

An Accessible Healthcare Platform for the Digital Age

Ignyte's Patient Engagement Solution (PES) improves collaboration and connectivity for patients and caregivers.



Disengaged patients are **2x** as likely to delay medical care.¹

PES empowers patients by providing a guided, interactive approach to their healthcare journey.

Higher patient engagement is associated with **69%** of positive health outcomes.²

With PES, care teams can easily provide patients with an individualized approach to overcoming their barriers to healthcare access.

Key Patient Features

PES provides patients with a comprehensive, customizable view of their health data and 24/7 access to connect with providers and access support resources.

Intuitive Patient Experience

Patients are given an intuitive, guided experience empowering them to:

- Complete medical forms and wellness questionnaires in multiple languages
- Schedule appointments
- Communicate with their care team

360° View of Health Data

- Synchronize Electronic Health Records (EHRs) via HL7 standards
- Integrate connected health devices
- Access health data 24/7 on any device

26% of patients would leave a medical provider if another could offer quality digital services.⁴

Automated Answers to Patient Questions

An interactive chatbot is available 24/7 for patient questions on:

- General App navigation
- Wellness resources
- Upcoming appointments
- And more...

23% of healthcare consumers say reliable and secure digital tools motivate them to take a more active role in managing their health.³

Remove Barriers to Care

- Connect to ride assistance from Roundtrip Health
- Access social care resources from Aunt Bertha, including:
 - Meal Delivery
 - Prescription Drugs
 - Safe Housing



Key Features to Enable Providers

PES gives providers and case managers a unified view of overall health and engagement levels across their patient population, as well as automated tools to enhance clinical decision support.

Effortless Case Management

Manage patients' tailor-fit, goal-oriented care plans from end to end, including:

- Onboarding new patients
- Assessing patient program eligibility and enrolling patients
- Providing resources to patients
- Managing care team members

Proven NIH Health Measures

Integration with the NIH PROMIS library of thousands of proven health measures in multiple languages helps providers to:

- Assign relevant questionnaires based on patient condition and demographics
- Automatically assign follow-up questions based on previous answers
- Visualize standardized T-score metrics

52% *of patients with a primary care physician said a bad digital experience ruins their experience with the provider.⁵*

Faster Decisions with Predictive Analytics and Artificial Intelligence

PES automatically analyzes patient reported health data to:

- Trigger alerts for at-risk patients based on pre-defined criteria
- Automatically assign tasks to case managers and caregivers
- Recommend programs based on a patient's individual social determinants of health



Powered by Appian's HIPAA Compliant low-code framework makes it easy to integrate with your existing suite of technology – data migration optional.

¹ <https://doi.org/10.1377/hlthaff.2012.1061>

² <https://doi.org/10.1377/hlthaff.2014.0452>

^{3,4,5} <https://www.accenture.com/us-en/insights/health/leaders-make-recent-digital-health-gains-last>