

# Application User Guides



Embed a user guide into your application to deliver an exceptional user experience and provide in-app guidance.



## Stop wasting time looking for guidance!

Typically, end user documentation is buried on a shared drive and hard to find. Once found, it is often unclear, if it is for the latest version or out of date. Furthermore, users have to browse through a lot of pages to find the parts that are relevant for the specific task they need help with. This can create a lot of overhead, which will delay the work being done resulting in longer and therefore more costly workflows.

## We bring the user guides to you!



### For User Guide Authors

Write user guides of Appian applications. Writing access to Application User Guides enables you to create, edit and delete documentation pages for each respective application.

- ✔ **Write intuitive user guides**  
Use textform and images to write detailed guides
- ✔ **Stored in one app**  
Guides are not scattered across multiple folders
- ✔ **Trends show visits of single pages**  
Know which parts of a workflow are not easy to understand
- ✔ **Control User Access**  
Readers will only see guides that relevant to their work
- ✔ **Deployment**  
Deploy guides to other environments

### For Application Users

Use Application User Guides via a "Help" tab from within the respective application's interface to guide you through your task.

- ✔ **Versioning**  
Presented guide is always the current version
- ✔ **Save time looking for guidance**  
Only pages relevant to the current step you need help with will be presented to you
- ✔ **One click away**  
The user guide is embedded in the application's interface in the "Help" tab

"The relevant part of my user guide is just one click away. No more do I have to browse through countless pdf pages!"  
- Appian user in the financial sector

### Your Expert Team

Let's get in touch!



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Appian is the unified platform for change. We accelerate customers' businesses by discovering, designing, and automating their most important processes. The Appian Low-Code Platform combines the key capabilities needed to get work done faster, Process Mining + Workflow + Automation, in a unified low-code platform. Appian is open, enterprise-grade and trusted by industry leaders.