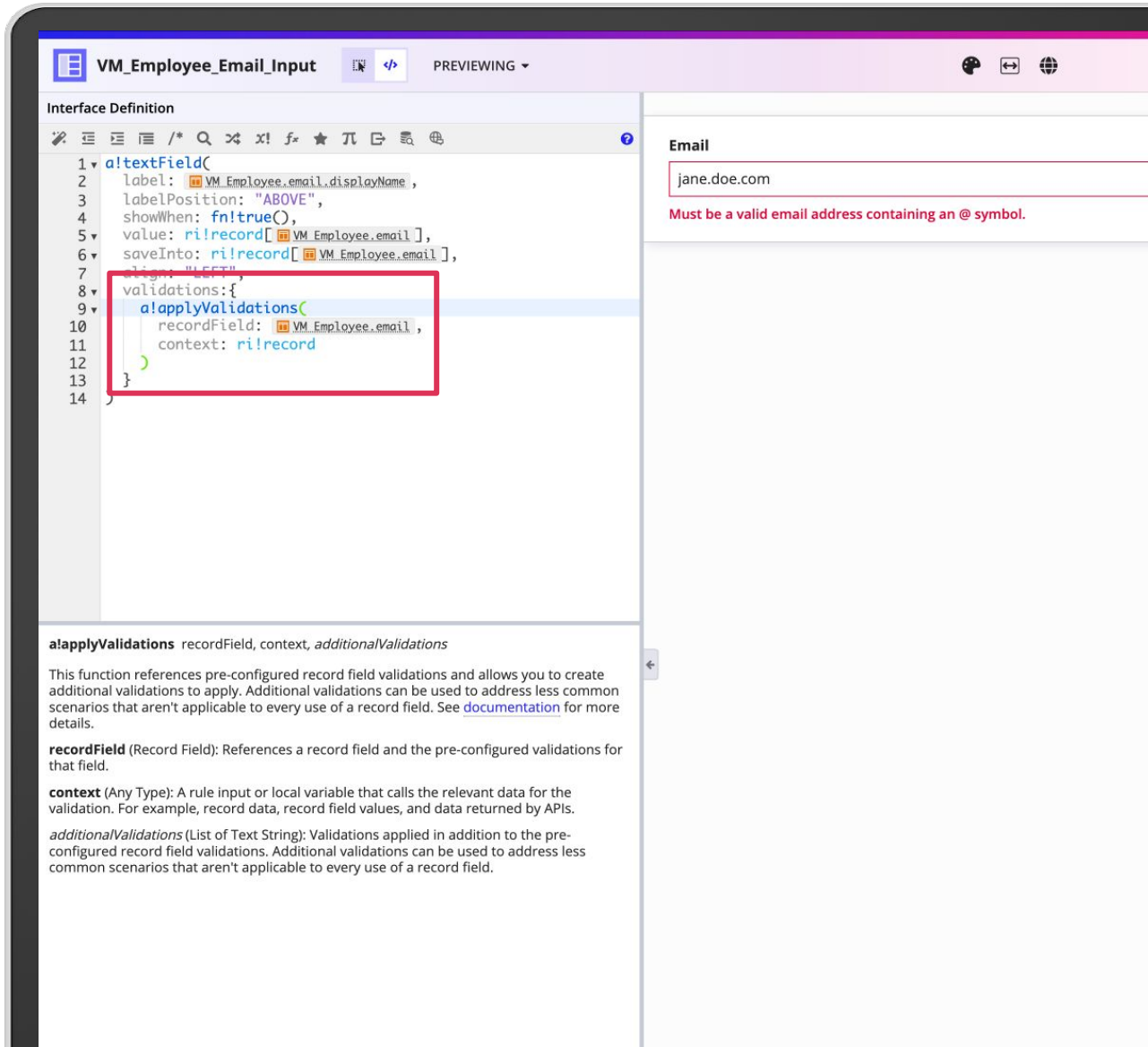


New functions to support record field validations

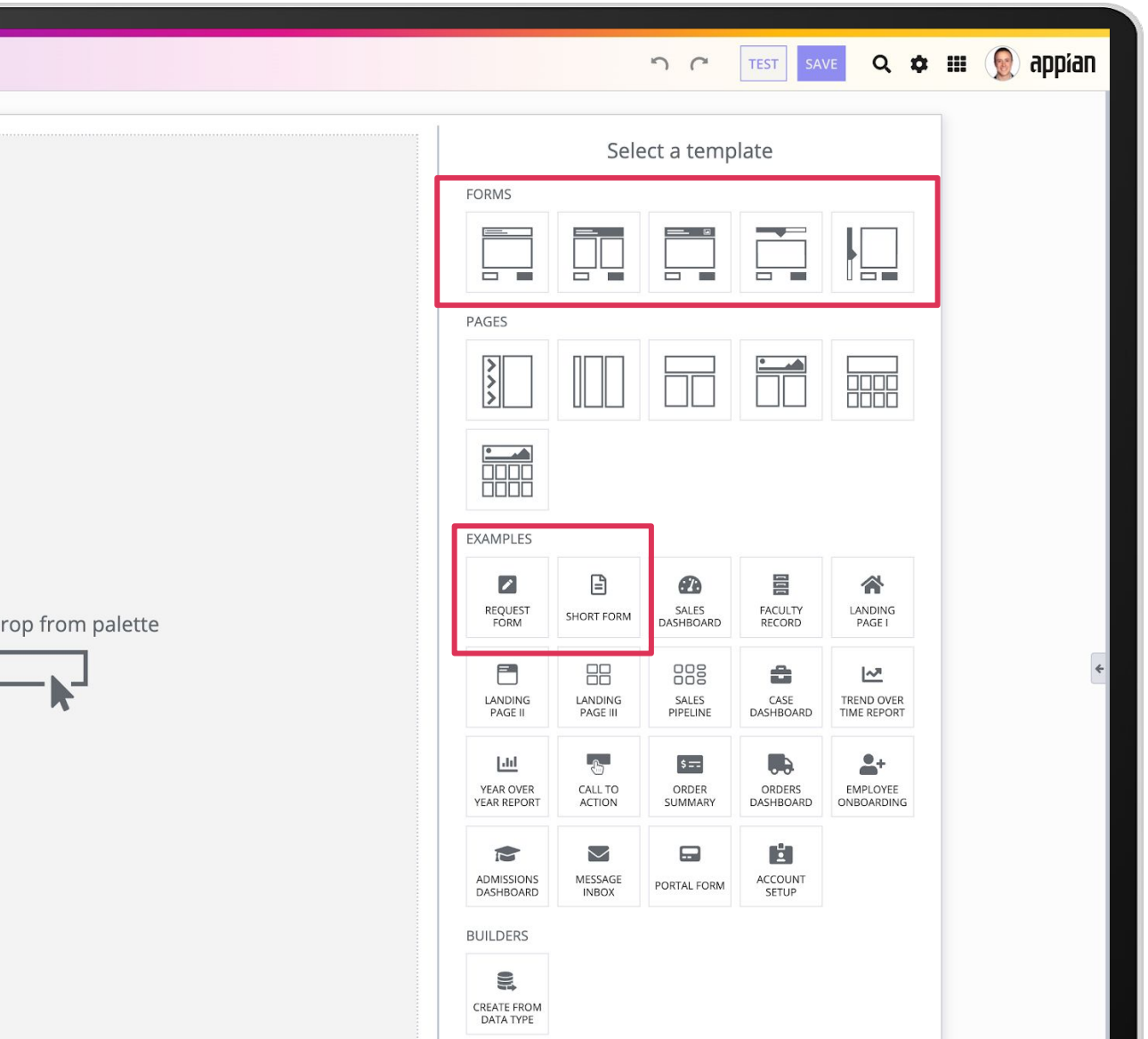
The new *a!applyValidations()* function allows you to easily reference validations for one or more record fields.

There are also new supporting functions to help you get the most out of reusable validations:

- *a!isBetween()*
- *a!startsWith()*
- *a!endsWith()*
- *a!isInText()*



Updated interface templates



We've refreshed our interface template options to use our **most up-to-date best practices**, including our latest form and wizard layout capabilities.

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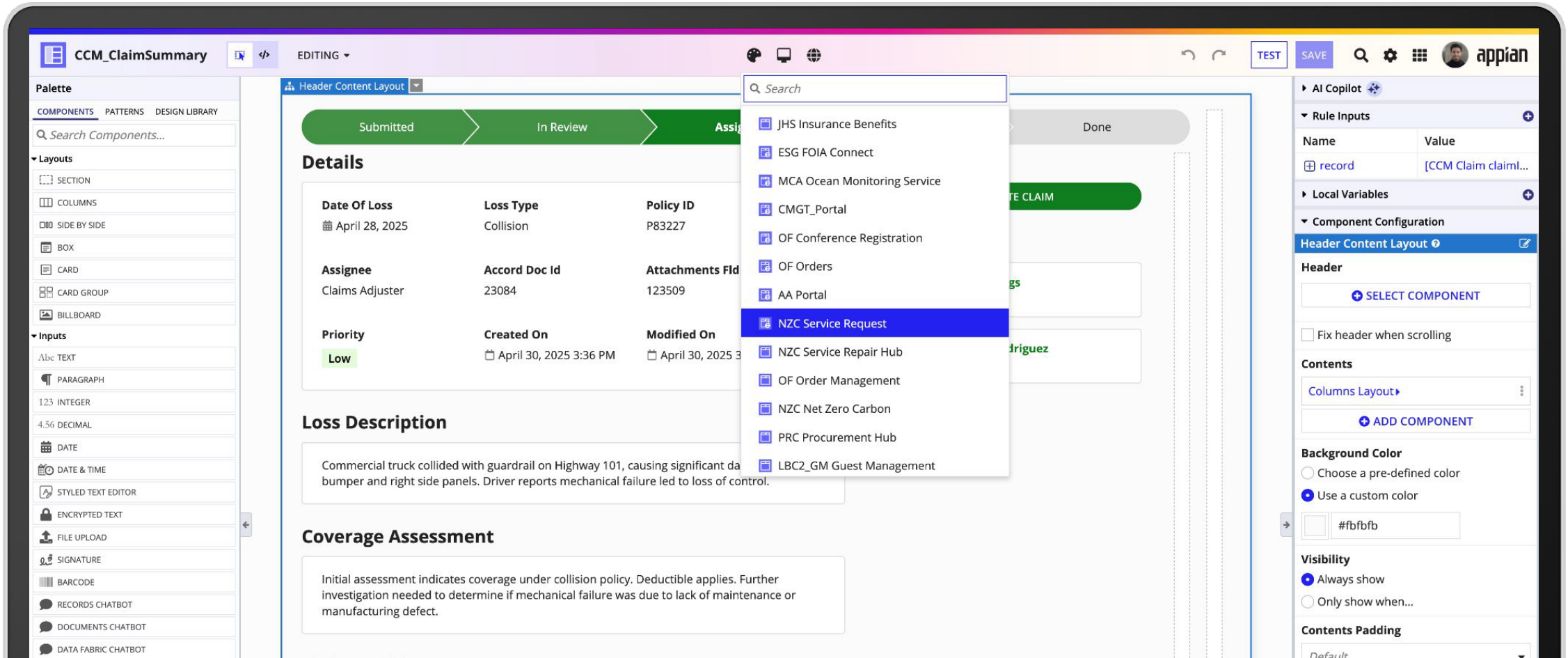
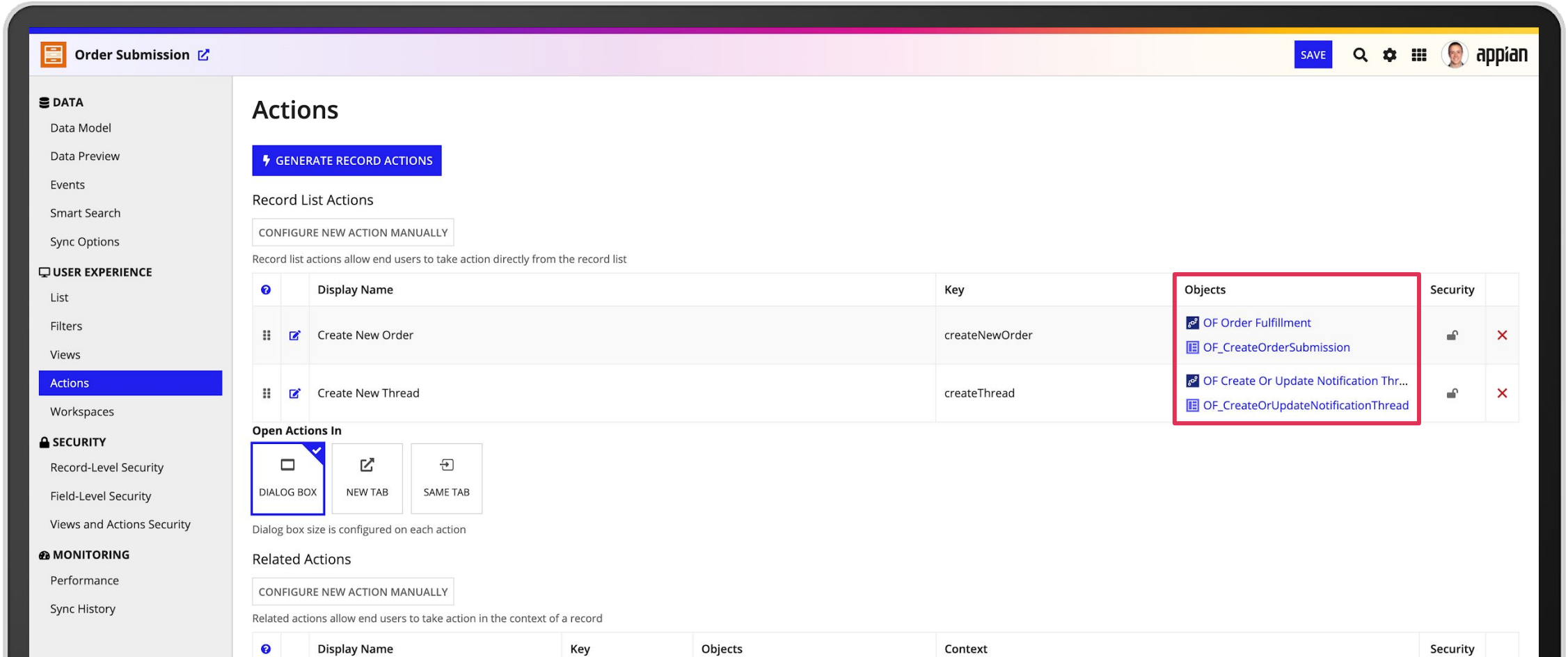
Seamlessly view site and portal branding configs

Branding preview in interface objects lets you visualize how your interfaces will look **when displayed to end users**. Now, you can see all your branding configurations without ever leaving the interface object.



Easily access start forms from the record type

When you view your record actions, you'll see a **link to the start form interface** for each action, so you can easily find your interfaces right from the record type.

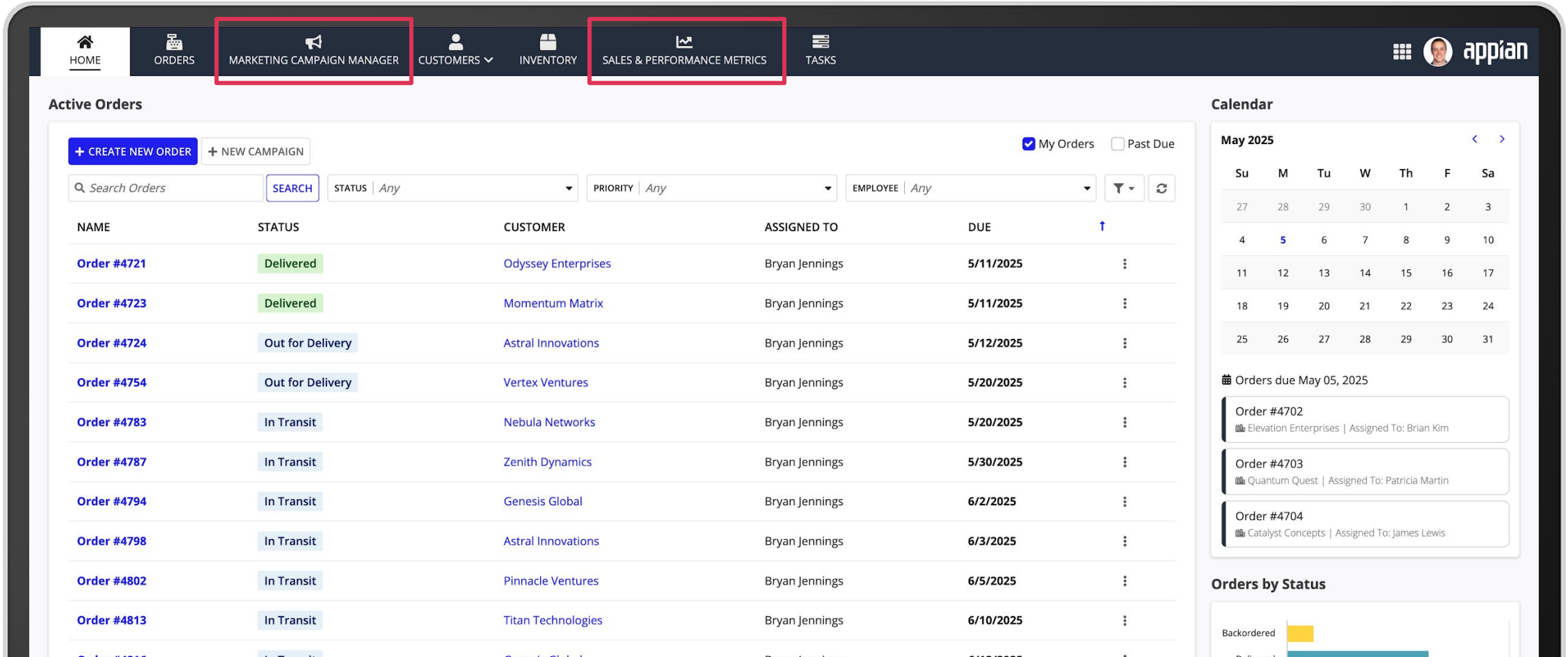


More performance improvements for interfaces

You'll notice speedier performance when working in interface objects, such as when dragging and dropping elements, configuring parameters in design mode, and viewing updates in live preview.

Longer page names in sites and portals

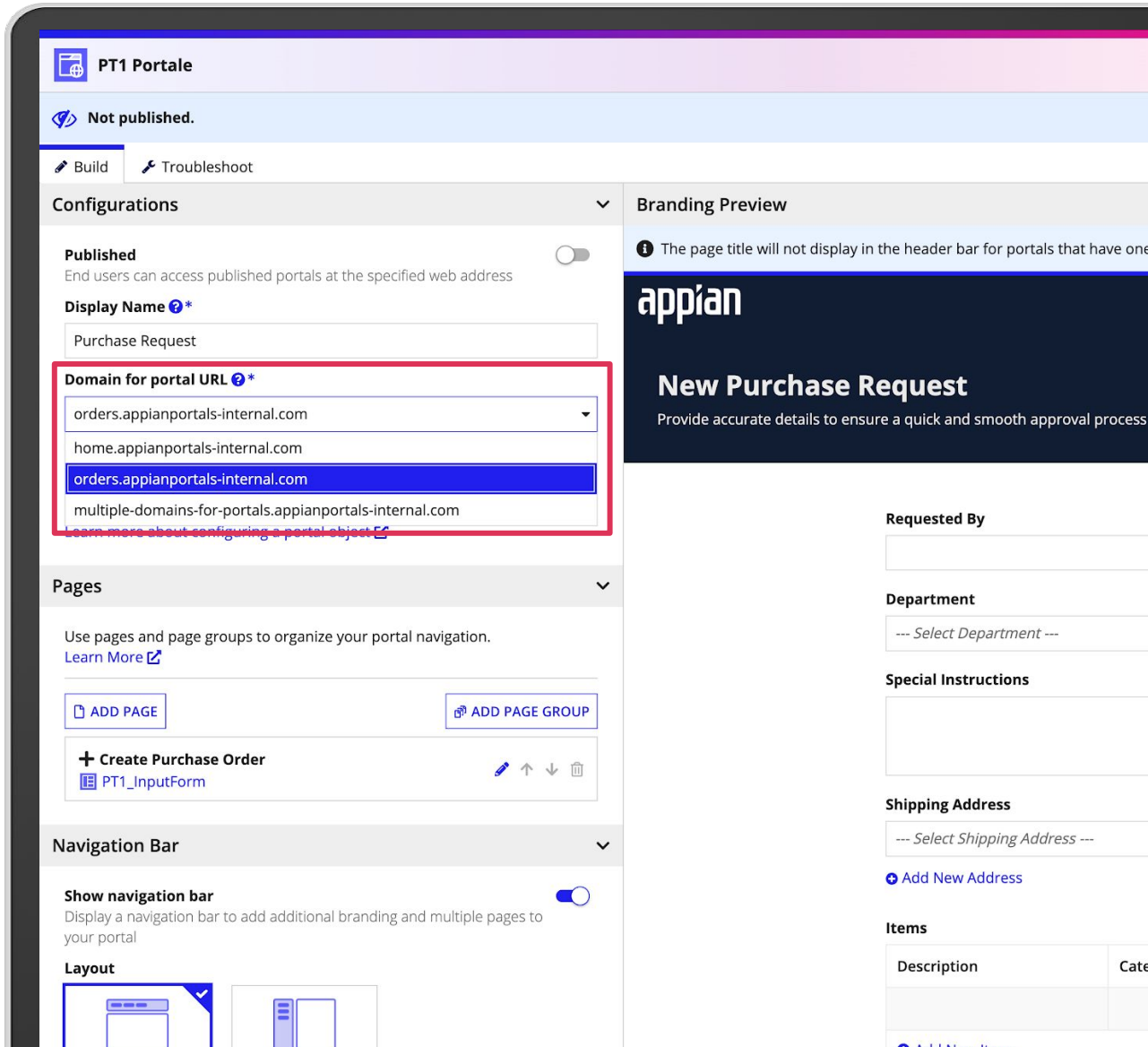
Starting this release, you'll be able to use longer page names in sites and portals without them being truncated, allowing you to provide more context to your users at a glance.



Even more customization for portal domains

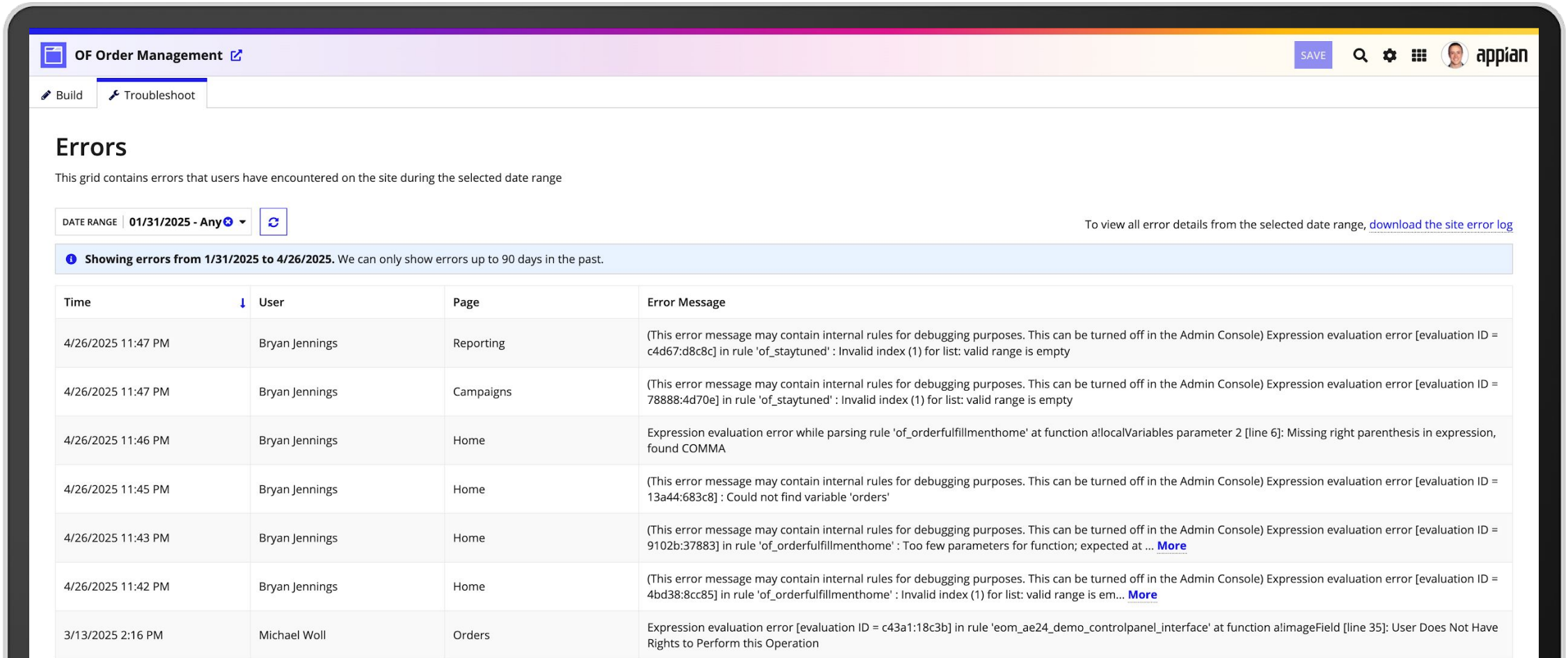
This release, we're enabling you to configure **up to 10 custom domains** that can be shared among your portals.

Being able to use more domains means you have more flexibility to maintain consistent branding across your portals.

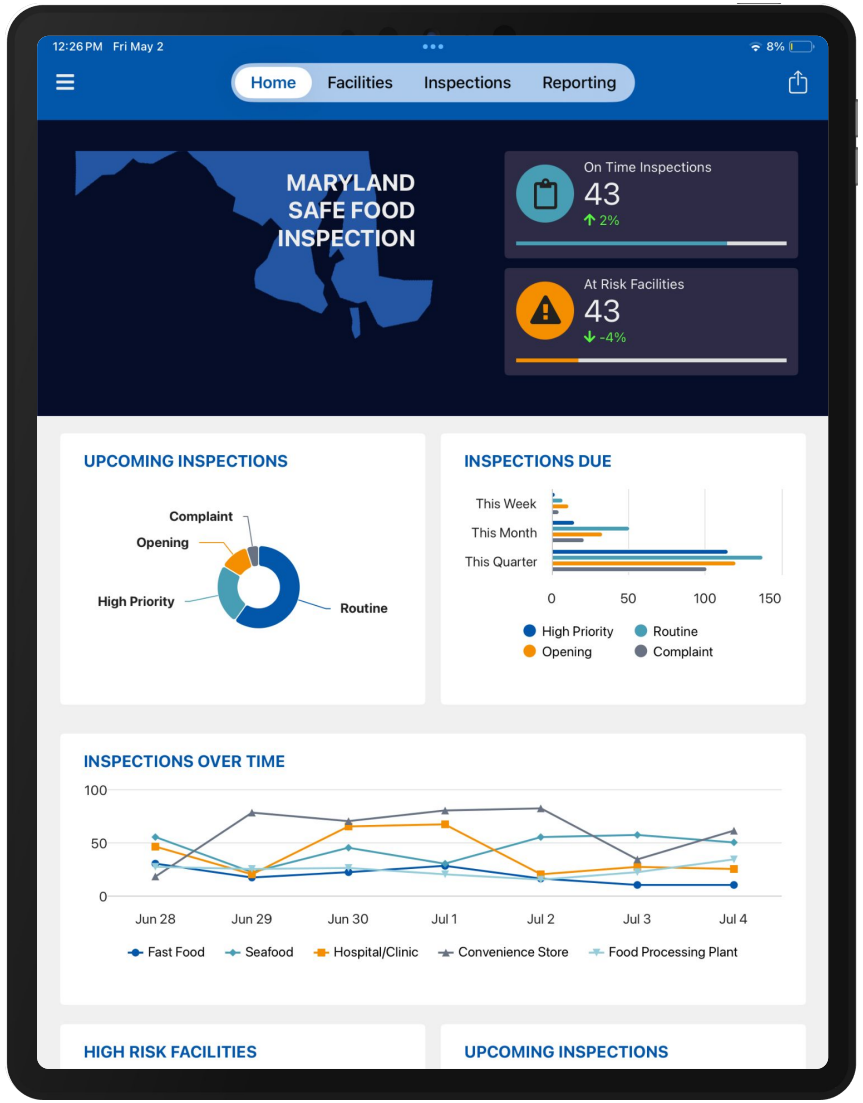


More visibility into site errors

The new **Troubleshoot tab** in the site object provides details about errors and allows developers to quickly look into issues without leaving the object.



iOS18 navigation improvements for iPad devices



Site pages will display in the app header via a floating tab bar, making better use of the larger iPad screen and aligning with the new iPadOS navigation design.

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Seamless state recovery in Appian Mobile

When a mobile device closes the Appian Mobile app in the background, users will now be able to **pick up right where they left off**. Mobile operating systems often close apps running in the background to optimize resources.

If the operating system closes Appian Mobile, users who were working on a site page or offline-enabled task will be taken **back to the place they were working** for **seamless continuity** of their work.

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Now on Android: audio recording and print tasks to PDF

Previously available only on iOS devices, the following capabilities are now available on Android:

Audio Recording
When users capture video in Appian Mobile on Android, the app will prompt the user to allow audio recording.

Print to PDF
The Print to PDF button gives users the ability to quickly and easily share forms in just a few taps.

Data Fabric

Pete Lewis | Sr. Product Manager II

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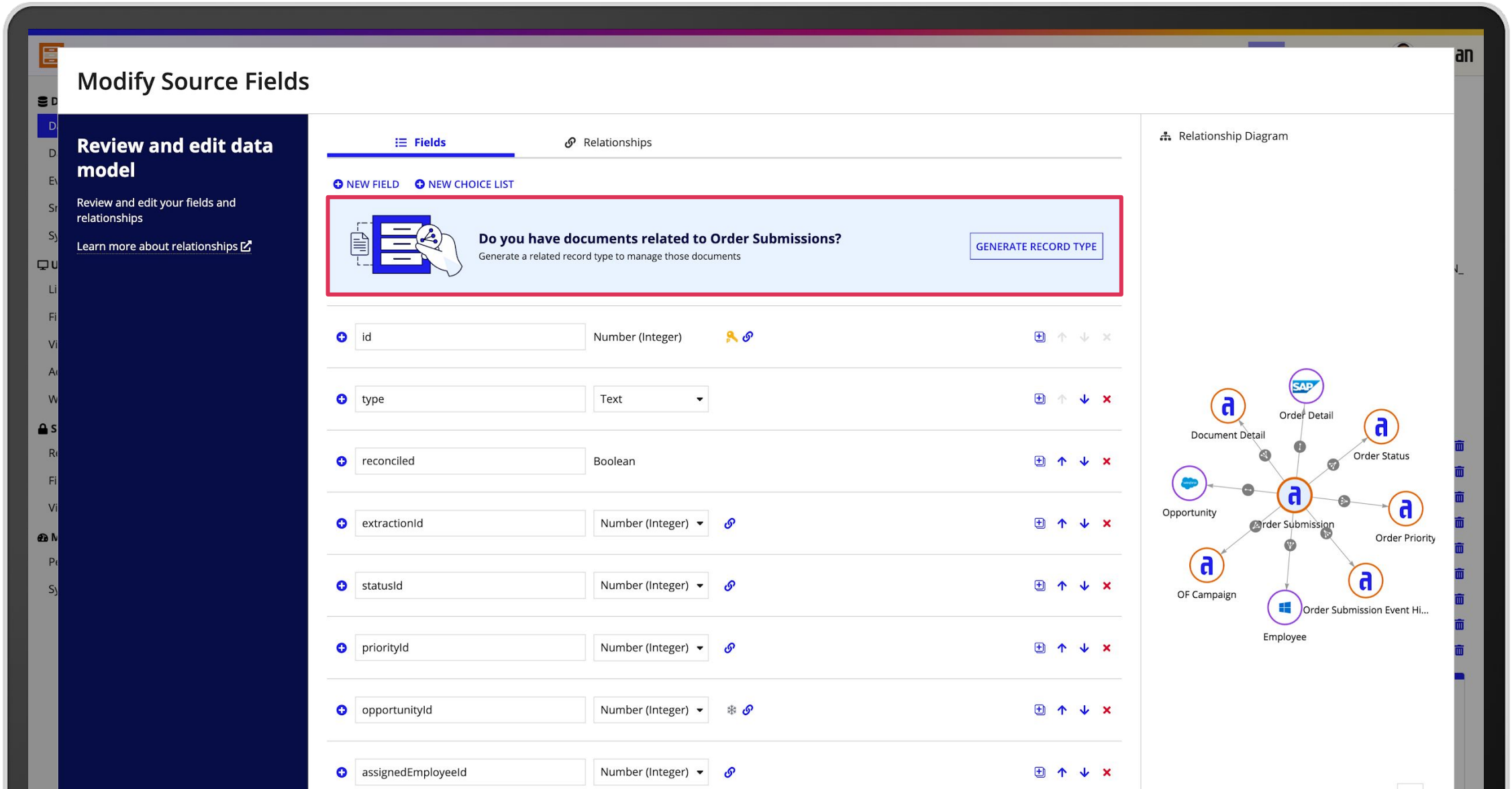
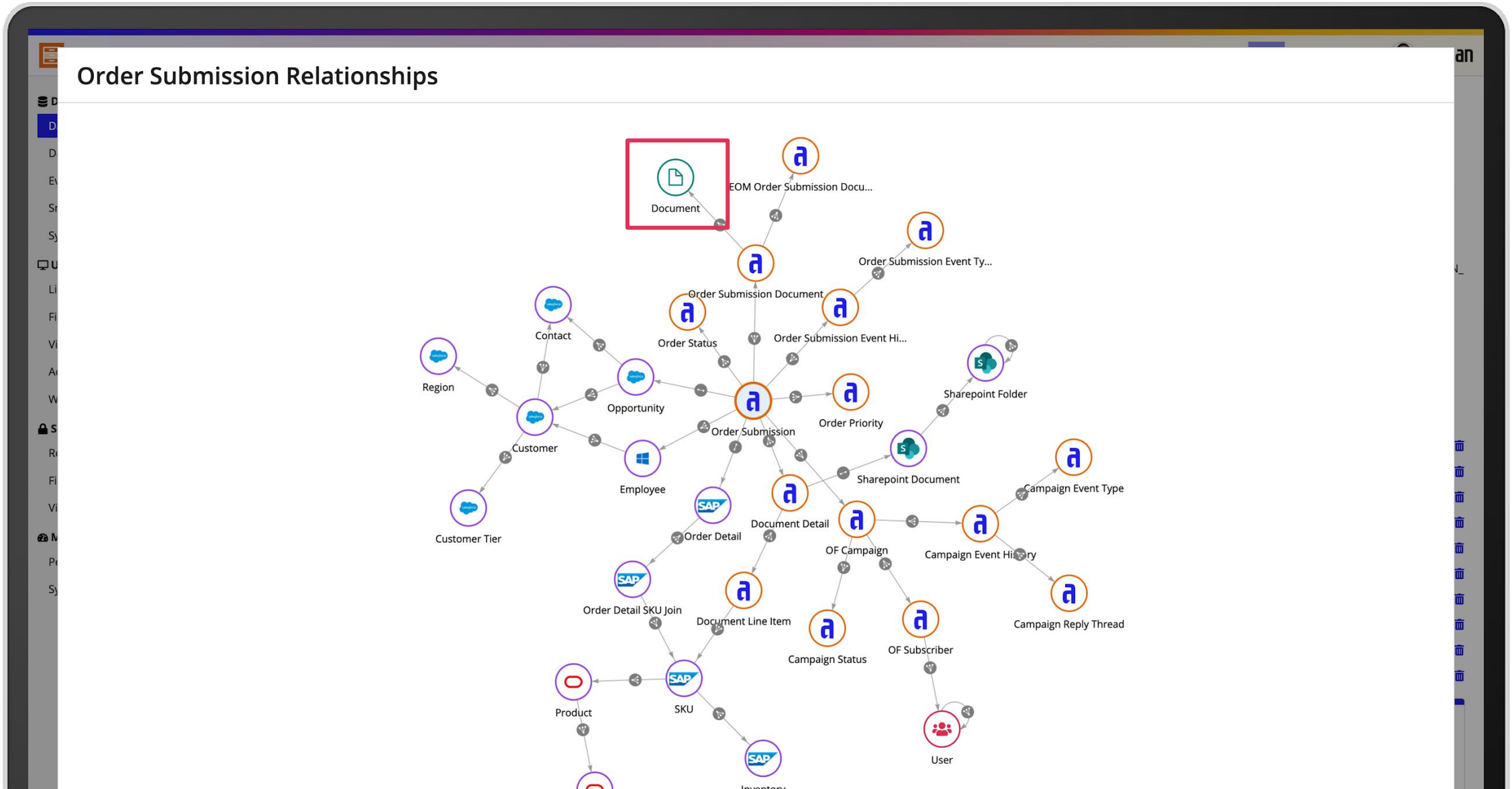
Manage and secure documents with record types

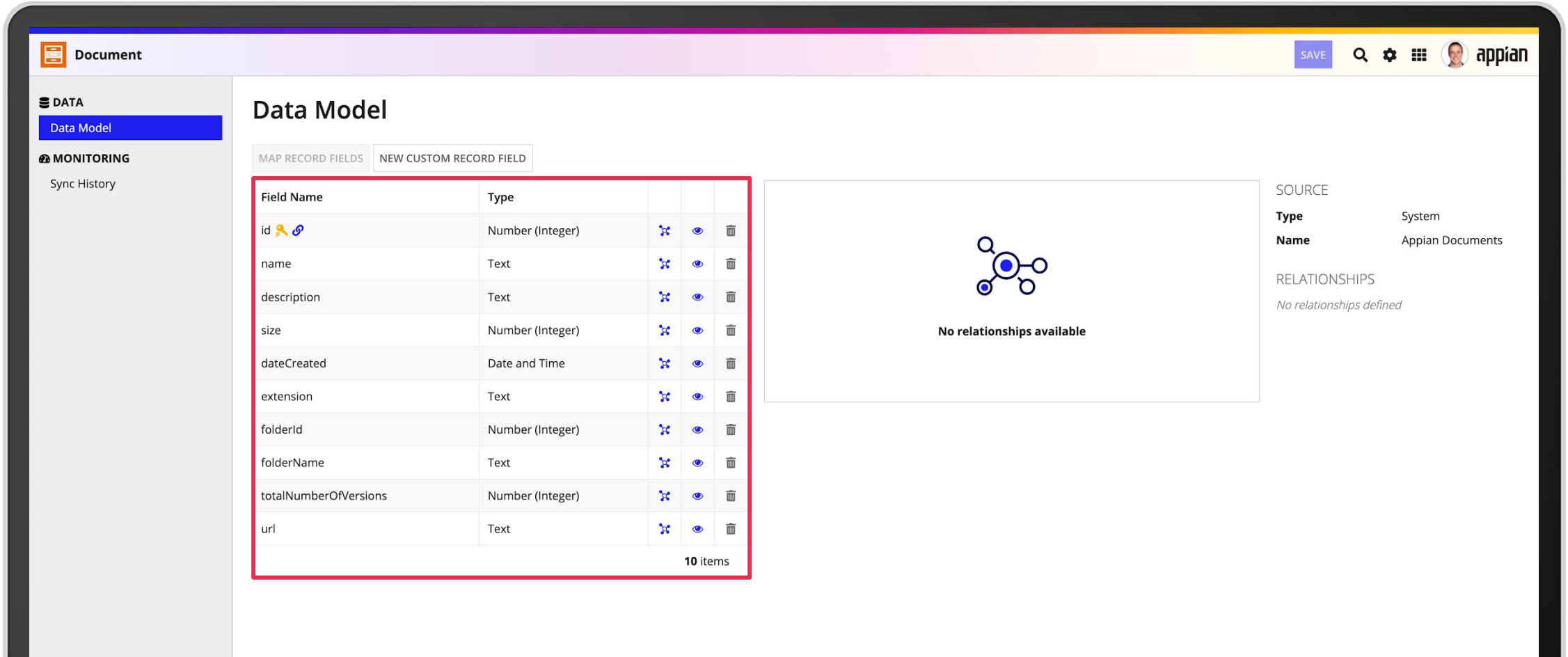


Bring documents into your data fabric



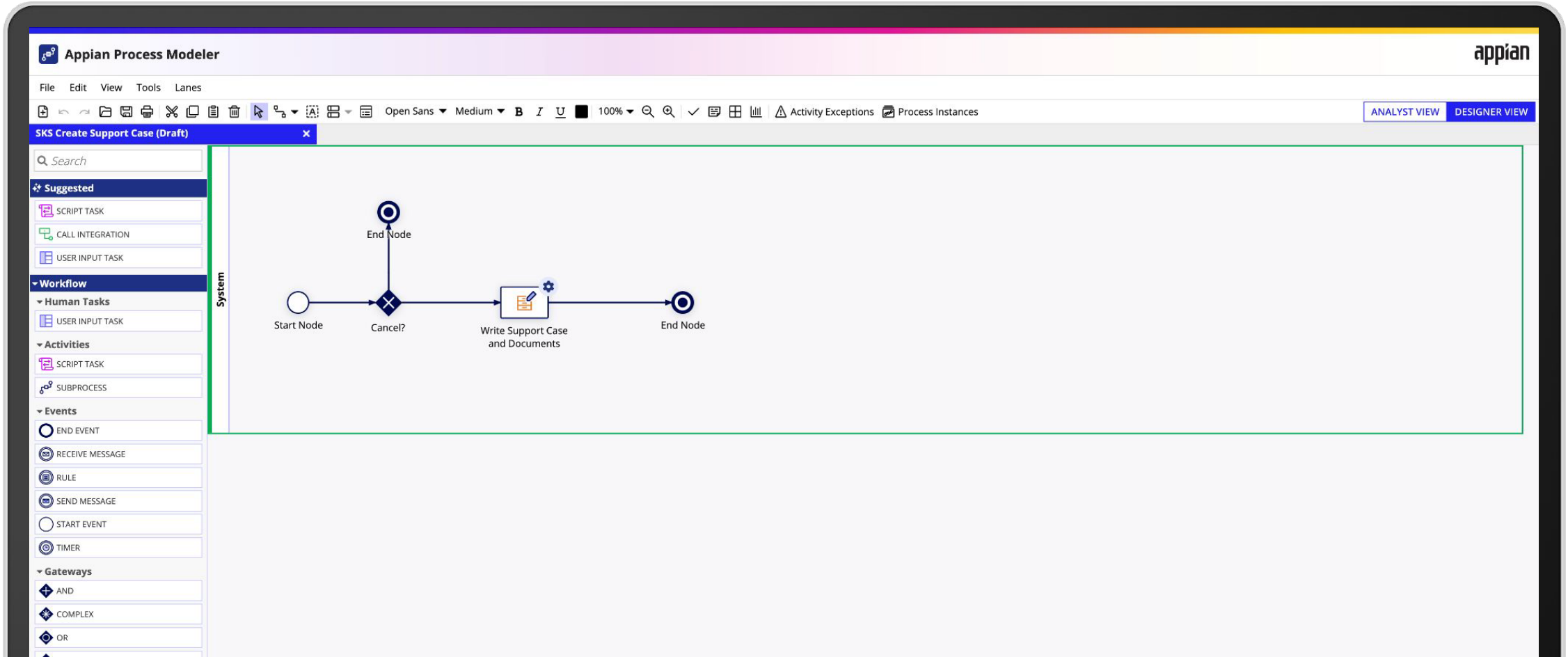
Easily access document properties

Alongside the record type to manage your documents, we'll provide you with an out-of-the-box Document record type to store document properties, like name, size, extension type, and creation date.



Streamline document management workflows

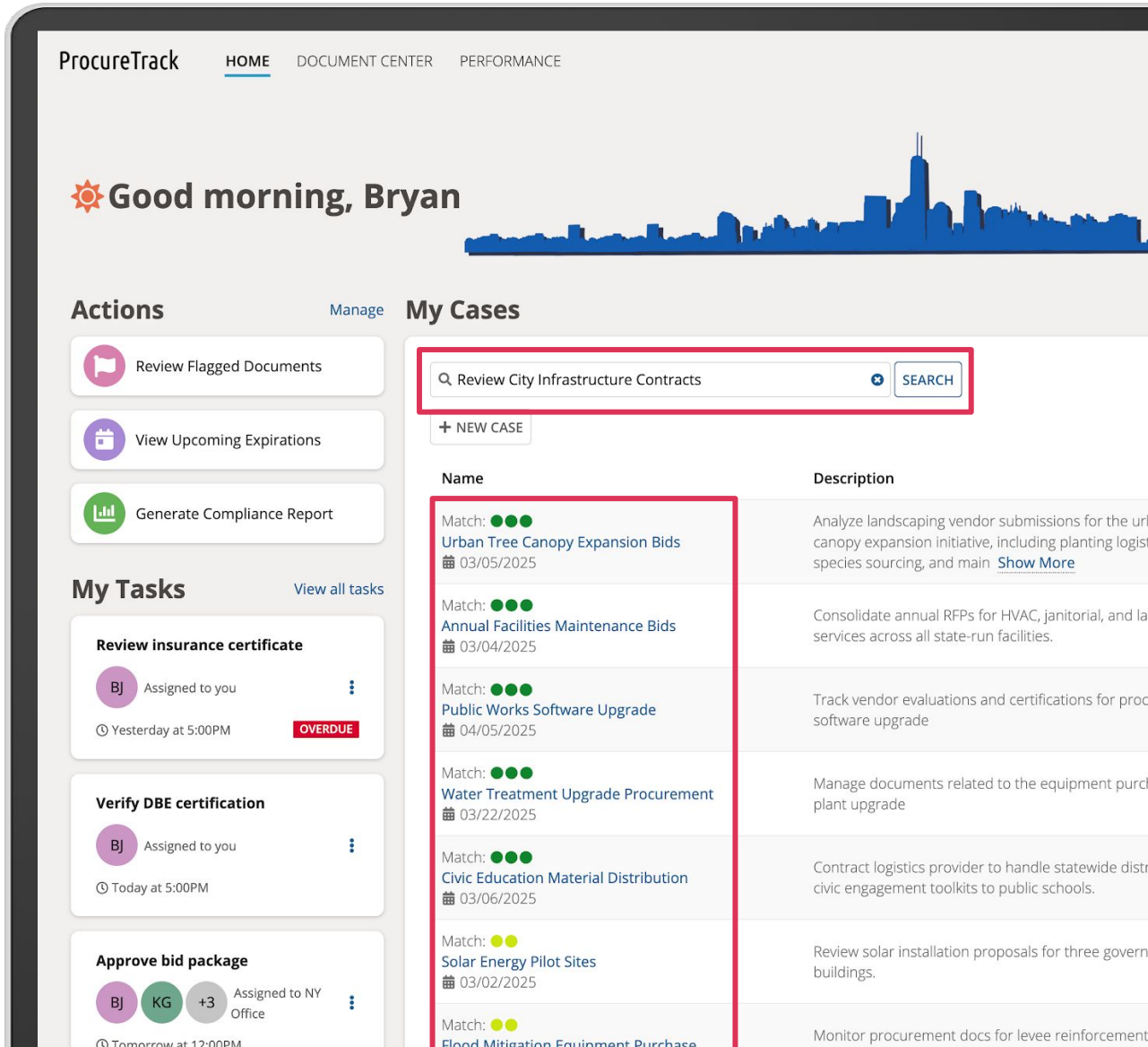
All document access is controlled by the record type, no folders required. Use the new *a!documentFolderForRecordType* function to set the *target* parameter for file upload fields.



[Preview] Find what you need with smart search

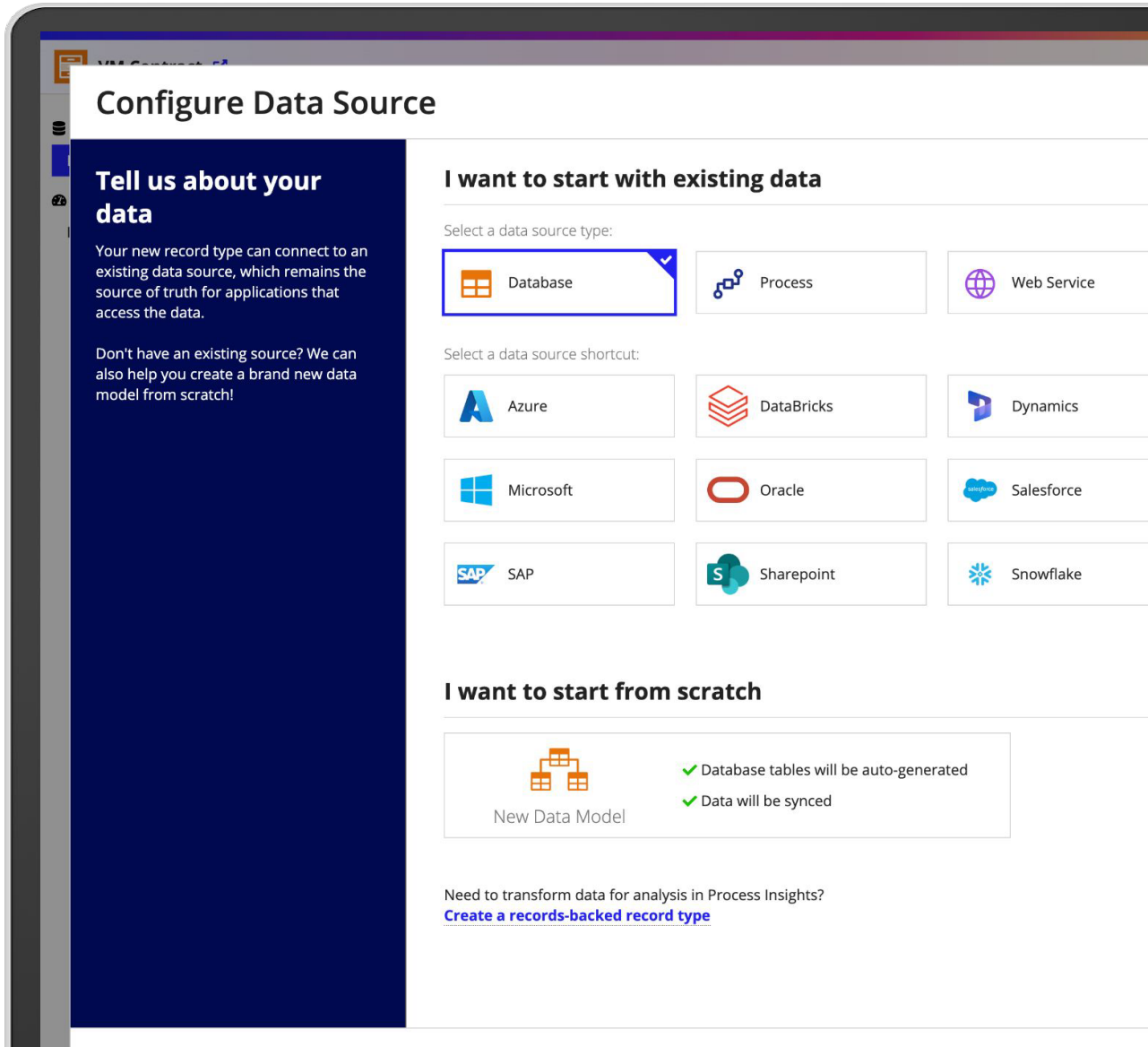
Smart search **transforms how you find records** by uncovering connections, detecting patterns, and surfacing related cases across your data fabric.

Smart search uses **AI-powered semantic search** to understand your intent and return better results by finding related information in records and record documents.



Quickly connect to your data sources

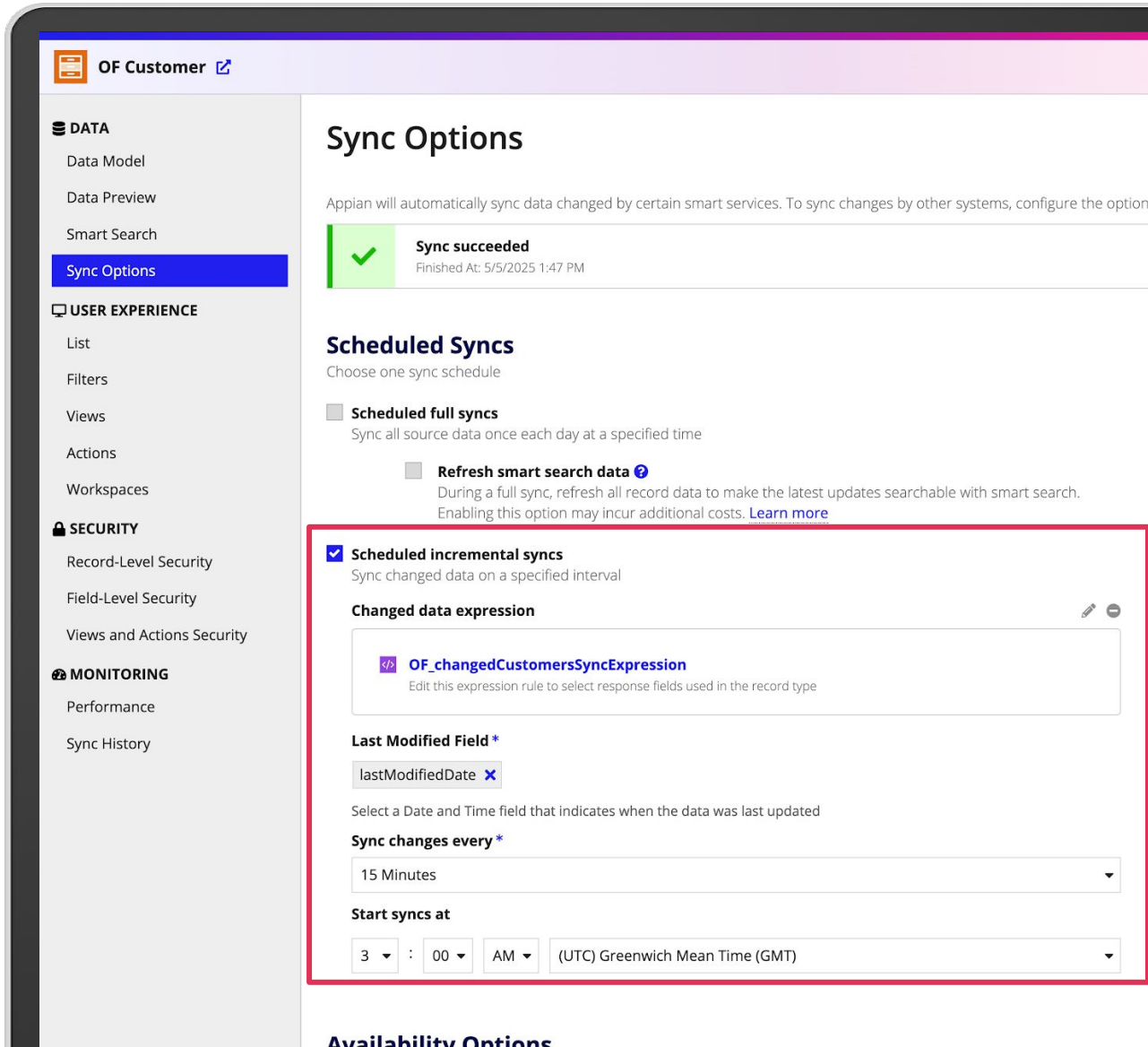
Curate a list of data sources to speed up your record type configuration and instantly connect to the data you need. Check a box on the connected system object to add a data source to the shortcut list.



Sync data more frequently with incremental syncs

You can now **schedule incremental syncs** on any service-backed record type to regularly capture new or changed data throughout the day.

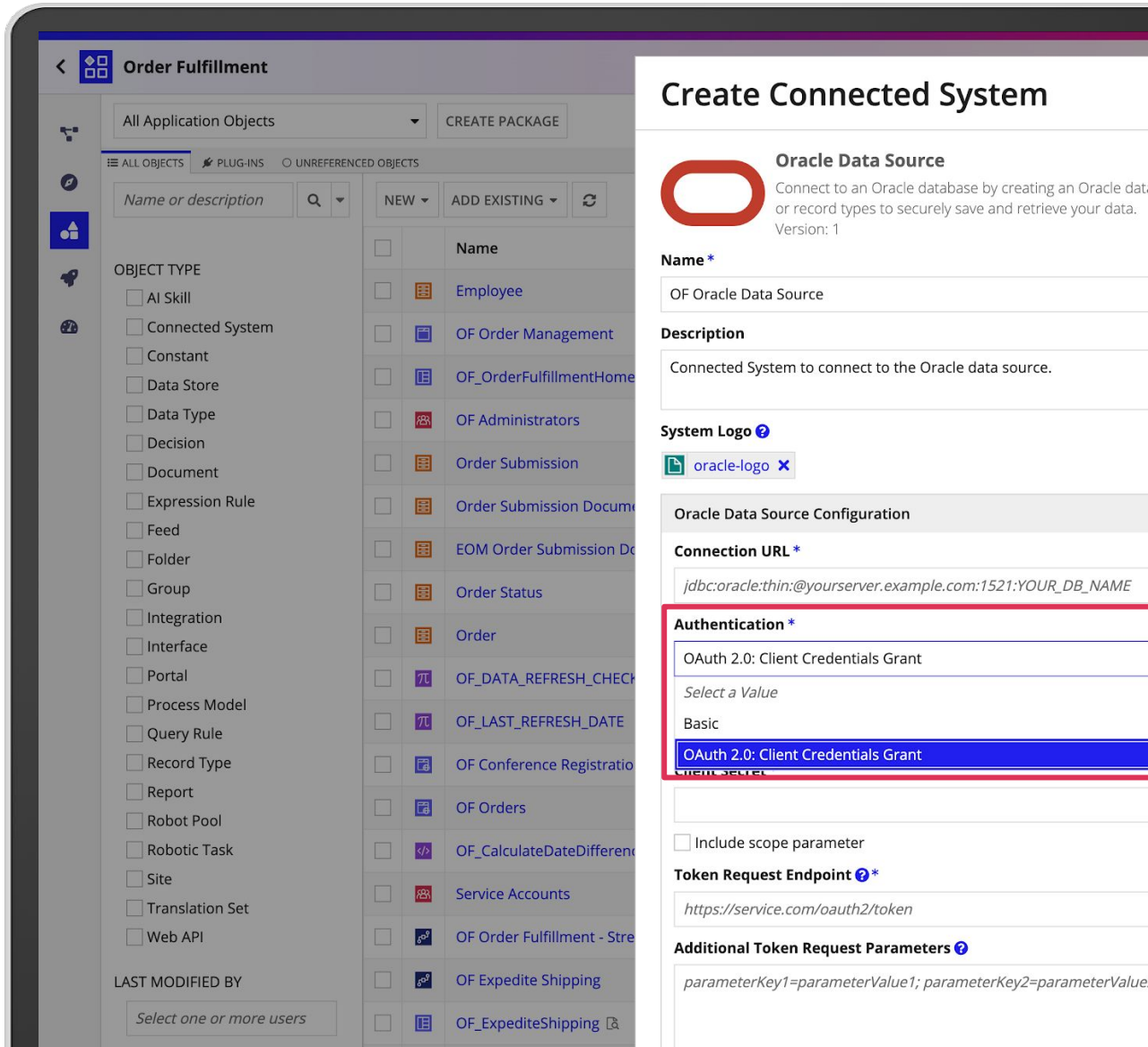
This allows you to sync smaller portions of data more frequently, making fewer API calls and ultimately saving you precious time and resources.



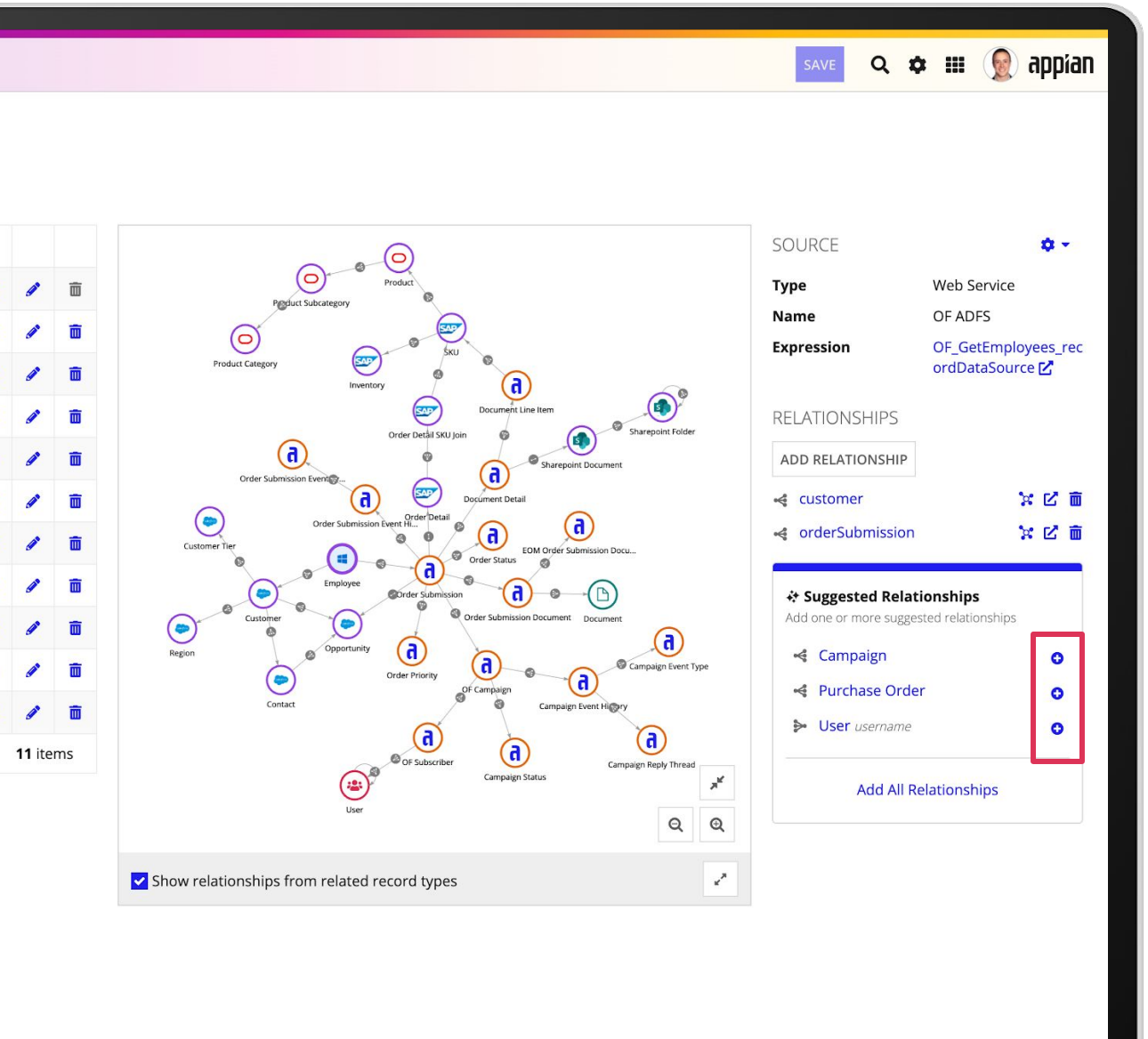
Support for OAuth 2.0 credentials in data sources

You can now use OAuth 2.0 with your:

- **SQL Server** connected systems
- **Oracle** connected systems
- **Custom** JDBC data sources



Pick and choose suggested relationships



We're giving you the flexibility to individually pick and choose which suggested relationships you want.

We've also simplified the generated relationship names so they no longer include the application prefix.

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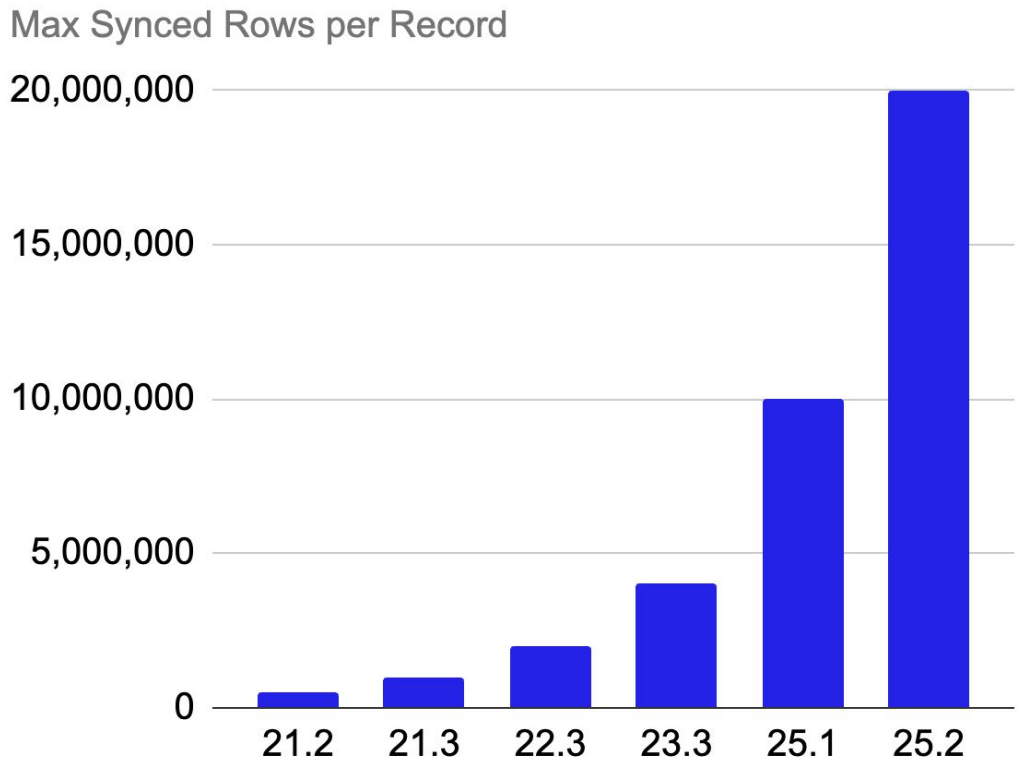
Sync up to 20 million rows in each record type

Max number of synced rows per Record has increased from

10 Million to **20 Million**.



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Automation

Josh Linder | Sr. Product Manager II

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Robotic Process Automation (RPA)

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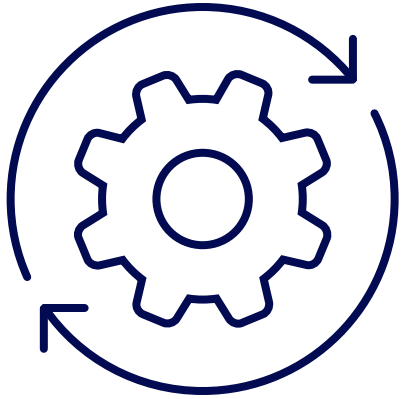
Streamlined robotic task development



RPA 9.16 introduces significant optimizations to robotic tasks, reducing their size by **up to 70%**.

For example, a robotic task that previously occupied 22MB is now just 6.5MB!

Performance enhancements for robotic tasks

The RPA 9.15 release includes key improvements that enhance the overall experience of building and running robotic tasks.

Robotic tasks run more smoothly and responsively, even during complex executions.

Artificial Intelligence (AI)

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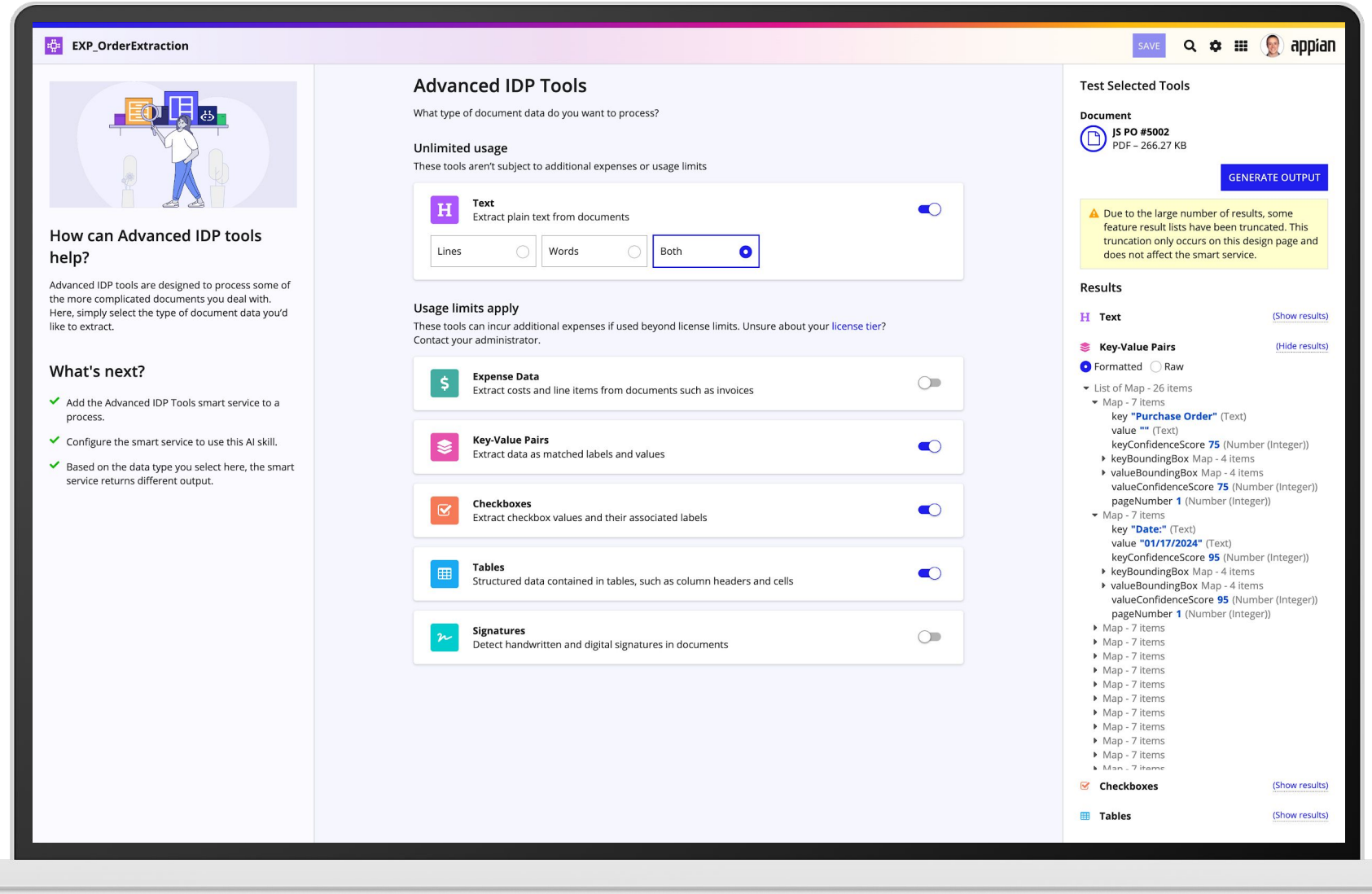
Tackle complex documents with Advanced IDP Tools



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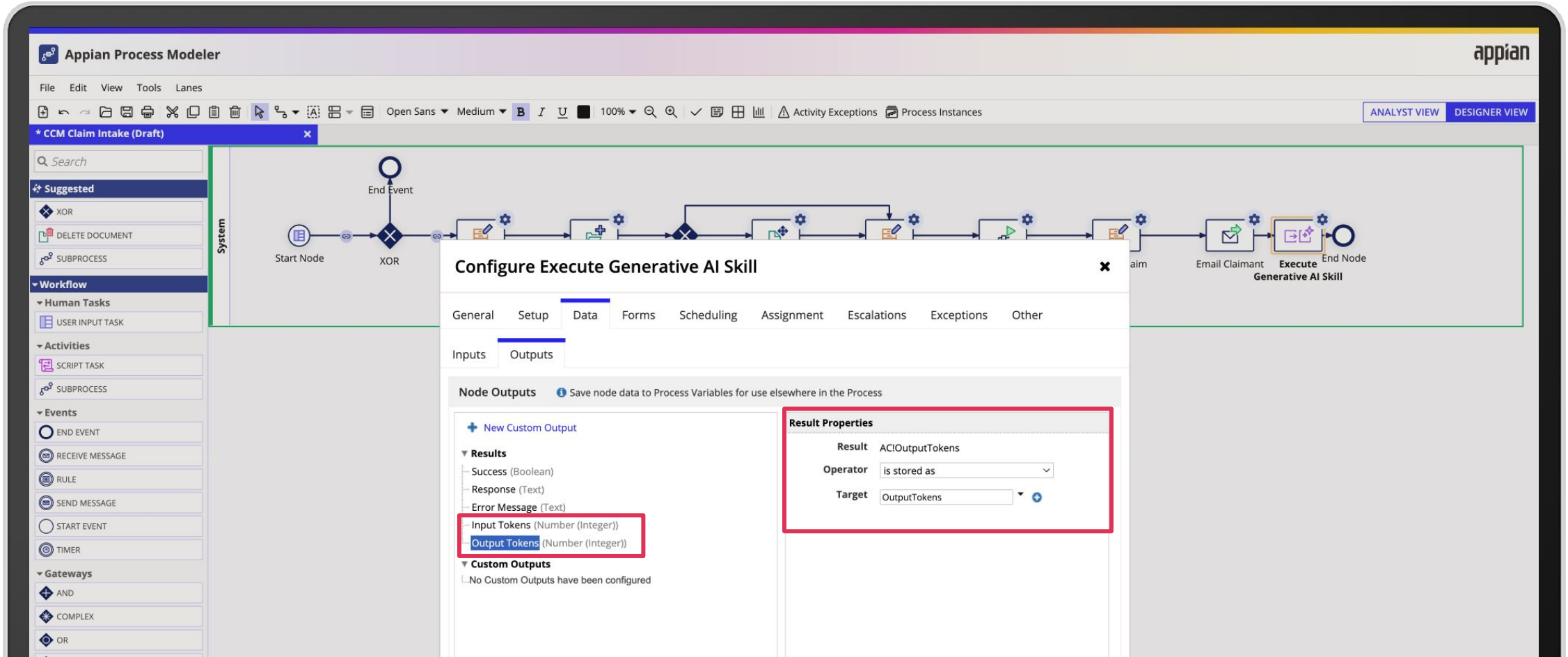
Optimize Gen AI usage with token information

Generative AI skills now output the number of tokens used in each execution, making it easier than ever before to determine how many tokens an application will use once it is deployed to production.



More AI features are now Highly Available

The following AppianAI features are now highly available:

- Generative AI Skills
- Advanced IDP Tool AI Skills
- AI Copilot for Business Users
- AI Copilot for Developers

With high availability, your AI workflows are protected against failures and can recover quickly to minimize downtime.

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Autoscale

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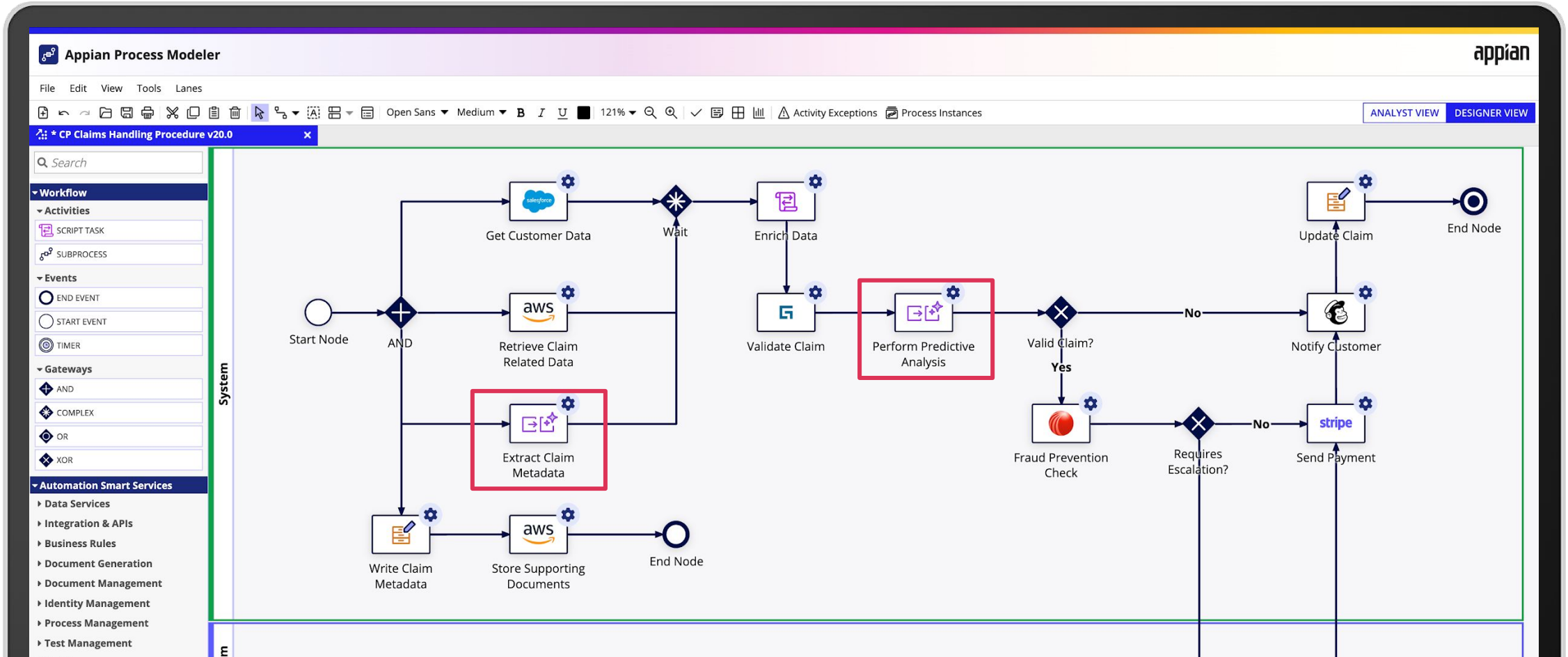
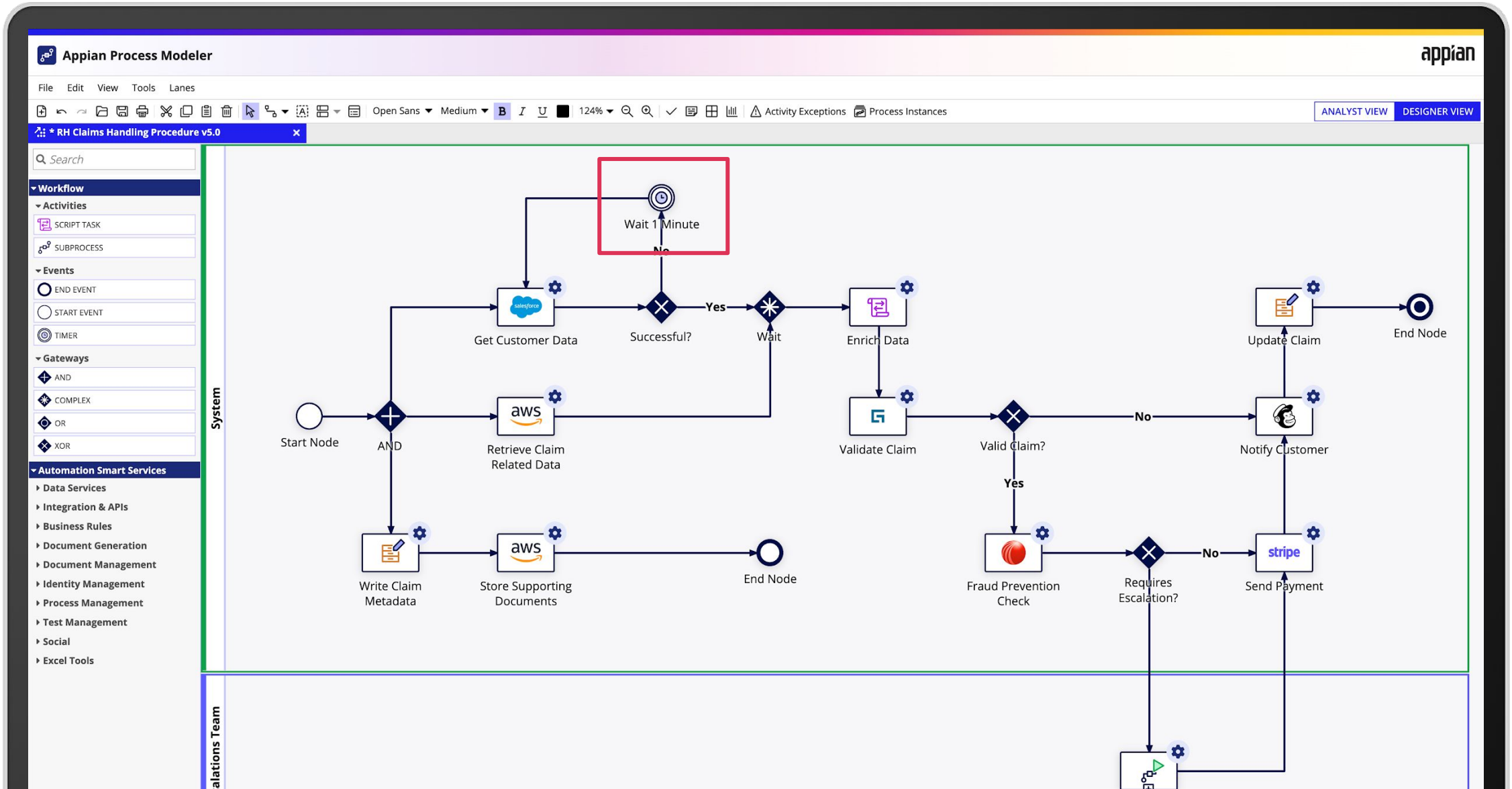
Power high-volume Gen AI use cases with autoscale

Generative AI skills can now be used in autoscale processes, helping them stay responsive and efficient even when demand increases.

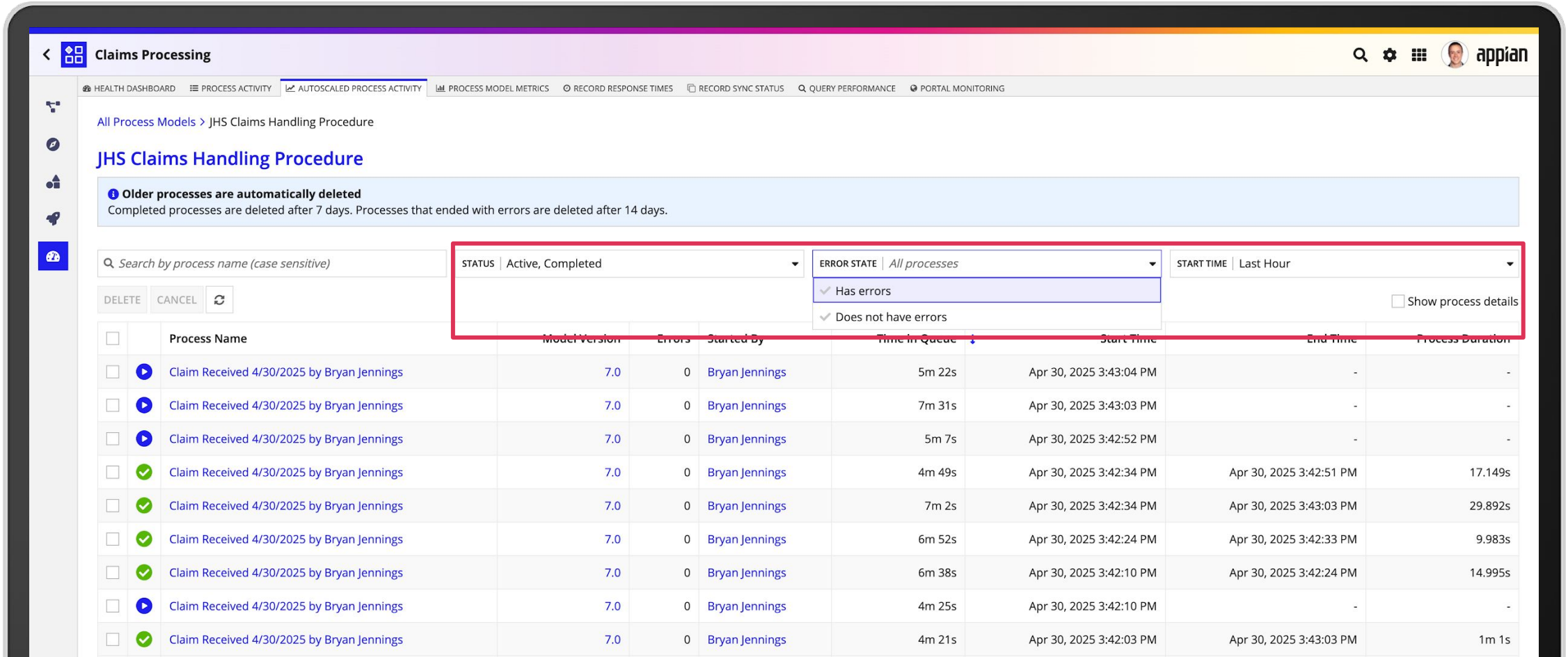


Use Timer Events in autoscaled processes



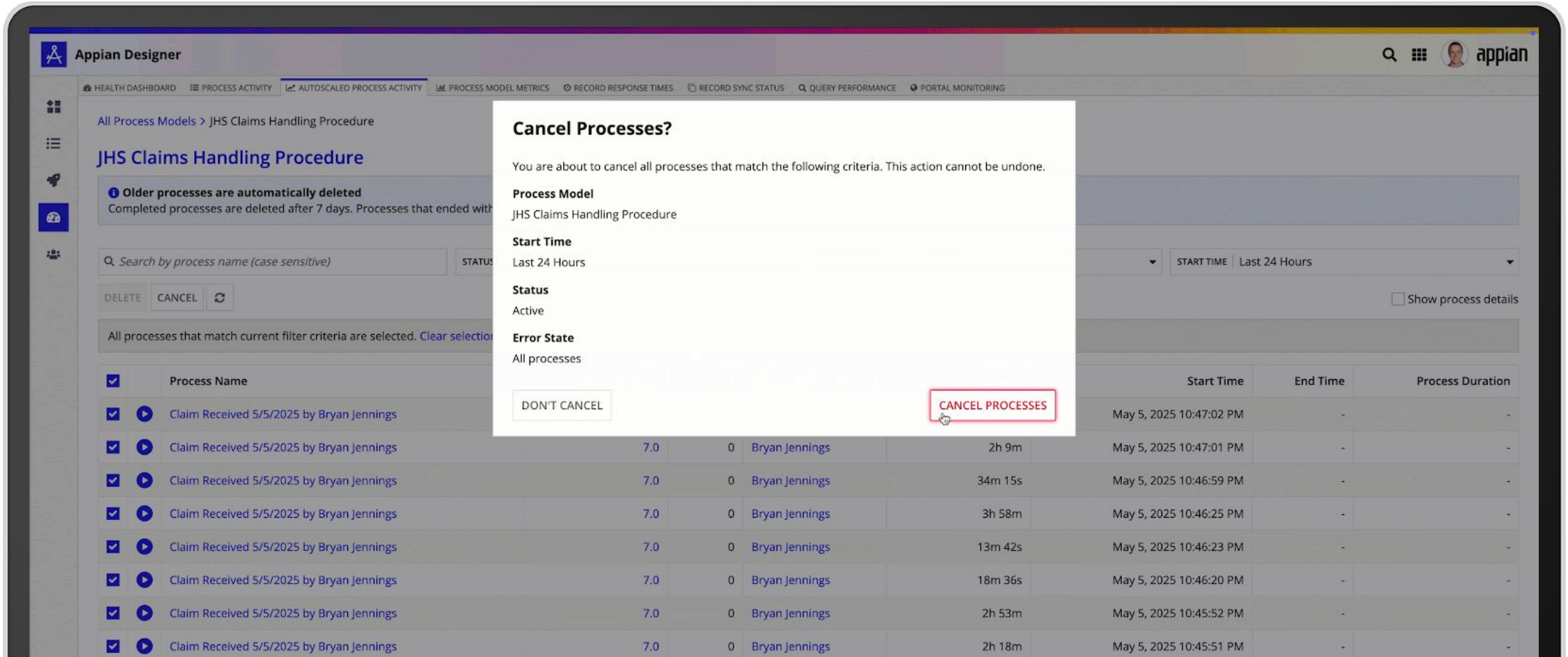
Enhanced monitoring in autoscale

We have added filters on the Autoscaled Process Activity page, giving you finer control over the data shown in the grid and helping you quickly find the processes you're interested in.



Cancel autoscaled processes using filters

This release, we're giving you more control over how you manage your processes on the Autoscaled Process Activity page. Instead of canceling one page at a time, you can now cancel all active autoscaled processes matching your filters with a single click.



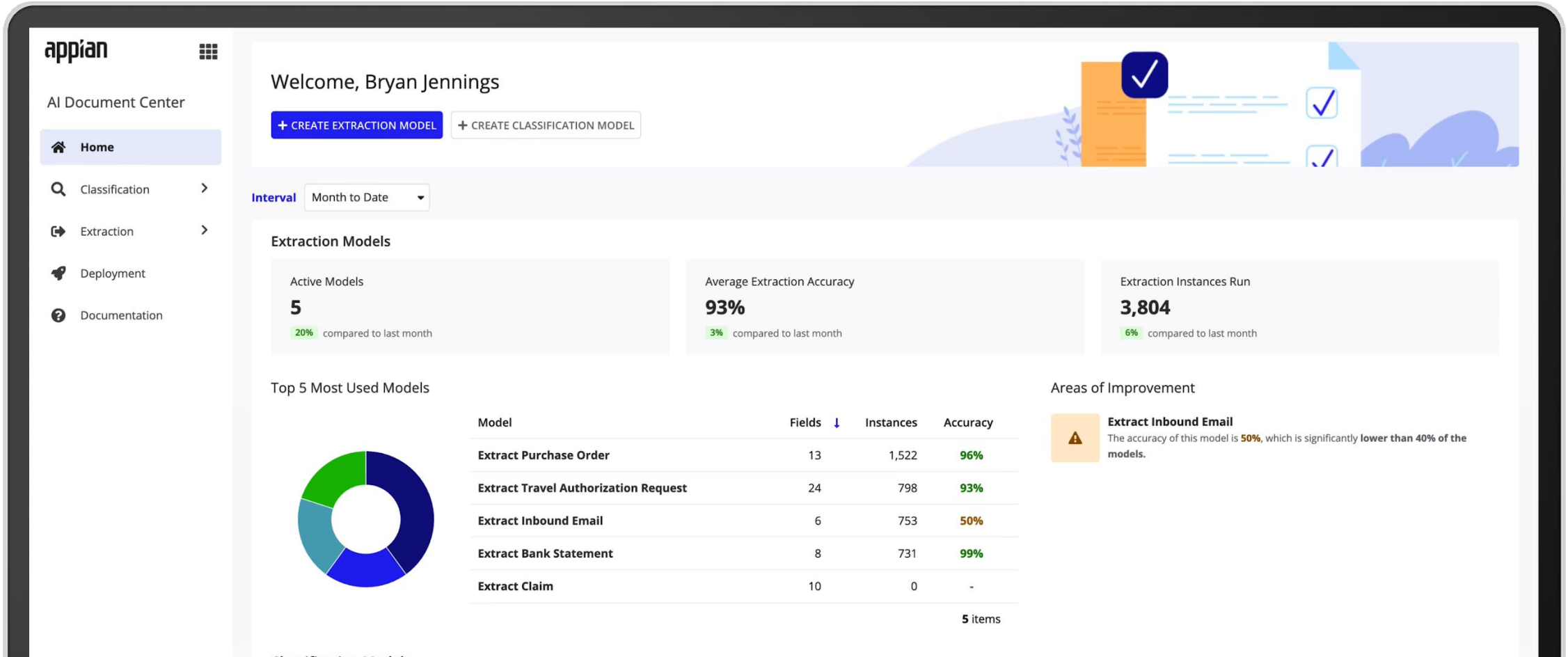
AI Document Center ✨

Aidan Reilly | Sr. Manager, Product Management

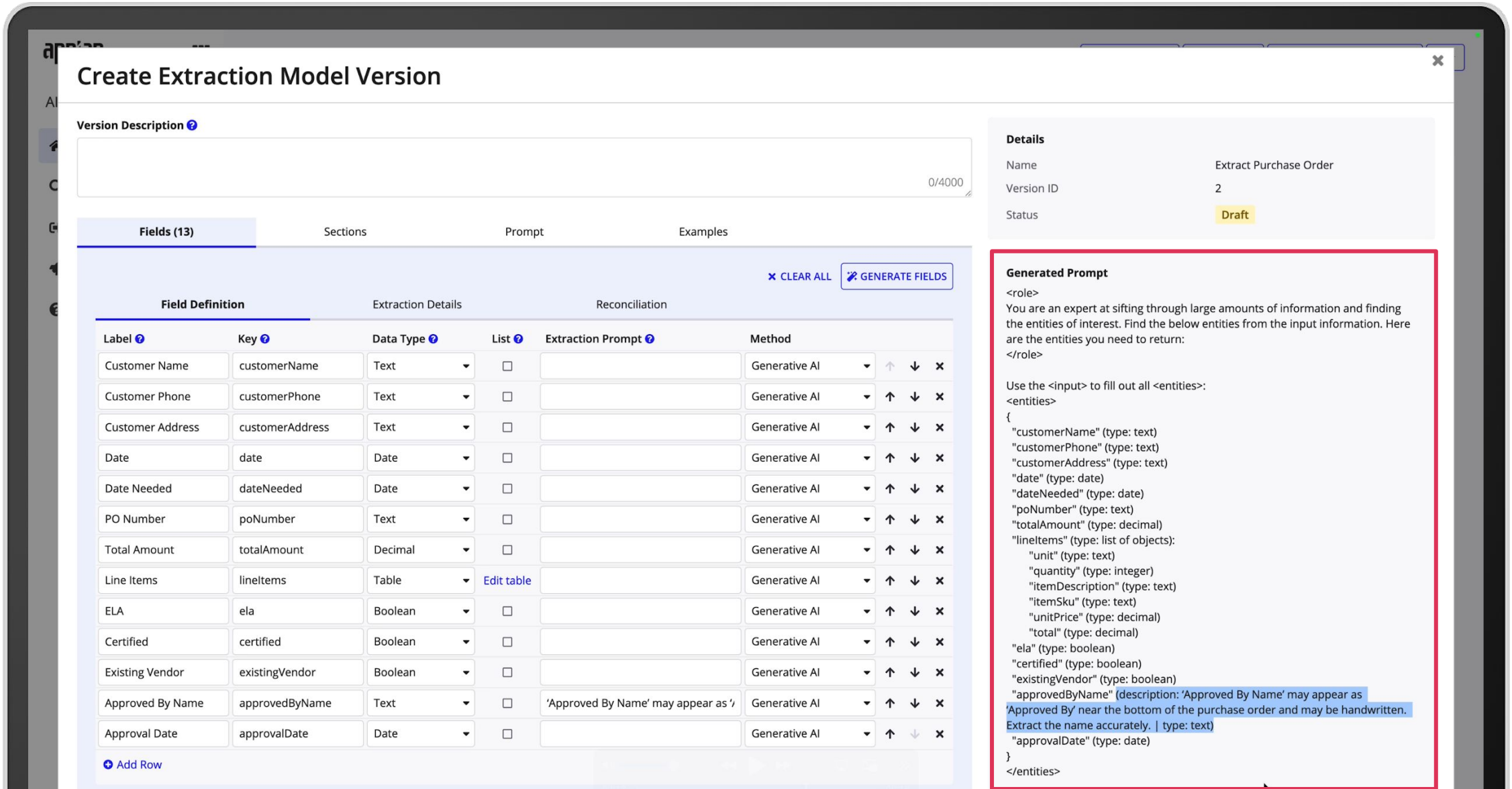
appian

Introducing AI Document Center

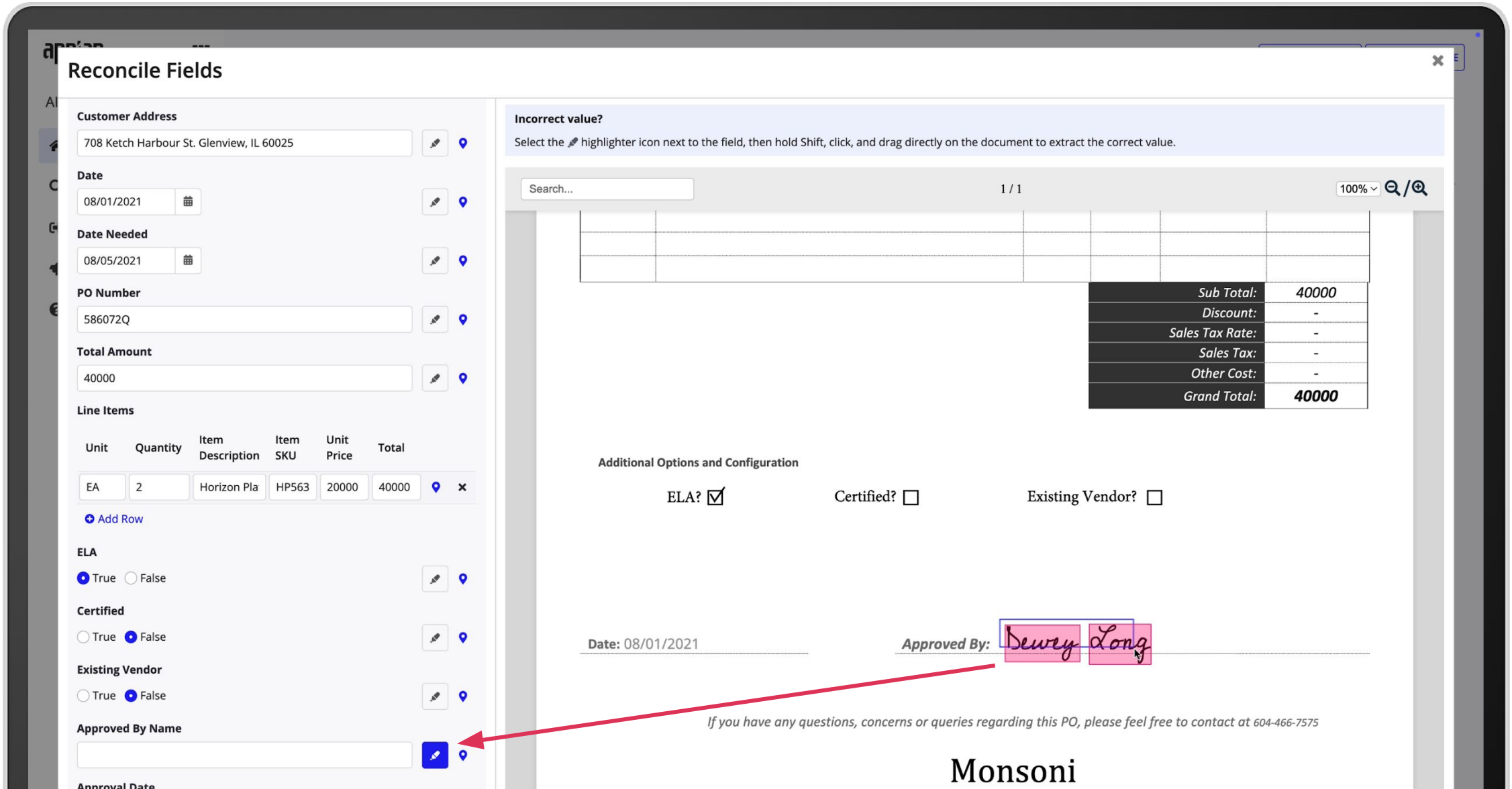
AI Document Center is your one-stop-shop for enterprise-grade intelligent document processing. Build and test **classification** and **extraction** models which can then be deployed in process.



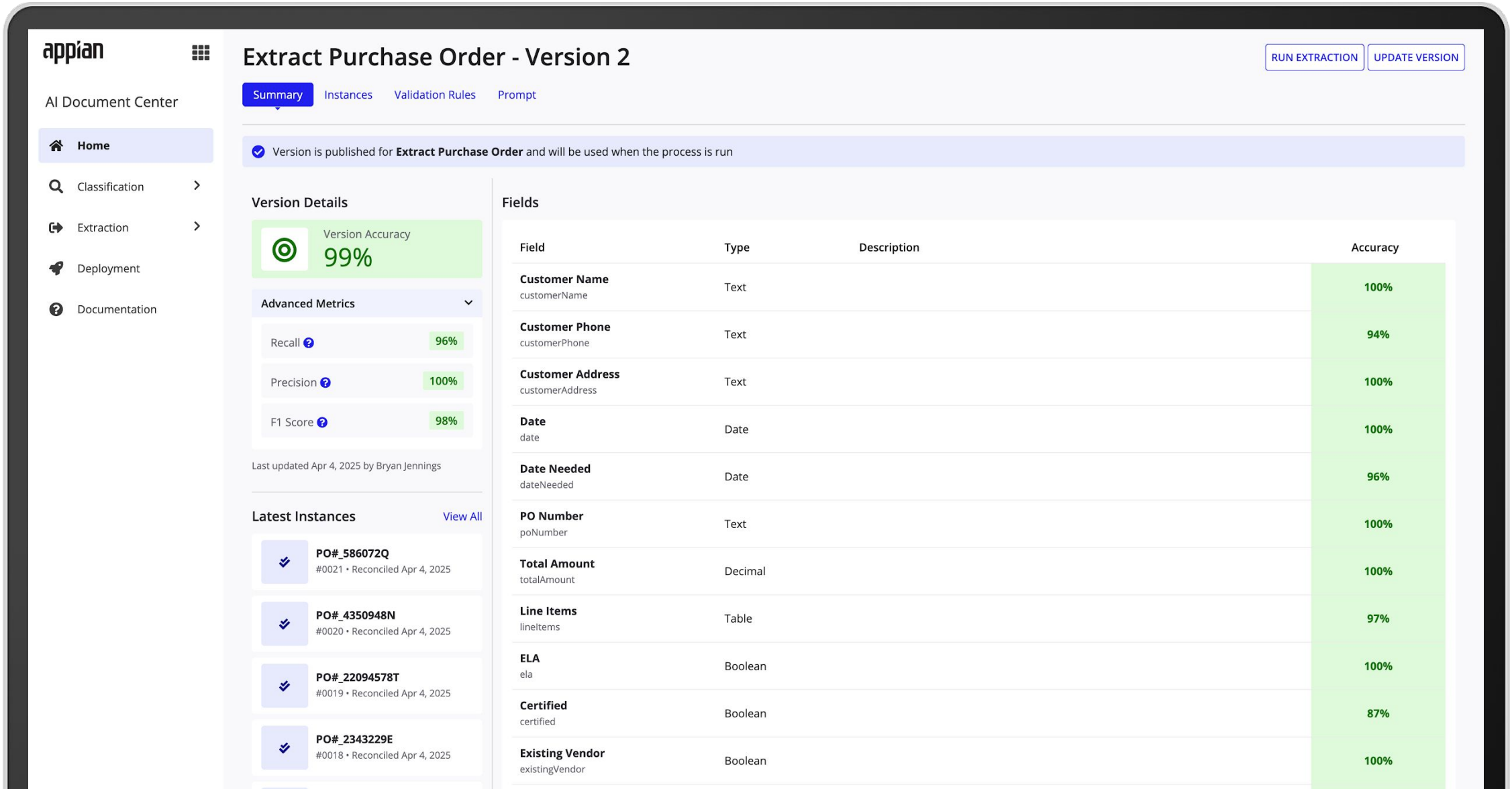
Automatic prompt generation



Easily test and refine your models



Monitor your model performance

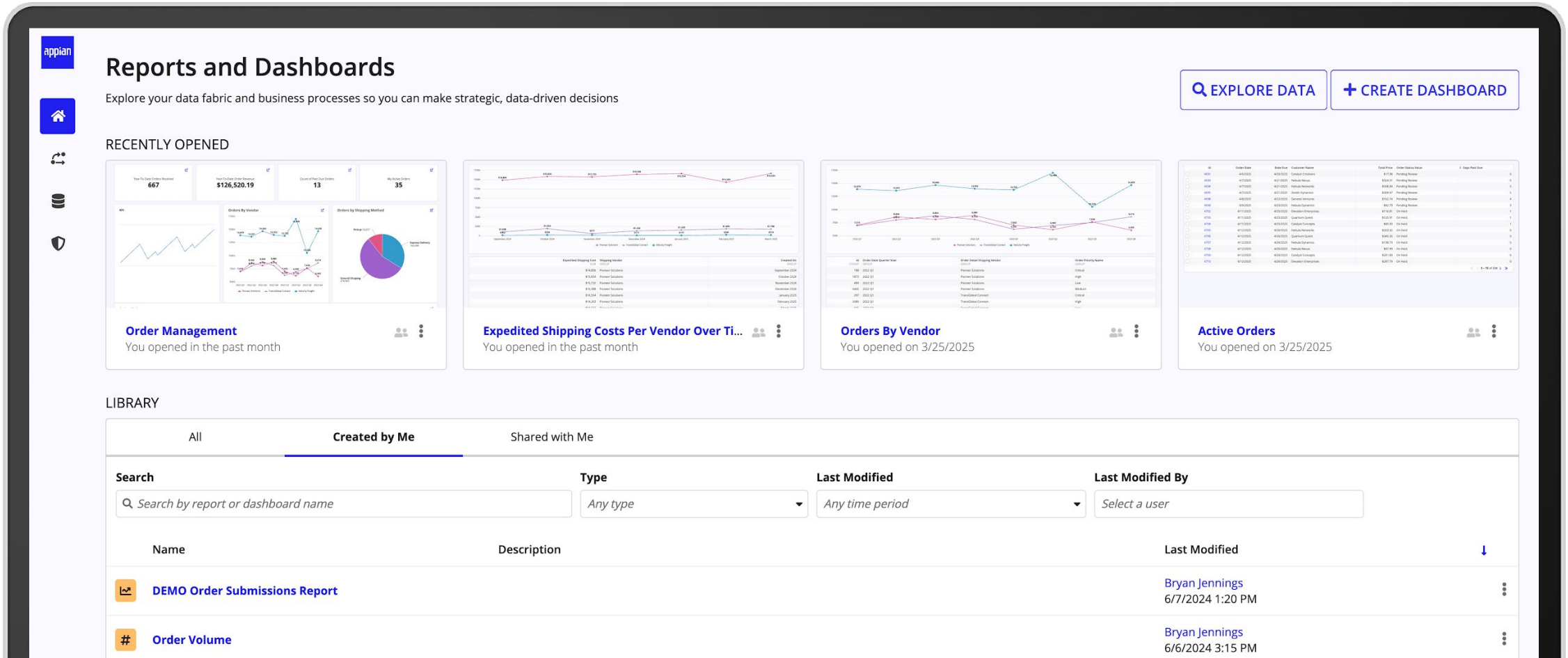


Process HQ

Franziska Thiel | Sr Product Manager

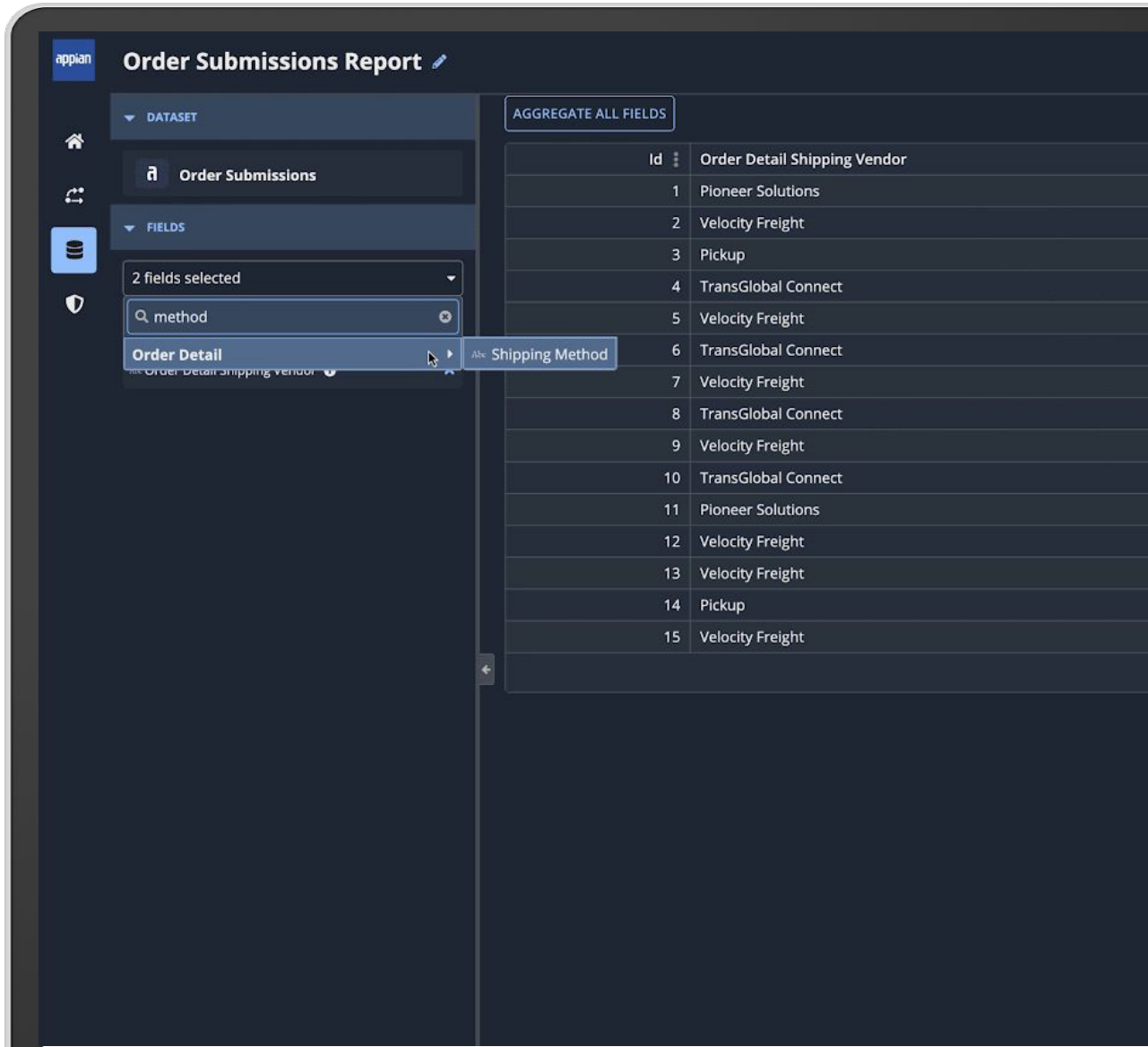
Introducing Light Mode for Process HQ

You can now choose the way you view Process HQ. In your Appian user settings, you'll find a new option that allows you to set your theme to **light mode** or **dark mode**.



Enhanced Field Discovery

When you browse fields to include in a process, report, or filter, you'll be able to **search your fields by name**, so you can quickly select the exact fields you need.



Process Insights

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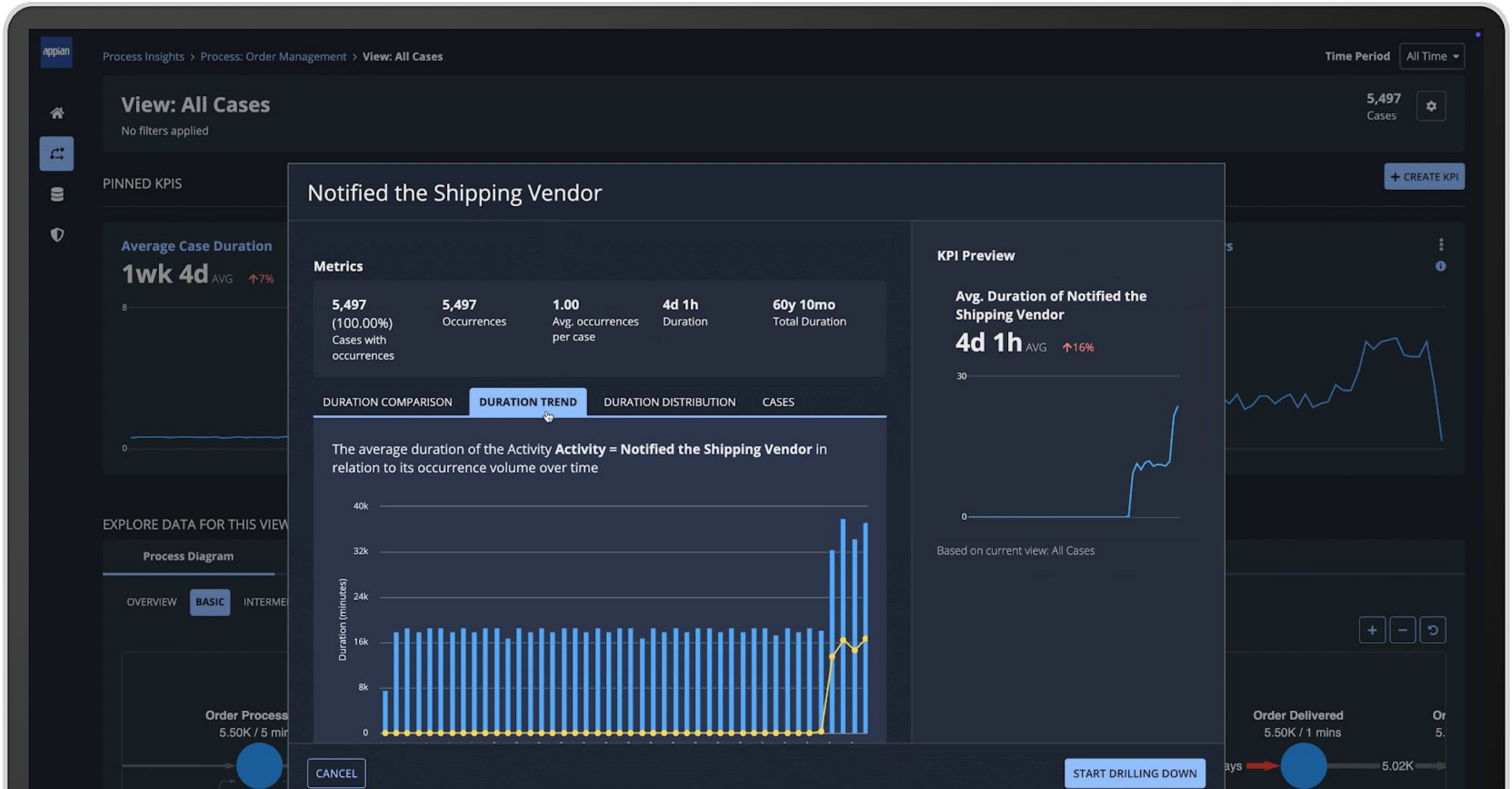
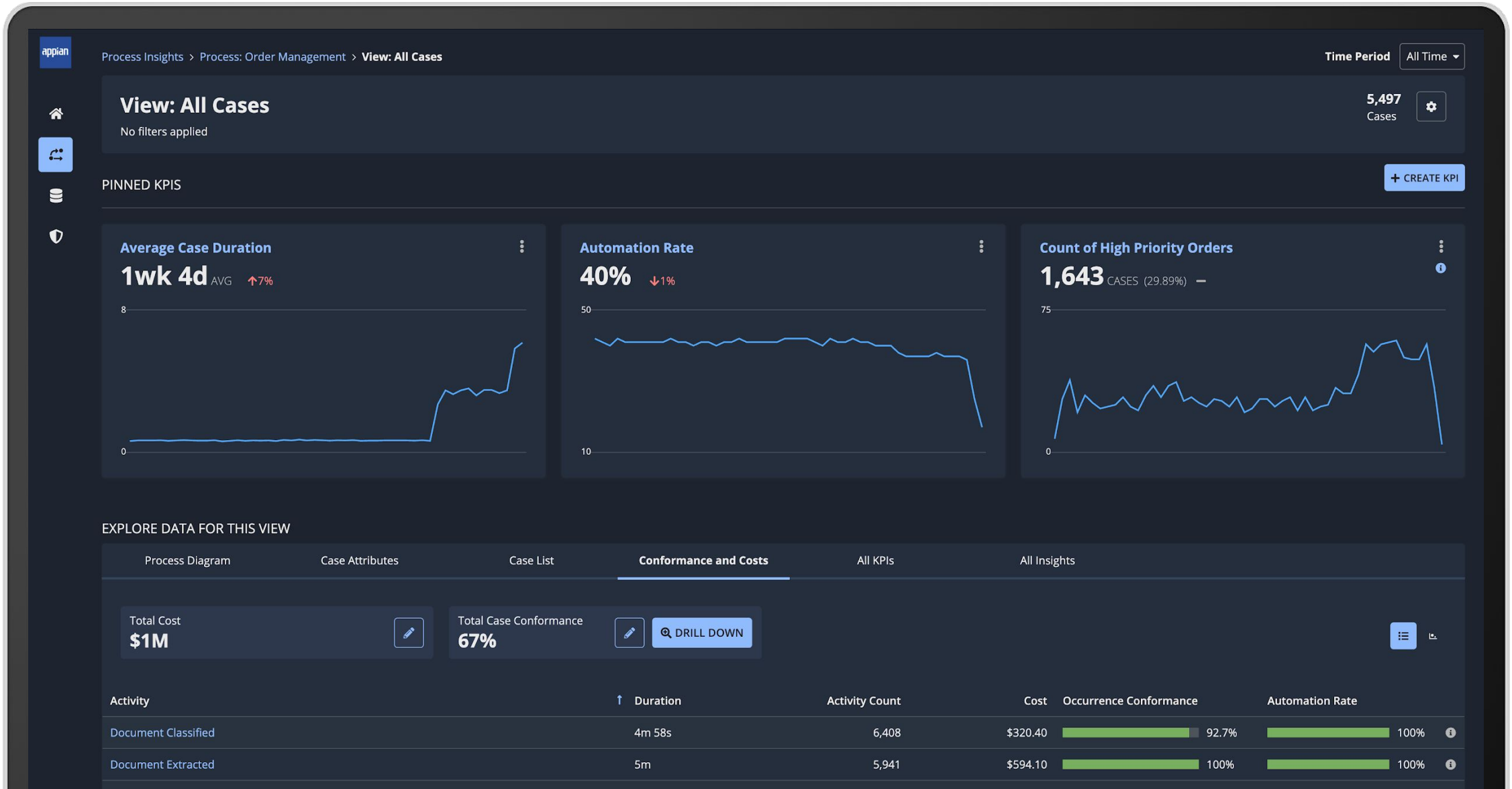
Explore More Process Details at a Glance

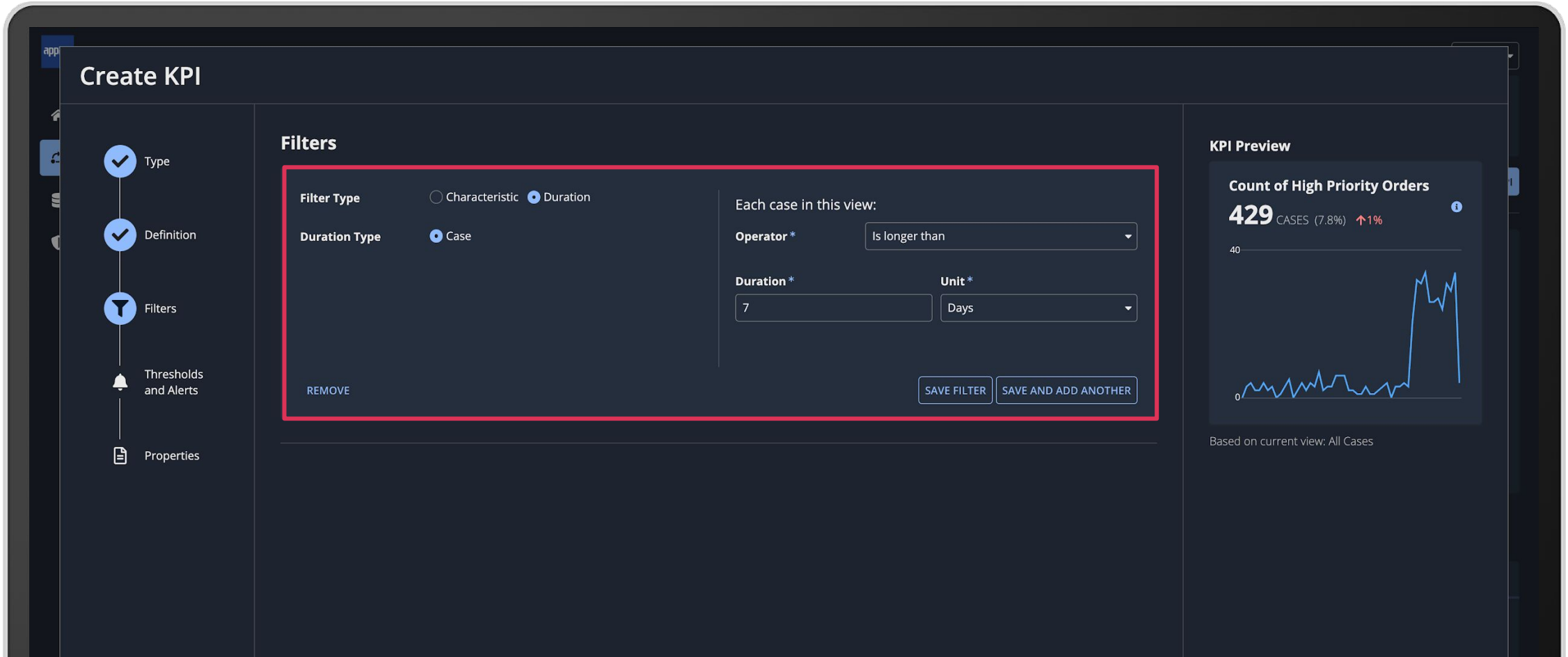


Drill Down on Conformance



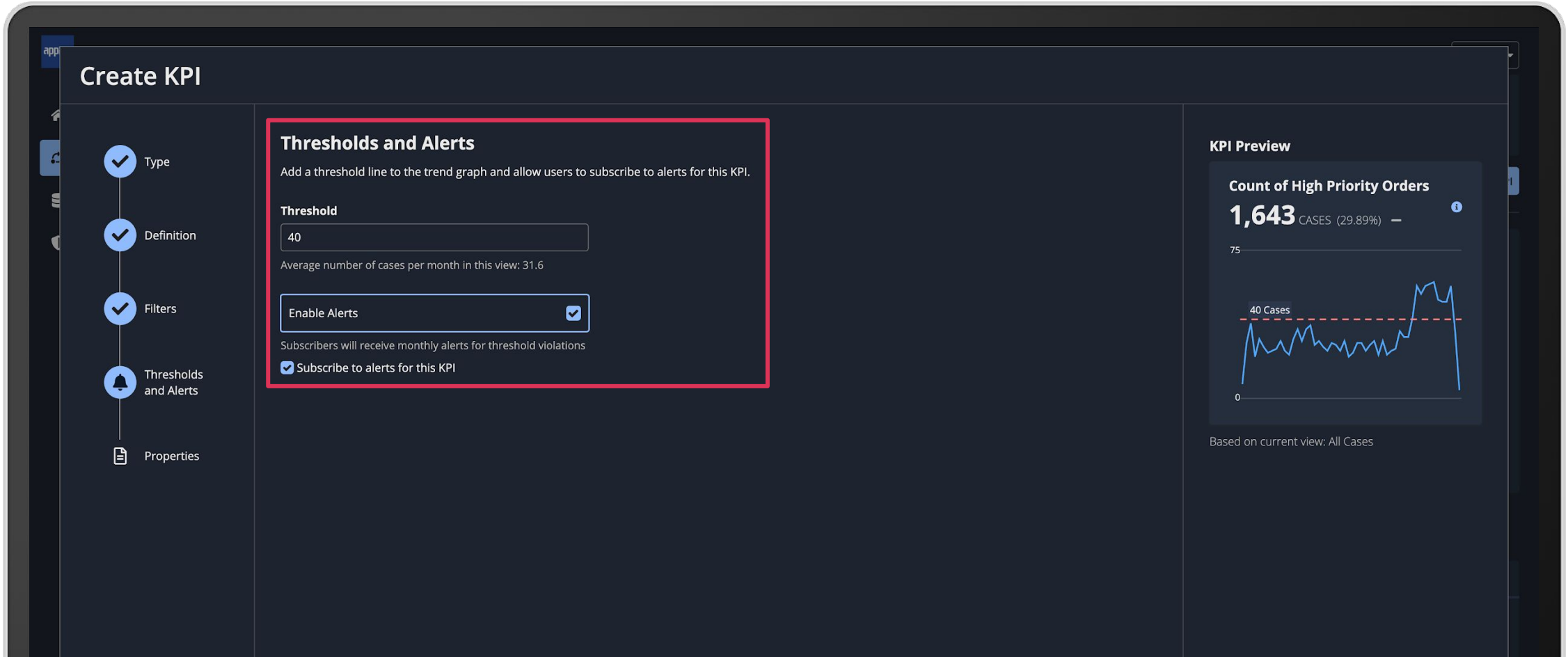
Tune Your Views and KPIs with Greater Precision

You can precisely refine your focus on relevant data by including or excluding cases based on specific **activity presence** or **sequence**, as well as **case duration.**



Configure Alerts on Count KPIs

You can now **set thresholds** and **enable email alerts for count KPIs**, making it easier to monitor your process performance against your expectations..



Data Fabric Insights

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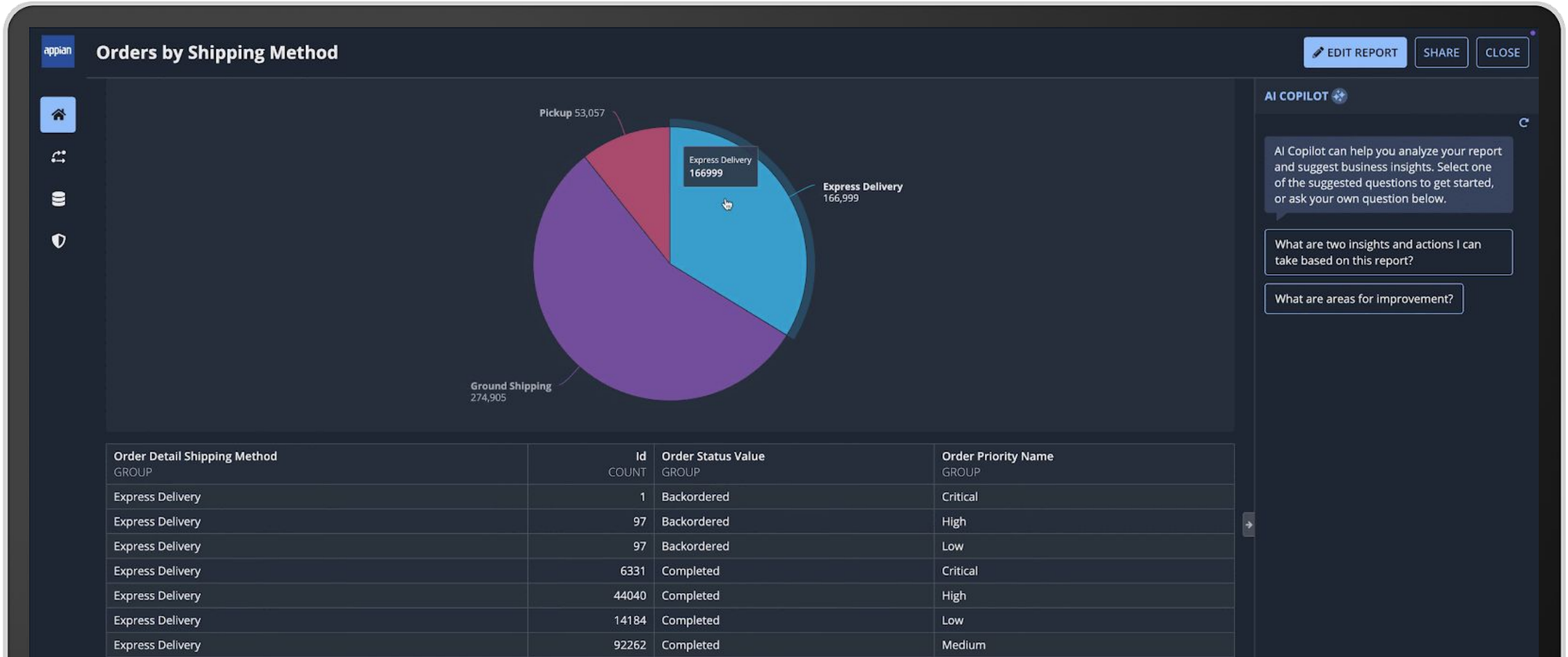
Interact with Charts

You can now click on any section of a chart to instantly filter the grid and focus. With this new feature, you can easily navigate your data and answer important questions about your business.



Order Detail Shipping Method GROUP	Id COUNT	Order Status Value GROUP	Order Priority Name GROUP
Express Delivery	1	Backordered	Critical
Express Delivery	97	Backordered	High
Express Delivery	97	Backordered	Low
Express Delivery	6331	Completed	Critical
Express Delivery	44040	Completed	High
Express Delivery	14184	Completed	Low
Express Delivery	92262	Completed	Medium

Administration

James Lee | Director, Product Evangelism

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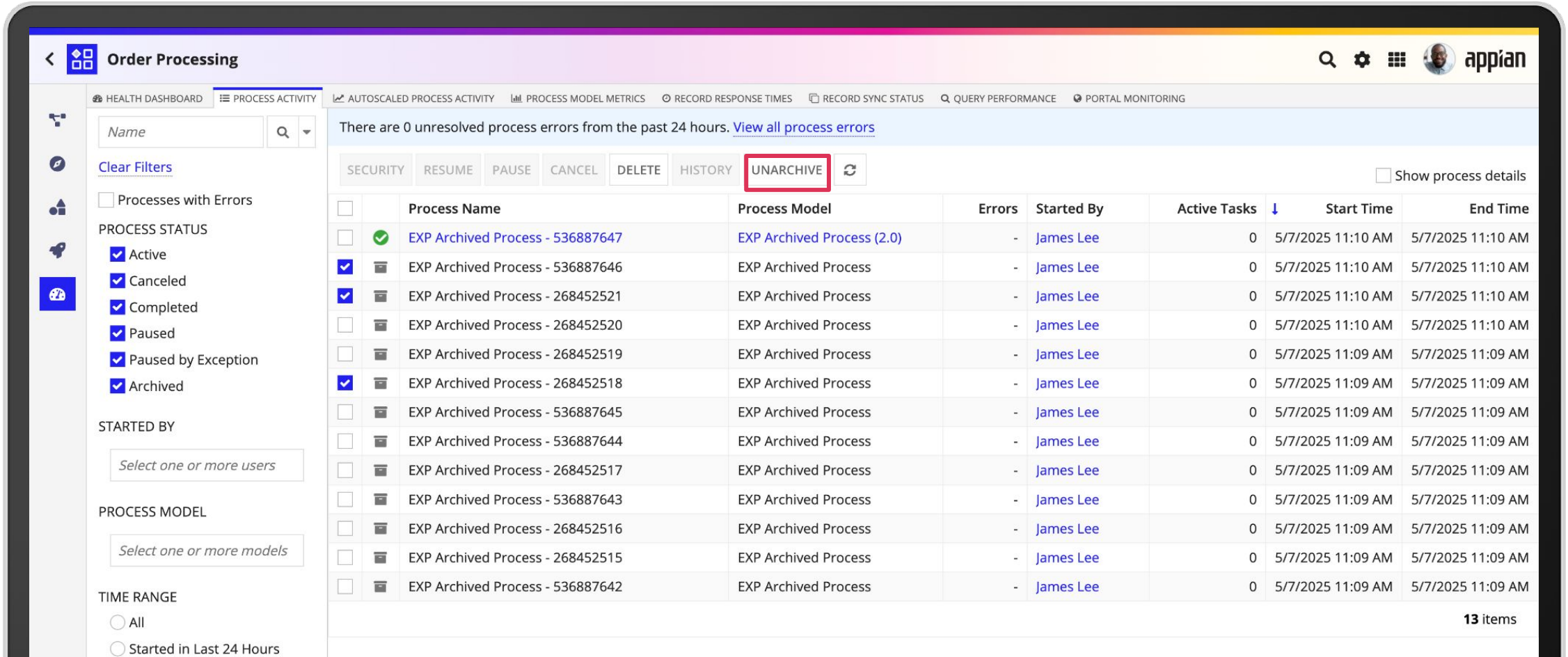
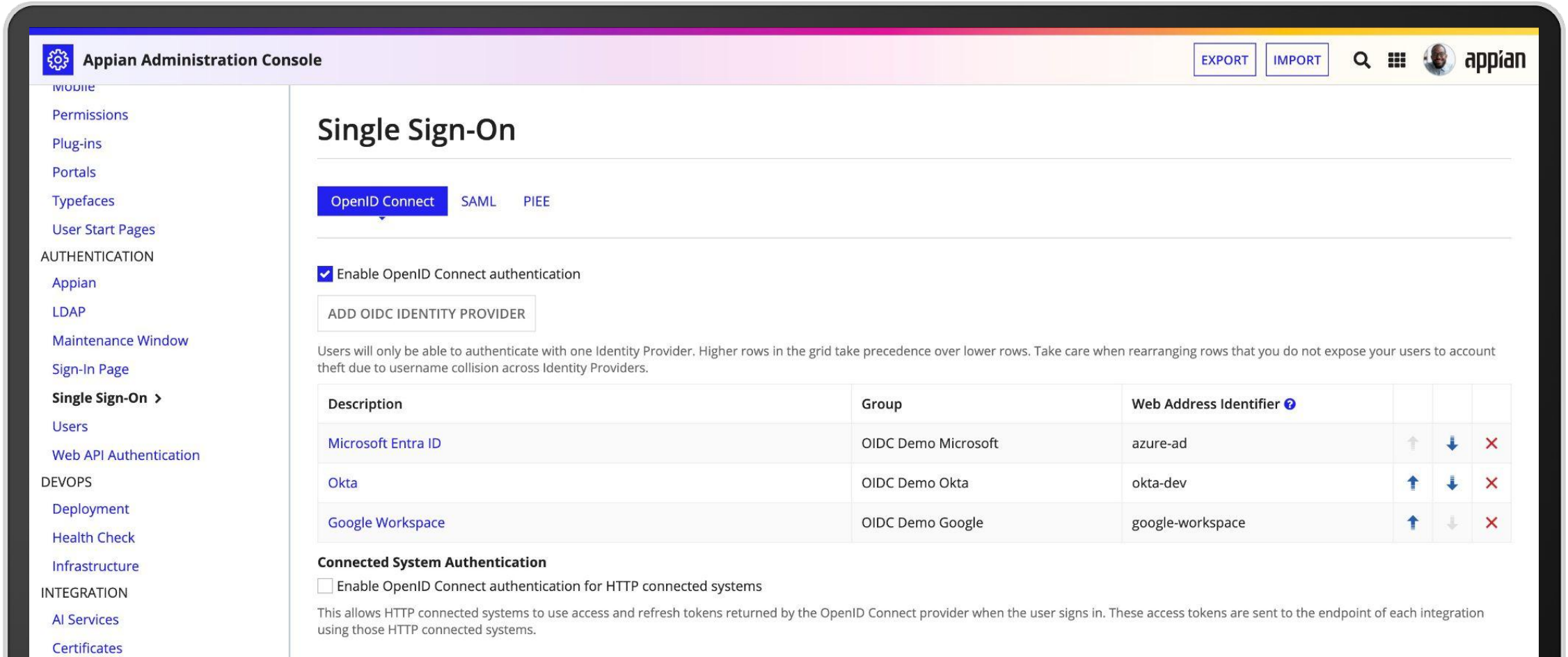
Unarchive processes in the Process Activity view

Running the archive process script is no longer necessary to unarchive processes. Instead, you can now use the Process Activity tab to unarchive any archived process with just a few clicks.

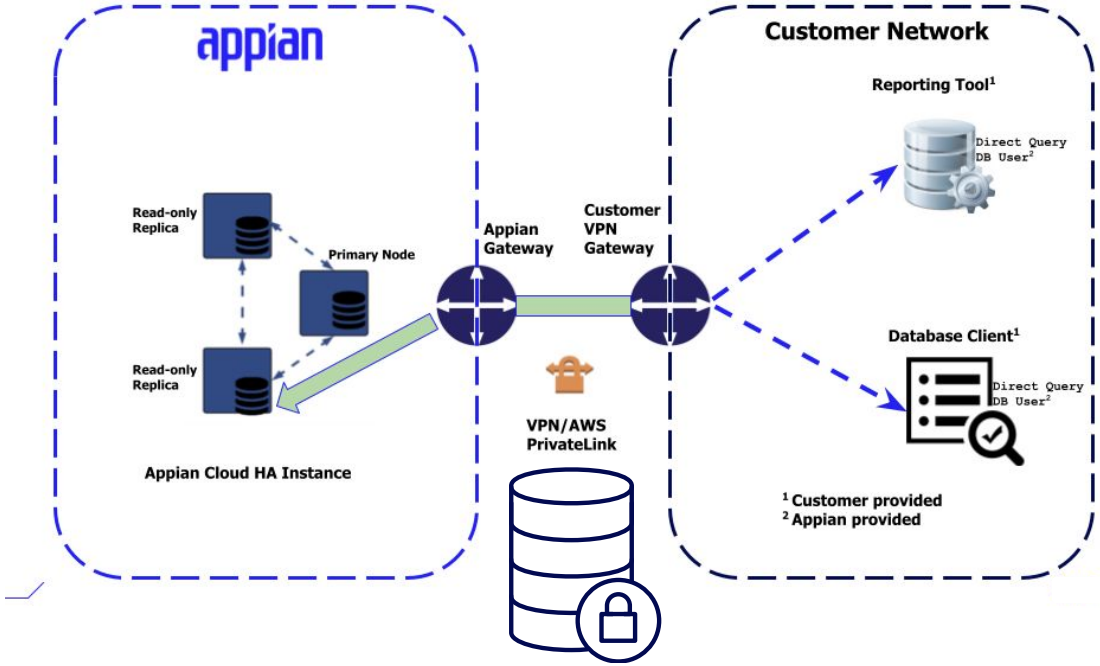


Set up multiple OpenID Connect providers

Organizations often use more than one identity provider to manage user information across their enterprise. Appian now supports **multiple OpenID Connect (OIDC) providers** in each environment.



Apply granular security controls to EDP programmatically



Request

```
PATCH https://mysite.appiancloud.com/suite/cloud-database-management/v1/edp-permissions/add
```

JSON object example

```
{
  "username": "appianReplicationViewer",
  "schema": "Appian",
    "tables": {
      "AT_CUSTOMER",
      "AT_CUSTOMER_EVENT_TYPE",
      "AT_ORDER",
      "AT_ORDER_EVENT_TYPE"
    }
}
```

Enhanced data pipeline (EDP) lets you retrieve data from your Appian cloud database and use that data in other systems in your enterprise.

You can use *two new REST endpoints* to manage the database user's read-access privileges to **individual tables or whole schemas**—making it easier than ever to automate your DevOps process.

- Add user permissions: */add*
- Remove user permissions: */remove*

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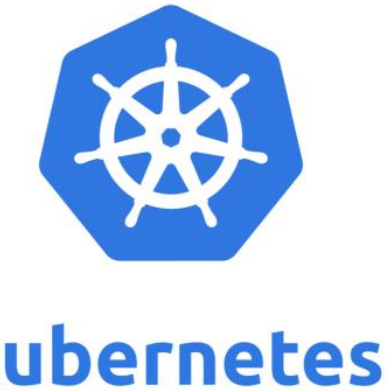
Improved graceful shutdowns for Self-Managed

For self-managed customers running Appian on Kubernetes or directly on server hardware, we have **improved the graceful shutdown sequence** to better complete any system work currently in progress.



Preparing for containerized self-managed Appian in 2025

Starting with Appian 25.4, all new versions of Appian will **require containers managed by Kubernetes to run in a self-managed environment.** You won't be able to obtain Windows or Linux installers for Appian for 25.4 and its hotfixes.

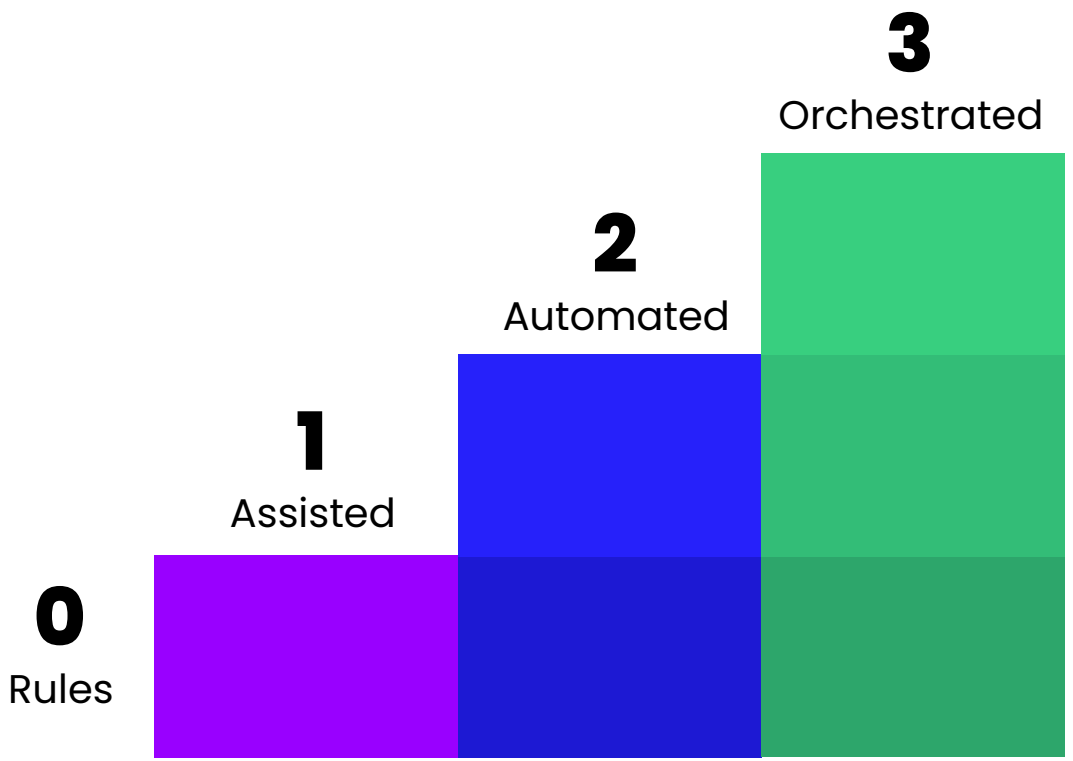
Appian 25.3 will be the **last supported non-containerized version** and will be supported with hotfixes and critical updates for two years after release (Fall 2027).

Agent Studio [Beta]

Wei Smith | Sr. Product Manager II

appian

Levels of AI Autonomy



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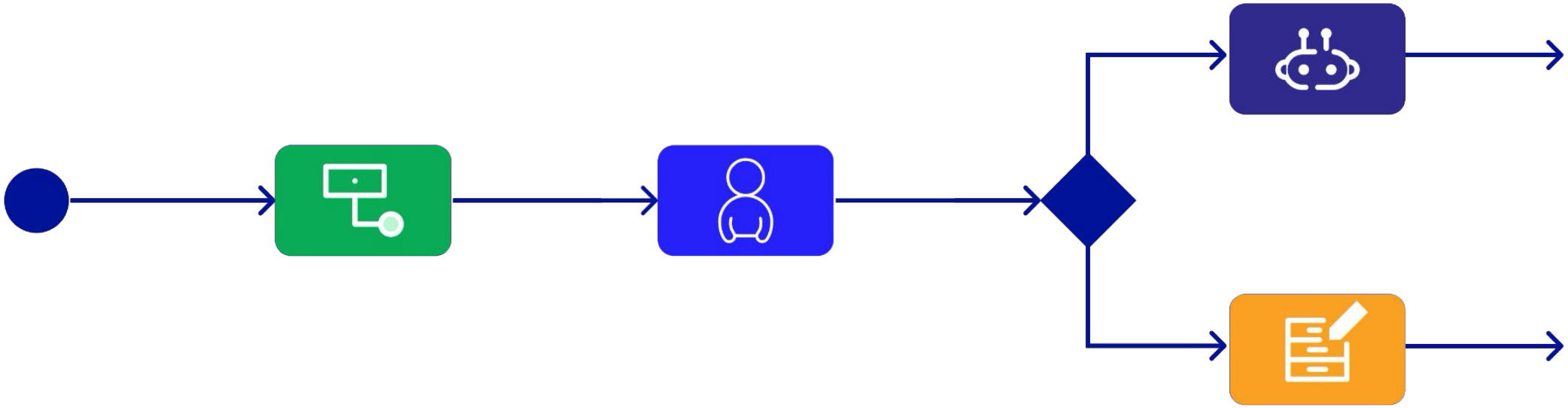
Level 0: Rules-Based Process



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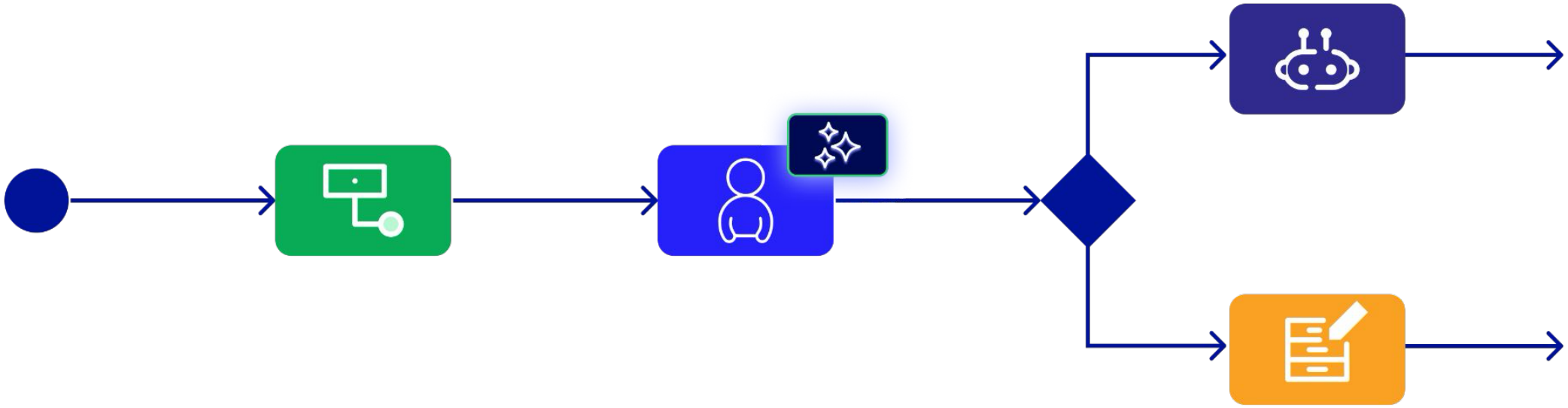
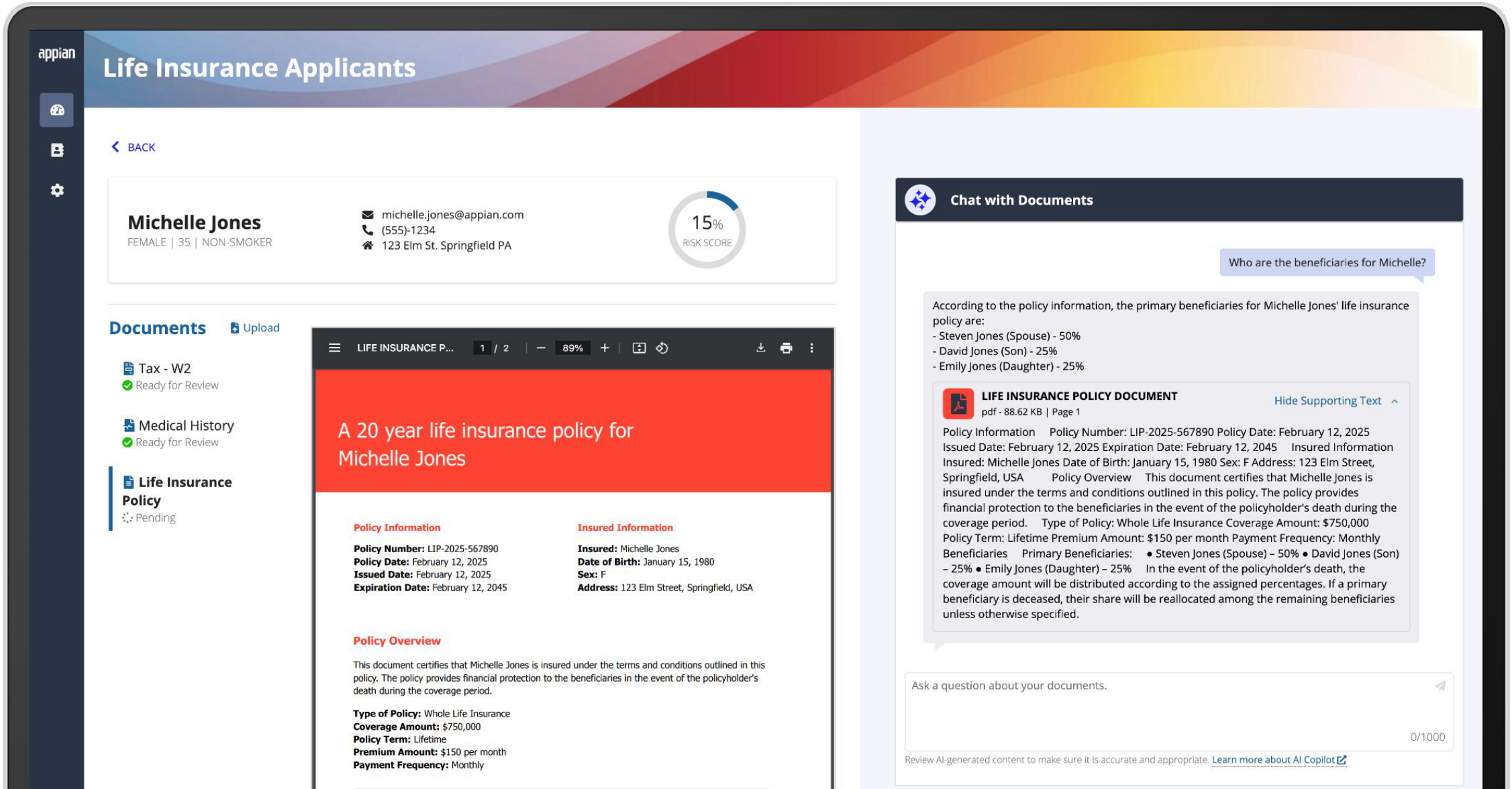
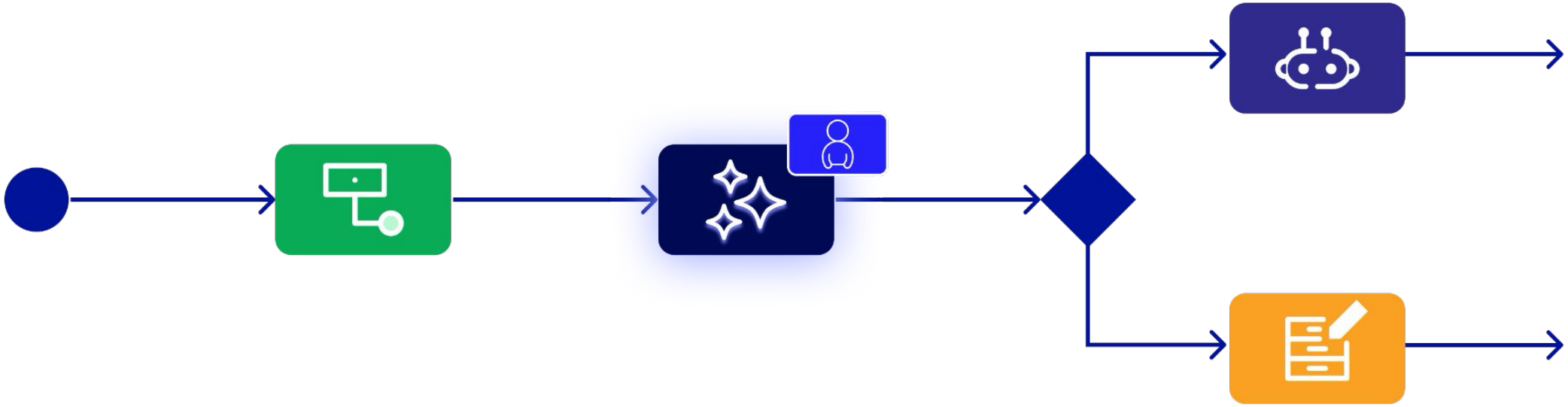
Level 1: AI-Assisted Process



Level 1: AI-Assisted Process



Level 2: AI-Automated Process



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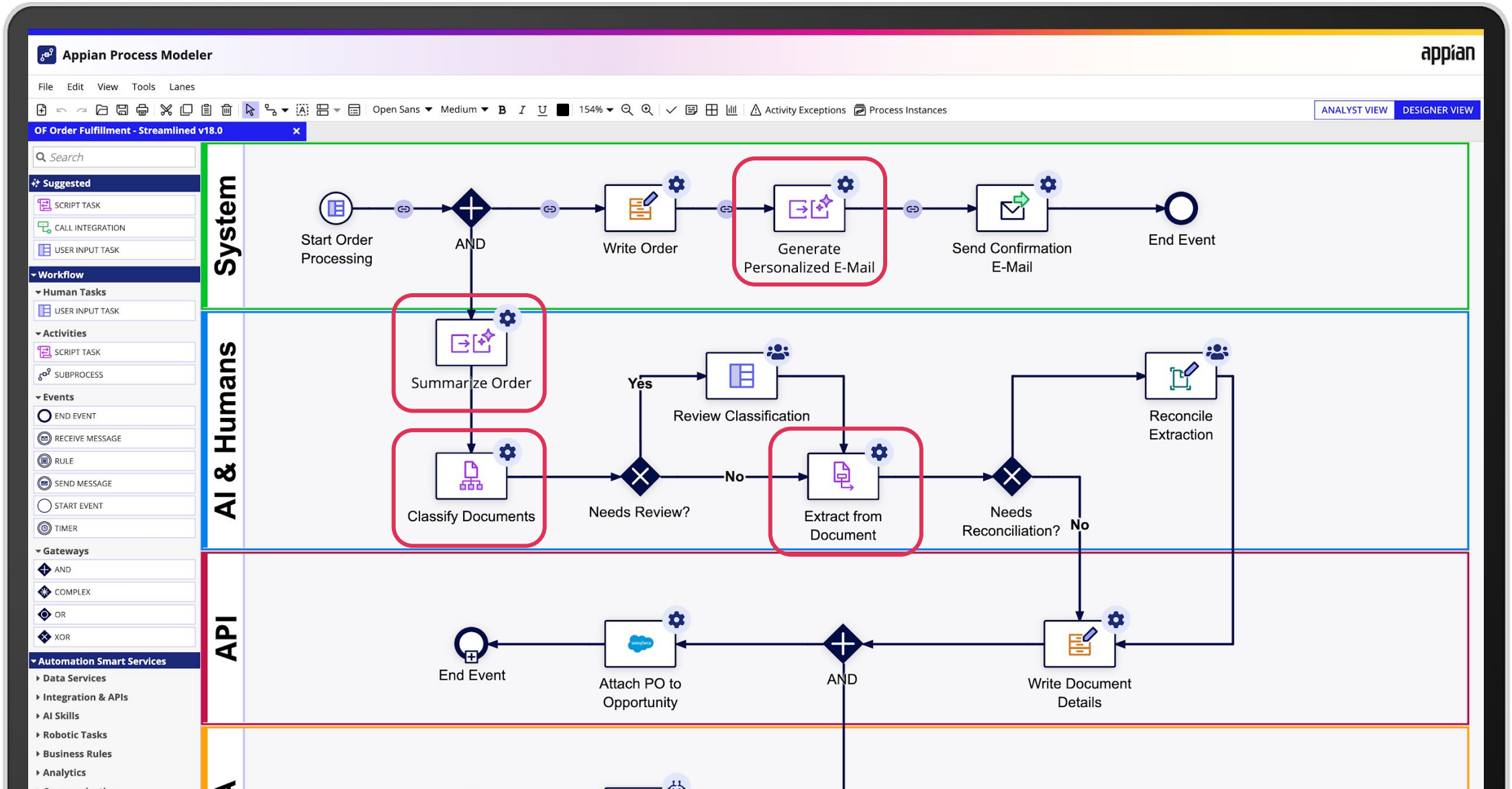
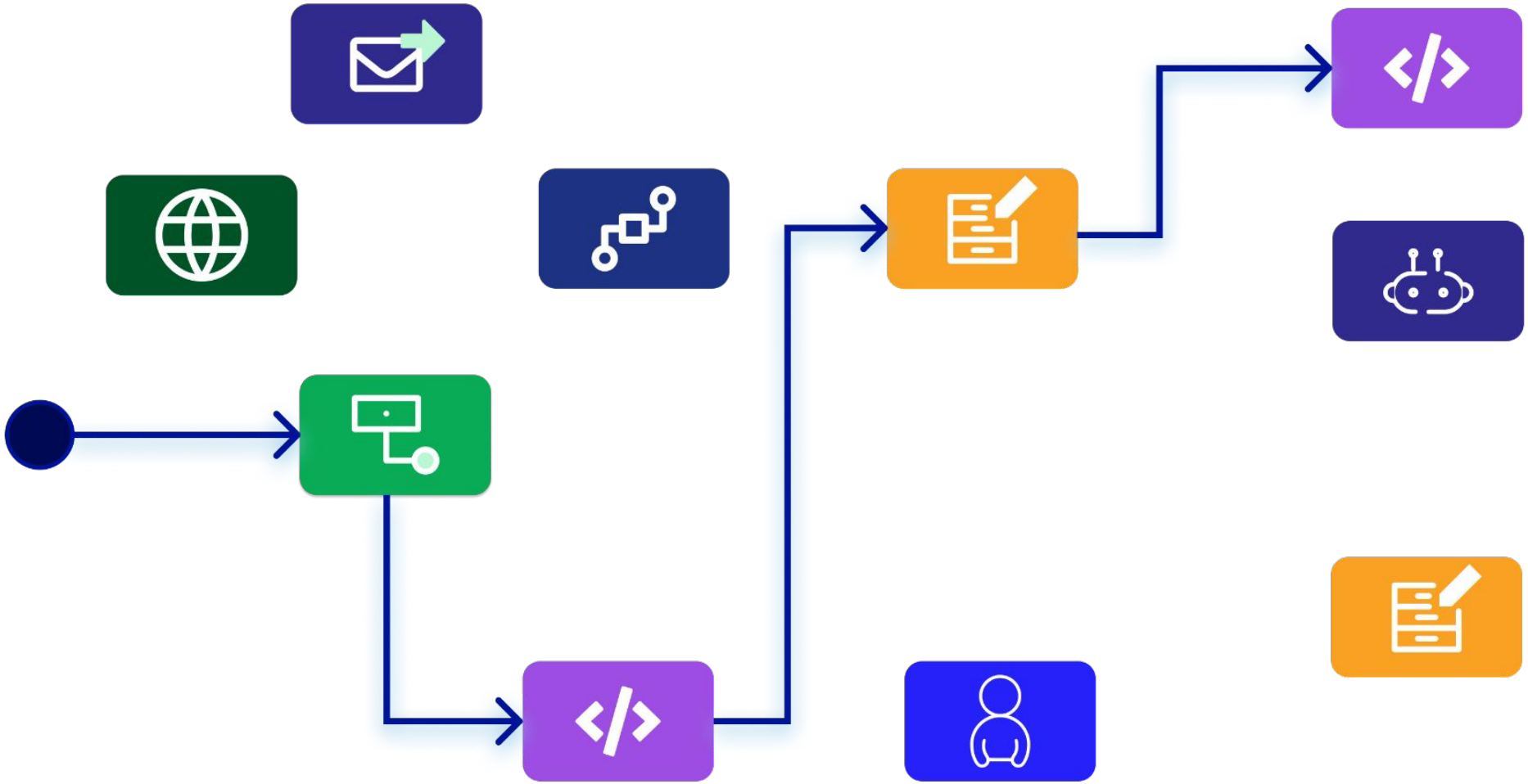
Level 2: AI-Automated Process



Level 3: AI-Orchestrated Process



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Beta Programs

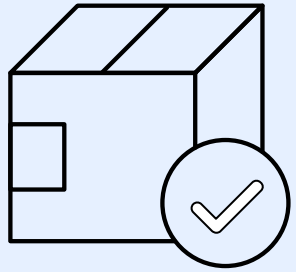
Elizabeth Hall | Sr. Beta Program Manager

appian

Agent Studio

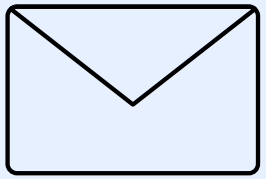
Beta program running from now through mid-August.

Document Validation Agent



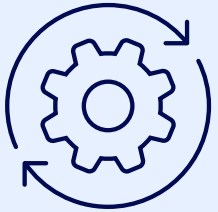
Automate the review process and intelligently recommend reconciliations as necessary

Case Intake Agent



Automate the case intake process and triage all incoming cases automatically

Clause Automation Agent



Reduce the manual burden for the contracting officer with AI powered answers and recommendations

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Agentic AI RPA

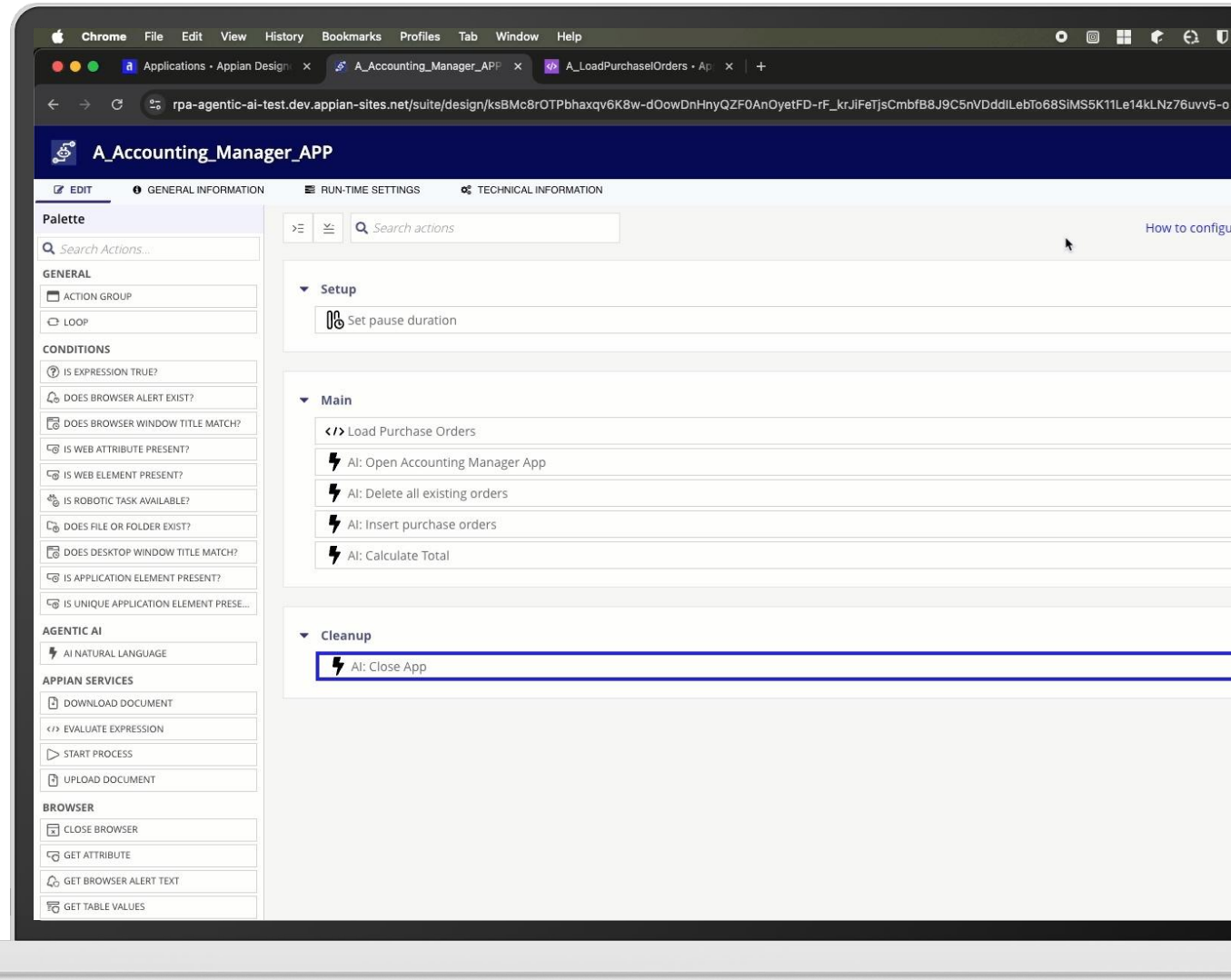
Beta program running from now through mid-August.

What is it?

Agentic AI RPA can **autonomously handle unexpected scenarios** and **automate browser forms and legacy apps**. Developers provide instructions in natural language, and the **AI Agent uses actions to reach the goal**.

What's the value?

- **Self-Driving:** Automate any system, solve new use cases: (SAP, Mainframe, Legacy apps, Citrix access)
- **Self-Healing:** Handle UI changes like redesigns and pop-ups without hitting an exception.



Kafka Integration

- Beta program beginning in August 2025.
- Users can automatically start processes when new messages are received from a Kafka topic.

Appian Beta Program Page on Community

appian Community

Sign In/Register

DISCUSS LEARN SUCCESS SUPPORT DOCUMENTATION APPMARKET

Appian Beta Program

Explore in-progress and upcoming beta programs, results from our previous beta programs, and more!

I'm looking for ...

About

Welcome to the Appian Beta Program Community site! By participating in any of Appian's beta programs, you'll have the unique opportunity to gain early access to our latest innovations and get the chance to provide feedback to help shape the direction of the product. Additionally, you'll

Community

Kait Bonifaz | Product Evangelist

appian

Appian World 2025 DevCon Recap

326
unique attendees!

5
Appian Product-led presentations!

16
hands-on workshops!

7
Community led presentations!

"DevCon was great! More content, please!"

"So rewarding to see Appian's focus on developers!"

"The audience engagement was top notch. Great questions and discussion."

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DevCon Tech Talks by Community Experts

Mathieu Drouin
Division 61

Amitesh Singh
Yexle

Nagarajan Chinnappan
Yexle

Aparajita Singh
Yexle

Sagar Lodha
Yexle

Kirsten Carlson
Nuvitek

Sean Lucius
Nuvitek

Egbeyong Tanjong
Nuvitek

Jay Victoria
Groundswell

Kai Sam Ng
NavLabs

Matthew Cosenza
NavLabs

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Community Hub in the Innovation Showcase

Appian World 2025 Live Build Challenge Contestants

Walt Lin
10pearls
United States
Lead Certified

Erick Pezoa Chahin
Vanguard
United States
Lead Certified

Naman Pareek
Ignyte
United States
Senior Certified

Joe Crapo
Groundswell
United States
Lead Certified

appian

Congratulations to Joe Crapo!

Joe Crapo

Groundswell, Lead Certified

United States

appian

Skill Badge Program

Build your knowledge.
Build your career.

Skill Up
Drill-down into specific topics and earn Skill Badges

Certify
Validate your knowledge with an Appian Certification

Engage
Complete training and participate in discussions to earn Achievements

Learn
Learn how to build and leverage powerful applications with Appian Academy

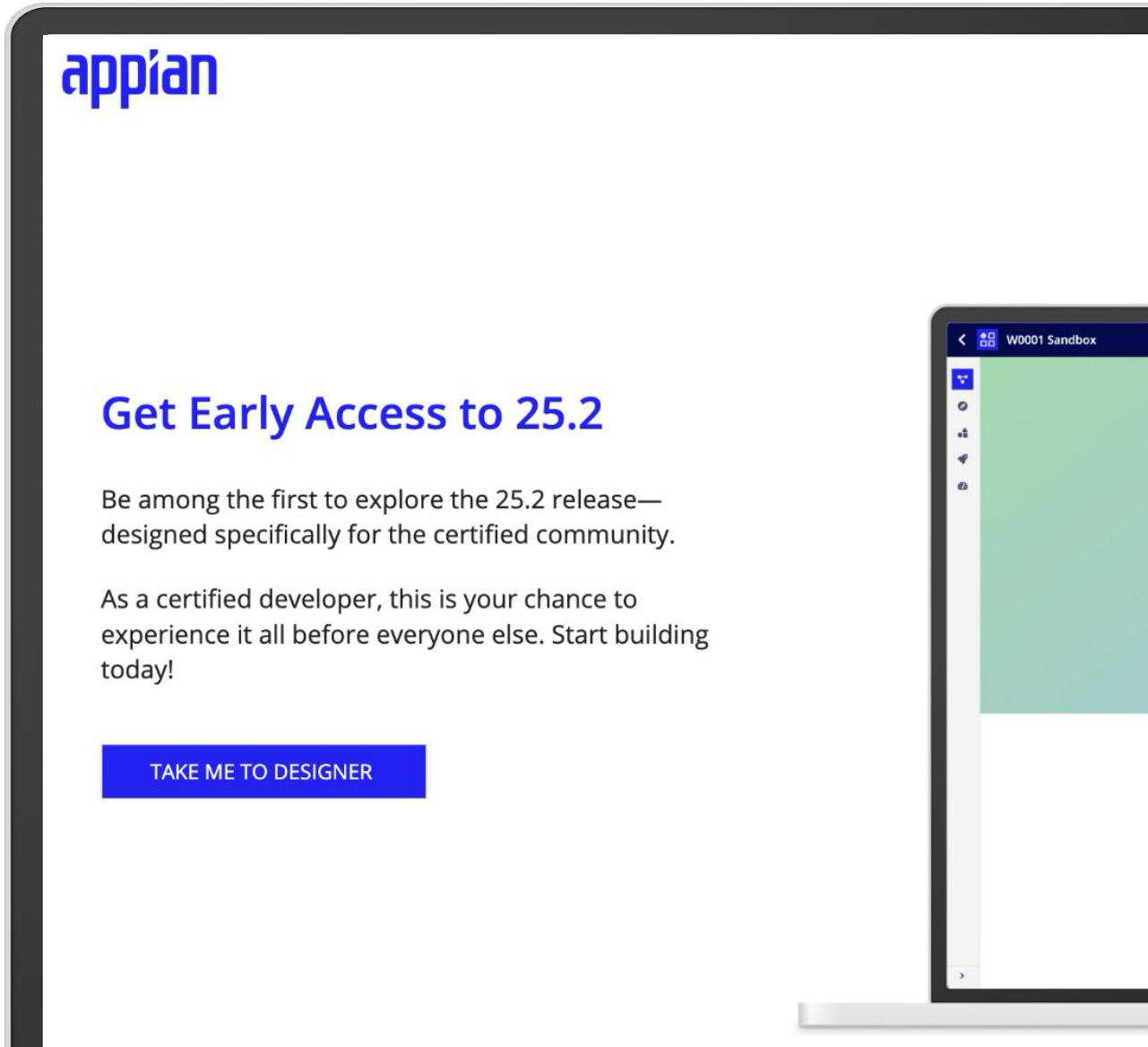
EA Community Edition Available to Certified Users

Get **hands-on** with Appian 25.2 before features are generally available!

All **Appian Certified users** are welcome to register. Environment will be upgraded with each EA release.

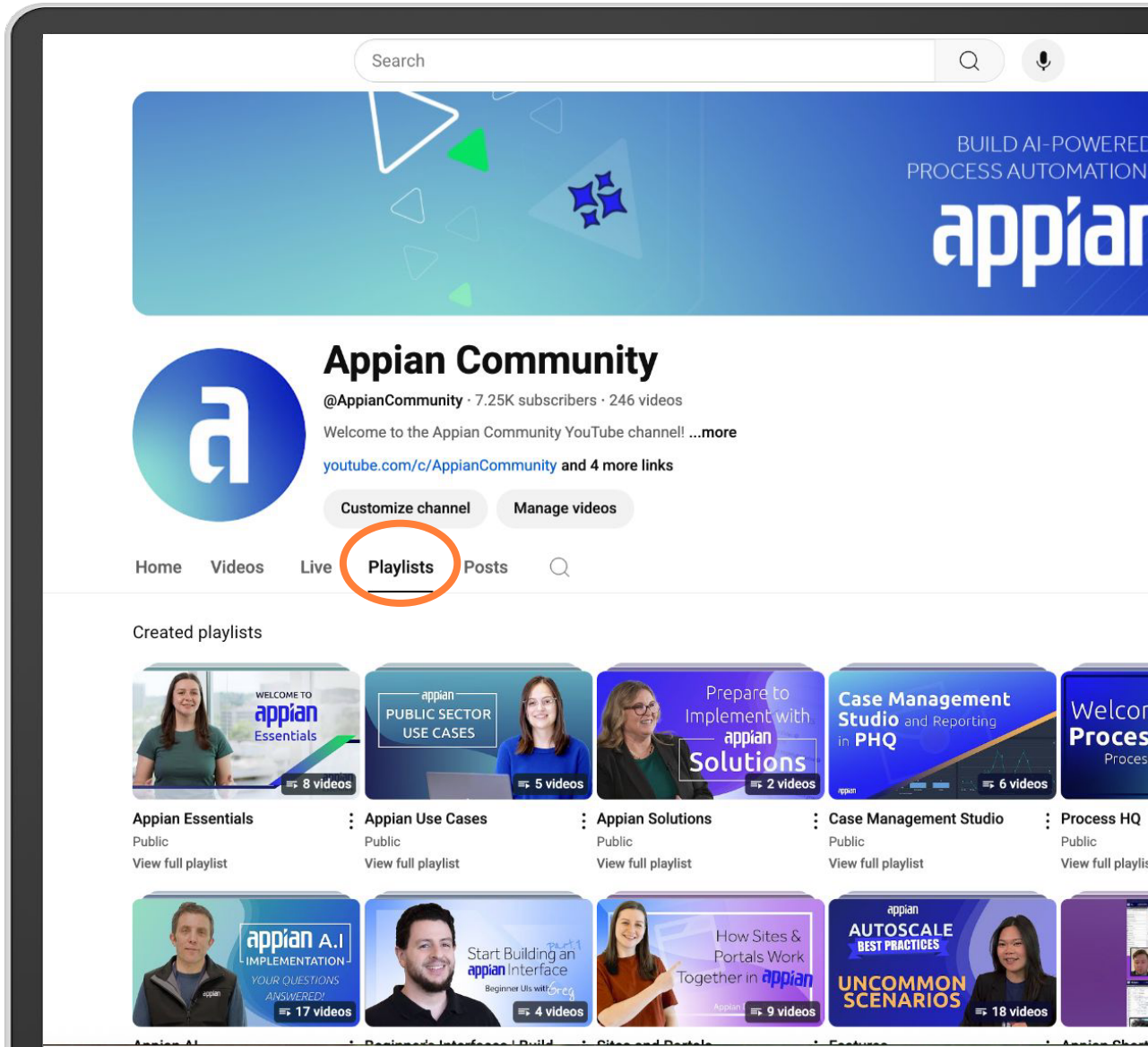
Ask questions and engage in the

[25.2 EA discussion forum](#).



Appian Community YouTube Channel

Providing **timely** and **accessible learning** content for teaching **Appian practitioners** to **build successfully**.

Be on the lookout for our **Appian DevCon 2025** playlist!

Next livestream:
25.2 Release Highlights