

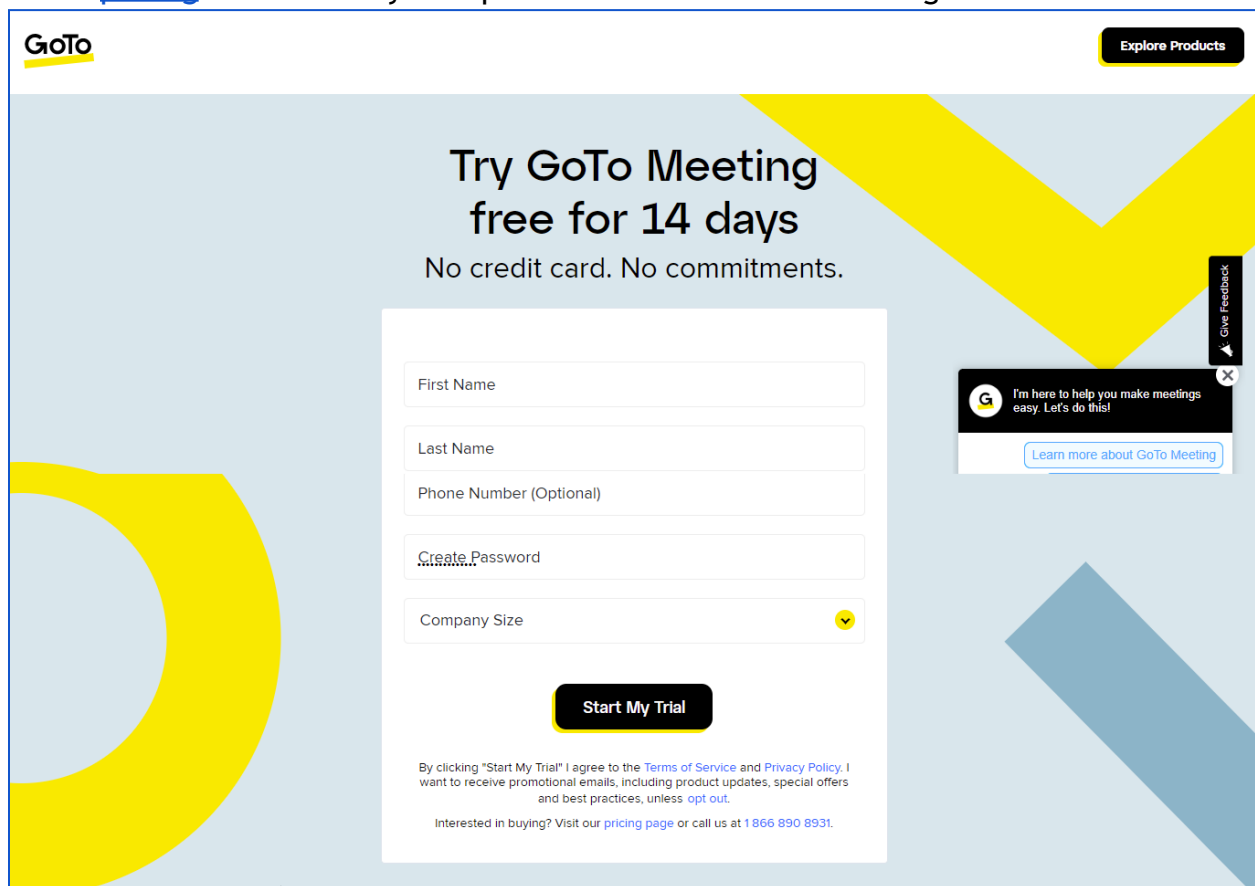
GoToMeeting Connected System

Overview

The GoToMeeting connected system allows users to Create, Update, Get, Delete and Start and Get historical meetings. GoToMeeting Connected System uses the [GoToMeeting API](#) to access its functionality. Before gaining access to the GoToMeeting platform's APIs, the connected system must first authenticate with it. The access token includes details about your app and the authorizations needed for it to use the resources and APIs. We need to register on the [GoToMeeting](#) website in order to receive an access token.

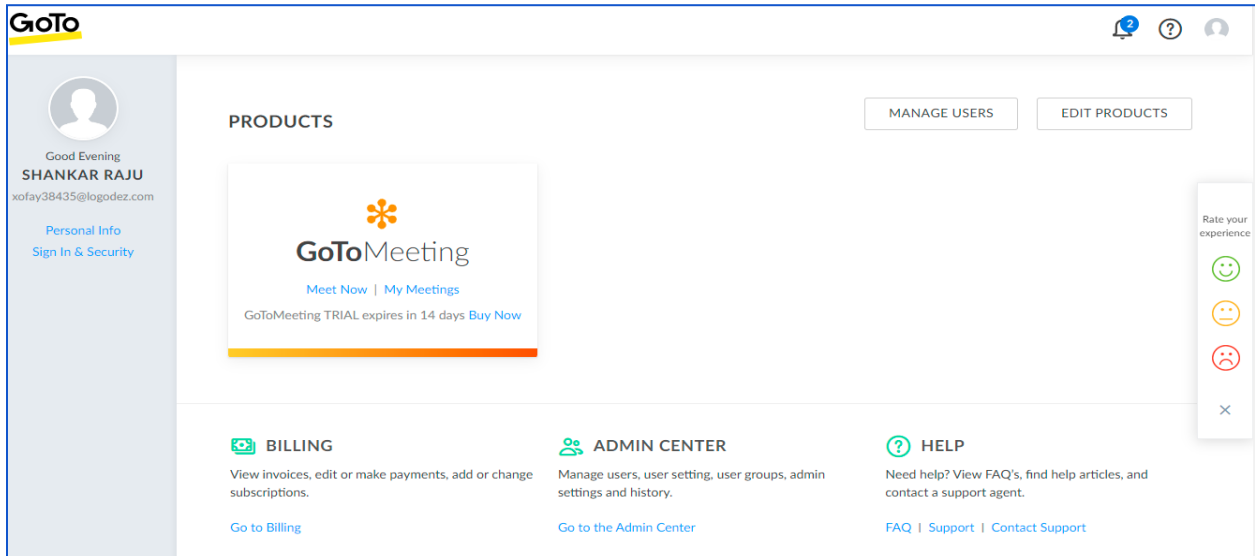
How to create a GoToMeeting Account

- Create an account on the [GoToMeeting](#) website and start the trial mode. Refer [pricing](#) details to buy new plans available for GoToMeeting.

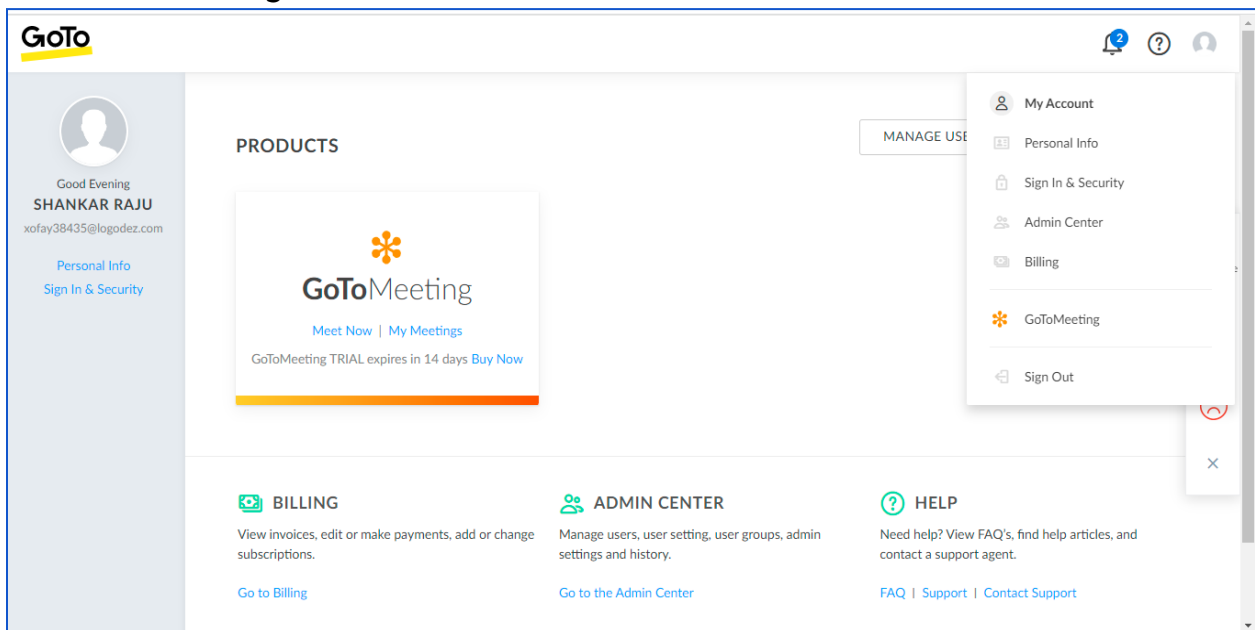


The screenshot shows the GoToMeeting website's trial sign-up page. The page features a light blue background with yellow and blue geometric shapes. At the top left is the GoTo logo, and at the top right is an "Explore Products" button. The main heading reads "Try GoTo Meeting free for 14 days" with the subtext "No credit card. No commitments." Below this is a white sign-up form with the following fields: "First Name", "Last Name", "Phone Number (Optional)", "Create Password", and "Company Size" (a dropdown menu). A "Start My Trial" button is positioned below the form. At the bottom of the form, there is a disclaimer: "By clicking 'Start My Trial' I agree to the [Terms of Service](#) and [Privacy Policy](#). I want to receive promotional emails, including product updates, special offers and best practices, unless [opt out](#)." Below the disclaimer, it says "Interested in buying? Visit our [pricing page](#) or call us at 1 866 890 8931." On the right side of the page, there is a "Give Feedback" button and a chatbot notification that says "I'm here to help you make meetings easy. Let's do this!" with a "Learn more about GoTo Meeting" link.

- After creating the account we will be redirected to the below page.



- We can set up types of security methods in the Sign In & Security tab for GoToMeeting if needed.



- To get access tokens we need to create a new OAuth Client. Go to the GoToMeeting [documentation](#) page and we can find the OAuth Clients tab as shown below.

The screenshot shows the GoToMeeting API documentation page for the 'Get meeting' endpoint. The page is titled 'Get meeting' and features a 'GET' button next to the endpoint path '/meetings/{meetingId}'. Below the endpoint, it states 'Returns the meeting details for the specified meeting.' The 'PATH PARAMETERS' section lists 'meetingId' as a required integer parameter. The 'Responses' section shows a '200 OK' status and a '404 Not Found' error. On the right side, there is a 'Request samples' section with buttons for 'Node + Axios', 'Shell + Curl', 'Python + Python3', 'Php + Http2', and 'Ruby + Native'. A code block shows a JavaScript example using Axios to make a GET request to the API endpoint with a Bearer token.

- Once we go to this page , click the “Create a client” button.

The screenshot shows the 'OAuth Clients' page on the GoTo Developers website. The page has a header with 'GoTo Developers', 'Product APIs', and 'OAuth Clients'. The main content area is titled 'GET STARTED' and features a large heading 'Ready to create your first client?'. Below the heading, it says 'Create client credentials for your development projects'. There are two bullet points: 'Browse the Product APIs' and 'Learn about OAuth'. At the bottom, there is a prominent blue button labeled 'Create a client'. The page also includes a graphic of a blue grid with a pencil and a magnifying glass.

- After entering the required information that is client name , Redirect URIs and click “Next”.

Create client

Details Scopes Credentials

Client name

Description (optional)

Redirect URIs

After authorization, the user, along with the access token or authorization code, returns to these pages (ex. <http://www.example.com>):

/callback

[+ Add](#)

[Next](#)

- Select the options that we need, In our case we can select all to get full access for our Client Id and Client Secret. Click “Save”.

| | |
|--|-------------------------------------|
| Modify user details [identity:scim.me] | <input checked="" type="checkbox"/> |
| GoToMeeting, GoToWebinar, or GoToTraining To create, start, and modify sessions for remote collaboration [collab:] | <input checked="" type="checkbox"/> |
| GoToAssist Remote Support or Service Desk To create, start, and modify sessions for real-time support [support:] | <input checked="" type="checkbox"/> |
| SCIM For automated user management [identity:scim.org] | <input checked="" type="checkbox"/> |
| Admin Center To manage users across GoTo products [identity:] | <input checked="" type="checkbox"/> |
| GoToConnect For initiating phone calls and other telephony services Choose from granular permissions ▾ | <input checked="" type="checkbox"/> |
| Previous | Save |

- Now we will be redirected to the Credentials page where we can find the Client Id and Client Secret. Store the Client Id and Client Secret wherever you prefer for our future use. Once we stored the Credentials, check the “I have stored the client secret” checkbox and click “Done”. Now we are good to go.

Product APIs OAuth Clients

New client cre
your client sec
able to access

Create client

Details Scopes Credentials

Client ID

Copy

Client secret

The client secret can only be shown once. You will need to store it.

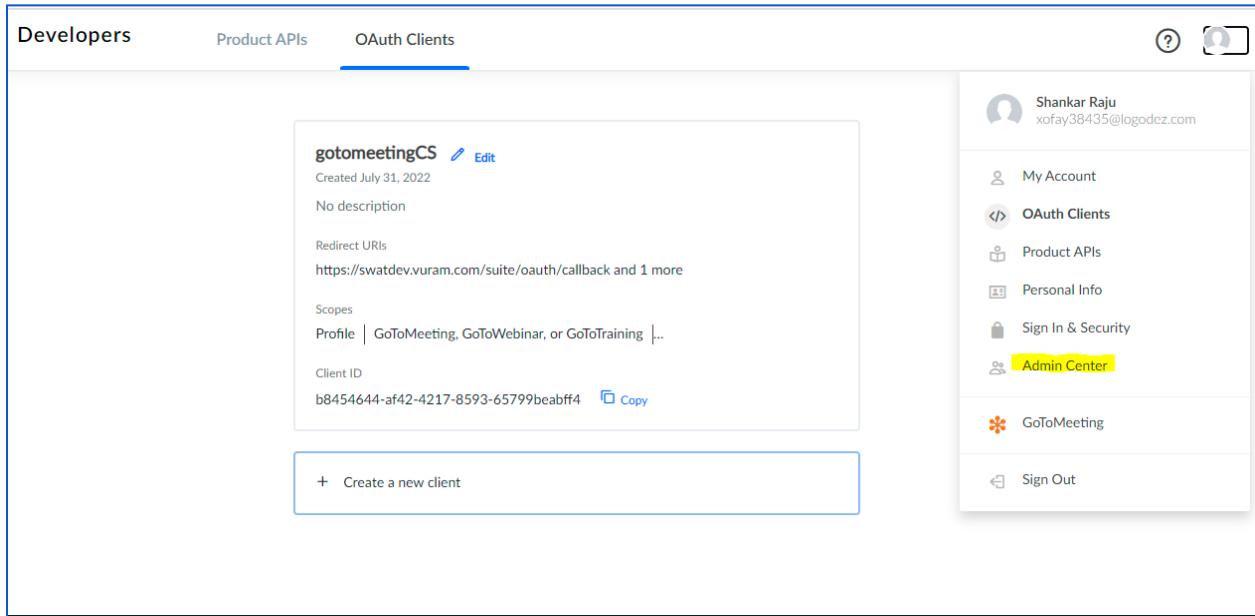
Copy

I have stored the client secret

Done

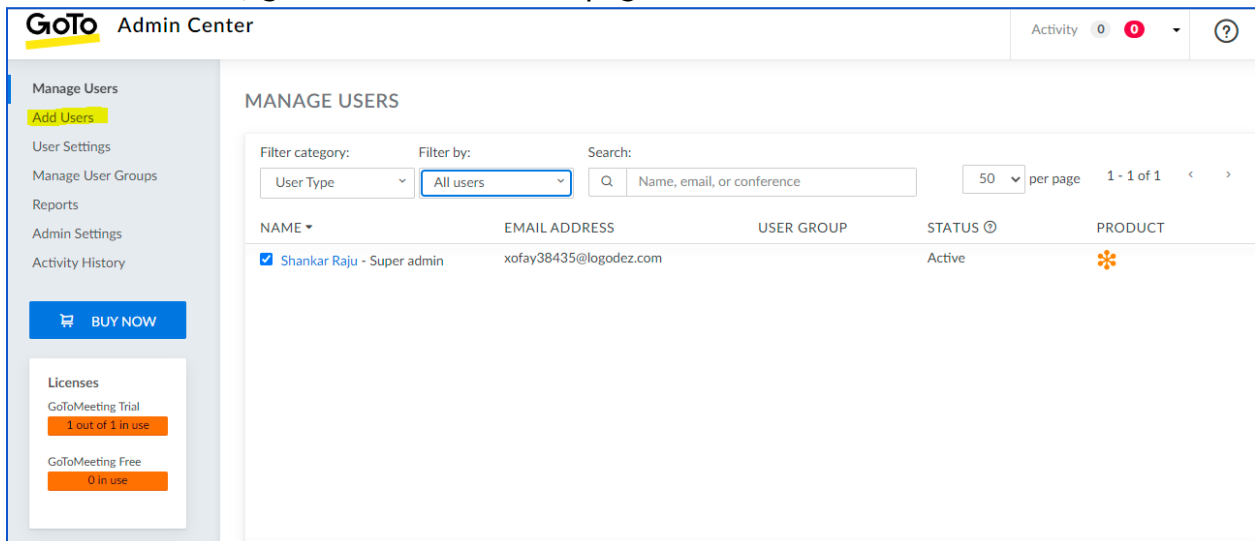
Adding a Co-organizer

- In GoToMeeting, organizers can also add co-organizers to schedule the meeting. To add co-organizers go to “Admin Center” as shown below.
- Co-organizers are individuals who have access to the same organizer tools and features during a meeting. They help to facilitate the session or even start it on the organizer’s behalf.



The screenshot displays the 'OAuth Clients' section of the GoTo Admin Center. The main content area shows details for a client named 'gotomeetingCS', including its creation date, description, redirect URIs, scopes, profile, and client ID. A sidebar on the right provides navigation options, with 'Admin Center' highlighted. The user's name, Shankar Raju, and email address are also visible in the sidebar.

- After that, go to the “Add Users” page.



The screenshot displays the 'MANAGE USERS' page in the GoTo Admin Center. The page features a sidebar with navigation options, including 'Add Users' which is highlighted. The main content area shows a table of users with columns for Name, Email Address, User Group, Status, and Product. The user 'Shankar Raju - Super admin' is listed with an email address of xofay38435@logodez.com and a status of Active. The 'Add Users' option in the sidebar is highlighted.

| NAME | EMAIL ADDRESS | USER GROUP | STATUS | PRODUCT |
|----------------------------|------------------------|------------|--------|---------|
| Shankar Raju - Super admin | xofay38435@logodez.com | | Active | |

- Here we can add our co-organizers First Name, Last Name and Email Address. If the co-organizer has the Trial account check the “Organizer for GoToMeeting Trail” else if the co-organizer has no trial account check “Organizer for GoToMeeting Free” and click “Save”.

GoTo Admin Center

ADD USERS

Name and Email Address

| First Name | Last Name | Email Address |
|------------|-----------|---------------|
| Shankar | Raju | [Redacted] |

[Add Multiple Users](#) | [Add Another User](#)

Products

- Organizer for GoToMeeting Trial
- Organizer for GoToMeeting Free

[Plan details](#)

Licenses

- GoToMeeting Trial: 1 out of 1 in use
- GoToMeeting Free: 0 in use

BUY NOW

- The co-organizer will receive the invitation as shown in the image below. The co-organizer should accept this invitation.

Transfer your licenses to a different account

Why am I seeing this?

You have an existing profile with GoTo products.

You have been invited to use GoToMeeting Free with xofay38435@logodez.com.

What happens if I accept?

- Your session history, scheduled sessions, and recordings will transfer to a new account.
- Settings and available features may change. [What could change?](#)

Your waxiti6740@shbiso.com account includes:

- GoToMeeting Free

The xofay38435@logodez.com account includes:

- GoToMeeting Free

[Decline](#) [Accept Invitation](#)

- Then navigate to the “Manage Users” page. We can find our Organizer, Co-organizer listed as shown in the below image.

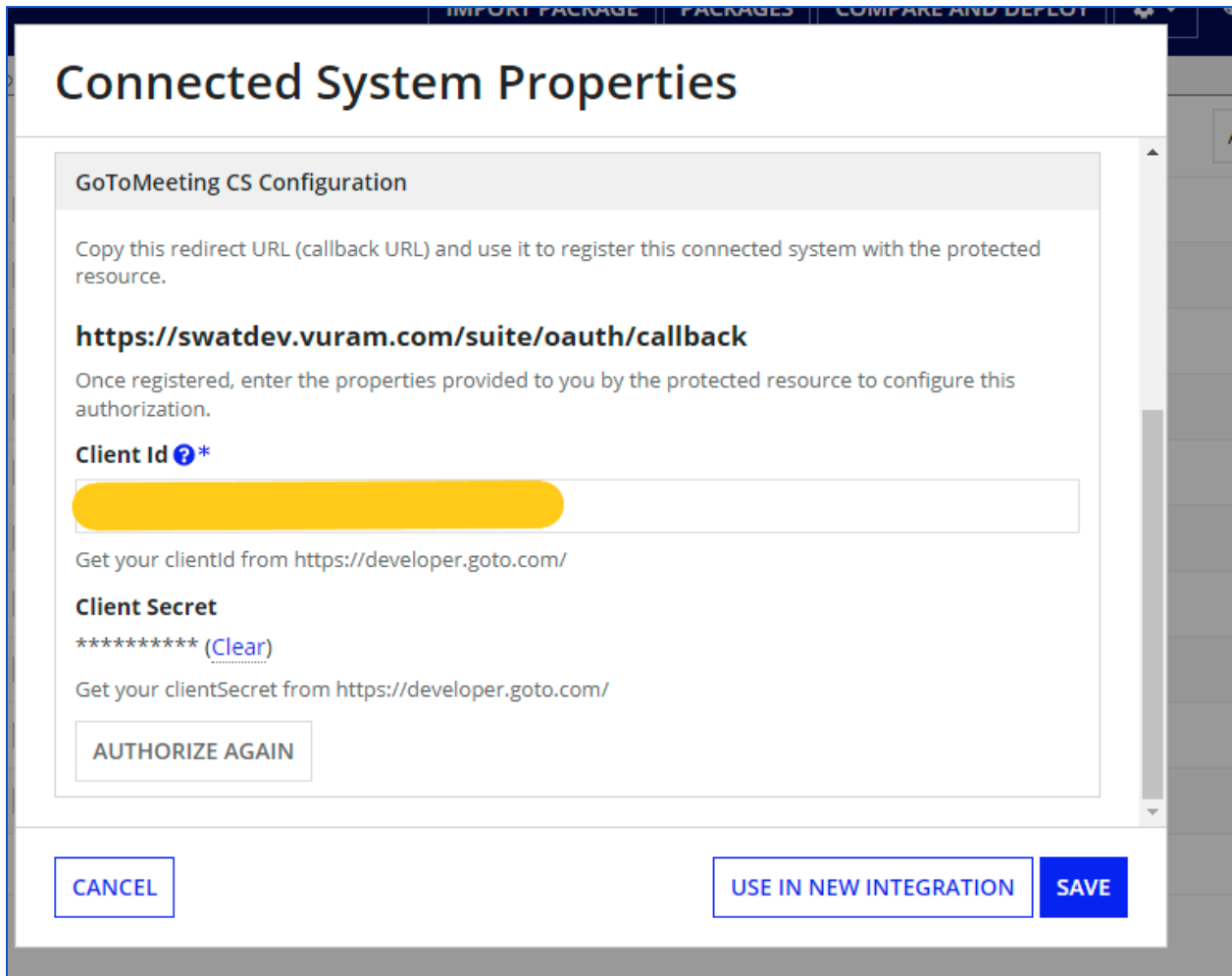
The screenshot shows the 'MANAGE USERS' interface in the GoTo Admin Center. It features a sidebar with navigation options and a main content area with a table of users. The table has columns for NAME, EMAIL ADDRESS, USER GROUP, STATUS, and PRODUCT. Two users are listed: 'Shankar Raju' (checked) and 'Shankar Raju - Super admin'. The 'Shankar Raju' user is associated with the 'GoToMeeting Free' product, and the 'Shankar Raju - Super admin' user is associated with the 'GoToMeeting Trial' product. The page also includes a sidebar with navigation options like 'Manage Users', 'Add Users', 'User Settings', etc., and a 'BUY NOW' button.

- If we need to find the Organizer key or Co-organizer key, click on the username. The key will be in the Url as shown in the below image.

The screenshot shows the 'USER DETAILS FOR SHANKAR RAJU' page in the GoTo Admin Center. The page displays the user's information, including Name, Email Address, Primary Language, Group, and Time Zone. The user is associated with the 'GoToMeeting' product. The page also includes a sidebar with navigation options and a 'BUY NOW' button. The URL in the browser shows the user ID: https://admin.logmeininc.com/portal/#accounts/6425503496547407943/users/2472026916122481700.

Connected System - Authorization

- Paste the copied Client Id and Client Secret in the Client Id and Client Secret fields and click “Authorize”.



The screenshot shows a dialog box titled "Connected System Properties" with a sub-header "GoToMeeting CS Configuration". The main content area contains the following text and fields:

Copy this redirect URL (callback URL) and use it to register this connected system with the protected resource.

https://swatdev.vuram.com/suite/oauth/callback

Once registered, enter the properties provided to you by the protected resource to configure this authorization.

Client Id ⓘ*

[Redacted Client Id field]

Get your clientId from <https://developer.goto.com/>

Client Secret

***** (Clear)

Get your clientSecret from <https://developer.goto.com/>

AUTHORIZE AGAIN

At the bottom of the dialog, there are three buttons: CANCEL, USE IN NEW INTEGRATION, and SAVE.

- It will ask to allow the following permissions as shown in the image below. Click the “Allow” button.

The image shows a permission request dialog box for GoTo. At the top, the GoTo logo is displayed. Below it, a user profile is shown with the name 'Hi Shankar Raju' and a 'Not you?' link. A message states: 'For the best experience, allow GoTo to connect to https://swatdev.vuram.com/suite/oauth/callback.' The dialog lists three categories of permissions:

- GoTo:** When connecting to GoTo profile or admin services, the app will be able to:
 - Get user profile information
 - Update user profile information
 - Automate user management via SCIM
 - Manage users across GoTo products
- G:** When connecting to GoTo, the app will be able to:
 - Update or delete faxes
 - Manage notifications for messages and media
 - Manage notifications for faxes
 - Control various features associated with a call
 - Create, start, and modify sessions for remote collaboration
 - Access faxes
 - Start a call on your phone line
 - Retrieve information about sessions and calls
 - Access your messages and media
 - Retrieve your phone line information
 - Perform actions on sessions and calls (such as create, answer...)
 - Send messages and media on your behalf
 - Subscribe to call events
 - Access call history for phone lines in the PBX
 - Update or delete messages
- GoToAssist Remote Support or Service Desk:** When connecting to GoToAssist Remote Support or Service Desk, the app will be able to:
 - Create, start, and modify sessions for real-time support

At the bottom, there are two buttons: a large black 'Allow' button and a smaller 'Cancel' button. A copyright notice at the bottom right reads: '© 1997-2022 GoTo Group, Inc. All rights reserved.'

- After clicking the “Allow” button and if the token is received successfully the success message will show in the Connected System as shown below.


Connected System Properties

GoToMeeting CS Configuration

Copy this redirect URL (callback URL) and use it to register this connected system with the protected resource.

<https://swatdev.vuram.com/suite/oauth/callback>

Once registered, enter the properties provided to you by the protected resource to configure this authorization.

Client Id *

Get your clientId from <https://developer.goto.com/>

Client Secret
***** [\(Clear\)](#)

Get your clientSecret from <https://developer.goto.com/>

Authorization Successful

Integrations in this Connected System

These are the integrations that are generally supported by this connected system.

Create Meeting

- Integration to create a new meeting.
 - meetingId** - This is the unique meetingId generated during the creation of Meeting.
 - joinURL** - This is the unique URL to join the meeting.

The screenshot displays the 'VA_GTM_CreateaMeeting' interface. On the left, the 'Connected System' is 'VA GoToMeeting'. The 'Operation' is 'Create Meeting'. The 'Subject' is 'Discription'. The 'Start Time' is '2023-03-15T22:00:00Z' and the 'End Time' is '2023-03-15T23:00:00Z'. The 'Is Password Required' checkbox is checked. The 'Conference Call Info' is 'Free'. The 'Meeting Type' is 'Scheduled'. The 'Co-organizer Keys' section shows a table with one key.

On the right, the 'Result' tab is active, showing a 'Success!' message. The 'Time' is 932 ms. The 'Value: Result' is a dictionary containing the following information:

```
conferenceCallInfo "US: +1 (224) 501-3412 Access Code: 399-489-813" (Text)
meetingId 399489813 (Number (Integer))
joinURL "https://meet.goto.com/399489813" (Text)
uniqueMeetingId 399489813 (Number (Integer))
maxParticipants 26 (Number (Integer))
```

Upcoming Meetings

- Get all the upcoming meetings that are scheduled. Organizer Key also returned here.

The screenshot shows the Appian configuration and execution environment. On the left, the 'Connected System' is 'PS_'. The 'Operation' is 'Upcoming Meetings' with the description 'Get all upcoming meetings in GoToMeeting'. A 'TEST REQUEST' button is visible at the bottom. On the right, the execution results are displayed:

- Time:** 1,201 ms
- Prepare:** < 1 ms - **Execute:** 1,201 ms (Send/Wait/Receive: 1,183 ms) - **Transform:** < 1 ms
- Value:**
 - Dictionary
 - success: true (Boolean)
 - result: Dictionary
 - meetings: List of Dictionary - 1 item
 - Dictionary
 - lastName: "Raju" (Text)
 - subject: "Shankar Raju's Meeting" (Text)
 - meetingId: "830328669" (Text)
 - organizerKey: "8514119291996280644" (Text)
 - locale: "en_US" (Text)
 - meetingType: "recurring" (Text)
 - accountKey: "6425603496547407943" (Text)
 - passwordRequired: "false" (Text)
 - firstName: "Shankar" (Text)
 - conferenceCallInfo: "US: +1 (408) 650-3123 Access Code: 830-328-669" (Text)
 - startTime: "" (Text)
 - endTime: "" (Text)
 - joinURL: "https://meet.goto.com/830328669" (Text)
 - email: "xofay38436@logodez.com" (Text)
 - status: "INACTIVE" (Text)
 - error: null (Null)
 - authType: Diagnostic
 - connectedSystem: [Connected System:352215] (Connected System)

Delete Meeting

- Integration to delete the particular meeting identified by the meetingId.

The screenshot shows the Appian configuration and execution environment. On the left, the 'Connected System' is 'PS_'. The 'Operation' is 'Delete Meeting' with the description 'Delete a meeting from GoToMeeting'. The 'Meeting Id' is '527664493'. A 'TEST REQUEST' button is visible at the bottom. On the right, the execution results are displayed:

- Result:** Success!
- Time:** 674 ms
- Prepare:** < 1 ms - **Execute:** 674 ms (Send/Wait/Receive: 657 ms) - **Transform:** < 1 ms
- Value: Result**
 - Dictionary
 - message: "Successfully deleted the meeting" (Text)
 - responseCode: 204 (Number (Integer))

Get Meeting

- Integration to get a particular meeting using a meetingId. Enter the particular meetingId to get details. It will also return Co-organizer keys if the meeting is created with Co-organizer keys.

The screenshot displays the Appian interface for configuring and testing an integration. The left pane shows the configuration for the 'Get Meeting' operation, which is set to retrieve a meeting in GoToMeeting. The 'Meeting Id' field is populated with '527664493'. A 'TEST REQUEST' button is visible at the bottom of the configuration pane.

The right pane shows the execution results. The operation was successful, returning a dictionary of meeting details. The results are as follows:

```
Time
1,928 ms
Prepare: < 1 ms - Execute: 1,928 ms (Send/Wait/Receive: 1,912 ms) - Transform: < 1 ms

Value
└─ Dictionary
  └─ success true (Boolean)
  └─ result Dictionary
    └─ meetings List of Dictionary - 1 item
      └─ Dictionary
        └─ subject "Meeting with Client" (Text)
        └─ meetingId 527664493 (Number (Integer))
        └─ uniqueMeetingId 527664493 (Number (Integer))
        └─ meetingType "recurring" (Text)
        └─ maxParticipants 26 (Number (Integer))
        └─ duration 60 (Number (Integer))
        └─ passwordRequired "false" (Text)
        └─ coorganizerKeys List of Text String - 1 item
          └─ "2472026916122481700" (Text)
        └─ createTime "" (Text)
        └─ conferenceCallInfo "US: +1 (872) 240-3412 Access Code: 527-664-493" (Text)
        └─ startTime "2022-08-02T22:00:00+0000" (Text)
        └─ endTime "2022-08-02T23:00:00+0000" (Text)
        └─ meetingKey 527664493 (Number (Integer))
        └─ status "INACTIVE" (Text)
      └─ error null (Null)
      └─ authType Diagnostic
      └─ connectedSystem [Connected System:352215] (Connected System)
```

Start Meeting

- Integration starts a meeting using a meetingId.
hostURL - The unique meeting URL with authorizationCode attached to it to start the meeting.
- Returns a host URL that can be used to start a meeting. When this URL is opened in a web browser, the GoToMeeting client will be downloaded and launched and the meeting will start.

Note : The end user is not required to login to a client.

The screenshot displays the Appian user interface for a 'Start Meeting' operation. On the left, the 'Connected System' is 'PS'. The 'Operation' is 'Start Meeting', and the 'Meeting Id' is '527664493'. A 'TEST REQUEST' button is visible at the bottom. The right-hand pane shows the 'Response' tab with a green 'Success!' banner. Below this, the 'Time' is 1,115 ms. The 'Value' is a dictionary containing:

- success: true (Boolean)
- result: Dictionary
 - meetings: Dictionary
 - hostURL: "https://meet.goto.com/527664493?authorizationCode=eyJraWQIOiJyYXV0aHY"
 - error: null (Null)
 - authType: Diagnostic
 - connectedSystem: [Connected System:352215] (Connected System)

Update Meeting

- Integration to update an existing meeting specified by meetingId that we need to update.

The screenshot displays a REST client interface for the endpoint `VA_GTM_CreateMeeting`. The left pane shows the request configuration, and the right pane shows the response details.

Request Configuration:

- Connected System:** VA GoToMeeting
- Operation:** Update Meeting (Update a meeting in GoToMeeting)
- Meeting Id:** 120735429 (Enter the meeting id eg:12345678)
- Subject:** Description updated (Enter subject of the meeting eg:Project meeting)
- Start Time:** 2023-03-15T22:00:00Z (Enter the start time of meeting eg:2022-07-01T22:00:00Z)
- End Time:** 2023-03-15T23:00:00Z (Enter the end time of meeting eg:2022-07-01T23:00:00Z)
- Is Password Required:** (Indicates whether a password is required to join the meeting. Default password is "meetingPassword")
- Conference Call Info:** Free (Can be one of the following options: PSTN (PSTN only), Free (PSTN and VoIP), Hybrid (PSTN and VoIP), Private (you provide numbers and access code), or VoIP (VoIP only). You may also enter plain text for numbers and access codes with a limit of 255 characters.)
- Meeting Type:** Scheduled (Available types: "immediate", "recurring", "scheduled". By selecting "recurring" will let to update the meeting meanwhile other types cannot)
- Co-organizer Keys:** 1

Response Details:

- Status:** Success!
- Time:** 1,830 ms (Prepare: < 1 ms - Execute: 1,830 ms (Send/Wait/Receive: N/A) - Transform: < 1 ms)
- Value: Result:** Dictionary message "Successfully updated the meeting" (Text)

Historical Meetings

- Get historical meetings for the currently authenticated organizer that started within the specified date/time range.

Note: Meetings which are still ongoing at the time of the request are **NOT** contained in the result array.

The screenshot displays the Appian interface for configuring and testing a REST API request. The left pane shows the configuration for the 'Historical Meetings' operation, including the start and end dates. The right pane shows the successful response, which is a JSON dictionary containing a 'success' flag and a 'result' dictionary with an empty 'meetings' list.

Configuration:

- Connected System: PS_
- Operation: Historical Meetings
- Start Date: 2021-07-01T22:00:00Z
- End Date: 2022-08-01T23:00:00Z

Response:

```
{
  "success": true,
  "result": {
    "meetings": []
  },
  "error": null,
  "authType": "Diagnostic",
  "connectedSystem": "Connected System:352215"
}
```

Get Attendees By Meeting

- Integration that lists all attendees for specified meetingId of historical meeting.
- The historical meetings can be fetched using “Get historical meetings”. For users with **Admin** role this call returns attendees for any meeting. For any other user the call will return attendees for meetings on which the user is a valid organizer.

Note : Client requires the Admin Center scope (identity:) to execute this API request.

The screenshot displays the Appian interface for a REST API call. On the left, the 'Operation' dropdown is set to 'Get Attendees By Meeting' and the 'Meeting Id' field contains '564056453'. A 'TEST REQUEST' button is visible at the bottom of the configuration panel. The right-hand pane shows the execution results, starting with a green 'Success!' banner. Below this, the 'Time' section indicates a total duration of 586 ms. The 'Value' section contains a JSON dictionary with the following structure:

```
Dictionary
├── success true (Boolean)
├── result Dictionary
├── meetings List of Dictionary - 1 item
│   └── Dictionary
│       ├── leaveTime "2022-08-07T19:32:19" (Text)
│       ├── lastName "Raju" (Text)
│       ├── numAttendees 1 (Number (Integer))
│       ├── joinTime "2022-08-07T19:29:49" (Text)
│       ├── subject "first scheduling" (Text)
│       ├── attendeeEmail "gahapas763@submic.com" (Text)
│       ├── meetingId 564056453 (Number (Integer))
│       ├── organizerkey 8.514119e+18 (Number (Decimal))
│       ├── meetingType "immediate" (Text)
│       ├── attendeeName "Shankar Raju" (Text)
│       ├── duration 2 (Number (Integer))
│       ├── firstName "Shankar" (Text)
│       ├── groupName "NA" (Text)
│       ├── meetingInstanceKey 564056453 (Number (Integer))
│       ├── name "Shankar Raju" (Text)
│       ├── conferenceCallInfo "PRIVATE" (Text)
│       ├── startTime "2022-08-07T19:29:46" (Text)
│       ├── endTime "2022-08-07T19:32:19" (Text)
│       └── email "xofay38435@logodez.com" (Text)
└── error null (Null)
authType Diagnostic
connectedSystem [Connected System:352215] (Connected System)
```