**Smart Facility Management**

**Benefits**
- **Outsourced Partner Sites Management**
  - Manage sites or outsource them to any external partners.
  - Configure the entire site for the specific one you're managing.
- **Global Site Filters**
  - Filter sites based on specific criteria.
- **Interactive Site Records**
  - View and tag assets on floor plans.
- **Automatic Generation of Work Orders**
  - Create work orders automatically based on predefined conditions.
- **Dedicated Mobile App for Technicians**
  - Enable field technicians to mark assets on floor plans and track work orders.

**Challenges**
- **Limited Technology Benefits**
  - Legacy systems prevent us from leveraging technology fully.
  - A lack of proper tools & processes.
- **Customer Demands**
  - Increased expectations from customers.
  - Demand for an effortless, seamless service experience.

**Expected Benefits Statistics**
- Increased asset ROI & ROE (60%)
- Reduced costs & service delivery times (80%)
- Expected Benefits: Increased Profits (25%), Increased asset ROI & ROE (60%), Reduced costs & service delivery times (80%), Reactive maintenance reduced (90%)

**Informed Decisions**
- Strive for better team utilisation & productivity.
- Increase sales & benefits (60%)

**Vision/Goal**
- Empowered by technology more than ever before, our customers demand an effortless, seamless service experience.