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Back Office
Case Management Application

CASES | BILLING | TIME MANAGEMENT | PROCESS FLOW

Making smart
decisions in
dyntamic work

What is Baker Tilly Back Office Application? Solution where processes are less structured, interactions are more ad hoc, events and milestones are easy to timeline. Its solution type of work where lots of different data from different sources must be collected, parsed, summarized for decision-making, and acted upon. Solution that focuses on driving all business process inside a company. From the first client interaction, case progress, task management, time management, invoicing, alerts to keep the process flow intact.
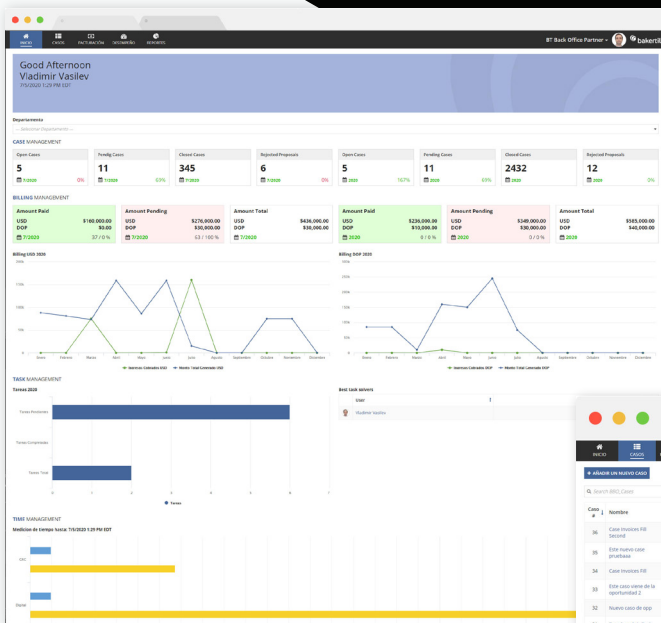
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10 Signs you might need Baker Tilly Back Office Software

If you're reading this, it's likely you don't use case management software to help you make optimal decisions, control and complete look of business processes. And, that's a shame…because you're missing out.

So how can you be sure it's right for your unique circumstance?
Following are some reasons you might need Baker Tilly Back Office software. Do any of these sound familiar? You know you need case management when…

1. You are drowning in paper.
2. There is not consistent visibility across cases.
3. You have to log in to 2…no 3…no 8 systems to find the right information.
4. You are using spreadsheets to manage case work.
5. You have multiple solutions to address all of your case needs, each with its own log on.
6. You deal with the swivel effect: look at this screen, then swivel to look at that screen.
7. Your portal environment has created a seemingly never-ending morass of old, wrong stuff.
8. You have the most complex Excel documents ever known.
9. You work in the field with just a clipboard.
10. Navigating through documents to find the right one takes more than a few seconds.

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Key Features

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Case Dashboards
Ease performance monitoring and sustain improvement.

Appian Records
Converge all case information—including data, processes, and collaborations—in a single drillable summary.

Smart Alerts
Keep stakeholders perpetually in-the-know.

Scalable Platform
Adapt and grow with your business.

Enterprise Mobility
Equalize the ability to get more done, in the office and in the field.
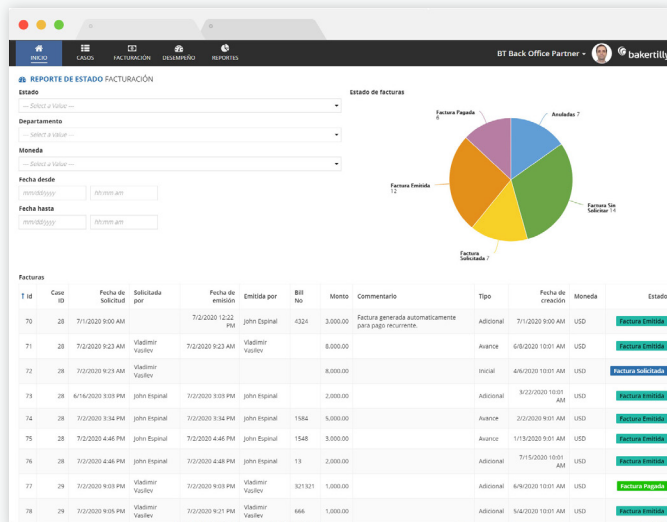
Intuitive User Interface
Ease-of-use translates to faster stakeholder buy-in.

Advanced Content Management
Streamline information capture, control, and use. Plus, it's included.

Key Features

Fast Integration
Make connecting information easy.

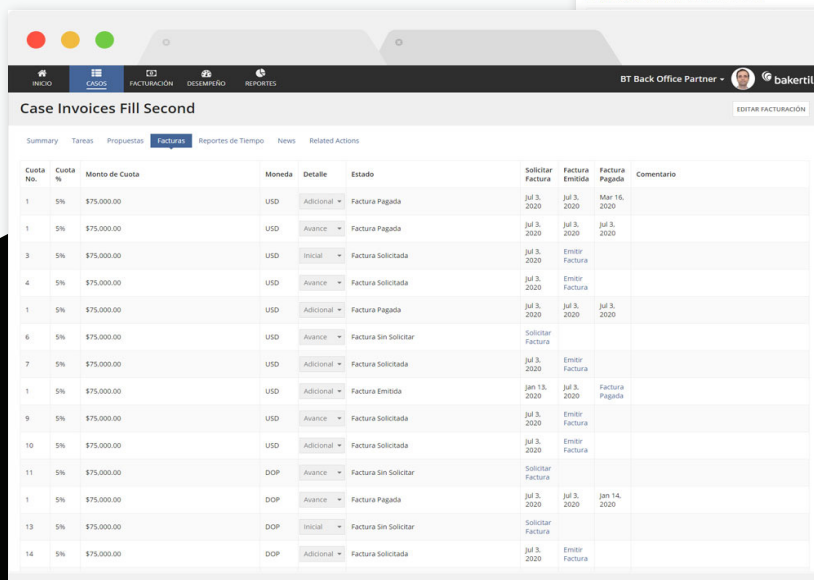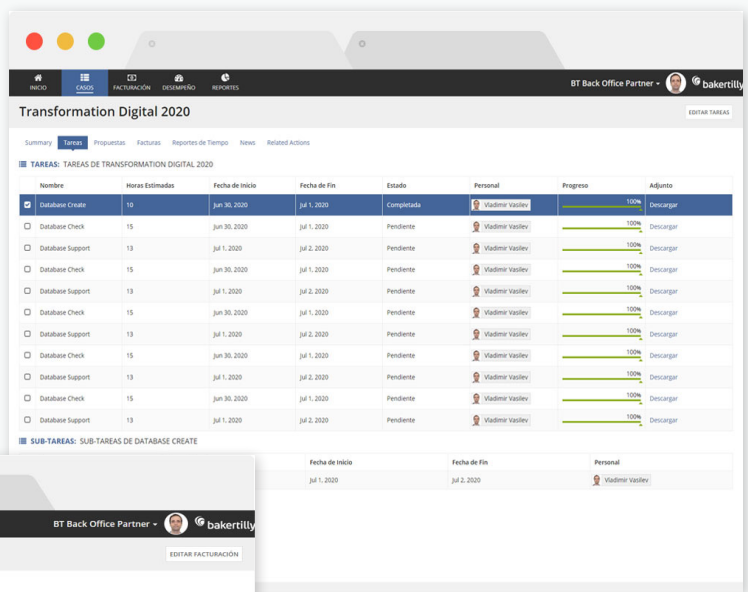## Instant Access
Access needed information—on any device, at any time—and improve performance.

Document Sharing
Quickly and securely share appropriate case files.

Real-time Analytics and Reporting
Stay on top of key performance indicators and metrics.

Social Tasks
Allow users to assign ad-hoc tasks for faster case actions.

Baker Tilly CXM Connector
Application offers pre-build connection with Customer Experience Management Application

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POWERED BY

Appian

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