Insurance Policy Case Management

Easy to adapt and use

Highly intuitive interface, eliminate the need of any training for the end-user. Simplified and integrated mechanism to manage insurance cases in one single platform.

Reduced case closure time

Better resource utilization throughout the organization resulting in shorter turnaround time. Reduces case closure time by automating the workflow and eliminating the time consuming manual processes

Reports and dashboards

Provides organization-wide tracking of case work progress with drilling-down capabilities to tasks level details and identify delayed and overdue cases for curative action.

Insurance Policy Case Management is The ultimate Business Process Management (BPM) application. Offering flexible process controls, access to powerful analytics and dashboards, and an array of industry-specific business partner solutions to enable rapid time to value. This solution creates and manages case tickets, automatically assigns cases to managers, prepares case plans, maintains ticket history, and tracks case managers' performance all in one environment. Streamlining a workflow that facilitates better resource utilization within the organization and allows configurable work-load balancing. An organization-wide resource and task calendar provides visibility into the delayed and overdue

Impeccably handles, manages, and tracks insurance cases

On Demand Mobility

Accessible on Android and iOS devices, giving you the freedom to work from anywhere.
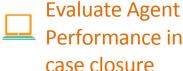
Effective coordination

Elimination of manual bottlenecks and effective coordination among employees increases resource efficiency.

Configurable Process rules

Configurable SAIL rules that are easily maintained by business users, without the need of a system administrator.

Evaluate Agent Performance in case closure

Tracks case closure KPI for case worker and agents' performance.