

Nextwave EUC Manager Solution

End user computing (EUC) apps are applications that are not managed and developed in environments that employ IT controls. To avoid negative regulatory, operational and profitability consequences, firms must make EUC governance a key component of their operational risk management strategy. However, organizations currently struggle to effectively monitor the issue. This opens the organization to significant risks, since sensitive data lives across microsiloes such as desktops, spreadsheets and other employee devices without any standard governance in place for audit, access or availability. By continuing to rely on spreadsheets, databases and other 'man-made' computing tools, businesses are exposing themselves to a multitude of risks, such as:

- **High overhead costs:** Extracting, transforming and entering EUC data requires time-consuming manual work.
- **Operational risks due to incorrect outputs:** Manual tasks can result in errors and incorrect outputs that require reconciliation and investigation if caught.
- **Business logic knowledge:** business logic knowledge is rarely documented and evolves over time as individuals leave, the new owners may not have the same level of technical skill to maintain the EUC.
- Lack of audit trail: Auditing is rarely embedded or the underlying technology, resulting in no release control or source code control any history is lost or difficult to find.
- Lack of scalability: EUC execution times tend to scale exponentially with volume, requiring more manual effort and elongating the timing to generate outputs.
- **Regulatory fines:** Banks can be fined up to hundreds of millions of dollars for not complying to eliminate EUCs effectively.

The Solution.

Built on the Appian platform, **NextWave's EUC Manager solution** automates governance around the strategic reduction and elimination of EUCs as it relates to their lifecycle, issues, risks, actions and management. The solution provides a robust, best-in-class workflow and methodology to control, mitigate and eliminate EUCs to increase efficiencies and minimize risk.



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Benefits	Business Impact
Proactive EUC Reduction	Case management feature triages and eliminates specific EUCs.
Improved Productivity	Automated, real-time insights and audit trail.
Intuitive Centralised Data Capture	Quickly access EUC data in one place.
Issues and Risk Management	Management of the issues and risks against one or more EUCs ensuring timely and accountable resolution of problems.
Enhanced Collaboration	Track actions, milestones and deadlines to ensure compliance with automated escalation and information.
Documentation / Artifact Capture	Attach documentation and files of any sort to the record to provide audit trail of execution, regulatory requirements, etc.
Time to Value Optimization	Proactively reduce the EUC landscape through targeted initiatives for a faster and controlled operating environment.
Simple Integration with Existing Assets	The Appian platform allows quick, easy integration with other systems through either web-based APIs or pre-built connectors.

How this solution solves it better.

NextWave/ Accolite has leveraged their extensive expertise in EUC oversight paired with all the capabilities of the Appian Low-Code Platform to create a unique, impactful end-to-end governance solution with the following features:

- Effective EUC governance: Facilitates the strategic EUC elimination process for finance and risk professionals to ensure efficiency and compliance.
- Built by experts for experts: NextWave's extensive expertise ensures the solution addresses all aspects of the business needs.
- Intuitive interface ensures functional needs by user role and reduces need for extensive staff training.
- Real-time analytics: Centralised view through dashboards to provide real time visibility and operational resilience.
- Flexibility: Nimbleness and speed to deploy, adapt and integrate their workflow to the solution.
- Mobile enabled: 24/7 access for quick, real-time decision making on any device for easy adoption.

Contact us to learn more today. Phil Kent – phil.kent@nxwave.co.uk



Next Generation Consulting. The pressures on Financial Services to transform are relentless and accelerating. NextWave and our Netherlands partner, Infinium, were founded to help Financial Service organisations take advantage of the 'new stack' of technologyled solutions. We combine deep industry experience, new talent and best in class FinTech platforms to deliver outstanding business results at a faster pace. Bridging the relationships between Financial Services and technology, between industry experience and new talent. We are a FinTech Consultancy.

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Appian is the unified platform for change. We accelerate customers' businesses by discovering, designing, and automating their most important processes. The Appian Low-Code Platform combines the key capabilities needed to get work done faster, Process Mining + Workflow + Automation, in a unified low-code platform. Appian is open, enterprise-grade and trusted by industry leaders. For more information visit **appian.com**.