



Rapid Claims

FNOL and Claims Management made simple!



Accelerate your FNOL (First Notification of Loss) capability and streamline claims management and processing with Rapid Claims.

Your customers will thank you for it!

Any loss or catastrophe can be daunting for your customers. Why add to it with a cumbersome First Notification of Loss process? Rapid Claims First Notification Of Loss module delivers a best-in-class omnichannel experience leveraging on an Intelligent Contact Center to accelerate the information intake process.

Get smart insights:

Quickly access complete customer history, policy details, past claims, interactions and more!

With First Notification of Loss module you can:

Capture loss details quickly via

- Email
- SMS
- Chat
- "JUNO" Google Assistant
- Whatsapp
- Phone

Automatic claim creation:

Identify information from Email automatically to create claim

Hassle-free claims processing and settlement:

Managing property insurance claims can be quite challenging, especially if you rely on multiple systems and manual processes. Fraudulent claims, errors, wasted time, high costs, and poor customer experience are a given!

With Rapid Claims, you get an end-to-end agile claims management system that can make all the difference!

Key features:



Seamless integration:

Integrates with any policy system.



Claim diaries:

Manage comprehensive claim diaries across roles.



Document management:

Upload, store and manage multiple versions of documents.



Damage assessment:

Estimate loss, define and modify reserve amounts and make settlements.



Report generation:

Reports generated based on claim status, KPIs of adjustors, and more.



Property visits intelligence:

Provides the shortest and optimized path for property visits.

User Roles



Customer Service Representative

Claim intake via FNOL module and claim creation



Adjuster

Review, edit claim details, assess and estimate settlement amount



Fraud Investigator

Investigate the claim for any fraudulent activities and validate it



Claim Manager

Approvals, performance tracking and claim assessment



Administrator

Change business lookup values and reassign claims

Why Rapid Claims?



Cut down FNOL time drastically, allowing you to deliver speedy empathetic service



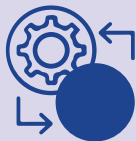
Get enhanced transparency across the chain of operations



Manage multiple claims on a single integrated platform



Effective claims management and processing for faster claims resolution



Effortlessly integrates on top of your existing systems and policies



Powerful, intelligent and agile solution that replaces legacy or paper-based systems



India's
Great Mid-size
Workplaces

Great
Place
To
Work®

India
2019



ask@vuram.com

AUSTRALIA | CANADA | INDIA | MEXICO | NETHERLANDS | USA | HEADQUARTERS: CHENNAI, INDIA

2020 Copyright VURAM™