Application User Guides

Embed a user guide into your application to deliver an exceptional user experience and provide in-app guidance.





Stop wasting time looking for guidance!

Typically, end user documentation is buried on a shared drive and hard to find. Once found, it is often unclear, if it is for the latest version or out of date. Furthermore, users have to browse through a lot of pages to find the parts that are relevant for the specific task they need help with. This can create a lot of overhead, which will delay the work being done resulting in longer and therefore more costly workflows.

We bring the user guides to you!



For User Guide Authors

Write user guides of Appian applications. Writing access to Application User Guides enables you to create, edit and delete documentation pages for each respective application.



Write intuitive user guides

Use textform and images to write detailed guides

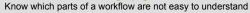


Stored in one app

Guides are not scattered across multiple folders



Trends show visits of single pages





Control User Access

Readers will only see guides that relevant to their work



Deployment

Deploy guides to other environments

For Application Users

Use Application User Guides via a "Help" tab from within the respective application's interface to guide you through your task.



Versioning

Presented guide is always the current

Save time looking for guidance

Only pages relevant to the current step you need help with will be presented to you

One click away

The user guide is embedded in the application's interface in the "Help" tab

"The relevant part of my user guide is just one click away. No more do I have to browse through countless pdf pages!" - Appian user in the financial sector

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PwC provides industry-focused services for public and private clients. Our experienced staff, combined with our global network, allow us to provide the support you need—wherever you need it, at home and abroad, whatever the size of your organization. We drive forward digital transformation and accompany you along the way from start to finish.



Appian is the unified platform for change. We accelerate customers' businesses by discovering, designing, and automating their most important processes. The Appian Low-Code Platform combines the key capabilities needed to get work done faster, Process Mining + Workflow + Automation, in a unified low-code platform. Appian is open, enterprise-grade and trusted by industry leaders.