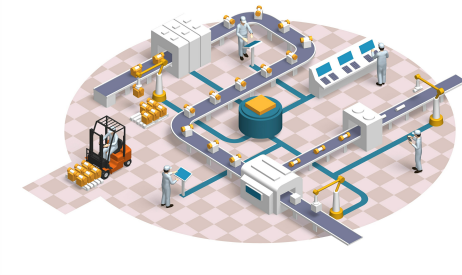




Vision/Goal

All-in-one suite to deliver seamlessly end-to-end facility management including transformative intelligent & smart maintenance scheduling, optimizing service quality to align work orders, resources, assets, customer sites while creating a high-quality experience for employees and end end-users or customers.



Benefits

- Increased asset ROI & improved efficiency through preventive maintenance program
- Increased Profits: Automatically scheduling the best resource for the job and optimizing travel time allows us to fit in more appointments per day. *83% of manufacturers say service-based business models would help them increase sales.*
- Reduced Cost: Reducing downtime with IoT and AI-driven predictive services helps us detect, troubleshoot, and resolve issues before customers are affected. *An effective, data-backed preventive maintenance program delivers an average savings of up to 18%.*
- Informed Capital Planning Decisions: Direct informed decisions to facility managers, service providers and other relevant stakeholders to act straight on required areas through in-built contextual system intelligence.

Unleash the new level of efficiencies!

Take control of all of your assets & buildings today with Appcino's automated & smart facility management application designed & built 100% natively on Appian!

Location-Based Asset Tagging

Seamless IoT Integration

Preventive Maintenance

Powerful Scheduling Engine

WhatsApp Communication

Asset Maintenance Lifecycle

Rich Work Orders 360 View

Configurable for ALL verticals

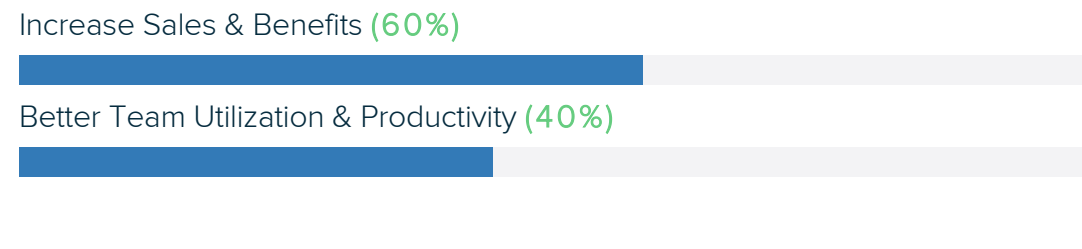
Outsourced Partners Sites Management

Critical Assets Alerts

Informed Decisions

Powerful Collaboration Framework

Expected Benefits Statistics



Challenges

- Siloed**
Scheduling: Disconnected & legacy systems prevent us from ensuring where technicians are, where they need to be & when they need to be there.
- Poor Technician**
Enablement: Without mobile capabilities, our technicians can't effectively respond to emergencies or job status changes
- Limited Technology Benefits:**
A lack of proper tools & technology causes inefficiencies & leads to reactive, break-fix business models.
- Customer Demands:**
Empowered by technology more than ever before, our customers demand an effortless, seamless service experience.

Preventive Maintenance Program

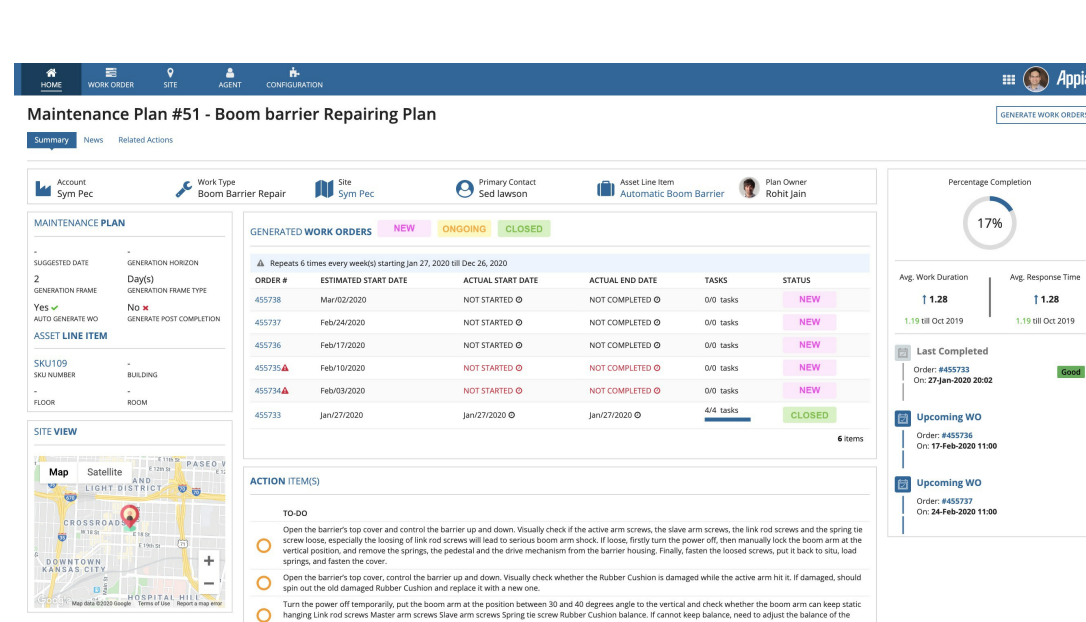
For Your Facility & Floor Managers

Strict Budgets & Timelines often result in reactive rather than preventive maintenance program!

Holistic Maintenance View

Your one-stop-shop for your facility maintenance portfolio

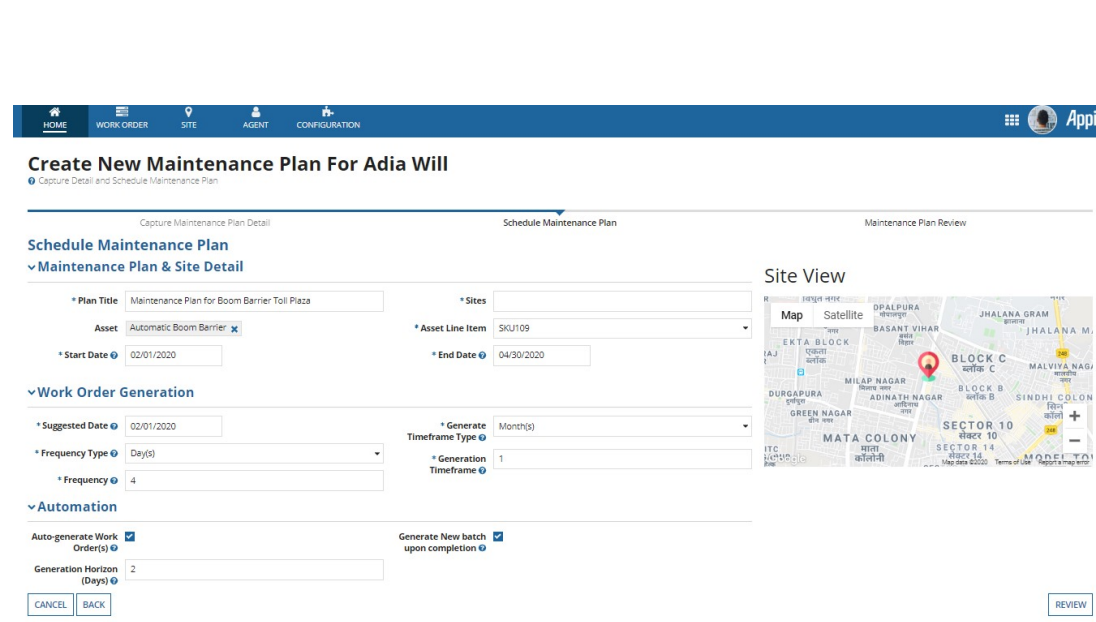
Take control of your floors, assets, facility with full visibility on each work order performed as part of each maintenance plan. Keep an eye on the performance indicators and a lot more through a holistic maintenance view.



Automatic Generation of Work Orders

Stay on the top of your customer work orders without you creating it

Auto-create your work orders (yes you won't have to create them & we will take care of the same) across multiple assets, floors. Advanced level configurations available - like - when the work order to be created by system specified by the horizon period before the scheduled start of the work order.



Asset Maintenance Lifecycle & Location Based Asset Tagging

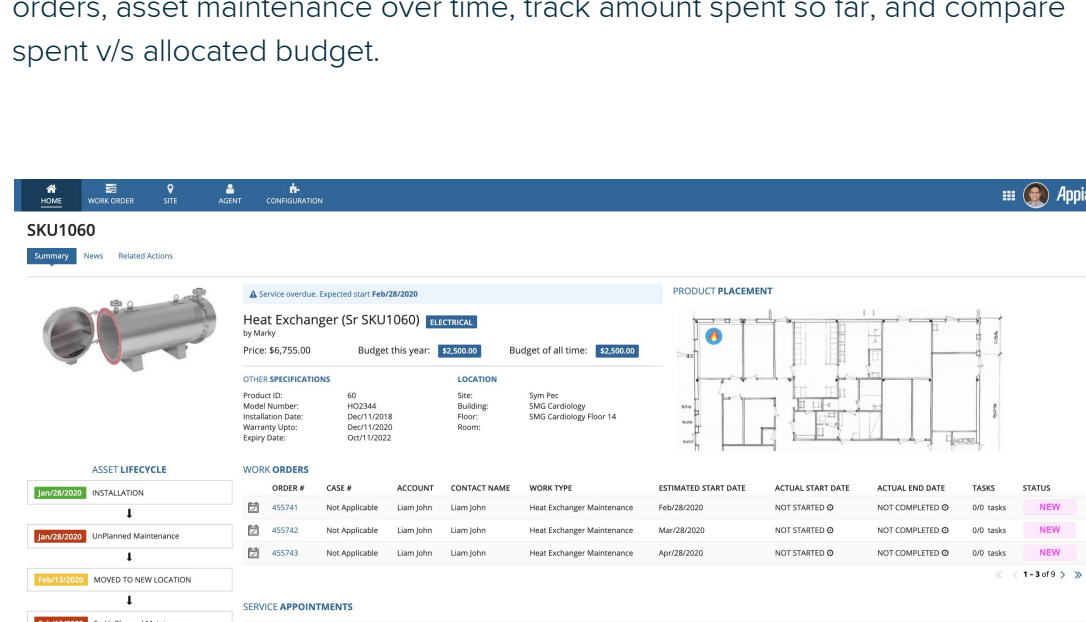
For Your Facility & Floor Managers

Explore the new possibilities of managing your every single asset through interactive location tagging on floor plan & tracking maintenance on it!

Asset Maintenance Lifecycle

Track every single asset from installation to every operation performed

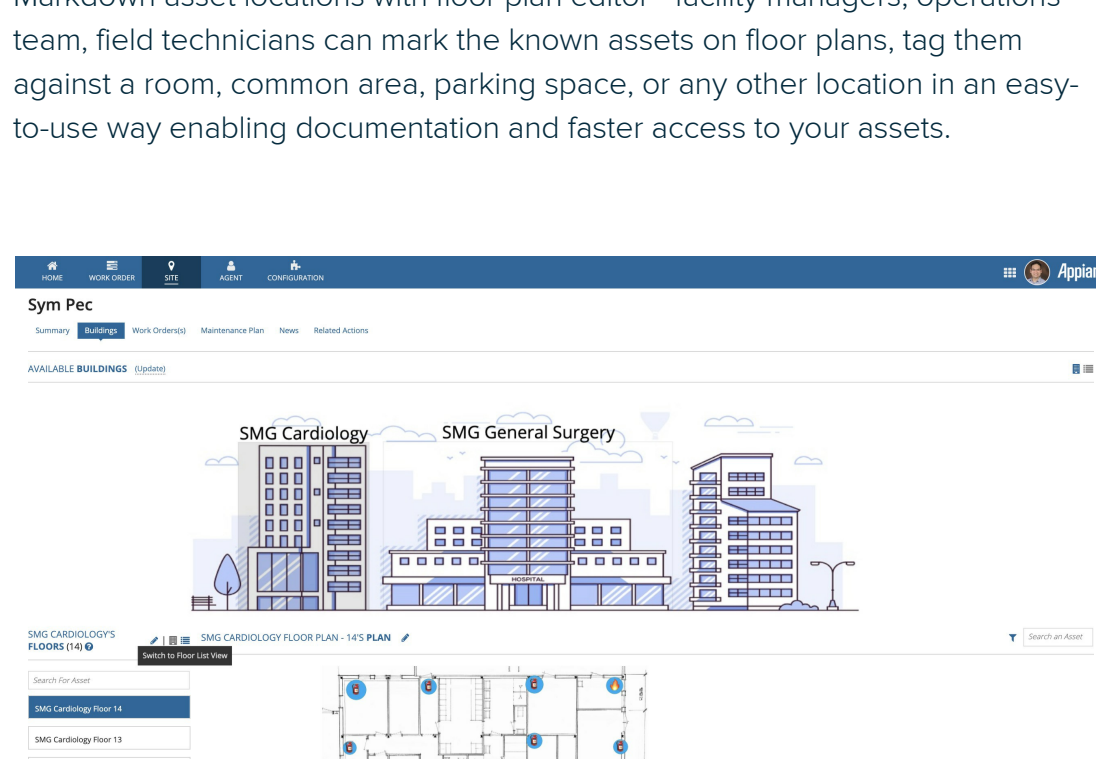
Stay on the top of your asset life cycle through asset line-item record - to see if it needs any repair, maintenance, or replacement. View detailed audits and work orders, asset maintenance over time, track amount spent so far, and compare spent v/s allocated budget.



Tag Assets on Floor Plans

The new way of tagging assets on your floor plans and other locations

Markdown asset locations with floor plan editor - facility managers, operations team, field technicians can mark the known assets on floor plans, tag them against a room, common area, parking space, or any other location in an easy-to-use way enabling documentation and faster access to your assets.



Powerful Work Order Management powered by Appcino's Scheduling Application

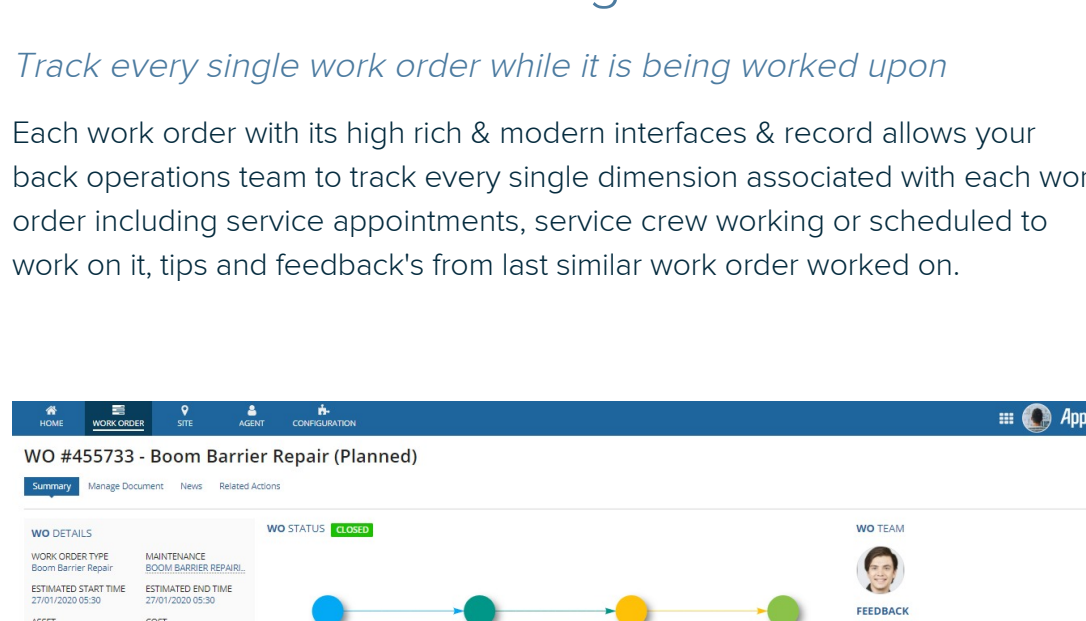
For Your Scheduling Dispatching & Back-Operations Team

Run an end-to-end work order cycle from creating to ensuring the customer is satisfied, through the best use of your field technicians skills!

Work Order Tracking

Track every single work order while it is being worked upon

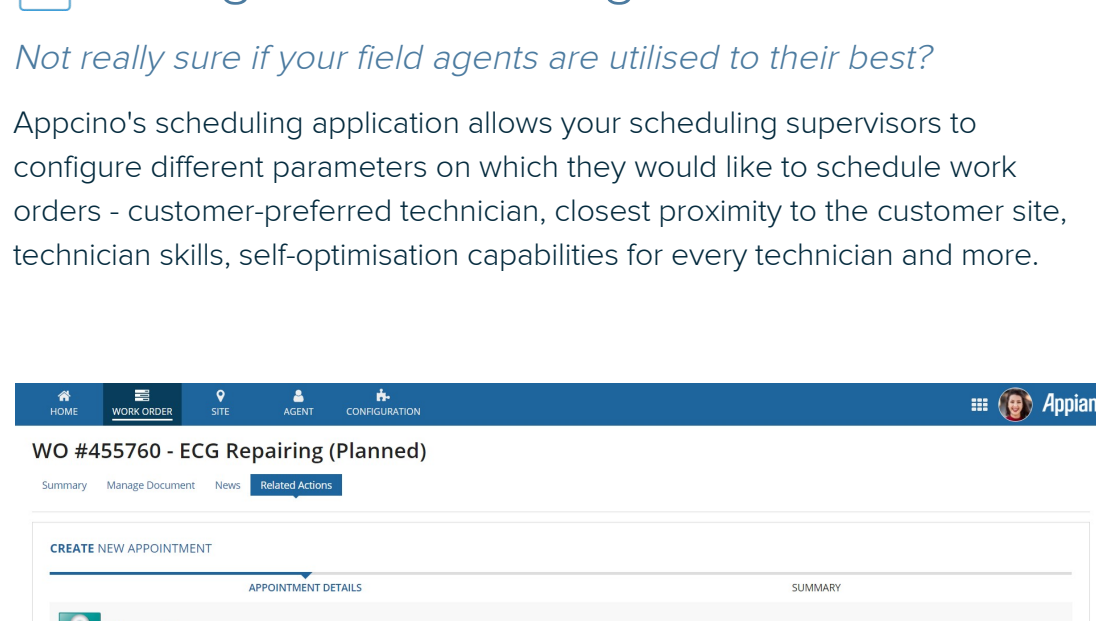
Each work order with its high rich & modern interfaces & record allows your back operations team to track every single dimension associated with each work order including service appointments, service crew working or scheduled to work on it, tips and feedback's from last similar work order worked on.



Intelligent Scheduling

Not really sure if your field agents are utilised to their best?

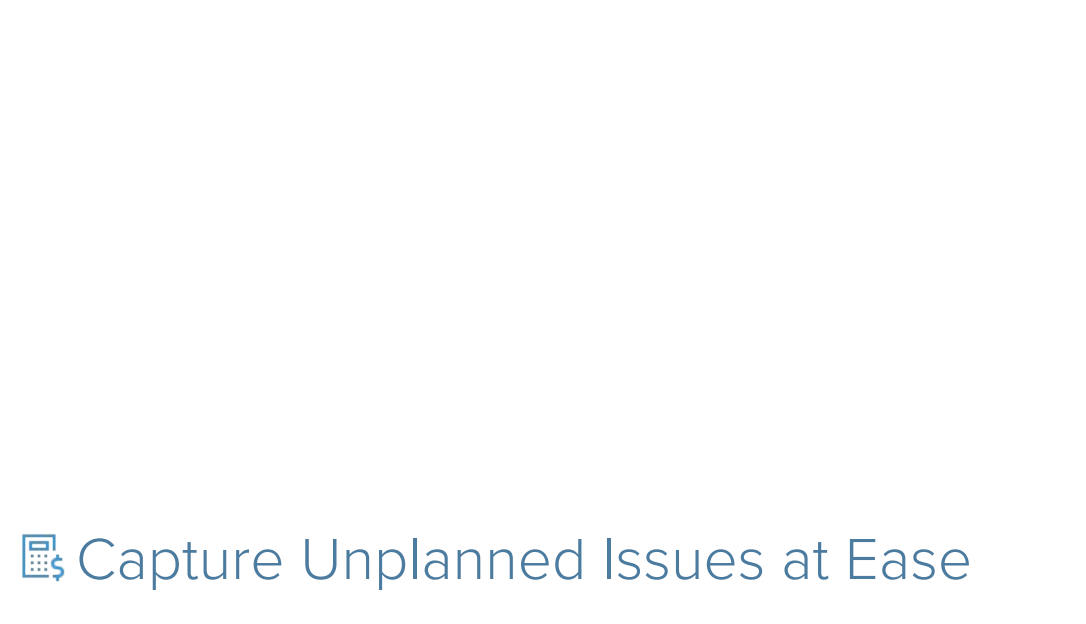
Appcino's scheduling application allows your scheduling supervisors to configure different parameters on which they would like to schedule work orders - customer-preferred technician, closest proximity to the customer site, technician skills, self-optimisation capabilities for every technician and more.



Capture Unplanned Issues at Ease

Observed something wrong with an asset - log from where you are at

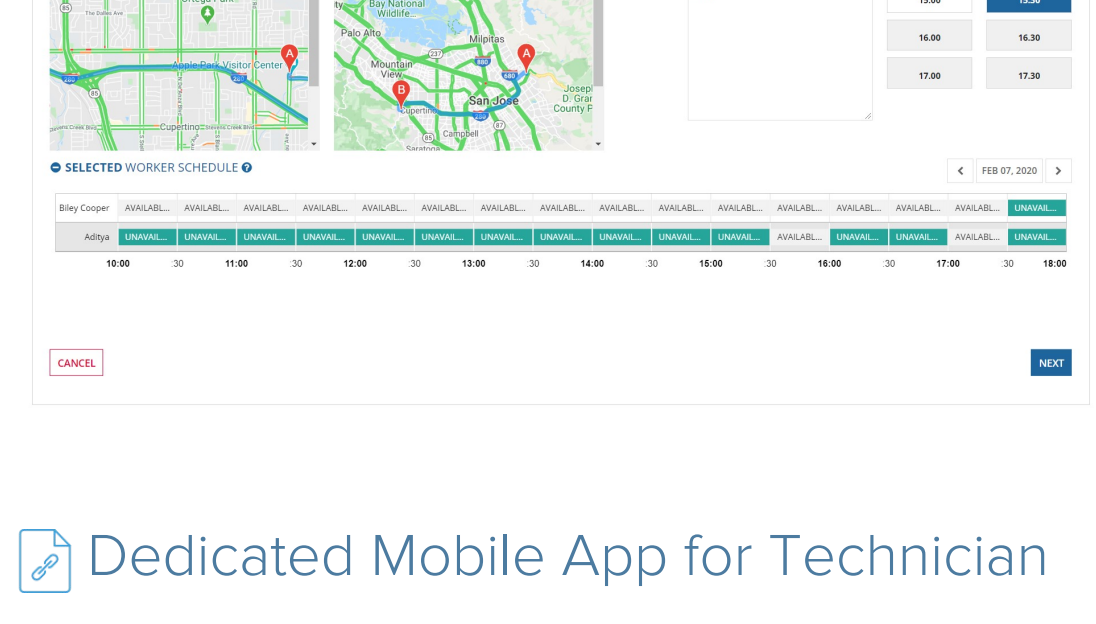
Smart Facility Management comes with multiple intake channels for people to register any complaints or issues they face while working with them 24*7. Issues can be logged through email, phone, WhatsApp (yes - just like any other message!)



Dedicated Mobile App for Technician

Mobile app designed specifically for technician built 100% on Appian

The application comes with mobile-friendly work order management enabling field technician to see their daily appointments right at the start of the day, built-in location navigation capabilities, view local inventory to ensure the technician has everything to work on appointments assigned to them & more.



IoT Framework bringing SMARTNESS to your Facility Management

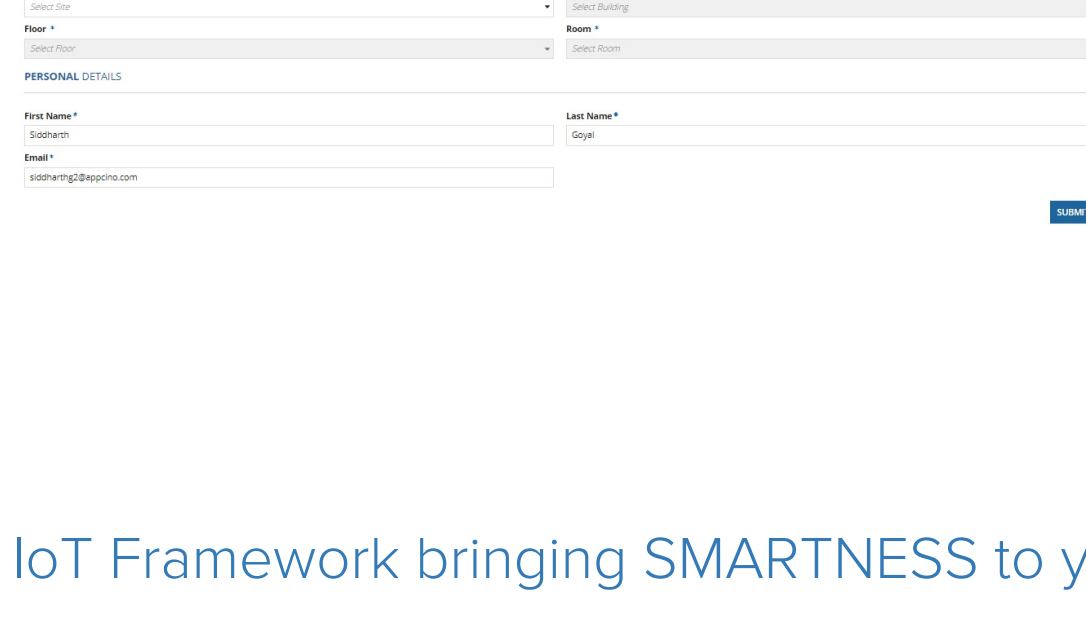
For your floor & asset managers

Reduce operational costs through automated configurable alerts to stay on top of whats going wrong or what can go wrong!

Alerts Lists

Prompt alert notifications for your critical performing assets

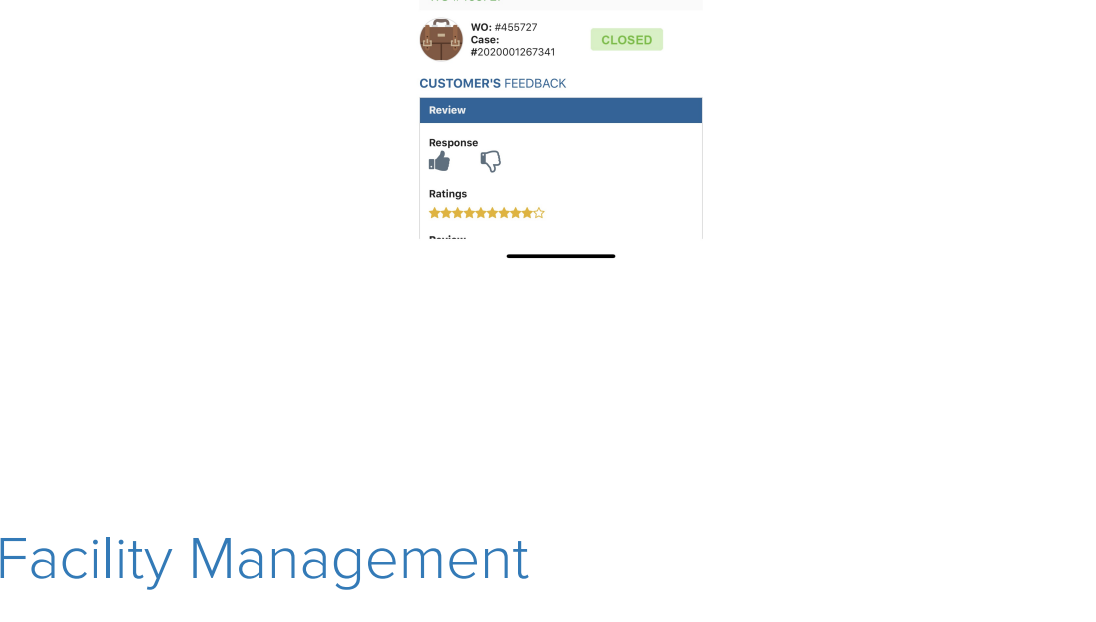
Configure the alerts for the different asset class and let the system generate alerts for it to focus.



Alert Dashboard

Dedicated alert dashboard specifying the reason for alerts & more

Each alert generated in the system has its own record dashboard, to track critical information like why the alert was caused, is it dependent or due to the last work performed on the asset, create a new service case from the record.



Outsourced Partners Sites Management

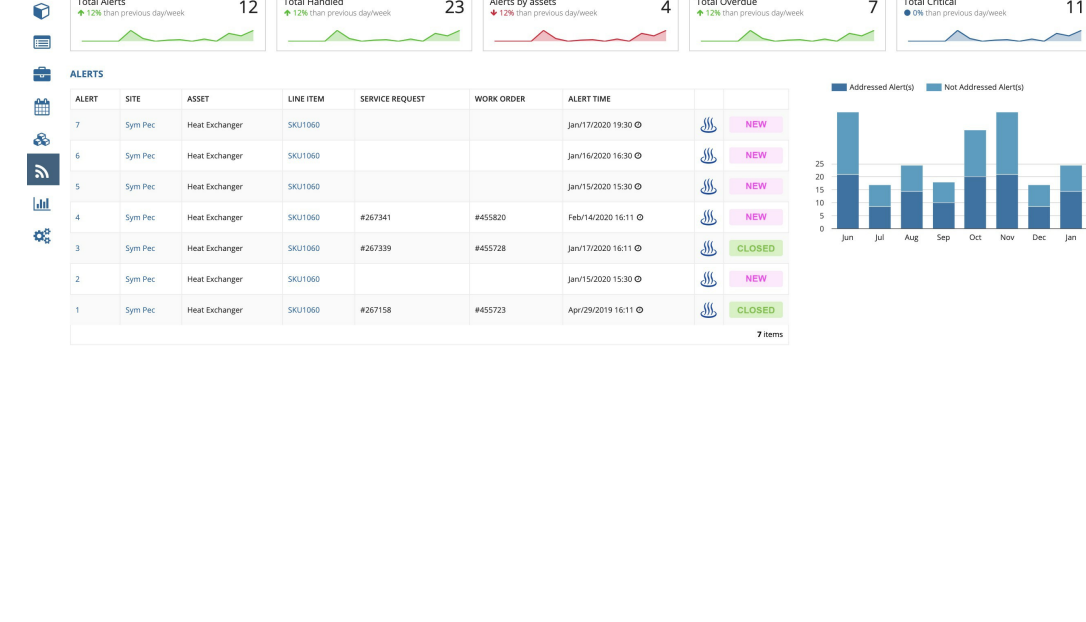
Outsourcing our sites to external partners, having full control over visibility & quality checks!

Reduce operational & maintenance costs by outsourcing one or multiple sites to 3rd party partners, yet have full control over visibility!

Global Site Filters

Configure the entire site for the specific one you're managing!

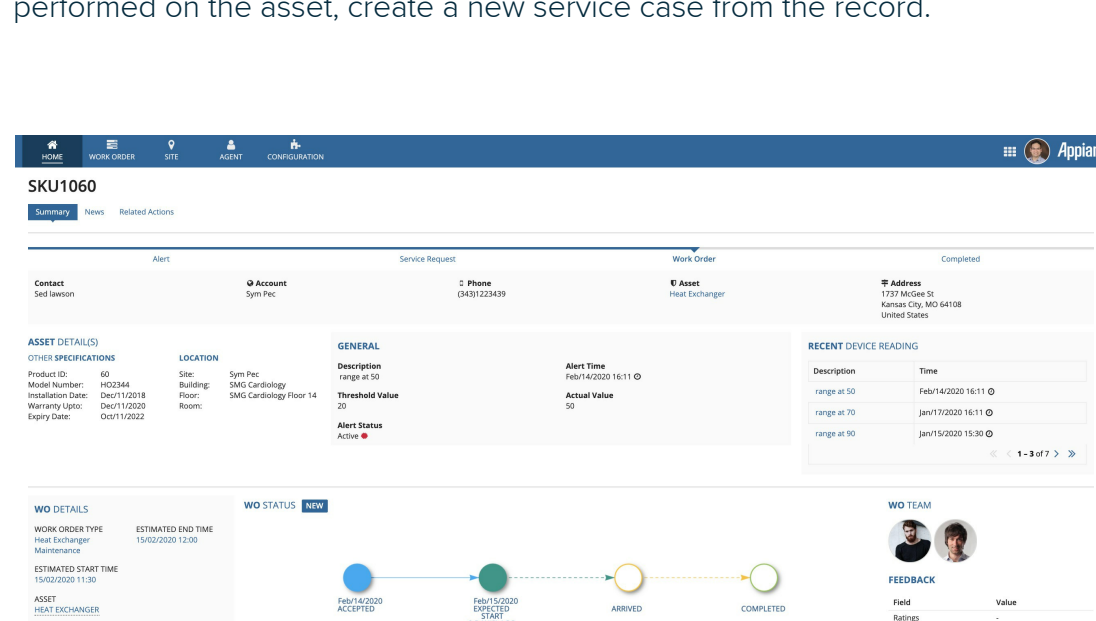
Managing a few of all sites or outsourced them to your external partners - chose to have the entire application configure for those ones, without worrying to see any information related to other sites you or partners are not managing.



Interactive Site Records

Business Critical KPIs around assets, work orders & feedbacks!

One place to see the detailed performance, installed assets, scheduled work orders, buildings, floor plans for each of your sites. Mark new or existing assets on particular sites or floor plans, automatically associating assets to sites



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