



PERSISTENT
Partners in Innovation

Incident Case Management

Easy to adapt and use

Simplified and integrated application to manage and respond to incidents using one single platform. Highly intuitive interface, eliminate the need of any training for the end-user.

Wearable Devices

Our application can be integrated with wearable devices such as smart watches to alert a task force in real-time. This facilitates quick response to incidents.

Listens to multiple sensors

Triggers processes after receiving events from Wi-Fi devices such as temperature and motion sensors. Provides a failsafe way to monitor wide-range of incidents.

Persistent Systems, in collaboration with Appian, has come up with the right solution to answer the incident management challenges. Rapid, accurate response is the key to minimizing the damage and cost of an incident.

The application uses a system that receives incidents triggered by aggregated data from physical sensors that monitor operations which allows end users to act on demand.

This application would be vital to industries such as energy, transportation & logistics, and government. Our real-time dashboard provides a detailed view of your operations triggered by incidents. Now field agents have the ability to prioritize emergencies and schedule preventative maintenance, tackling your response time quickly and efficiently.

Assess and respond to the incidents in your organization in real-time

Mobile enabled

Accessible on Android and iOS devices, giving you the freedom to work from anywhere.

Detailed event records

Allows to upload or bulk upload incident images and videos.

Geo-Fencing capabilities

Real-time allocation of task force leveraging Geo-Fencing capabilities.

Full process automation

Choose partial or full automation of incident management, according to your organizational requirement.

Persistent Systems is a global company specializing in software product and technology development services. Persistent Systems builds innovation that drives the business of our customer's enterprises with software at the core of their digital transformation. To learn more, visit persistent.com.

appian.com/ourapplication