# iTrust OIG Audit

**iShift's iTrust OIG Audit Solution** accelerates and streamlines the audit processes and risk governance of the US Federal Offices of Inspector General (OIGs). With Appian FedRAMP accreditation, this solution delivers value at a significantly lower cost than any custom application in the federal ecosystem while helping users adapt to evolving process changes.

Every year, OIGs perform audits for hundreds of federal programs, providing over 6,000 recommendations that could lead to potential savings of up to $55 billion. Today, ineffective, non-compliant, and outdated systems are used to collect, triage and conduct OIG audit programs, hindering the OIG mission.

Existing systems are built only for internal OIG purposes, siloing information that can only be shared manually via things like email and spreadsheets. Additionally, these legacy systems can introduce errors, cause missed milestones, and lead to significant delays, inefficiencies, and hefty fines. Additional consequences of using manual legacy systems include:

- **Significant delays** in completing manual audit activities.
- **Loss of productivity** due to ineffective communication channels and resourcing.
- **Regulatory fines** due to missed milestones, failed audits, and non-compliance.
- **Lack of transparency** because of data lost in siloed systems that limit effective tracking and proactive risk mitigation.

**iShift's iTrust OIG Audit Solution leverages** OIG's well-established audit processes to collect, triage, conduct and oversee their audit and inspection programs using the Appian FedRAMP platform. The solution automates the audit process and provides a secure place for auditors and auditees to collaborate on mission-critical audit areas.

## iTrust OIG Audit features.

This highly configurable solution focuses on multiple OIG audit features and functions, each tailored to specific OIG stakeholder groups.

**Risks and controls.** The solution provides risk managers with:

- **Improved transparency through analytics:** track and report on risk guidance, milestones, findings, and recommendations, while providing timely updates to leadership.

- **Flexibility:** Customizable to create, update and manage various audit related workflows to adapt to process changes as it relates to audit phases, Procedure workflows, resourcing, workflow level security and Issue and Recommendation lifecycles.

- **Quicker and more efficient audit cycles:** Streamlined end-to-end audit process tracking across different stakeholders.

- **Increased cross-departmental productivity:** Alerts and notifications prevent missed deliverables and deadlines, while ensuring proactive risk and issue tracking.

- **Proactive risk mitigation:** Create and associate test procedures to develop corrective action plans to manage agency-specific risk.

- **Centralized Data:** Intuitive, user-focused dashboards allow stakeholders to easily track, prioritize, and complete workload throughout the process.

- **Improved productivity:** identify and develop risk guidance and strategies based on audit findings and recommendations.

- **Proactive audit planning:** get timely updates when creating agency risk profiles.

**OIG audit lifecycle.** The solution provides audit managers with:

- **Optimized auditor workload:** assign and review audit activities to your auditors based on their skills, locations, and preferences.

- **Automated audit tracking:** quickly track audit activities, status, and progress to identify any bottlenecks.

- **Improved prioritization:** prioritize based on an agency's risk exposure, resource availability, and organizational requests.

**OIG audit execution.** The solution provides auditors with:

- **Centralized, intuitive interface:** effectively coordinate, track, and link fieldwork, controls, and risks to audit records.

- **Integrated artifact alignment:** easily and securely create, collect, and cross-link various document types as audit evidence.

**OIG audit administration.** The solution provides audit administrators with:

- **Customizable workflows:** create, update, and manage various audit-related workflows and data types to meet changing needs.

## How iTrust OIG Audit does it better.

- **A solution built by experts for experts:** an intuitive, flexible, and customizable user interface tailored to OIG's needs.

- **Easy third party integrations:** built on the FedRAMP-compliant Appian Low-Code Platform, for easy integrations with other agency systems, enhancements, and process automation.

- **Tailored to specific OIG audit requirements:** to provide greater adoption and ease of legacy migration.

## To schedule a demo, contact us at info@ishift.io.

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