

Infosys ERP Digital Intelligence (DI)-Wired

WIRING DIGITAL INTELLIGENCE INTO YOUR ERP

Enterprise Resource Planning (ERP) systems are often critical for providing process visibility, control, predictability, and regulatory compliance. However, as organizations grow, the traditional ERP system alone is challenged to withstand the changing and expanding business processes and needs, resulting in increasing needs for customizations and bolt-on custom applications. For example, an organization growing their business internationally may face multiple regional ERP instances for localization and specialized business rules by customer or geography, or mergers and acquisitions can result in multiple heterogeneous ERP environments with multiple instances.

TYPICAL CHALLENGES IN THE ERP LANDSCAPE



80%
of customers are
unhappy with their
current ERP



90%
of ERP projects
fail to deliver any
measurable ROI



40%
of enterprises fail to
achieve more than half
of the expected benefits

WHY?

UPGRADES

EXTENSIONS

INTEGRATIONS

CUSTOMIZATIONS

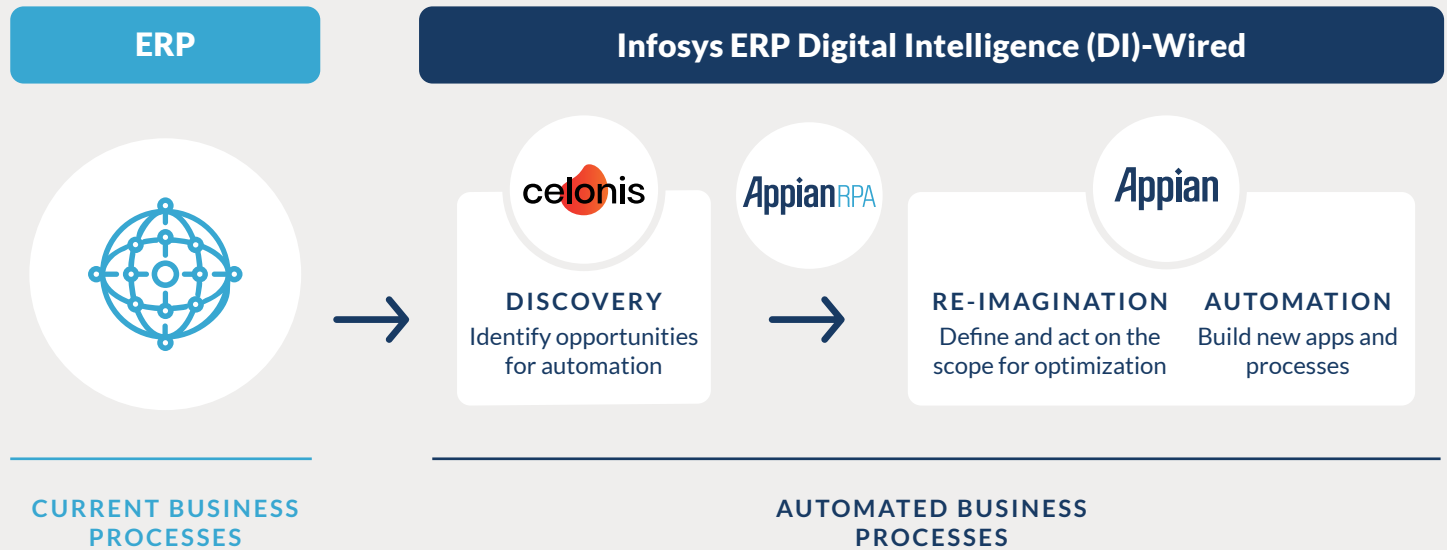
Organizations need to be able to adapt in real-time to business disruptions, and enterprise planning teams are looking to cut operational costs, and deliver higher efficiency. Infosys has leveraged industry leading intelligent automation to digitally transform the ERP landscape and reduce the complexity with the **ERP Digital Intelligence (DI)-Wired**.

Infosys ERP Digital Intelligence (DI)-Wired combines the **complete automation** capabilities of Appian's low-code platform, **robotic process automation** from Appian RPA, pre-built use cases, and Infosys Fluid Digital Process Automation (DPA) approach, together with a set of solutions, services, and platforms, part of Infosys Cobalt.

ERP Digital Intelligence (DI)-Wired is an end-to-end solution to analyze and approach your ERP rationalization, consolidation, upgrade, or new implementation. The solution works to analyze current ERP process areas like Finance, Procurement, Supply Chain, and more, using Celonis, the industry leading process discovery tool. ERP Digital Intelligence (DI)-Wired will identify opportunities for process automation and recommend an automation hypothesis based on a pre-defined catalog of use case patterns for these specific process areas. A number of Fortune 100 clients across the Consumer Packaged Goods, High Tech, Industrial Manufacturing, and Life Sciences industries have leveraged automation programs like Infosys Fluid DPA to rationalize custom applications and orchestrate their customer journeys.

*For a leading manufacturing customer, implementing automation programs like Infosys' Fluid DPA approach have delivered **60% cost savings and a 93% reduction in human touch, considerably improving productivity by 25%.***

EXTENDING THE PROCESS AUTOMATION JOURNEY: HOW ERP DIGITAL INTELLIGENCE (DI)-WIRED WORKS



Leveraging the combined process discovery and automation powers of Infosys ERP Digital Intelligence (DI)-Wired and Appian, organizations are able to simplify their ERP and custom bolt-on application landscape with an intelligent agility layer to drive application rationalization and lower operational costs, while delivering a superlative customer experience.



Contact reetwick.ghosh@infosys.com or os.haque@appian.com to schedule a demo of the solution.



Infosys is a global leader in next-generation digital services and consulting. We enable clients in 46 countries to navigate their digital transformation. With over three decades of experience in managing the systems and workings of global enterprises, we expertly steer our clients through their digital journey. We do it by enabling the enterprise with an AI-powered core that helps prioritize the execution of change. We also empower the business with agile digital at scale to deliver unprecedented levels of performance and customer delight. Our always-on learning agenda drives their continuous improvement through building and transferring digital skills, expertise, and ideas from our innovation ecosystem.

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Appian provides a low-code automation platform that accelerates the creation of high-impact business applications. Many of the world's largest organizations use Appian solutions to improve customer experience, achieve operational excellence, and simplify global risk management and compliance.

For more information, visit www.appian.com